#### Health Disparity in the Clinical World: Consequences and Solutions

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## I told myself I will not be here today

Masters Political Science, Univ of Arkansas

Prof Univ of Baluchistan, Pakistan

Director Assoc of Muslim Women Parliamentarians

Retired

SECC Poli Sci and Sociology Adjunct Faculty

Member of volunteer groups to help indigent and refugee residents of Lincoln

Hysterectomy



1989

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#### Perspective of a physician

<ul><li>ERT</li><li>Osteopenia and OP</li></ul>	2004
<ul><li>Bilateral knee replacements</li><li>HTN</li><li>DM</li></ul>	2008 2009 2009
<ul><li>Falls and TBI</li><li>Recurrent UTI and cystitis</li></ul>	2017 2020
<ul><li>Repeat hospitalizations</li><li>Acute Cardiac Failure</li></ul>	2023-4 2024
<ul><li>Acute urosepsis, ACF, RF</li></ul>	Sep 20, 2024

#### **Risk Factors**

Geriatric patient Chronic medical conditions Progressive decline

Immigrant (Asian)

Visible minority

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#### Perspective of a POA

Does she speak English? Mispronounced name

Loud and slow speech

No questions about cultural values:

male attendants

changing clothes in front of other women

sponge baths

dietary restrictions due to faith

**DNR** status

Familiar with the name and

preferences

Diet (pros and cons)

Faith and practices (Ramadan and

prayers)

Travel plans to Pakistan

Humor and comfort level

#### What I learnt

Make them comfortable by getting to know them Understand their preferences/expectations

Let them see you and understand you

When you see ignorance, challenge it When you see unfairness, raise your voice

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#### Inpatient "trapdoors"?

- Registration
- Transport to ED/floor
- Initial contact
- Med/procedure consent
- Initiation of care
- Inpatient stay
- Discharge planning
- Access to appointments and meds

#### Case Example 1

- A 29-year-old Caucasian female presents to the ED with c/o pelvic pain
- She has been experiencing symptoms for the last 3 days and cannot tolerate it any more

What are your initial thoughts?

What are her vulnerabilities?

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#### Case example 1

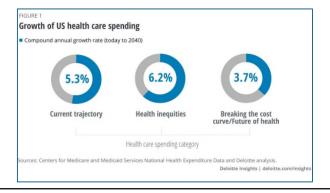
- A 29-year-old Caucasian female from Belarus presents to the ED with c/o pelvic pain. The patient tells you she is a sex-worker and has had frequent unprotected sex for about 2 years now
- She has been experiencing symptoms for the last 3 days and cannot tolerate it anymore. She has no insurance and does not have a PCP

What are your thoughts now?

What are our vulnerabilities?

### Yes, we should do better. But is there a business case for addressing health inequity?

- Health inequities account for \$320 billion in annual healthcare spending
- If unaddressed, this figure would grow to \$1 trillion by 2040
- Will cost an average American \$3000/year vs. \$1000/year now

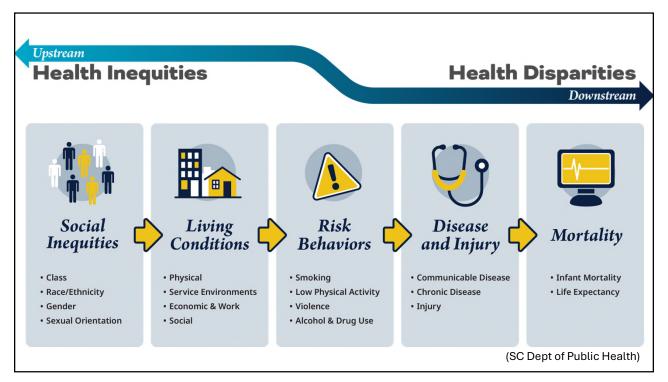


(Deloitte Insights June 2022)

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## "The underlying problem of health care spending is health inequity"

Pierre Theodore, MD VP Health Disparities J&J



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## Clinical impact of healthcare disparity: 2 examples

- Black adults are 60% more likely than white adults to be diagnosed with diabetes and two to three times more likely to have complications. Racial inequity often contributes to a late diagnosis and comorbidities.
- Public health researchers recently drew attention to two neighborhoods in Kansas City—Blue Hills and Armour Hills. In Blue Hills, people die an average of 14 years earlier due to social, economic, and environmental disparities compared to people living in Armour Hills.

(Deloitte Insights June 2022)

#### Case Example 2

 An 82-year-old male is brought to the ED by his son with complaints of severe back pain, burning in his urine and generalized weakness

What are your initial thoughts? What are our vulnerabilities?

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#### Case Example 2

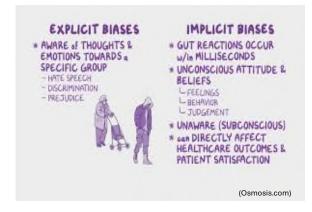
- An 82-year-old Hispanic male who lives alone is brought to the ED by his son with complaints of severe back pain, burning in his urine and generalized weakness
- The patient lives in a rural town with population of about 900

What are your thoughts now?

What are our vulnerabilities?

#### Curse of the implicit bias

- Age
- Sex
- Race/ethnicity
- Weight
- Sexual orientation
- Religion
- Socioeconomic status
- Rurality



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#### Social drivers of health and inequity

- Food insecurity
- Housing stability
- Physical activity
- Utilities
- Stress
- Financial resource strain
- Alcohol use
- Social connections
- Depression
- Transportation needs
- Tobacco use



#### Allostatic Load

- Stress faced by marginalized communities that manifests itself in anxiety, depression and eventually cardiovascular disease
- These stresses accumulate as a person's allostatic load that leads to a "weathering effect"
- Allostatic load can significantly affect the aging process and result in reduced longevity, accelerated aging, and impaired health
- Allostatic load is the "wear and tear" of the body resulting from the repeated activation of compensatory physiological mechanisms in response to chronic stress
- The weathering effect is not just felt medically, it is felt generationally

(Robeznieks et al 2023

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#### Rural population disparity causes

- Demographic shifts in which rural areas are losing population as young people migrate to cities for work, school, etc.
- Inefficiency associated with providing health care services, which leads to, for instance, hospital closures in rural areas
- Primary focus on and allocation of resources for interventions to address issues facing urban populations
- Lack of the necessary technological infrastructure (e.g., a lack of reliable Internet service), which limits the possible alternative strategies for health promotion
- Place-specific exposures such as those associated with mining and farming (pesticide exposures, etc.)

(NIH, National Library of Medicine)

#### Case example 3

- The 79-year-old male, with terminal cancer is being considered for Hospice care referral by the primary team
- His family is a strong support system for him
- What are your initial thoughts?
- Are there any vulnerabilities here?

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#### Case example 3

- The 79-year-old male, a practicing Buddhist from China with terminal cancer is being considered for Hospice care referral by the primary team
- His family is a strong support system for him
- What are your thoughts now?
- What are our vulnerabilities?

#### So ... What Can We Do

when inequity and disparity shows

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#### Some thoughts from a physician & POA

#### For the patient:

- Recognize the challenge being faced by the patient
- Ask if they need assistance
- If we notice they are not understanding us, to gently explain

#### For the team:

- Education and awareness
- Case reviews
- Advocacy and identity
- Implicit bias awareness

#### Systems based approach

- Be intentional
- Form cross-sector partnerships
- Measure progress
- Address individual and community level barriers
- Build trust

(Deloitte 2022)

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Mistakes are the portals of discovery

James Joyce (1922)

#### Service development

- Integrated care (PC, MH, CM) in OEF/OIF Clinics
- Pre-deployment education and postdeployment screens
- NE NG + VAMC family readiness programs and outreach
- Operational model across NE, then shared with VISN 23 (SD, ND, MN, IA) and eventually nationally
- Nebraska National Guard Homeland Defense Ribbon



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#### Confidence shatters

- About 18 months of operations first victim of sexual assault during deployment presents with alcohol abuse and near homelessness
- Nearly 1100 veterans from NE had returned from deployments
- The gross inadequacy of my approach

- 21% of NE NG members are female
- 1100 veterans: 234 women
- 41% of sexual harassment:

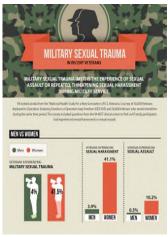
#### 95 veterans

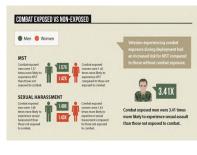
• 10% of sexual assault:

#### 23 veterans

- 4% of men with sexual harassment: 34 veterans
- 0.5% of men with sexual assault: 4 veterans

#### Magnitude of impact





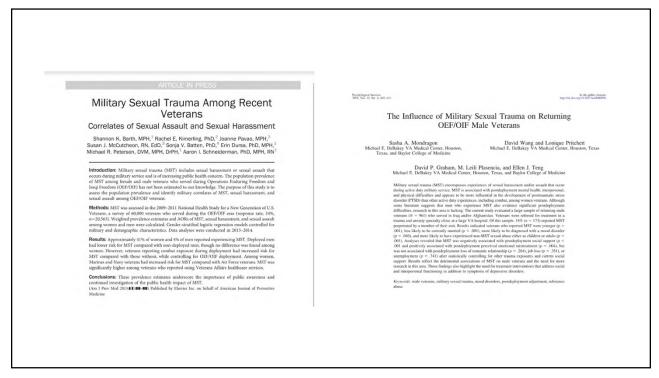
(Dept of Veterans Affairs 2015)

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- No post-deployment MST screening
- No planning for treatment of MST
- No care coordination for MST
- Infrastructure
- Clinical experience
- · Integrated care model

#### MY MISTAKE

DEFICIT IN AWARENESS GROSS DEFICIT IN INDIVIDUALIZED CARE



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# Individualization is the answer to disparity



It is impossible for a man to learn what he thinks he already knows

**Epictetus**