

Nebraska Citizen Review Panel for Child Protective Services Annual Report

Reporting Period:
April 1, 2024, through March 31, 2025
Nebraska Commission for the Protection of Children

Submitted April 1, 2025

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The report that follows serves as the State of Nebraska's Citizen Review Panel for Child Protective Services Annual Report covering activities of the work completed starting in April 2024. During this period, the Citizen Review Panel conducted case reviews of 56 serious injuries and near fatalities due to child abuse or neglect that occurred between July 2022-May 2023.

This report was prepared on behalf of the Citizen Review Panel subcommittee Governor's Commission for the Protection of Children (Commission), which serves as one of Nebraska's three Citizen Review Panels.

Based on its reviews, the Citizen Review Panel offers the following seven recommendations to improve Nebraska's child welfare system:

- 1. Provide additional training to DHHS case managers and law enforcement on cases of abuse and/or neglect involving medical information to include:
 - Identify cases that have medical issues that are being investigated and may take longer to be diagnosed and require collaboration with outside agencies.
 - Clarify when coordination with the local Child Advocacy Centers (CACs) is required during investigations of child abuse and neglect cases.
 - Clarify when to coordinate with hospital medical professionals during investigations, what documentation to gather, and when to defer to their medical expertise.
 - Include all relevant medical records in initial assessment documentation.
- 2. Provide additional training to case managers regarding the following information on coordinating with their local CAC:
 - Ensure during all child abuse and neglect cases, case managers are coordinating with their local CAC throughout the investigation process.
 - Ensure case managers understand the services that are offered at their local CAC to include: medical exams, forensic interviews, multi-disciplinary team meetings, advocacy, and coordination of therapeutic services.
 - Ensure coordination with the local CAC is thoroughly documented in assessments.
- 3. Work with case managers to Identify and document parental protective factors to recognize family strengths and to build upon when developing safety and case plans.
- 4. Clarify how to coordinate with law enforcement and what information law enforcement needs to provide during investigations. Obtain all law enforcement reports and include them in initial assessment documentation.
- 5. In addition to the current interview protocols, emphasize the importance of interviewing all siblings and adults that may have information about the family during the initial assessment.
- 6. Include detailed documentation in records when completing an assessment to include who was interviewed and what medical, law enforcement, DHHS or other records were reviewed.
- 7. Ensure supervisors thoroughly review all assessments conducted by their workers and identify any additional training or instruction needed.

Overview of the Citizen Review Panel

Established in 1993 by Executive Order 93-7, The Nebraska Commission for the Protection of Children (Commission) has since functioned as Nebraska's CJA State Task Force. The Nebraska CJA State Task Force is one of three Citizen Review Panels in the state. The Commission is supported and administered through

a contract between the Nebraska Department of Health and Human Services, Division of Children and Family Services (DHHS) and the Nebraska Children and Families Foundation (Nebraska Children). Nebraska Children began subcontracting with the Nebraska Alliance of Child Advocacy Centers (Nebraska Alliance) to assist with some of those duties in 2019. Nebraska Alliance also began to assist with the Citizen Review Panel (CRP) in 2020. CRP functions as a subcommittee of the Commission.

The review of serious injury and near fatality cases due to child abuse has been the focused effort of CRP since 2017 under the Commission. It includes both Commission and non-Commission members from the larger community.

Preliminary identification of cases happens through the statewide Child Abuse and Neglect Hotline and additional screening is done by staff with the Nebraska Department of Health and Human Services (DHHS) to see if they meet the criteria for review. DHHS then prepares case files for CRP review.

2024-2025 Citizen Review Panel Activities

Reviews of serious injuries and near fatalities remained the focus of CRP this year. DHHS prepared case records and brought paper files to the review meetings. The paper files were used to fill out review forms by paper or electronic formats.

Over the course of the year the CRP discussed issues found in the review process that were impacting the review process. This included a need for thorough coordination with partner agencies, more consultations with medical experts, and more comprehensive documentation.

Serious Injury Review Results

The following section provides details on the 56 serious injury and near fatality cases that the CRP reviewed. The CRP Committee reviewed 56 cases, however at times questions were skipped if it was not applicable to a case; the data in this report is reflective of that. The children lived in 18 different cities across the state. 21 of 56 or 37% of all injuries reviewed occurred in Omaha in Douglas County. 10 of 56 or 17% of injuries reviewed occurred in Lincoln in Lancaster County. The remaining 46% of cases reviewed occurred in 16 other cities.

Child Characteristics

The reviews gathered basic demographic information about the children who were injured in addition to asking about any diagnosed conditions and additional vulnerabilities.

- Of the children injured: 25 of 53 or 47% of the children seriously injured were under the age of two.
- Nine additional children who were injured were between two and four years old. In total, 64% of children injured were under the age of five.
- 26 of 55 or 47% of children seriously injured were white, and white children make up 77% of Nebraska's child population according to 2021 5-year census data.
- 12 of 55 or 22% of those seriously injured were black, and black children make up 6% of the child population.
- 6 of 55 or 11% of those seriously injured were American Indian, and American Indian children make up 1% of the child population.
- 21 of 47 cases or 45% of the children had a diagnosed condition prior to their injury. Of those with a diagnosed condition:

- o Nine responses, or 19%, had medical diagnoses.
- Seven responses, or 15% had developmental disabilities.
- o Four responses or 9% had mental health diagnoses.
- One response, or 2% had other conditions noted.

Injury Characteristics

The reviews gathered information on the cause of injury, where the injury occurred, and the party determined responsible for the injury. The reviews revealed:

- For primary injuries noted, fractures were determined to be the most frequent cause of injury and accounted for 14 of 47 cases or 30%. Head injuries were the second highest cause of injury and accounted for 7 of 47 cases or 15%. Bruising and Abusive Head Injury were the third most frequently reported cause of injury and both of those accounted for 6 out of 47 cases or 13% each.
- Secondary injuries noted included bruising, fractures, strangulation, and other physical trauma.
- 36 of 51 cases or 71% of serious injuries occurred in the child's household. An additional 5 of 51 or 10% of serious injuries occurred in other households. Five occurred in other community locations, four injuries occurred in an unknown location, and one occurred in the childcare center or school.
- 41 of 53 cases or 77% of the injuries were caused by the parent/guardian, or caregiver of the child.
- In 6 of 53 cases, or 11%, the party responsible for the abuse or neglect was an "other" or "other adult household member".
- In 7 of 53 cases, or 13%, no one was found responsible for the injury.
- In 1 of 53 cases or 2%, the party responsible for the abuse or neglect was not able to be determined.

Investigation of and Response to Serious Injury

The reviews gathered information on how the injury was investigated as well as what services were provided to the family to ensure continued safety. This year's reviews showed:

- In most cases DHHS, law enforcement and medical providers were frequently involved in investigations. As seen in previous years, reviewers noted concerns about a lack of documentation and consistent coordination between medical providers and CACs during the response to the injuries.
- Medical providers were included in 39 of 53 cases or 74% of investigations compared to 2023/2024's report of medical providers being included in 80% of investigations.
- Child advocacy centers were only used in 15 of 53 cases or 28% of investigations compared to 2023/2024's report of child advocacy centers being included in 25% of investigations.
- Criminal charges related to the injury were filed in only 20 of 53, or 38% of cases.
- 26 of 53 cases or 49% resulted in an opening of a new ongoing child welfare case.
- The concerns that were found by reviewers with the investigation included: concerns that there was a lack of investigative information (36%), the lack of medical records present in the case files (27%), concerns that conditions in the home remained unsafe (18%), medical neglect not being addressed (14%), and concerns that parents may have been the cause of the injury (9%).

Household Characteristics and Child Welfare System Involvement

The reviews gathered information on the child's family and household circumstances and the child and family's involvement with the child welfare system before and after the injury.

- 34 of 53, or 64% had no child welfare involvement at the time of their injury.
- 6 of 53 cases or 11% had current contact with the child welfare system at the time of injury as a DHHS ward, had an open non-court case, or an open investigation/Initial Assessment.
- 18 of 53 cases or 34% had contact with the child welfare system within the past 12 months of the time of the injury with a closed on going case in the past 12 months, closed investigation/initial assessment in the past 12 month, closed alternative response case in the past 12 months, or report to the Hotline not accepted/screened out in the last 12 month.
- In 48 of 56 cases or 85%, at least one risk factor was noted and some cases had multiple risk factors noted. Of the 48 cases with risk factors, the following risk factors were present:
 - In 20 of 48 cases or 42% an "other" reason was specified as a risk factor. The "other" risk factors included parental incarceration, children mental health/behaviors health problems, lack of supervision, and caregivers were former state wards.
 - o In 25 of the 48 cases or 52% included a family with a child under the age of 2.
 - o In 16 of the 48 cases or 33% a caregiver was diagnosed with severe persistent mental illness and/or substance use disorder.
 - o In 16 of the 48 cases or 33% included a family with a history of abuse/neglect or trauma.
 - In 15 of the 48 cases or 31% included a family that had prior incidents of family or domestic violence.
 - o In 15 of the 48 cases or 31% the family had a caregiver that was under the age of 25.
- 61% had at least one protective factor. 45% noted concrete support such as access to services that address the family's needs and help minimize stress caused by challenges as a protective factor; this was the most frequently reported category.

Injury Review

In the 2024/2025 CRP review period, 38 of the 53 cases or 71% were ultimately determined by investigating parties to be caused by the parent or guardian. In 8 of the 53 cases or 15%, no one was found responsible or investigating parties were not able to determine who was responsible for the injuries.

2024-2025 Recommendations

Based on the reviews CRP conducted in 2024/2025, the CRP makes the following recommendations to improve the child welfare response in Nebraska:

- 1. Provide additional training to DHHS case managers and law enforcement on cases of abuse and/or neglect involving medical information to include:
 - Identify cases that have medical issues that are being investigated and may take longer to be diagnosed and require collaboration with outside agencies.
 - Clarify when coordination with the local Child Advocacy Centers (CACs) is required during investigations of child abuse and neglect cases.
 - Clarify when to coordinate with hospital medical professionals during investigations, what documentation to gather, and when to defer to their medical expertise.
 - Include all relevant medical records in initial assessment documentation.

The CRP wants to ensure that DHHS and law enforcement are provided with training that will allow them to recognize when child abuse and/or neglect cases involve medical information to ensure an appropriate comprehensive response. The CRP also wants to ensure that medical professionals' expertise is utilized in the investigation process. From the cases that the CRP reviewed, 26% of the cases did not involve consultation with medical providers during investigation.

- 2. Provide additional training to case managers regarding the following information on coordinating with their local CAC:
 - Ensure during all child abuse and neglect cases, case managers are coordinating with their local CAC throughout the investigation process.
 - Ensure case managers understand the services that are offered at their local CAC to include: medical exams, forensic interviews, multi-disciplinary team meetings, advocacy, and coordination of therapeutic services.
 - Ensure coordination with the local CAC is thoroughly documented in assessments.

The CRP evaluated the parties that were involved in the investigation of the cases that were reviewed and found that CACs were coordinated within 28% of the cases reviewed by the CRP. The CRP believes there would be a great benefit in coordinating with the local CAC in all child abuse and neglect cases. This can be accomplished by case managers gaining a better understanding of the services and benefits the local CACs can provide.

3. Work with case managers to Identify and document parental protective factors to recognize family strengths and to build upon when developing safety and case plans.

The CRP evaluated the protective factors present among the caregivers involved in the reviewed cases. It was found that in 39% of the cases reviewed, the CRP was not provided with enough information to determine the protective factors that were present with caregivers. The CRP believes that determining protective factors can help case managers build upon skills and resources that caregivers have, to make them more successful in accomplishing their case plan goals.

4. Clarify how to coordinate with law enforcement and what information law enforcement needs to provide during investigations. Obtain all law enforcement reports and include them in initial assessment documentation.

The CRP evaluated the degree to which the investigating agencies coordinated during the investigation. The CRP found that in 37% of the cases reviewed there was only a little coordination, insufficient documentation of coordination, or none at all between investigating agencies. The CRP believes that more coordination or documentation of coordination among agencies will assist case managers in the investigative process.

5. In addition to the current interview protocols, emphasize the importance of interviewing all siblings and adults that may have information about the family during the initial assessment.

CRP reviewers were asked if they agreed with the investigative agency assessment of what and who caused the injury. In 31% of the cases, CRP reviewers did not agree with the investigative agency assessment or were unsure if they agreed. One of the reasons that was noted by CRP reviewers was a lack of information gathered during the investigation. The CRP believes that enhancing interview training will assist DHHS case managers with interviewing a wider range of individuals in their assessment.

6. Include detailed documentation in records when completing an assessment to include who was interviewed and what medical, law enforcement, DHHS or other records were reviewed.

CRP reviewers were asked if there were recommendations to improve the child welfare system response and one of the most common recommendations was to have more thorough documentation of case information including medical documentation, coordination with law enforcement, and initial assessment documentation. This will assist in ensuring that all cases are thoroughly reviewed and investigated.

7. Ensure supervisors thoroughly review all assessments conducted by their workers and identify any additional training or instruction needed.

The CRP recommends continued participation of supervisors in the investigation process to ensure there are multiple perspectives reviewing assessments, coordination is taking place between agencies, and thorough investigations are conducted.

Update on 2023-2024 Report Recommendations

In April 2024, the CRP submitted its annual report which included four recommendations to Nebraska DHHS:

- Continue efforts to address the presence of racial disparities among seriously injured children.
- Develop strategies to strengthen early development education programs, parenting instruction, address the presence of racial disparities among seriously injured children.

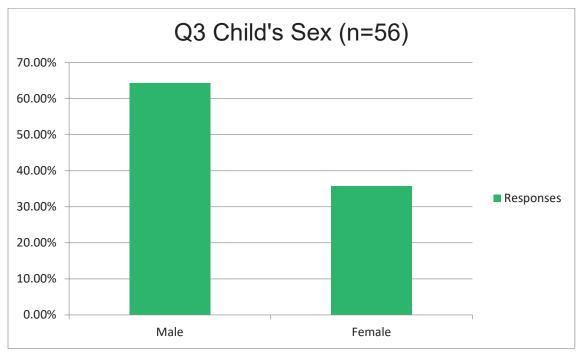
- Continue efforts to strengthen coordination across disciplines on child abuse and neglect investigations.
- Ensure ICWA identification is completed at the onset of a case opening.

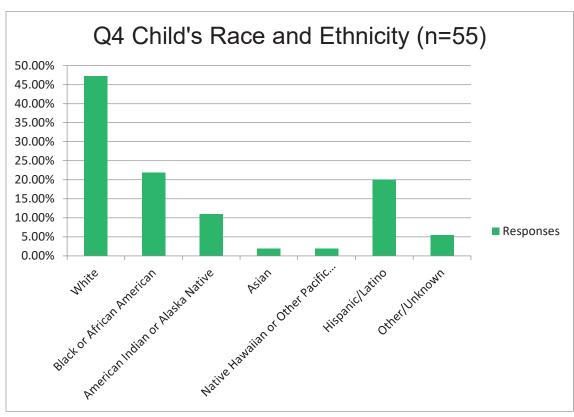
DHHS reported in response to strengthening early development education programs and parenting instructions, they actively work with community providers to address these concerns. DHHS provides community level data to 23 Bring up Nebraska Community Collaboratives to assist with where community interventions should be focused. There are several expansions of community resources such as Health Families America and Parents as Teachers occurring statewide that have a focus on providing curriculum for families that experienced adverse childhood experiences. DHHS has also collaborated with the Department for Public Health on safe sleep campaigns and are developing a new pilot program, Family Connects, to allow access to nursing home visitors.

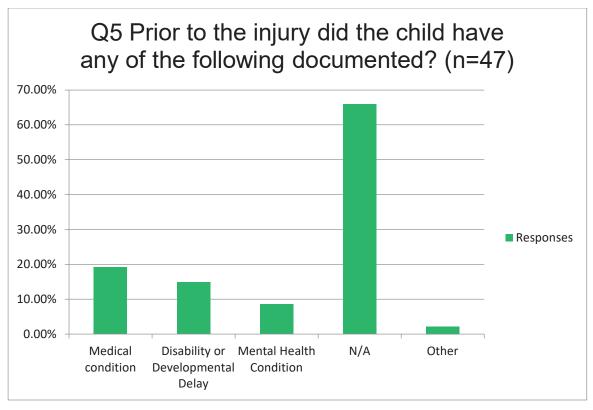
In response to strengthen coordination with local Child Advocacy Centers (CACs), DHHS noted their procedures require near fatality and severe injury cases to collaborate with CACs and be referred to Multi-Disciplinary Teams. DHHS has also developed internal procedures for reviewing critical incidents and making recommendations for changes.

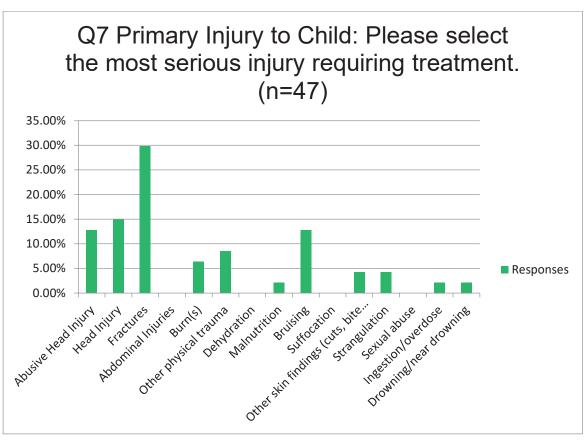
Finally, in response to ensuring ICWA is identified on cases, DHHS noted they provide guidance on identifying Native Americans on all their cases. DHHS reported on the procedures they take to ensure that ICWA notifications are made and that DHHS workers are receiving adequate ICWA training.

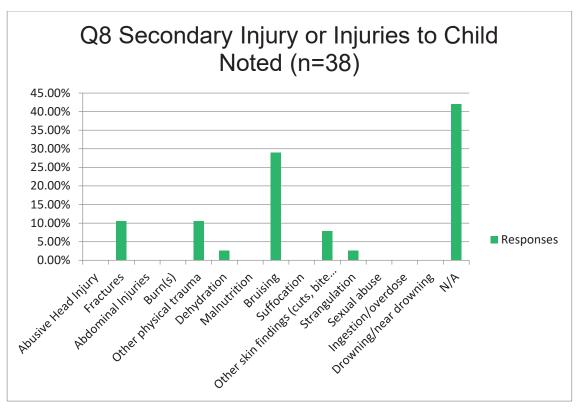
Appendix A. Full Data from Case Reviews

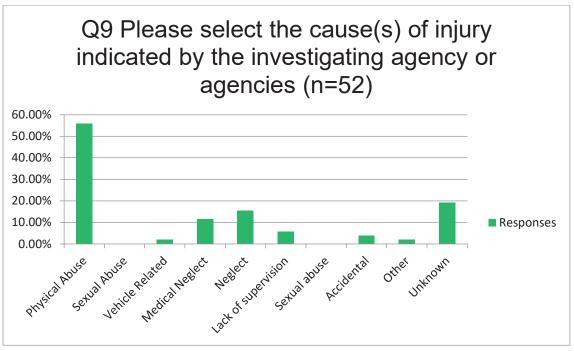


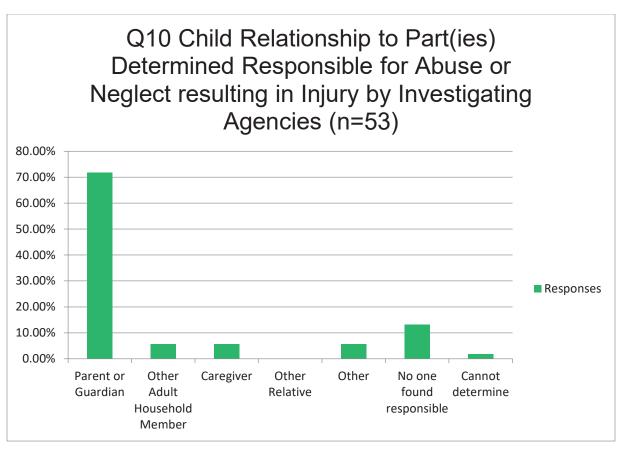


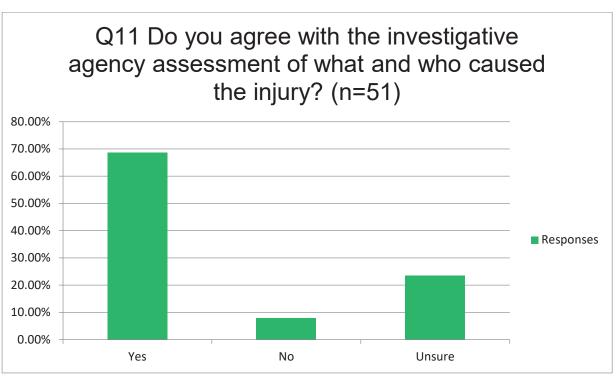


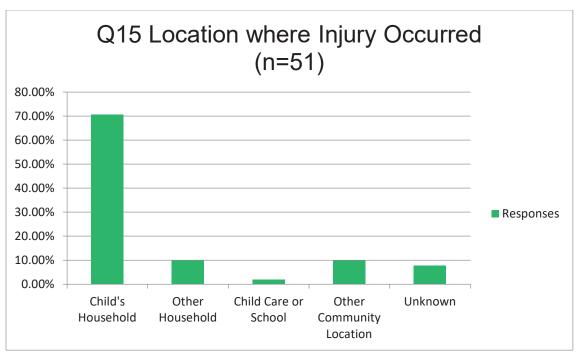


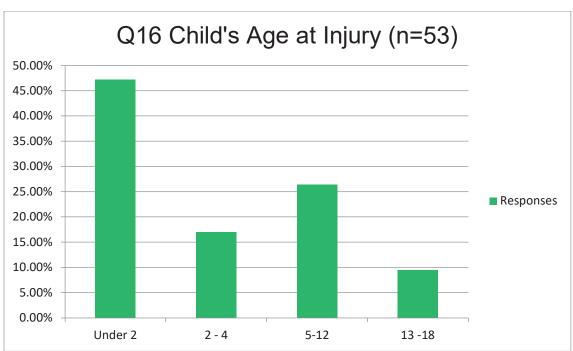


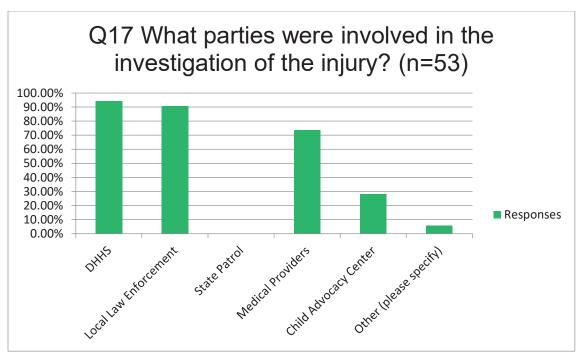


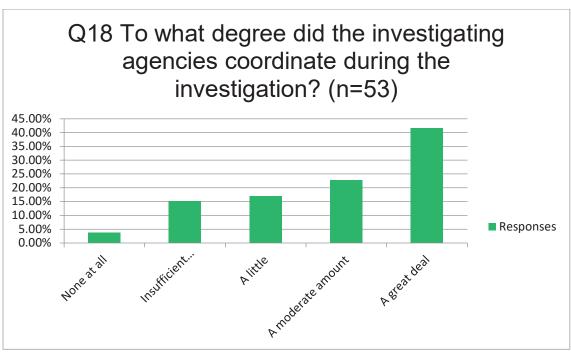


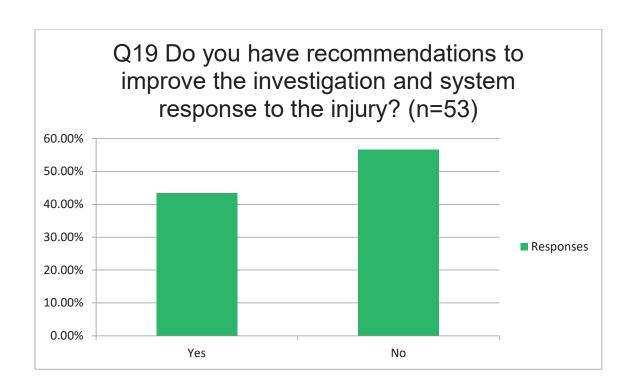












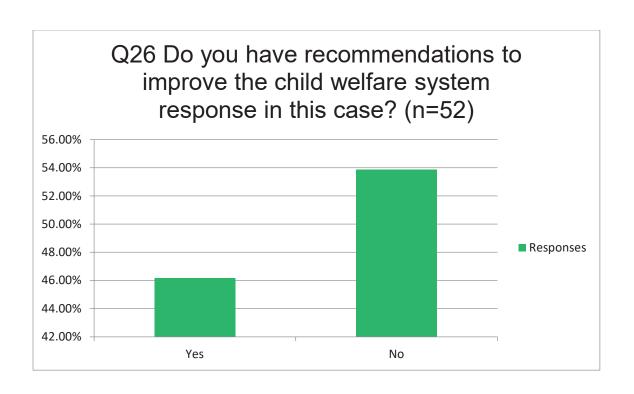
Q21 What was the child's involvement with the child welfare/protection system at the time of the injury? (mark all that apply) (n=53)			
Answer Choices	Responses	S	
DHHS Ward	1.89%	1	
Open Non-Court Case	5.66%	3	
Open Investigation/Initial Assessment	3.77%	2	
Open Alternative Response Case	0.00%	0	
Closed ongoing case in the past 12 months	7.55%	4	
Closed Investigation/Initial Assessment in past 12 months	13.21%	7	
Closed Alternative Response in the past 12 months	3.77%	2	
Reports to Hotline not accepted/screened out in past 12 months	9.43%	5	
None	64.15%	34	
Other (please specify)	7.55%	4	
	Answered	53	
	Skipped	3	

Q22 If the child and family was involved with DHHS, please respond to the following questions about safety and risk: (n=45)					he				
	Yes No		Unsure		N/A		Total		
Were there calls to the child abuse and neglect hotline in the prior 12 months involving the child?	35.56%	16	22.22%	10	0.00%	0	42.22%	19	45
Was there an active safety plan in place when the injury occurred?	2.22%	1	48.89%	22	4.44%	2	44.44%	20	45
Was there a safety plan in place for the child at any point in the twelve months before the injury?	6.67%	3	42.22%	19	6.67%	3	44.44%	20	45
Was the family classified as high or very high risk in the twelve months before the injury?	8.89%	4	37.78%	17	8.89%	4	44.44%	20	45
Was the child welfare case meeting the family needs and child safety?	4.65%	2	16.28%	7	16.28%	7	62.79%	27	43
Comments:									12
							Answer	ed	45
							Skippe	ed	11

Q23 What risk factors were present? (n=48)			
Answer Choices	Response	S	
Family living in poverty, lack of basic needs	10.42%	5	
Caregiver with diagnosed severe persistent mental illness and/or substance use disorder	33.33%	16	
Prior incidents of family or domestic violence	31.25%	15	
Prior open ongoing case due to abuse/neglect	16.67%	8	
Family history of abuse/neglect or trauma	33.33%	16	
Prior injury to any child in the home from abuse or neglect	18.75%	9	
Caregiver underage 25	31.25%	15	
Any children in the home under the age of 2	52.08%	25	
Other (please specify)		20	
	Answered	48	
	Skipped	8	

Q24 What protective factors were present? (n=49)				
Answer Choices	Responses			
Parental resilience: Manages stress and functions well when faced with challenges, adversity, and trauma	20.41%	10		
Social connections: Builds positive relationships that provide emotional, informational, instrumental, and spiritual support	26.53%	13		
Knowledge of parenting and child development: Understands child development and parenting strategies that support physical, cognitive, language, social, and emotional development	12.24%	6		
Concrete support in times of need: Has access to support and/or services (e.g., healthy food; a safe environment; specialized medical, mental health, social, educational, and legal services, as needed) that address a family's needs and help minimize stress caused by challenges	44.90%	22		
Social-emotional competence of children: Encourages family and child interactions that help children develop the ability to communicate clearly, recognize and regulate their emotions, and establish and maintain relationships	20.41%	10		
Not enough information to determine.	38.78%	19		
Other (please specify)	30.61%	15		
	Answered	49		
	Skipped	7		

Q25 What was the outcome of the investigation? (n=53)			
Answer Choices	Response	es	
Criminal Charges Filed	37.74%	20	
Juvenile Petition Filed/Court-Involved Child Welfare Case Opened	35.85%	19	
Non-Court Child Welfare Case Opened	13.21%	7	
Child welfare case open prior to injury continued	3.77%	2	
Community Services and Supports Offered	22.64%	12	
Child Removal	39.62%	21	
None of the above	18.87%	10	
Other (please specify)	28.30%	15	
	Answered	53	
	Skipped	3	



Appendix B. Case Review Tool 2024/2025

1. Separate attachment

Reviewer and Child Demographic Information

1. Name of Reviewe	er(s)
2. Child Information	1
DHHS ID Number	
Date of Birth	
City/Town of Residence	
County of Residence	
3. Child's Sex	
Male	
Female	
4. Child's Race a	nd Ethnicity
White	
Black or Africa	n American
American India	an or Alaska Native
Asian	
Native Hawaiia	an or Other Pacific Islander
Hispanic/Latin	0
Other/Unknow	n
5 Prior to the ini	ury did the child have any of the following documented?
Medical condit	
	evelopmental Delay
Mental Health	Condition
N/A	
Other	
Provide any relevant	details.

Cause of Injury

6. Provide a brief narrative of the injury
7. Primary Injury to Child: Please select the most serious injury requiring treatment.
Abusive Head Injury
Head Injury
Fractures
Abdominal Injuries
Burn(s)
Other physical trauma
Oehydration
Malnutrition
Bruising
Suffocation
Other skin findings (cuts, bite marks -all skin findings other than burns and bruising)
Strangulation
Sexual abuse
☐ Ingestion/overdose
Orowning/near drowning

8. Secondary Injury or Injuries to Child Noted
Abusive Head Injury
Fractures
Abdominal Injuries
Burn(s)
Other physical trauma
Dehydration
Malnutrition
Bruising
Suffocation
Other skin findings (cuts, bite marks -all skin findings other than burns and bruising)
Strangulation
Sexual abuse
Ingestion/overdose
Drowning/near drowning
N/A
9. Please select the cause(s) of injury indicated by the investigating agency or agencies
Physical Abuse
Sexual Abuse
Vehicle Related
✓ Vehicle Related✓ Medical Neglect
Medical Neglect
Medical Neglect Neglect
Medical Neglect Neglect Lack of supervision
Medical Neglect Neglect Lack of supervision Sexual abuse
Medical Neglect Neglect Lack of supervision Sexual abuse Accidental
Medical Neglect Neglect Lack of supervision Sexual abuse Accidental Other
Medical Neglect Neglect Lack of supervision Sexual abuse Accidental Other Unknown

10. Child Relationship to Part(ies) Determined Responsible for Abuse or Neglect resulting in Injury by Investigating Agencies
Parent or Guardian
Other Adult Household Member
Caregiver
Other
No one found responsible
Cannot determine
Please use this space to provide any clarification or additional information.
11. Do you agree with the investigative agency assessment of what and who caused the injury?
○ Yes
○ No
Unsure
If no or unsure, please share why and what you think caused the injury.

Investigation of Serious Injury 12. Date of Injury

12. Date of Injury
Date of Injury Occurrence
Date
MM/DD/YYYY
13. Date of Report
The Date the Injury was Reported
Date
MM/DD/YYYY
14. City/Town and County where Injury Occurred
15. Location where Injury Occurred
Child's Household
Other Household
Child Care or School
Other Community Location
Unknown
Please use this space to provide any clarification or additional information.
16. Obildle Age of Injury
16. Child's Age at Injury Ounder 2
① 2 - 4
○ 5-12
13 -18
_

17. What part	ties were involved in the investigation of the injury?
DHHS	
Local Law	Enforcement
State Patro	ol
Medical Pr	coviders
Child Advo	ocacy Center
Other (plea	ase specify)
18. To what d	egree did the investigating agencies coordinate during the investigation?
O None at al	1
Insufficien	t documentation
A little	
A moderat	e amount
A great de	al
No No	our guaractions
Please provide y	our suggestions

Household a	nd Caregiver Characteristics and System Involvement
_	vide a brief description of the child and family's involvement with the child in at time of injury.
	as the child's involvement with the child welfare/protection system at the time of (mark all that apply)
DHHS	Ward
Open N	on-Court Case
Open In	vestigation/Initial Assessment
Open Al	ternative Response Case
Closed	ongoing case in the past 12 months
Closed I	investigation/Initial Assessment in past 12 months
Closed	Alternative Response in the past 12 months
Reports	to Hotline not accepted/screened out in past 12 months
None	
Other (p	please specify)

bout safety and risk:				
	Yes	No	Unsure	N/A
Were there calls to the child abuse and neglect hotline in the prior 12 months involving the child?	0		0	0
Was there an active safety plan in place when the injury occurred?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Was there a safety plan in place for the child at any point in the twelve months before the injury?	0	0	0	0
Was the family classified as high or very high risk in the twelve months before the injury?	\bigcirc		\bigcirc	\bigcirc
Was the child welfare case meeting the family needs and child safety?	\bigcirc		\circ	
Prior incidents of f	verty, lack of basic gnosed severe per amily or domestic	needs sistent mental illness a violence e/neglect	nd/or substance use disc	order
	child in the home	from abuse or neglect		

24. What protective factors were present?
Parental resilience: Manages stress and functions well when faced with challenges, adversity, and trauma
Social connections: Builds positive relationships that provide emotional, informational, instrumental, and spiritual support
Knowledge of parenting and child development: Understands child development and parenting strategies that support physical, cognitive, language, social, and emotional development
Concrete support in times of need: Has access to support and/or services (e.g., healthy food; a safe environment; specialized medical, mental health, social, educational, and legal services, as needed) that address a family's needs and help minimize stress caused by challenges
Social-emotional competence of children: Encourages family and child interactions that help children develop the ability to communicate clearly, recognize and regulate their emotions, and establish and maintain relationships
Not enough information to determine.
Other (please specify)

System Response to Injury

25. What was the outcome of the investigation?	
Criminal Charges Filed	
Juvenile Petition Filed/Court-Involved Child Welfare Case Opened	
Non-Court Child Welfare Case Opened	
Child welfare case open prior to injury continued	
Community Services and Supports Offered	
Child Removal	
None of the above	
Other (please specify)	
26. Do you have recommendations to improve the child welfare system response in this ca Yes No Please provide your suggestions	se?
27. What went well within the case? Please provide example(s).	<u>/</u>
27. What went wen within the case: Flease provide example(s).	