

Non-Emergency Medical Transportation

| MCO | Molina | Nebraska Total Care | UnitedHealthcare |
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| MCO Contact Information | co-ne@mtm-inc.net NEProviderRelations@molinahealthcare.com | NTC-COMPLIANCE@NebraskaTotalCare.com Jarrod.I.Hartsell@nebraskatotalcare.com | netransportation@uhc.com |
| NEMT Broker Contact Information | Broker: MTM Schedule a Ride: 888-889-0421 Will Call: 888-889-0421 Discharges: 888-889-0421 TTY: 771 Website: www.mtm-inc.net | Broker: MTM Schedule a Ride: 844-261-7834 Will Call: 844-261-7834 Discharges: 844-261-7834 TTY: 711 Website: www.mtm-inc.net | Broker: Modivcare Schedule a Ride: 833-583-5683 Will Call: 833-583-5683 Discharges: 833-583-5683 TTY: 866-288-3133 Website: www.mymodivcare.com |
| Current MCO Value Added Benefit | Members can receive rides to locations such as Social Security Administration, WIC, Pharmacy, Grocery, AA/NA, support groups, food pantries, and securing employment. Members are eligible for 20 one-way rides or 10 roundtrip rides. | Members can receive rides to WIC services, parenting classes, birthing classes, and NA/AA meetings. | Members can receive rides to nonmedical community services, such as WIC services, birthing classes, NA/AA, place of worship, grocery store, job related activities, food pantry, or support group meetings. Trips must be within a 10-mile radius of the members home, limited to 48 one-way or 24 round trips per year. Certain limits may apply. |
| NEMT Provider Requirements | Requirements: Contracted with NE Medicaid via Maximus and contracted with MCO NEMT Broker Rates: Varies based on provider's contracted rates Providers: Drivers who have been credentialed by State of NE Maximus Customer Service: 844-374-5022 Maximus Email: nebraskamedicaidPSE@maximus.com Maximus Website: https://www.nebraskamedicaidproviderenrollment.com/ | | |
| Friends & Family Requirements | Requirements: Contracted with NE Medicaid via Maximus and contracted with MCO NEMT Broker Rates: State Regulated rate of \$0.62/mile Providers: Drivers who have been credentialed by State of NE Maximus Customer Service: 844-374-5022 Maximus Email: nebraskamedicaidPSE@maximus.com Maximus Website: https://www.nebraskamedicaidproviderenrollment.com/ | | |