
N-FOCUS Interim Release

Combined All Divisions

October 18, 2026

An Interim Release of the N-FOCUS System is being implemented October 18th, 2026. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into two main sections and addresses all of the Divisions, MLTC, EA, CFS, DA and BH.

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

Expert System: All N-FOCUS workers with responsibilities for case entry for AABD, ADC, SNAP, LIHEAP, Medicaid, CFS, etc. should read this section.

Home and Community Based Services: NFOCUS workers who work directly with DA/BH Programs and those who work with the related Medicaid cases should read this section.

Note: This section will only appear when there are tips, enhancements or fixes specific to Disability and Aging or Behavioral Health Programs.

Note: When new functionality is added to N-FOCUS that crosses multiple topics (i.e. General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts, Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.

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ACCESSNebraska Web Portal

[ACCESSNebraska Applications Decommissioned \(Change\)](#)

All ACCESSNebraska applications have been decommissioned. Users should be redirected to iServe. Note the path to the ACCESSNebraska Client Benefit Inquiry off the N-FOCUS Person Detail window is no longer available.



This may be redirected to iServe Manage Benefits in a future release.

Correspondence

[OEA – Employment First Communication Form \(Change\)](#)

The following updates have been made to the Employment First (EF) Communication Form window and correspondence (WP-1).

The N-FOCUS Person Number was added and the Exempt for Pregnancy Status removed from the EF Referral and Communication window.

A screenshot of a web application window titled "N-FOCUS - EF Referral and Communication". The window contains several form fields and buttons. At the top, "Person Number" is displayed as "29101123". Below this, there are three main sections: "Client's Case Status" with radio buttons for "Applicant" and "Recipient"; "Client's Participation Status" with radio buttons for "Voluntary", "Mandatory", and "Exempt"; and "EF Status" with radio buttons for "Active", "Exempt for Parent / Caregiver", and "Sanctioned". At the bottom left, there is an "Employment" section with radio buttons for "No" and "Yes". To the right of this are three input fields: "Phone Number", "Date of Application", and "No. of Limited Months Received" (which is currently set to "0"). At the very bottom, there are three buttons: "OK", "Clear", and "Cancel".

In the Communication window, there is a button for Family Situation. This section has three required radio responses, and the WP-1 will not save/create without each item being addressed.

N-FOCUS - Communication

Communication

(Max. 900 characters)

Special Accommodation (e.g. Physical Limitations, Transportation etc)

(Max. 100 characters)

Best time to contact the client or schedule an appointment

Family Situation

Interpreter Needed

☐ Yes ☐ No

OK Clear Cancel

On the Family Situation window entries in the Employed, Refugee and Participant Indicator sections are required. The text boxes do not require a response. The Employed text box will enable with a Yes or No response, the Refugee text box will only enable when Yes is marked. Information will be deleted from the text box if the worker first selected Yes and then changed it to No.

N-FOCUS - Family Situation

Employed

☐ Yes ☐ No

Working with Refugee Agency

☐ Yes ☐ No

Participant Indicator

☐ Minor Parent

☐ Minor Child

☐ Major Parent

Sanction Status

OK Cancel

The Correspondence layout has changed to add the additional fields.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
P.O. BOX 95028
301 CENTENNIAL MALL
LINCOLN NE 68509-5028

Employment First Communication Form

Master Case # - 0000199
Client's Name - Test case
SSN - XXX-XX-XXXX
Address -
876 S 24TH ST
LINCOLN NE 68504

ADOPTION CONSORTIUM - LUTHERAN FAMILY SERVICES
124 S. 24TH ST.
OMAHA NE 68102

Referred by: - DSFSDF
Date Referred - 09-01-2026
Telephone: - (432)123-2222

Contractor Fax # -
Contractor Office # -

CLIENT STATUS			
ARP ID: 56938148	Case Status: ☒ Applicant ☐ Recipient	Participant Status: ☒ Voluntary ☐ Mandatory ☐ Exempt	
EF Status: ☐ Active ☒ Sanctioned ☐ Exempt for Parent/Caregiver	Employment: ☒ No ☐ Yes		
Telephone Number: (333)333-3333	Date of Application: 09-01-2026		
Number of Time-Limited Months Received: 11			

COMMUNICATION
Best time to contact the client or schedule an appointment:
Special accommodations (physical limitations, transportation, etc.):
Interpreter needed: NO
Family Situation
Employed: YES
dtgdtgdtgdtg
Working with a Refugee Agency: NO
vchvchvchvchvch
Participant Indicator: Minor Child
Sanction Status: GFDFGDFG

MLTC/OEA – Medicaid Individual Declaration Form (Change)

Eligibility workers can now generate an Individual Declaration Form (IDF) for a case regardless of its status.

Previously: IDFs could only be generated for cases with an Active or Pending status.

Now: IDFs can also be generated for cases with the following statuses:

- Closed
- Denied
- Premium Due
- Spenddown
- Ineligible

This enhancement gives eligibility workers greater flexibility to generate an IDF when needed, without being limited by the case's status.

Alerts

[OEA – Childcare Provider Referral Change Report Alerts \(Fix\)](#)

The issue where Alert #355 – Change Reported was not getting created for Childcare Provider Referral Change Reports from iServe has been fixed.

[OEA – LIHEAP Refund Alert \(Change\)](#)

The long description of Alert #399 – LIHEAP Refund has changed to remove reference to reissuing the refund to the client and now instructs to update the provider and reissue payment to the new provider.

Expert System

[MLTC/OEA – Medicaid Budgeting Immigration Statuses \(Changes\)](#)

Several Medicaid Budgeting rules surrounding immigration status have been made:

Lawfully Present Pregnant Woman

Previously, a lawfully present only pregnant woman could be budgeted in the MAGI Parent Caretaker (PC) category when answering YES to the parent/caretaker question and income being at or below the MAGI PC Federal Poverty Level (FPL). Now, Expert system will determine eligibility for the Pregnant Woman (PW) category even if income is within MAGI PC FPL.

Lawfully present post October 1, 2026

The following immigration statuses in the citizenship/immigration task in Expert system are lawfully present only without Medicaid eligibility post October 2026:

- Adjustment Application
- Asylee-Section 208
- Deportation Withheld-Section 243(h)
- Humanitarian Deferral
- Order of Supervision Immigrant
- Entrant/Parolee Section 212 (d)(5)
- Refugee-Section 207
- Temporary Protected Status (TPS)
- Hmong or Highland Lao Tribal Members
- Withholding of Removal-Section 241(b)(3)
- Refugee
- Battered person-prima facie
- Human Trafficking Victim
- Lawfully Present
- Afghan Humanitarian Parolee

- Ukrainian Humanitarian Parolee

Lawfully present prior to October 1, 2026

The following immigration statuses in the citizenship/immigration task in Expert system are lawfully present only prior to October 2026.

- Adjustment Application
- Humanitarian Deferral
- Immediate Relative Petition
- Non-Immigrant
- Order of Supervision Immigrant
- Suspension of Deportation Immigrant
- Temporary Protected Status (TPS)
- Hmong or Highland Lao Tribal Members
- Withholding of Removal-Section 241(b)(3)
- Lawfully Present

MLTC/OEA – Irrevocable Burial Trust Amount Increase (Change)

The Irrevocable Burial Trust Amount used in AABD Medicaid and AABD payment cases has increased to \$6,924 effective 9-1-2026.

MLTC/OEA – Medicaid TMA Case Error (Fix)

The issue that caused a case error when transferring children from one master case into a different master case with a Medicaid TMA program case has been resolved. They can now be added without a case error and without needing to do a workaround.

Budget Review Benefit Month: 8-2026 X

New Budgets:

Pgm Case	Program Case Name			Program Case Number		
	Elig Name	Action	New Category	Previous Category	Budget Purpose	Status Reason
MEDICAID	TRANSFER...	DAD		97774789		
	STEPMOM	Pass	ADC/TMA	ADC/TMA	Change	
	CHILDTWO	Pass	MAGI Child 6-18	MAGI Child 6-18	Change	CE - Child Lock
	CHILDONE	Pass	MAGI Child 6-18	MAGI Child 6-18	Change	CE - Child Lock
	CHILDFOU	Pass	MAGI CHIP	MAGI CHIP	Change	
	CHILDTHR	Pass	MAGI CHIP	MAGI CHIP	Change	

OEA – Refugee Cash Assistance Extension (Change)

The Refugee Cash Assistance (RCA) program eligibility has been increased to 8 months for individuals eligible on or after 1/1/2026. These changes have been incorporated into RCA budgeting. Note the 8 month timeframe changed again on October 1st from 8 months to 12 months. This will be updated with the November 15th major release.