



Division of Medicaid & Long-Term Care 3.24.20 COVID-19 Call with Providers

Overview from Jeremy Brunssen:

MLTC team is currently in the process of getting approval from the Governor regarding benefit eligibility and waiver recommendations

Discussed overview of the 1135 Waiver and prior authorization

- MLTC clarified that Nebraska is seeking broad authority to waive prior authorization, but will not immediately exercise all of that authority
- NE MLTC will assess different care areas and determine what prior authorization needs waiving to help beneficiaries while also ensuring their safety

Discussed the MLTC FAQ

- Posted on the provider bulletin page, MLTC is working on an alert system to alert providers when the FAQ posts/updates
- Also posted on the DHHS COVID-19 MLTC page
- New info will be added to the end of the FAQ document, and updated dates will be provided on the document

Additional FAQ Highlights

- Carisa Schweitzer Masek highlighted specific areas of the FAQ that were common questions among providers (focused on telehealth and role of providers)
- Providers are to email the DHHS.MLTCExperience@nebraska.gov email with questions

Discussed COVID-19 testing

- Specific CPT code has been approved: 87635

Information sent to providers is fluid given the rapidly changing nature of the information. MLTC is closely monitoring CMS guidance and actions in other states to keep up to date on information and best practices

Questions:

Q: (Community Alliance) There has not been direct guidance to MCC rehab service on the behavioral health side of things (ACT, peer support, etc.). What is the ability to provide these services via telehealth/telephone?

- A: The problem Medicaid runs into is that it is not always a licensed provider providing these services. MLTC is still working with BH to provide guidance.

Can licensed providers provide group therapy via telehealth/phone?

- A: The FAQ lists all of the provider types and services allowed.