N-FOCUS Major Release
MLTC
December 8, 2024

A Major Release of the N-FOCUS System is being implemented December 8, 2024. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections and addresses all the Divisions, MLTC, EA, CFS and DD.

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

ACCESSNebraska: N-FOCUS workers responsible for case activity received through the Web Based Electronic Application should read this section.

Home and Community Based Services:
N-FOCUS workers who work directly with DD or AD/TBI Programs and those who work with the related Medicaid cases should read this section.

Note: This section will only appear when there are tips, enhancements or fixes specific to Developmental Disabilities Programs.

Expert System: All N-FOCUS workers with responsibilities for case entry for AABD, ADA Payment SNAP, LIHEAP, LIHWAP, CC, FL, MED, Retro MED should read this section.

Note: When new functionality is added to N-FOCUS that crosses multiple topics (i.e., General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.

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Home and Community Based Services

Home and Community Based Services Applications (Update)

Home and Community Based Services (HCBS) electronic applications submitted from the iServe portal can be pulled from the Application Management queue to pend and tie to Aged and Disabled/Traumatic Brain Injury Service Coordination (AD/TBI SC) program cases and Developmental Disabilities Service Coordination (DDSC) program cases.

Waiver N-FOCUS Windows (Update)

N-FOCUS users will see changes to existing Waiver N-FOCUS windows, along with new options for Waiver correspondence, beginning with the December 2024 N-FOCUS release:

- Detail Waiver Services window:
  - The Services and Explain Reason buttons have been removed.
- N-FOCUS Waiver Determination Notice window:
  - The Changed and Reduced radio buttons have been removed.
  - The Services listed in the drop-down window have been modified for clarity.
  - The Explanation Reason(s) listed in the drop-down window have been modified for clarity.
- N-FOCUS Waiver LOC Notice window:
  - A new radio button titled Unable to Contact has been added.
  - Selecting this radio button will generate the LOC Application Denied and Withdrawn correspondence.
- N-FOCUS Notice Template:
  - A new button has been added titled Waiver:
    - This Waiver button can be used to generate the new Waiver Notice of Action correspondence for the following Waiver programs: AD, CDD, TBI, DDSC, DDAID, DDAD, ADTBI SC and FSW.
    - Selecting the Waiver button will trigger a pop-up window and ask the user if they want to generate the Waiver Notice of Action. Answering OK will close this pop-up window and enable the Reason for Action(s) text box in the Notice Template window.
    - The user will be required to enter text in the Reason for Action(s) text box. The text entered here will persist into the Waiver Notice of Action correspondence.

Home and Community Based Services Narratives (Update)

New Headings and sub-headings are now available for selection under ADTBI SC:

- Closed
- Denied
- Special Circumstances
    - Appeal
    - Case Contact
    - Production Support
    - Other
- Application
    - Other
- Supervisors Narrative

Narrative

ADTBI SC Headings and Sub-Headings (New)

The following Headings and sub-headings are now available for Home and Community Based Services selection under ADTBI SC:

- Closed
- Denied
- Special Circumstances
    - Appeal
    - Case Contact
    - Production Support
    - Other
- Application
    - Other
- Supervisors Narrative

Interfaces

SVES Demographics (Update)

1. When entering a birthdate that is greater than 125 years old, the following message will display:

    "This date must be less than or equal to the current date and greater than or equal to 125 years in the past."

2. The following information for the Payee will now be displayed on the Demographics Card under the BDE Tab:
    a. First Name
    b. Middle Name
    c. Last Name
    d. Gender
    e. Claim Number

> **Note:** This change takes effect December 15, 2024.

Expert System

599 CHIP Approval Notices (Update)

Wording for 599 CHIP approval notices has been updated.

599 Childrens Health Insurance Program (599 CHIP)

Approval
The following individual(s) are approved for medical coverage effective 1-2025

Individual	Status
UNBORN CHIP	Eligible

If you applied through the Federal Marketplace your application was sent to Nebraska DHHS for a Medicaid eligibility determination. The Medicaid eligibility determination for the individuals noted has been communicated to the Federal Marketplace. If further information is needed you will be contacted.

Your unborn child is eligible for 599 CHIP. This program covers pregnancy-related services. This includes prenatal care and labor and delivery. This program does not provide services after your pregnancy. 599 CHIP lasts until birth or the end of the pregnancy. Let Medicaid know when you give birth. There may be other coverage for your new child.

If you have not previously received a permanent Medicaid ID card, you will receive a card within the next week. Please keep this card. You must show this card to all providers when getting medical/dental care. If you are required to participate in managed care, you will be contacted with more information.