

NF Quarterly Call

March 9, 2026

1. PASRR Review – Focus on time-limited – Facility is responsible for tracking. However, if you utilize the Acentra admit/discharge option, Acentra will track it and send reminders.
2. LII PASRR Follow-up Program – Thank you to all the facilities that send in the requested records for this follow-up program. Our goal is to assist facilities in helping NF residents receive the recommended services from the LII PASRR evaluation.
 - The key point to remember is that specialized rehabilitative services are all services that are available in the Medicaid state plan. For services such as psychiatric med management or psychiatric follow along or therapy, the NF is a place of service. The providers of these services must bill Medicaid separately. The NF would not bill Medicaid for the mental or behavioral health services. Those providers should bill either the MCO or fee for service depending on the status of the resident and whether they have an assigned MCO.
 - This follow-up program mostly applies to the residents with a serious mental illness PASRR condition. Sometimes there will be a dual condition for intellectual disabilities/related condition.
 - Records request helpful hints. Hiliary Cary.
3. NF LOC Changes:
 - As of 3.31.2026 the contract LHD for NF LOC evaluations is terminated by mutual agreement between MLTC and LHD. This is a result of DDD terminating the AD Waiver Services Coordination contract with LHD. The AD Waiver SCs also completed the NF LOC evaluations for admission to a nursing facility.
 - Unfortunately, LHD is unable to complete NF LOC evaluations for the month of March due to most staff moving to the state with DDD as of 3.16.2026 and the rest of the staff finding new opportunities.
 - Effective immediately, all NF LOC evaluation referrals should be sent to the AAA office the facility normally notifies when needing one of these evaluations.
 - Please have patience with AAA and our office while we work out any unforeseen process issues.
 - I had a meeting with AAA directors last week and it went very well. The offices are very willing to pick up the extra referrals. My hope is that the only change that will affect nursing facilities is change regarding where to send the referrals.
 - **For short-term NF LOC evaluation approvals**, PLEASE track these at the facility like you normally would track a time-limited PASRR. It is very important to submit the new referral a day or two prior to the end of the short-term NF LOC.
4. Bed move reminder – Please send bed moves as soon as possible. It is much more efficient to work on bed moves as they happen. There is a form on the Casemix web page, and you can send the bed moves to the Casemix email box. Tonya is in this email box every day.
5. Casemix Access – Reminders
 - The new more secure site is <https://public-dhhs.ne.gov/NCSweb/>
 - The email with username and temporary password comes from tst-noreply-ciaam@nebraska.gov
 - i. It can take up to 2 weeks to get this email
 - ii. Make sure to check spam/junk folders for this email
 - iii. Check with your IT people to be sure they will allow the email through
 - Link to form for access
<http://dhhs.ne.gov/Documents/Confidentiality%20Statement%20NCS%20Web.pdf>

- No personal email addresses are allowed (Yahoo, iCloud, Windstream etc)
 - No position/title/generic emails are allowed (mds@NH.com)
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6. Claims Questions – Send claims questions and issues to Seila Idrizovic.
- Also, please be patient with the claims team. They are down one person. Once an adjustment is sent to Medicaid, it goes in a queue, and they are worked in the order received. Adjustments will take a couple of weeks to get worked.
 - When submitting the initial claims, ensure the correct admit date is on the claim. That will be the A1900 or entry date into the facility. If the facility is told there is a “missing screen” that likely means a PASRR or a client profile in Connect (where the NF LOCs are stored) has an incorrect demographic. Medicaid and the MMIS system go by the DOB and SS# utilized by eligibility. If the facility disagrees, the facility will need to send in a copy of a SS card or a certified birth certificate. It is preferable that the document be sent to eligibility. However, our team can also submit a request to the NFOCUS team. This does not happen very often, but it is possible. We cannot utilize Medicare reports (not sure what they are called) as they are not birth certificates or SS cards. Also, we have seen where Medicare had incorrect information.
 - Remember, our team does not have expertise in the claims processes and rules. Our team knows the edits that set on the claim and what is needed to correct the issue.
7. Weighted Days - Is winding down this year. Most facilities are done and reconciled. Reach out if you have questions or concerns
- Reminders going forward to help make the process smoother and quicker for everyone
Detailed instructions for all of these are included in the instructions tab in Casemix
 - i. Check error report weekly. This shows you assessments that could not populate to Casemix because of an error. Some common ones are
 1. A1900 (entry date) doesn't match what we have
 2. No SSN on assessment
 3. Wrong provider number
 - ii. Check care level report monthly (usually out between the 14-18th of the month.
 - iii. Check the past due – this lists your residents with no assessments processed within the last 4 months or more. Good way to catch that there was an issue.
 - iv. Update the bed holds at least monthly. We see a lot of discrepancies in days due to bed holds not being added.
 1. Swing bed days cannot be counted/entered as bed hold days
 2. If the resident was in a Medicaid bed and the bed was help this needs to be entered for that time regardless of the payor source.
 3. Medicaid only allows for 15 days per occurrence.
 - v. Bed Moves – for facilities that are not completely dually certified.
 1. Please report bed moves in and out of Medicaid certified beds timely
 2. Here is the link to a form you can use to report them
 - a. <https://dhhs.ne.gov/Documents/Medicaid-Bed-Move-Notice.xlsx>
 3. Send this form to Tonya.Remaklus@Nebraska.gov &/or DHHS.NECaseMix@Nebraska.gov