

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Pete Ricketts, Governor

August 30, 2017

Ryan R. Sadler
CEO & Plan President
Nebraska Total Care

Mr. Sadler:

In a letter dated August 9, 2017, the Division of Medicaid and Long-Term Care (MLTC) waived the imposition of intermediate sanctions based on Nebraska Total Care's timely completion of all items contained in the corrective action plan (CAP) imposed by MLTC on May 30, 2017. MLTC further indicated that the CAP would remain in place until MLTC had an opportunity to confirm with stakeholders that the actions taken have resolved identified issues and remain in place.

MLTC has confirmed those items. Effective today, the CAP imposed on May 30, 2017 is discontinued. To ensure on-going compliance, MLTC requests that NTC continue to (1) provide MLTC with weekly behavioral health and home health claims payment reports, (2) participate in bi-weekly calls with MLTC involving the appropriate individuals from plan and plan management leadership, and (3) maintain the "Known Issues and Resolution Timeframes" log on your public website. In the event that NTC fails to perform any obligations under its contract in the future, MLTC may take any action available under the contract, including requiring additional corrective action.

Sincerely,

A handwritten signature in cursive script that reads "Heather Leschinsky".

Heather Leschinsky, Deputy Director, Delivery Systems
Division of Medicaid and Long-Term Care
Nebraska Department of Health and Human Services