

# MEETING SUMMARY

December 09, 2024, Quarterly Nursing Facility Call

12/09/2024, 2:00 p.m. – 3:00 p.m.

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## Host

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### Presenters:

- Dawn Sybrant, Program Manager II – MLTC Institutional Services
- Seila Idrizovic, Program Specialist – MLTC Institutional Services
- Tonya Remaklus, “Administrative Specialist - MLTC Institutional Services

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## Summary

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This summary is also available at the following website address:

<https://dhhs.ne.gov/Pages/Medicaid-Nursing-Facilities.aspx>

### PASRR Review

- **NEVER** admit a resident without a valid PASRR (this is a federal requirement and has no wiggle room)
  - If the PASRR needs to be a Level II, you will need to wait until the Level II is completed.
- **REMEMBER** that Acentra’s clock does not start until they have a complete referral packet
  - Meaning – ALL the information they have asked for including the OBRA-8.
- Time Limited PASRR
  - Do an admission/discharge case in Atrezzo and Acentra will track it for you and send reminders.
  - In Acentra website resources tab, there is training on how to do an admit/discharge option for your resident and set reminders for doing the follow-up PASRRs on time. Reminder that Medicaid cannot and will not pay for days when there is not a valid PASRR in place; **don’t admit a resident without a valid PASRR** and always complete the follow-up PASRRs if there is a time-limited PASRR. A good rule of thumb for the follow up PASRR for a time limited PASRR is to start the new PASRR 7-10 calendar days prior to the expiration of the time limited PASRR. Google Calendar Calculator, put in the date of the letter for the time limited PASRR and then choose the appropriate number of days to calculate the expiration date.
  - **To be clear: ALWAYS** submit the new PASRR 7-10 calendar days prior to the “expiration” of the time-limited PASRR.
    - (use Google day/calendar calculator to get the date from the date on the PASRR letter)
- Follow-up Program
  - **Request for information from MLTC are to ensure that the items on the PASRR are being provided and included in the resident’s plan of care.**
    - **They will come from MJ, Hiliary, Renu and Devin**
- Resident Review
  - This PASRR should be completed when a resident comes back from the hospital with a new mental health diagnosis or psych med. Please submit the Level I PASRR. The Acentra clinicians will determine if a new Level II is necessary.

## NF LOC Review

- 14-day post Medicaid determination – NFs have 14 days from the date of the first Notice of Action for eligibility to make the referral for the NF LOC when a resident enters the facility private pay. The facility can also make the referral after receiving the Notice of Role of Nursing Facility
  - Facility has 14 days to make the referral for NF LOC when someone becomes eligible for Medicaid after entering the facility as private pay. If the referral is made on or before the 14<sup>th</sup> day from the date on the initial NOA for eligibility, room and board will be reimbursed beginning with the date of eligibility or the date of admission, whichever is later.
- 471 NAC 44 – 3(C)iii(1)
  - This regulation requires the facility to have a process in place for referrals and retroactive Medicaid.
- When asked for more information by AAA/LHD it is **very, very important** that the facility respond immediately.
  - if you have staff turnover or absences, please put someone in charge of responding and getting AAA/LHD the information they are requesting.
- Hospice
  - When resident enters on hospice – Hospice meets NF LOC requirement.
  - When residents enter on private pay and hospice and then become eligible for Medicaid
    - The NF LOC referral is NOT required
  - When residents enter eligible & on hospice, if they come off hospice the NF LOC is NOT required.
    - **HOWEVER**, the facility needs to contact Seila so she can set a pay date.
  - When residents enter on hospice, come off hospice, & then become eligible for Medicaid while NOT on hospice:
    - The NF LOC referral must be done within 14 days of the date on the first NOA for eligibility.
- We are seeing a trend of NF LOC referrals being made late and outside the regulatory time requirements.
  - Ensure the facility has a procedure for making these referrals when the staff that handles this task is absent from the facility due to medical leave, vacation, turnover etc.
  - Keep the transmittal sheet that shows the fax went through okay
  - If you do the referral a different way
    - Chart in nursing notes or some part of the resident medical record that the referral was made and keep notes of date, time, who talked to etc. The facility will need that information for evidence the referral was made and what date it was made.

## MDS Assessment Questions

- Send questions to Tonya Remaklus at` [Tonya.Remaklus@Nebraska.gov](mailto:Tonya.Remaklus@Nebraska.gov)

## Bed Move Review

- Please be sure to report resident's movements **in and out** of Medicaid certified beds as *quickly as possible*.
- You can send the form to [Tonya.Remaklus@Nebraska.gov](mailto:Tonya.Remaklus@Nebraska.gov).
- Follow the link below and under the section Bed Moves there is a link to the form.
  - <https://dhhs.ne.gov/Pages/Medicaid-Provider-Nursing-Facility-Casemix.aspx>

## Weighted Days Review

- **Please include the name of facility and the city in the subject line**
- **If the difference in days is under 100 yours will be considered reconciled and complete and you will NOT hear from us.**
- Weighted days compares the count of days report to your facility's cost report (census). This is how your rates for the following fiscal year (July 1 – June 30) are determined, so it is important to have these reconciled as accurately as possible.
- Tonya works the weighted days in the order they are received, so it could take a bit to get back to the facility.
- Helpful hints for making weighted days smoother.
  - Check load errors (error report) weekly.
  - Check care level report monthly.

- Available between the 14<sup>th</sup> and 18<sup>th</sup> of the month
- Past Due Assessments
  - Lists residents with no assessments processed within the last 4 months (or more)

### **Claims Questions**

- Send to Seila Idrizovic at [Seila.Idrizovic@Nebrasks.gov](mailto:Seila.Idrizovic@Nebrasks.gov)
- The claims department is very busy and adjustments take time.
- You can send questions and adjustments to the claims department also. Please include the Medicaid ID on emails ([DHHS.Medicaidffsclaims@Nebraska.gov](mailto:DHHS.Medicaidffsclaims@Nebraska.gov)). If faxed, please include Medicaid ID on every page on faxes (402-742-1197).
- Keep all fax transmissions and take note of who you talked to and when
- If you have questions regarding eligibility, email Seila, Angie, or Dawn and please include eligibility information – Please remember eligibility is **not** our area of expertise

### **Acentra Training**

- Acentra holds monthly training for PASRR, hosted by Ellen Olson. This is an overlooked resource. In addition, their website has recordings of past training you can watch. They are around 50 to 55 minutes long.
  - The information for Acentra is below.
    - <https://nepasrr.kepro.com/>
    - The password for the training/resources page on the above website is **NEPASRR2021**
    - [NEPASRR@kepro.com](mailto:NEPASRR@kepro.com)
    - 1-833-840-9945