



October 2019

Hello! We noticed that you have both Medicare and Heritage Health Medicaid.

This time of year, you can change your Medicare Advantage plan and your Part D plan for prescription drugs. **You will still need to continue your prescription drug coverage through a Medicare plan** because Medicaid prescription drug coverage through Heritage Health is secondary coverage.

This time of year, you can also change your Heritage Health Medicaid plan for 2020.

Open Enrollment for Heritage Health is November 1 - December 15, every year.

**If you are happy with your current Heritage Health plan you do not have to do anything. You will stay enrolled with the Heritage Health plan you have now.**

If you want to change plans, fill out and mail the Health Plan Change Form that we sent you. If you have questions, you can call us Monday through Friday 7am-7pm. Our number is **1-888-255-2605**. You can also get information online at [www.neheritagehealth.com](http://www.neheritagehealth.com).

### **RIGHT TO CHANGE HEALTH PLANS**

Changes requested outside of the Open Enrollment Period will only be allowed if you have a State-approved "for cause" reason. For more information regarding "for cause" reasons, call us at 1-888-255-2605.

### **INCLUDED WITH THIS NOTICE ARE YOUR RIGHTS AND RESPONSIBILITIES**

Hay información en español. Servicio de intérprete gratis.  
Llame al 1-888-255-2605 o visítenos en línea en [www.neheritagehealth.com](http://www.neheritagehealth.com)