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# N-FOCUS Major Release

## Combined All Divisions

## December 7, 2025

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A Major Release of the N-FOCUS System is being implemented December 7, 2025. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into two main sections and addresses all the Divisions, MLTC, EA, CFS, DD and BH.

**General Interest and Mainframe Topics:** All N-FOCUS users should read this section.

**Home and Community Based Services:**

N-FOCUS workers who work directly with DD or BH Programs and those who work with the related Medicaid cases should read this section.

**Note:** This section will only appear when there are tips, enhancements or fixes specific to Developmental Disabilities or Behavioral Programs.

**Expert System:** All N-FOCUS workers with responsibilities for case entry for AABD, ADC, SNAP, LIHEAP, Medicaid, CFS, etc. should read this section.

**Note:** When new functionality is added to N-FOCUS that crosses multiple topics (i.e., General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts, Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.

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## General Interest and Mainframe

### All Divisions – Claim Validation Defect (Fix)

Previously in GEN when a claim was submitted where the frequency matched the related service authorization and the rate entered on the same claim was more than the rate from the related service authorization, an incorrect validation message of "Submitted frequency code does not match units & rates" was displayed. The expected validation message in this situation is, "Submitted rate is more than the authorized rate". The correct validation message of "Submitted rate is more than the authorized rate" will now display when a claim is submitted via GEN and the frequency entered is correct and the rate entered is more than authorized amount.

### All Divisions – Address Name Field Special Character Restrictions (Change)

Due to downstream issues with special characters in the Name field in Address, a change was made to restrict the entry of special characters. The only valid characters allowed are alpha, hyphen or spaces. Users will receive an error message stating that there are invalid characters and the Name field will highlight in red when an invalid character is entered. The data will not be saved, and the user will not be able to navigate from the window until the error is fixed.

The screenshot displays the 'N-FOCUS - Detail Address' window. At the top, it shows 'Address of: PERSON' and radio buttons for 'Physical Address' (selected), 'Mailing Address', and 'E-Mail Only'. An 'UPDATE' button is in the top right. Below this are fields for 'Number' (654), 'Direction' (a dropdown), 'Street Name' (MAPLE), 'Type' (ST), and 'Postdirection' (a dropdown). There are also fields for 'Unit Type', 'Unit Number', 'City' (LINCOLN), 'State' (NE), 'Zip Code' (68502), and 'County' (Lancaster). An 'Attention' dropdown is set to 'ATTN', and a 'Name' field is present. An error dialog box is overlaid on the window, titled 'N-FOCUS - Error', with a red 'X' icon. The message reads: 'NFO2611C - The Name field contains invalid characters, please correct. Valid characters include alpha, hyphen, or space only.' Below the error dialog, there are two large text areas: 'Physical Address' containing 'GRANDMA LUCKY', 'ATTN', '654 MAPLE ST', and 'LINCOLN NE 68502'; and 'Mailing Address' containing 'GRANDMA LUCKY'. At the bottom, there are 'OK', 'Cancel', and 'Help' buttons. In the bottom right corner, it says 'N-FOCUS - Test Date 11-05-2025 15:40'.

The screenshot shows the 'N-FOCUS - Detail Address' window. The 'Address of:' field is set to 'PERSON'. The 'Physical Address' tab is selected. The address fields are filled with: Number 654, Direction (empty), Street Name MAPLE, Type ST, Postdirection (empty), Unit Type (empty), Unit Number (empty), City LINCOLN, State NE, Zip Code 68502, County Lancaster, Attention ATTN, and Name DANI O'MA. An error dialog box is displayed in the center, titled 'N-FOCUS - Error', with a red 'X' icon and the message 'NFO2611C - Please fix the errors.' The dialog has an 'OK' button. The 'Physical Address' and 'Mailing Address' sections at the bottom both show the address: GRANDMA LUCKY, ATTN, 654 MAPLE ST, LINCOLN NE 68502. The 'Client Preferences History' section on the right lists: E-Mail Address..., End Mailing Address..., Directions..., School Information..., and NTRAC Address... The status bar at the bottom right shows 'N-FOCUS - Test Date 11-05-2025 15:42'.

## CFS – Preparation for CFS to Therap Integration (New)

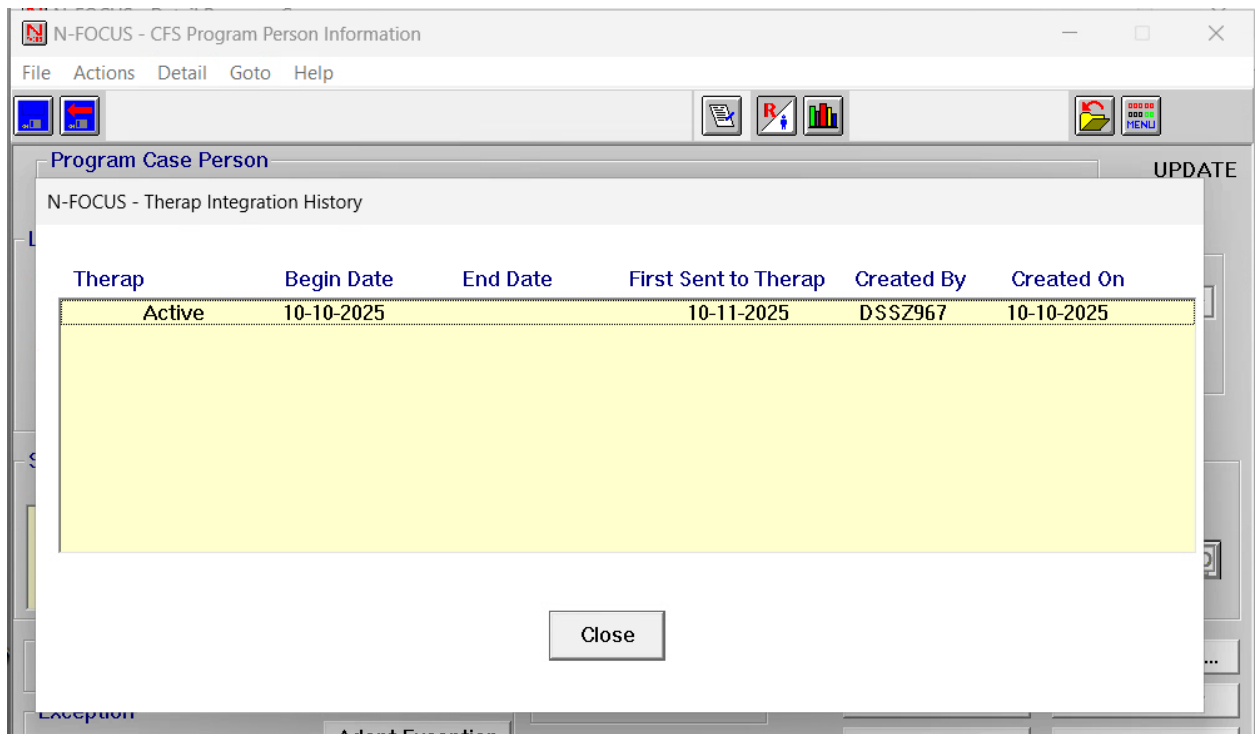
To support the NFOCUS CFS to Therap integration coming soon, the following changes are going into Production for the December Major Release.

It is important to note that the **integration is not live** for this release, and these release notes are for **informational purposes**, only.

### New Radio Buttons:

The screenshot shows the 'N-FOCUS - CFS Program Person Information' window. The 'Program Case Person' section has 'Name THUNDER DAY'. The 'Legal' section has 'Status HHS Ward', 'Date 11-01-2022', and 'County Washington'. The 'OJS Commitment' section has 'Status' and 'Date' fields. The 'State Ward Population' section has a table with 'Description Abuse/Neglect' and 'Begin Date 11-01-2022'. The 'Offenses' section has a table with 'Description' and 'Begin Date' columns. The 'Free for Adoption' section has 'Yes' and 'No' radio buttons, with 'No' selected, and a 'Date Free' field. The 'Exception' section has 'Exists: NO' and an 'Adopt Exception' button. The 'Tribal Court', 'Military Status', and 'Religion' sections have dropdown menus. The 'Therap Integration' section has 'Active', 'N/A', and 'Inactive' radio buttons, with 'Active' selected. The 'Adoption...', 'Legal History...', 'Birth Info...', 'OJS History', 'Conditions', 'YLS...', 'Medical...', 'YRTC Narrative', 'Paternity...', 'Tribal...', and 'Guardian...' buttons are on the right. The status bar at the bottom right shows '11-13-2025 09:34:57'.





In the NFOCUS-Therap Integration History box, the user will see the following:

- Status of the Therap integration
- Begin date of the integration (when a user selected ACTIVE)
- End date of the integration (when a user selected INACTIVE)
- First Sent to Therap (when the Batch file was sent to Therap)
- Created By (who initiated the status change)
- Created On (when the status change was initiated by the user)

**\*\*IMPORTANT NOTE\*\***

If a user selects Active and within the same day and selects N/A, the file will not generate, and no change history will be displayed.

## **Program Case Persons List Box:**

The screenshot shows the 'N-FOCUS - Detail Program Case' window. The 'Program Information' section displays: Program CFS, COURT ID 94756129, Master Case ID 5817, Mode ASSIGNED, Status Active, and Status Begin Date 11-01-2024. The 'Program Case Persons' table lists four individuals: MORRIS HALEY (PARTICIPAN, AC 04-01-2025), MORRIS JOEL (CFS PARTIC, AC 11-01-2024), MORRIS ABRAHAM (PARTICIPAN, AC 05-01-2025), and MORRIS BARBARA (CFS PARTIC, AC 11-01-2024). A blue arrow points to the right side of the table, indicating the scroll bar.

Last	First	M	Ext	MMIS #	Role	St	Begin	End	Status Re:
MORRIS	HALEY			08507477401	PARTICIPAN	AC	04-01-2025		
MORRIS	JOEL			0	CFS PARTIC	AC	11-01-2024		
MORRIS	ABRAHAM			0	PARTICIPAN	AC	05-01-2025		
MORRIS	BARBARA			0	CFS PARTIC	AC	11-01-2024		

Located in the Detail Program Case Screen, the Program Case Persons List has a new column located to the far right of the screen. Scroll to the right.

The screenshot shows the same 'N-FOCUS - Detail Program Case' window, but the 'Program Case Persons' table is scrolled to the right, revealing a new column titled 'Therap Integration'. The data in this column for the four individuals is: Active, N/A, Active, and N/A.

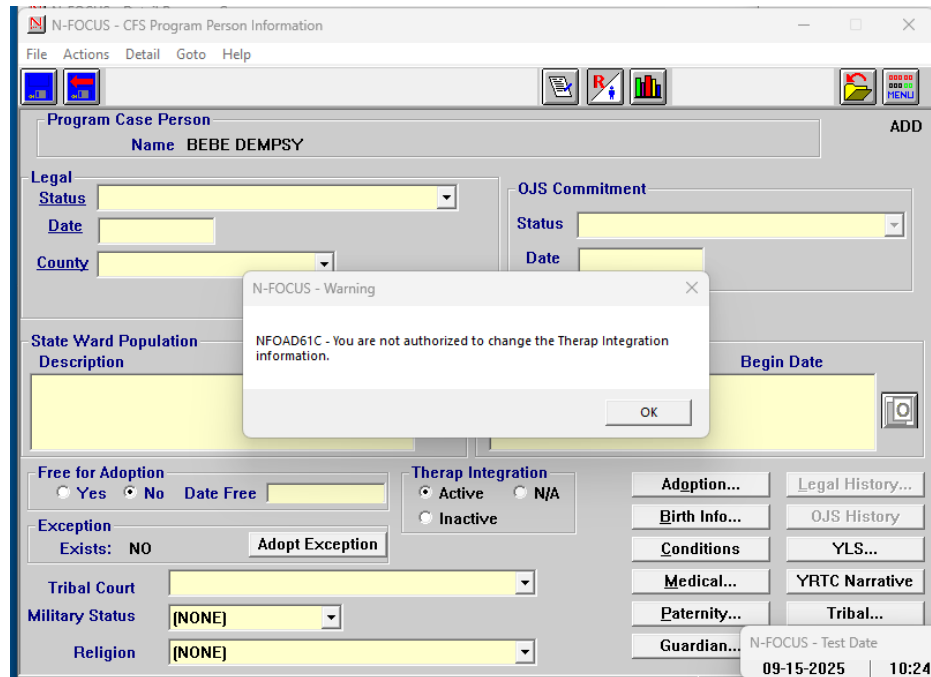
dmin	Expiry Date	Last Budget Date	Purpose	Therap Integration
-E				Active
-E				N/A
-E				Active
-E				N/A

The Therap Integration column displays the integration status of everyone within the program case.

## **WARNING MESSAGES:**

There are now a series of warning messages that will appear in different situations.

### **Not Authorized to Make Changes Warning Message:**



If a user does not have the new security role: CFS\_CLINICAL, even if the user is able to update the program case, they will not be able to update the Therap Integration radio buttons.

If a user sees this message, whatever the original status was prior to the change, the system will revert to the original status.



## Legal Status Warning Message:

The screenshot shows the 'N-FOCUS - CFS Program Person Information' window. The 'Program Case Person' section has 'Name' BEBE DEMPSY. The 'Legal' section has 'Status' Non-Ward, 'Date' 09-01-2025, and 'County' Lancaster. The 'OJS Commitment' section has 'Status' and 'Date' fields. A warning dialog box is open in the center, titled 'N-FOCUS - Warning', with the message: 'NFOAD61C - The legal status must be 'HHS Ward' when Therap Integration is set to 'Active'. Do you want to proceed?'. The dialog has 'Yes' and 'No' buttons. The 'Therap Integration' section has 'Active' and 'Inactive' radio buttons. The 'Adoption...' button is highlighted. The 'Legal History...' button is also visible. The bottom status bar shows 'Save any additions and changes', '09-15-2025', and '11:09:35'.

If a user clicks the Active Therap Integration radio button but the person is not an HHS Ward, a warning message will appear. The user may click Yes and continue, the status change will remain.

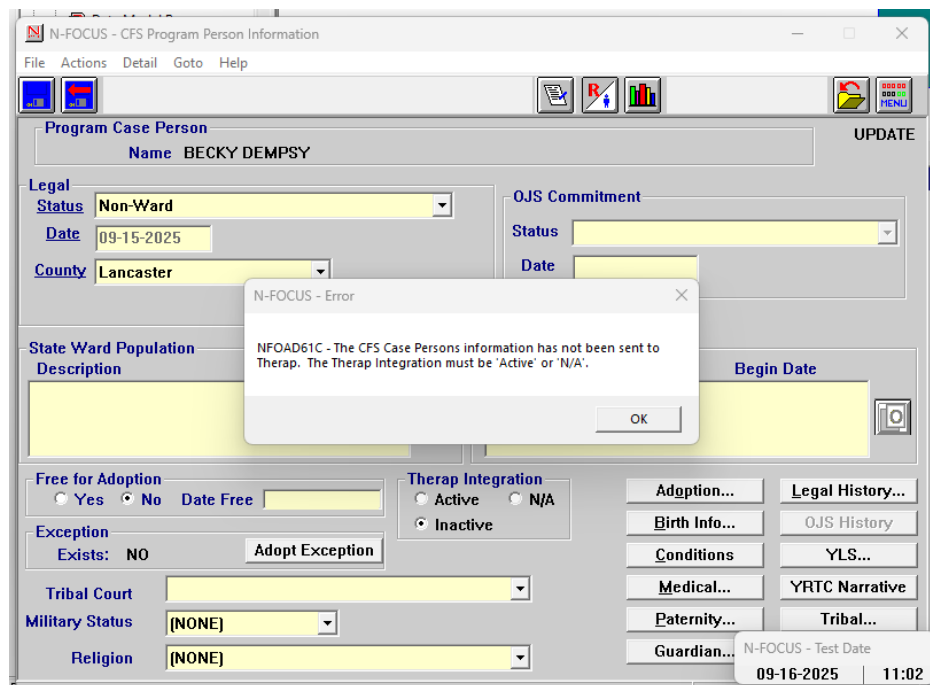
## Active Developmental Disabilities Service Coordination Program Case Warning Message:

The screenshot shows the 'N-FOCUS - CFS Program Person Information' window. The 'Program Case Person' section has 'Name' BECKY DEMPSY. The 'Legal' section has 'Status', 'Date', and 'County' fields. The 'OJS Commitment' section has 'Status' and 'Date' fields. A warning dialog box is open in the center, titled 'N-FOCUS - Warning', with the message: 'NFOAD61C - The CFS Case Person is involved in an active DD Program Case.'. The dialog has an 'OK' button. The 'Therap Integration' section has 'Active' and 'Inactive' radio buttons. The 'Adoption...' button is highlighted. The 'Legal History...' button is also visible. The bottom status bar shows '09-16-2025' and '09:23:49'.

If a person is in an active Developmental Disabilities Service Coordination (DDSC) Program Case, in an active or pending CFS Program Case, and a user selects the Active Therap Integration radio button within the CFS Program Case, a warning message will appear. The Therap Integration status will not change. A similar message will appear if there is a Pending DDSC Program Case.

It is important to note that this message will only appear upon Save in the CFS Program Case once the Therap Integration Active button is selected by the user.

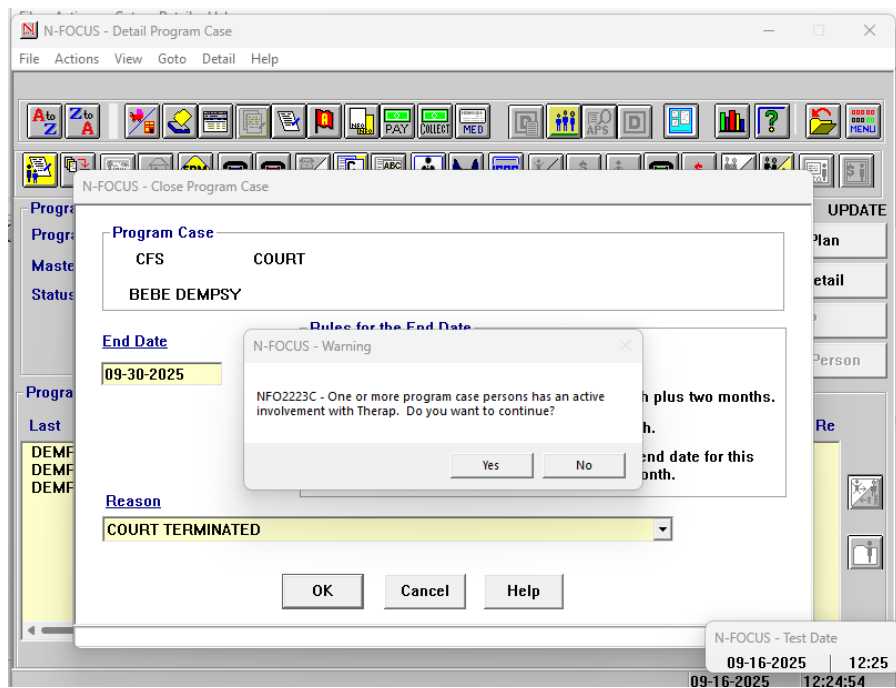
### Changing Therap Integration Status Warning Message:



This warning message is engaged if any of the following criteria are met:

- The user moves a person from Active to N/A, and a file was already sent to Therap
- The user moves a person from N/A to Inactive
- The user moves a person from Inactive to N/A

### CFS Program Case Close with Active Therap Persons:



This warning message is engaged when a CFS Program Case is being closed by a user and there are still people who are marked as Active for the Therap Integration. The user may click through this warning message and the CFS Program Case will still close.

### **New CFS Security Role: CFS CLINICAL**

This new security role will move to Production for the December Major Release but **will not be implemented until the integration with Therap for CFS is active.**

This security role will be applied to the CFS Clinical team's various roles to allow them to update the CFS Therap status radio buttons.

It's important to note that the role will only allow those who can already edit CFS program cases to update the CFS Therap status radio buttons.

### **CFS – Payment Determination Window Copy Forward Error (Fix)**

Prior to this release, when a Payment Determination was copied forward and the narratives under Caregiver Responsibilities were copied over, the user would sometimes receive an error message stating, "Payment Determination Record Already Exists" due to a defect in the code. This has been corrected and a more clearer error stating, "Narrative Already Exists" will appear if duplicate narratives are present.

## OEA – Benefit Summary Display of Self-Employment (Fix)

The Benefit Summary screen in Gen previously only displayed 40 lines of self-employment data causing some cases not to display the full amount of data that was entered in the Expert System. The benefit summary will now display up to 200 lines of self-employment data.

## OEA – Employment First Work Participation Rates (Update)

The work participation rates for Employment First participation hours have been updated with 2026 requirements for 20/30/35 hour per week households.

## OEA – Medicaid Verify Lawful Presence Window Updates (Change)

Prior to the release, if the 'Attested US Citizen' radio button was selected, citizenship status indicators, entry fields and the submission button were all disabled. This caused issue for submission of a pending Step 3 request. To address this, the following changes have been implemented:

The screenshot shows the 'N-FOCUS - US Citizenship/Immigration' window. At the top, an 'Agency Action' box contains the text 'ADD SUPPORTING DOCUMENTATION AND SUBMIT STEP 3 REQUEST.' Below this, the window title is 'N-FOCUS - US Citizenship/Immigration'. The main area displays case information for 'STERLING WIGFALLZ' with Master Case ID 473. A table lists 'Medicaid Persons' with columns for Last Name, First Name, M, Ext, Birth Date, and SSN. The table shows one entry: 'WIGFALLZ, STERLING' with birth date '11/01/1991' and SSN '000-11-'. To the right of the table are radio buttons for 'Attested US Citizen', 'Documented Non-Citizen', and 'Undocumented Non-Citizen'. The 'Attested US Citizen' radio button is selected. Below the radio buttons is a 'Determine As Of Date' field with the value '10-19-2023'. To the right of the radio buttons, a red arrow points to the 'Documented Non-Citizen' option with the text 'System will default to "Documented None-Citizen" to permit submission'. Below the radio buttons is a 'Document Details' section with fields for 'Type' (set to 'I-94 [Arrival/Departure Record]'), 'Expire Date', 'Attested Status' (set to '[NONE]'), 'Attested Cuban/Haitian' (checkbox), 'I-94 Number' (set to '60060041045'), and 'SEVIS ID'. A red arrow points to the 'Attested Status' field with the text 'Enabled entry fields'. At the bottom of the window, there are three buttons: 'Submit to DHS/SAVE Interface', 'Submit for Verification', and 'SAVE Request History'. The 'Submit to DHS/SAVE Interface' button is highlighted with a red box, and a red arrow points to it with the text 'Enabled submission button'.

## OEA – Medicaid Renewal Communication Updates (Change)

The following updates have been implemented to improve the renewal reminder process:

### Targeted Reminders

Renewal reminders will now be sent only to Medicaid participants who have selected email and/or text as their preferred communication method. (This rule was suspended by the Centers for Medicare/Medicaid Services (CMS) during the Public Health Emergency).

### Improved Reminder Timing


- Renewal text and email reminders are now triggered when the renewal form is generated (daily) instead of on fixed dates (1<sup>st</sup>, 8<sup>th</sup>, 15<sup>th</sup>).
- Initial reminder – Sent 15 days later if the renewal has not been received or completed.

### Message Content Updates

Message templates (both email and text) have been refreshed in English and Spanish.


### Initial Email


Your Medicaid renewal is due soon!





DHHS.NFOCUSBatchTechTest@nebraska.gov  
To: Medicaid/CHIP-Recipient


We removed extra line breaks from this message.



 Reply

 Reply All

 Forward



Mon 11/3/2025 12:46 PM

Our records show that you or someone in your home has health coverage through Nebraska Medicaid. Every Medicaid case must be renewed to make sure you still qualify.

Nebraska DHHS sent you a renewal form. You need to fill out this form and return it within 30 days. You can also fill it out online at <https://iserve.nebraska.gov>.

It's important that DHHS has your correct contact information including your mailing address, phone number, and email. To check or update your contact information or report changes go to <https://iserve.nebraska.gov>.


Sincerely,

Nebraska DHHS

\*\*\*\*\* DO NOT REPLY TO THIS MESSAGE \*\*\*\*\*

### Reminder Email

Your Medicaid renewal is due!



DHHS.NFOCUSBatchTechTest@nebraska.gov  
To: Medicaid/CHIP-Recipient

We removed extra line breaks from this message.

Nebraska Medicaid recently sent you a renewal form. Your form is due in 15 days, and we have not received it. Every Medicaid case must be renewed to make sure you still qualify. If you do not return the form, your coverage may end.

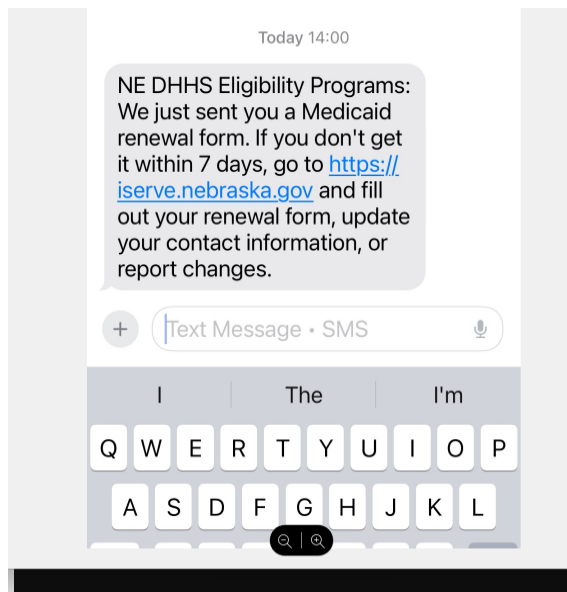
You can complete your form online at <https://iserve.nebraska.gov>.

Sincerely,

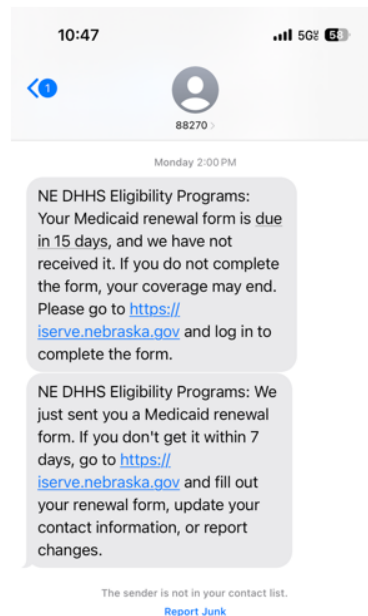
Nebraska DHHS

\*\*\*\*\* DO NOT REPLY TO THIS MESSAGE \*\*\*\*\*

### Initial Text



## Reminder Text



The text campaign names have been updated from Public Health Emergency Unwind Initial and Reminder to Medicaid Renewal Initial and Reminder. This is reflected in the Automated Narratives and Text History areas of N-FOCUS.

N-FOCUS - Detail Narrative

File Actions Edit Goto Help

Master Case Name ADDY SMITH MC # 11367 INQUIRY

Recorded 11-03-2025 Recorded Time 16:00:06 Recorded By NFOSP783 Updated By SYSTEM

Subject AUTOMATED NARRATIVES Program

Subheading Text Message MEDICAID

Deselect All

Narrative Detail

Sent Date : 2025-11-03 | Sent Time :12.45.53 | Campaign ID :MC004 | Campaign Name :Medicaid Renewal Initial | Recipient :ADDY SMITH | Language :ENG | Recipient Cellular Number:4024707361 | Division :MLTC | Program :MEDICAID | Program ID :099899762 | Message ID :0104905511 | Source :Batch | Created By NF03ZZ2B | Delivery Status :Delivered | Delivery Status Code :0000-No Error

Save and Next Prior Narrative... Spell Check Maximize Narrative Text Previous Next

This information may contain Federal Tax Information(FTI)

N-FOCUS - Test Date

11-06- 11-06-2025 11:15

11-06-2025 11:14:36

N-FOCUS - Detail Master Case

N-FOCUS - Detail Narrative

File Actions Edit Goto Help

Master Case Name ADDY SMITH MC # 11367 INQUIRY

Recorded 11-03-2025 Recorded Time 16:00:07 Recorded By NFOSP783 Updated By SYSTEM

Subject AUTOMATED NARRATIVES Program

Subheading Text Message MEDICAID

Deselect All

Narrative Detail

Sent Date : 2025-11-03 | Sent Time :13.36.43 | Campaign ID :MC005 | Campaign Name :Medicaid Renewal Reminder | Recipient :ADDY SMITH | Language :ENG | Recipient Cellular Number:4024707361 | Division :MLTC | Program :MEDICAID | Program ID :099899762 | Message ID :0104905514 | Source :Batch | Created By NF03ZZ2B | Delivery Status :Delivered | Delivery Status Code :0000-No Error

Save and Next Prior Narrative... Spell Check Maximize Narrative Text Previous Next

This information may contain Federal Tax Information(FTI)

N-FOCUS - Test Date

11-06- 11-06-2025 11:16

11-06-2025 11:14:36

## Home and Community Based Services

### BH – SMI and SMISC Additional Program Case Functionality (New)

Eligibility correspondence alerts, reports and narrative function have been added to SMI and SMISC program case functionality. Additional correspondence will be implemented in future releases.

**Alerts**

The following alerts are now connected to the SMISC program case:

Alert 36 – 1619b Eligibility

Alert 37 – 1619b Ineligibility

Alert 50 – Out of State SSI Received

Alert 51 – Legal Status Changed

Alert 242 – Death Verified

Alert 367 – Review Completed

Alert 368 – Waiver Status Change

Alert 370 – Renewal Form Sent

Alert 623 Renewal Form Received

Alert 624 Verification Due

Alert 625 Renewal Overdue

Alert 626 – Renewal Not Received

Alert 9998 – Worker Alert EA no WT

Alert 9999 – Worker alert EA

**Reports**

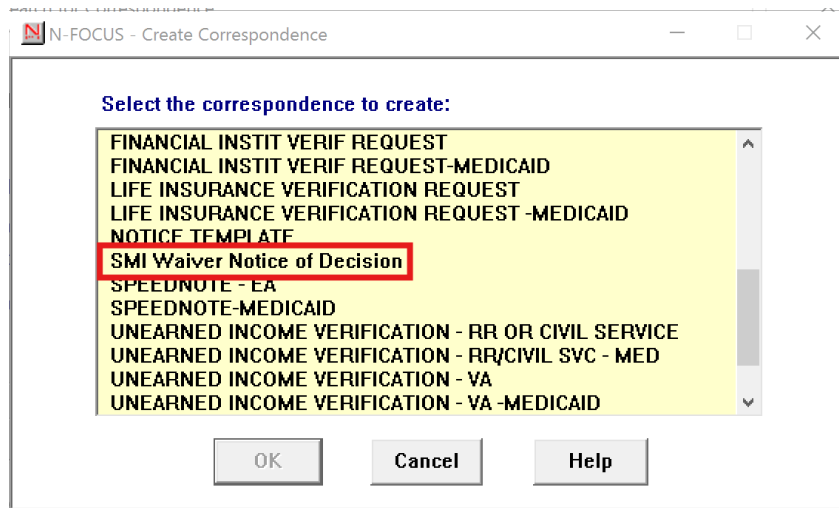
Three new reports will be created for SMI and/or SMISC:

- SMI Case Assignment
- SMI Case Status
- SMIT and SMISC Closed and Pending Cases

**Correspondence**

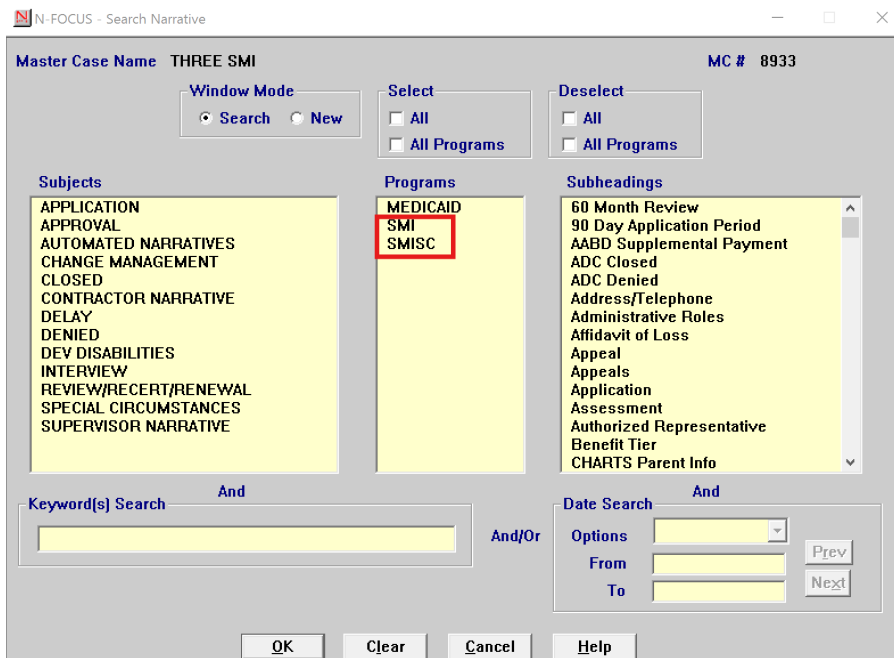
The SMI Waiver Notice of Decision has been added as a correspondence option.





## Narrative

The SMI and SMISC programs have been added to narrative functionality.



## Document Imaging

### CFS – New Conditions for Return Sub-Category (New)

A new sub-category titled 'Conditions for Return' will be added. This sub-category can be found under the main category of Casework.

## Interfaces

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### OEA/CFS – Claims Portal Validation (Fix)

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When a provider via the Claims Portal enters a number of units that is more than the maximum allowed for the service dates and frequency, the Units too high for service dates and frequency (UN) edit will now be invoked for all programs. Previously UN edit was added for Child Care. This request is adding the UN edit for all other programs that can have a claim submitted through the Claims portal that use the frequencies of day, hour, partial day, quarter hour, week, and year. When a provider submits a claim via the Claims Portal and the claim fails the UN edit for the service dates and frequency, the following error message will display "The claim could not be submitted because of the following reason(s)" "Invalid unit(s) - units too high for service date and frequency. Please reference service authorization and re-submit. For further assistance please contact your RD worker or email [dhhs.claims@nebraska.gov](mailto:dhhs.claims@nebraska.gov)." The provider must correct the Unit number entered to continue with the claim submission process.

### OEA – SNAP Healthy Choice Waiver Text Message Campaign (New)

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Effective January 1, 2026, the allowable food purchases using SNAP will change, specifically eliminating soft drinks and energy drinks. The SNAP policy team wants to get ahead of the timeline to inform SNAP recipients of the changes, so that there are no surprises when exercising their SNAP benefits.

There will be three different text messages sent between 11/20/2025 and mid-December 2025 to Active Households with Text Messaging preferences enabled. Initial text message will be sent on 11/20/2025, including a link to the Healthy Choice Waiver page.

English: NE DHHS - Changes are coming to allowable purchases in January 2026. Please visit <https://dhhs.ne.gov/Pages/Healthy-Choices-Waiver.aspx> for additional information. Reply STOP to End Msgs.

Spanish: NE DHHS - Se avecinan cambios en las compras permitidas en enero de 2026. Visite <https://dhhs.ne.gov/Pages/Healthy-Choices-Waiver.aspx> para obtener información adicional. STOP para dejar de recibir mensajes.

A follow up text message will be sent on 11/25/2025, including a link to an optional survey.

English: NE DHHS - Nebraska DHHS invites you to take a quick, confidential 10-minute survey about your grocery choices, what you eat and drink, and how you feel about your health and quality of life. Your voice will help shape nutrition programs that fit real lives. Interested? <https://s.alchemer.com/s3/NE-Healthy-Food-Healthy-Life>. Reply STOP to End Msgs.

Spanish: NE DHHS - Mensaje adicional para enviar entre el mensaje inicial y el actual: El DHHS de Nebraska lo invita a realizar una encuesta rápida y confidencial de 10 minutos sobre sus elecciones de comestibles, lo que come y bebe, y cómo se siente con respecto a su salud y calidad de vida. Tu voz ayudará a

dar forma a programas de nutrición que se adapten a vidas reales. Interesado? <https://s.alchemer.com/s3/NE-Healthy-Food-Healthy-Life>. STOP para dejar de recibir mensajes..

A final text message will be sent in mid-December (TBD), includes a link to the Healthy Choice Waiver page.

English: NE DHHS - Are you aware of the changes to allowable purchases starting January 2026? Please visit <https://dhhs.ne.gov/Pages/Healthy-Choices-Waiver.aspx> for additional information. Reply STOP to End Msgs.

Spanish: NE DHHS ¿Está al tanto de los cambios en las compras permitidas a partir de enero de 2026? Visite <https://dhhs.ne.gov/Pages/Healthy-Choices-Waiver.aspx> para obtener información adicional. STOP para dejar de recibir mensajes.

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## Expert System

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### [OEA – Medicare Savings Programs Resource Standards \(Update\)](#)

Resource limits for MSP/QMB/SLMB and QI-1 have been updated in N-FOCUS effective 1-1-2026:

- Individual: \$9,950
- Couple: \$14,910

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### [OEA – Medicaid Budgeting Spousal Impoverishment Figures \(Update\)](#)

Spousal Impoverishment figures have been updated in N-FOCUS effective 1-1-2026:

- Maximum Monthly Maintenance Needs Allowance: \$4,067
- Minimum Community Spouse Resource Standard: \$32,532
- Community Spouse Maximum Resource Standard: \$162,660

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### [OEA – Medicaid Budgeting Use of Verify Lawful Presence Data \(Change\)](#)

Medicaid budgeting is not permitted for case persons with a budget status of 'Invalid Immigration Status Participant(s).' In situations where an individual has attained U.S. citizenship and is verified by the Social Security Administration (SSA) HUB interface, a new Verify Lawful Presence (VLP) request cannot be submitted. Prior to this release, expert was reading the outdated Verify Lawful Presence (VLP) interface response which indicated the case person has not met the 5-Year Bar requirement. To address this issue, Expert System logic has been updated to disregard the outdated Verify Lawful Presence (VLP) interface response that shows the case person has not met the 5-Year Bar, if there is an up to date 'US Citizen'

status in Expert for the case person.

(Before)

1. Case person is "US Citizen"

2. Expert still displays "Invalid Immigration Status for Participant (s)" budgets status

3. Selecting the invalid budgets status displays the subject to 5 year bar message

CASE CATEGORY	STATUS
MED Cases	Invalid Immigration Status for Participant(s)
STANHOPEZ MACIE	MEDICAID MAGI 34553139 Pending

Invalid Immigration Status

Unable to run MED Budget Category.

The DHS/SAVE interface indicates the person(s) listed below does not meet eligibility requirements for Qualified Aliens Subject to 5 year bar.

Review the status and requirements. If status is correct, go to Participant actions and close the participant from the program case.

Run Configuration/Budgeting.

MEDICAID STANHOPEZ MACIE 11-05-1975

(After)

Expert logic to disregard outdated Verify Lawful Presence response now displays "Budget ready to Process" for "US Citizen" case person

CASE CATEGORY	STATUS
MED Cases	Budgets ready to process
STANHOPEZ MACIE	MEDICAID MAGI 34553139 Pending

## OEA – SNAP Work Requirements Wizard – ABAWD Screen (New)

A new SNAP Work Requirements exemption 'Has the individual been determined unfit for employment?' has been added.

- The new exemption was inserted as exemption/question #4.
- Previous exemptions/questions 4 through 6 have been renumbered 5 through 7 respectively.
- The new exemption question will only apply to individuals 60 years of age and older and younger than 65.
  - For individuals 18 years of age or older and younger than 60, this exemption/question will be disabled.
  - For individuals 60 years of age or older and younger than 65, this exemption/question will be enabled.
  - For individuals 65 years of age and older, the current logic will remain in place and the entire ABAWD screen will be disabled.

1. Is the individual meeting another Work Requirement? Yes ☐ No ☐
2. Does the individual have any non-dependent children 14 or younger in the same SNAP unit? Yes ☐ No ☐
3. Is the individual Pregnant? Yes ☐ No ☐
4. Has the individual been determined unfit for employment? Yes ☐ No ☐
5. Is the individual meeting the ABAWD work requirement by working 20 hours per week on an average of 80 hours per month through paid employment, in-kind income, volunteer work, participation in and compliance with an approved work program, or any combination of these? Yes ☐ No ☐
6. Is the individual an Indian, Urban Indian, or California Indian, or other Indians who are eligible for Indian Health Service? (Q10) Yes ☐ No ☐
7. Is the individual residing in Thurston County/Winnebago or Omaha Reservation? (Q6) Yes ☐ No ☐

## OEA – Verification Requests (Change)

Expert System Verification Requests will now have a combined Economic Assistance and Medicaid footer with contact information for both. The Access Nebraska web address still shows but the link will take respondents to iServe. The iServe web address will be added to the footer soon with a future update.

Economic Assistance	Go online:	Nebraska Medicaid Eligibility
Toll Free: (800)383-4278	<a href="https://ACCESSNebraska.ne.gov">ACCESSNebraska.ne.gov</a>	Toll Free: (855)632-7633
Lincoln: (402)323-3900	Federal Health Insurance Marketplace	Lincoln: (402)473-7000
Omaha: (402)595-1258	<a href="https://Healthcare.gov">Healthcare.gov</a>	Omaha: (402)595-1178