

# MEETING SUMMARY

June 10, 2024, Quarterly Nursing Facility Call

06/10/2024, 2:00 p.m. – 3:00 p.m.

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## Host

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### Presenter:

Dawn Sybrant, Program Manager II – MLTC Institutional Services

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## Summary

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This summary is also available at the following website address:

<https://dhhs.ne.gov/Pages/Medicaid-Nursing-Facilities.aspx>

### Announcement:

- Kepro has undergone a merger and the Name is changing to Acentra. The software system is still Atrezzo, however, Acentra will be main Logo versus Kepro. The website domains will eventually change.
- Greg is no longer with DHHS. Please send emails to
  - [DHHS.NECaseMix@nebraska.gov](mailto:DHHS.NECaseMix@nebraska.gov)
  - [Tonya.Remaklus@nebraska.gov](mailto:Tonya.Remaklus@nebraska.gov)

### Introduction of New Employees

- **Kayla Kelly**
  - Started in January
  - She works on SAOS (Specialized Add-On Services), CMP (Civil Money Penalty), and other things.
  - Visitation 2 CMP Grants are still open.
    - Have 26 applications.
    - 1800 for nursing facilities to request air purifiers.
  
- **Brittany Garrelts**
  - Is a CMSW (certified Master Social Worker)
  - Is a licensed individual clinical social worker.
  - Working on the Level II PASRR follow ups.
    - Is new so creating as we go.
    - If residents have a level II PASRR our team will start doing follow-up regarding recommended services.
      - Resident went to & still in nursing facility.
        - How are things going for the resident?
        - Is the resident getting the services recommended as part of the LII PASRR?
        - SMI & IDRC
          - Making sure they get what they need to live as independently as possible.

## Claims Issues

- Demographic Issues
  - If you know you have a NFLOC but are being told you don't
    - It is probably a demographic problem.
    - Altrezo – stores the PASRR.
    - Check with AAA &/or LHD and double check the demographics.
  - If there is a PASRR issue, contact Dawn or Kayla Kelly
- SSN & DOB
  - If the SSN or DOB does not match what we have in Casemix it gets stuck in load errors.
  - Tonya sends out a lot of emails asking for verification of SSN &/or DOB
- Hospice
  - When someone is in hospice at NF
    - Hospice should be billing room & board.

## NF LOC Referral Reminders

- **KEEP** the fax transmittal page that says "OK" as well as a copy of referral.
- If send a referral and do not hear anything for over a week, contact and check that they received it, and if they need anything else from you.
- The nursing facilities are responsible for submitting the referral, tracking them, and staying on top of it.
- Resident enters as Medicaid or becomes eligible while at nursing facility.
  - Send for referral to AAA or LHD in a timely manner.
    - Several years back we were told that we cannot dictate where the referral is done. The resident can choose AAA or LHD
  - Needs to be on the date of Admission or before.
- If enters facility not eligible for Medicaid
  - Have 14 days from the determination date of eligibility to make referral. This is the date of notice on the Notice of Action.
    - Notice date is in upper right corner of letter.
- Skilled Stay
  - Send the referral a couple days before they come off the skilled stay.
- Medicaid Pending
  - If Medicaid pending and discharge from NF is a new LOC needed? (Family not holding bed, resident is hospitalized)
    - If they do NOT step down, then a new LOC is not needed
- Referrals
  - Facility was told they don't need a referral for anyone 65 and older.
    - IF over 18 a referral and NFLOC evaluation is needed
  - When are referrals not needed?
    - LII PASRR
    - Enters on hospice.
    - Waiver prior
- Hospice
  - If they are on hospice for 30 days is new PASRR needed?
    - No, but a new entry, and Admission are needed.
  - NF told if resident on hospice that a new PASRR is needed when they come back. Is that correct?
    - If they are a straight LI
      - A new PASRR is not needed.
    - If they are a LII PASRR
      - If go to a higher LOC, then need a new PASRR LII so vendor can determine if stable enough to come back.
- Missing info on PASRR

- Dr's notes indicate major depression, but the hospital doesn't have that diagnosis and won't redo the PASRR because they didn't have that info. **When facilities question the PASRR information and the hospital is not willing to add or change information, the facilities can refuse to take the resident as an admission or admit the resident and submit a resident review as soon as possible. The vendor will make the determination as to whether or not a change is appropriate.**
- Her concern – What do they do if we don't have the treatments available while wait to redo after admission.
  - Keep them connected to community services.
  - If have a therapist or similar – keep utilizing.
  - If not available – see what is available.
    - Tele-health
    - MCO
  - Is it wrong for us to ask them to redo PASRR or make sure they are right?
  - There must be a diagnosis for any medication they are taking.
    - Some meds are used for other things (example seizure meds used in low dosage for depression or migraines)
    - If it was bipolar, OCD, schizophrenia...
      - NF need to be able to say they are going to accept or not.
      - Depression is different from the others.
  - We can ask our vendor what the facility options are.
    - Anytime a facility questions the information, in a PASRR, they can submit a new PASRR for a resident review.
  - IF check the other box instead of mild/major depression
    - Kicked out of algorithm.
    - Afraid getting the wrong results when the other box is utilized.
    - Rather have extra info then not enough
    -
- Psych services are still available through telehealth and only need to be seen once a year to be eligible.
- If get a resident as a LI and suddenly, they aren't.
  - Can do a resident review.
- If hospitalized for
  - a PASRR condition
    - That will need a new PASRR.
  - An illness or accident
    - A new PASRR is not needed.

## CMP

- Nebraska Health Association – webinar for members
  - New opportunity - Opening COVID Visitation 2
    - Grant application is out on the public website under Civil Money Penalty Grant
    - [https://dhhs.ne.gov/Documents/Civil%20Money%20Penalty%20\(CMP\)%20Reinvestment%20Application%20Template%20%20Coronavirus%20Disease%202019%20\(COVID-19\)%20%20In-Person%20Visitation%20Aids%20Request%20Instructions.pdf](https://dhhs.ne.gov/Documents/Civil%20Money%20Penalty%20(CMP)%20Reinvestment%20Application%20Template%20%20Coronavirus%20Disease%202019%20(COVID-19)%20%20In-Person%20Visitation%20Aids%20Request%20Instructions.pdf)
    - Kayla Kelly is the point of contact person.
    - Available to all certified nursing facilities

- CMS approved up to \$3000 for each facility, but Medicaid will approve up to \$1800.
- It is a very specific application.
- Must have an address book number for CMP money to be dispensed.
- Due Date – this will remain available until CMS indicates it is no longer available.
- CMP Shared mailbox
  - [dhhs.nebraskacmp@nebraska.gov](mailto:dhhs.nebraskacmp@nebraska.gov)

### **PASRR**

- Requirements for NFLOC can be found in 471 NAC Chapter 44
- Requirements for PASRR can be found in 471 NAC Chapter 12 section 006.
- 60/90-day requirements
  - If PASRR evaluation is more than 90 days before admission
    - Then need a new LII PASRR – sub level 1.
  - If a LI screening is done and then admission is delayed for 60 days or more
    - Then need a new LI PASRR
- Do NOT take a LII patient until have a LII PASRR
- We go by LII DETERMINATION date.
  - Room & board will NOT be paid unless PASRR is done and LII.
    - This is a federal regulation.

### **Acentra Training**

- Acentra holds monthly training for PASRR, hosted by Ellen Olson. This is an overlooked resource. In addition, their website has recordings of past training you can watch. They are around 50 to 55 minutes long.
  - The information for Acentra is below.
    - <https://nepasrr.kepro.com/>
    - [NEPASRR@kepro.com](mailto:NEPASRR@kepro.com)
    - 1-833-840-9945