
N-FOCUS Interim Release

Combined All Divisions

November 16, 2025

An Interim Release of the N-FOCUS System is being implemented November 16, 2025. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into two main sections and addresses all of the Divisions, MLTC, EA, CFS, DD and BH.

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

Expert System: All N-FOCUS workers with responsibilities for case entry for AABD, ADC, SNAP, LIHEAP, Medicaid, CFS, etc. should read this section.

Note: When new functionality is added to N-FOCUS that crosses multiple topics (i.e. General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts, Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.

Table of Contents

| | |
|---|----------|
| General Interest and Mainframe | 3 |
| All Divisions – Social Security Administration Cost of Living Adjustments 2026 (Update) | 3 |
| Correspondence | 3 |
| CFS – APS County Attorney Letter (Update) | 3 |

| | |
|--|----------|
| Narrative..... | 6 |
| CFS – CFS/APS Narrative Subject and Items (New) | 6 |
| Alerts | 6 |
| OEA – Medicaid Desk Review Non-MAGI and Combined Alerts (Fix)..... | 6 |
| Document Imaging | 7 |
| CFS – New Document Imaging Category (New) | 7 |
| Interfaces | 7 |
| All Divisions – Vital Records Interface (Update) | 7 |
| All Divisions – New Integrated Unemployment Compensation (IUC) | |
| Disqualification Reason (New)..... | 8 |
| OEA – OBBBA Text Message (New)..... | 8 |
| OEA – Government Shutdown Text Message (New) | 8 |
| OEA – Health Choice SNAP Waiver Text Messages (New)..... | 8 |
| Expert System..... | 9 |
| OEA – SNAP Work Requirements and Notice of Eligibility (Change) | 9 |
| OEA – SNAP One Big Beautiful Bill Act (OBBBA) ABAWD Screen Navigation (Fix). 9 | |
| OEA – Medicaid Former Foster Care Manual References (Update) | 10 |

General Interest and Mainframe

All Divisions – Social Security Administration Cost of Living Adjustments 2026 (Update)

N-FOCUS has been updated with Social Security Administration (SSA) Cost of Living Adjustments (COLA) updates effective 1-1-2026. This includes updates to SSI Benefit rates, AABD, and Medicaid Standard of Need amounts. MESA will run the week of Thanksgiving to update budgets with the new SSA/SSI and Standard of Need amounts.

Correspondence

CFS – APS County Attorney Letter (Update)

Several updates have been made to the APS County Attorney Letter:

- Updated the misspelling in the original APS County Attorney Letter “vulnerable” in the text of the letter.
- Removed FAX number from the complimentary close.
- Removed the UNKNOWN phone number that printed in the complimentary close.
- Updated the complimentary close to include:
 1. Assigned APS Investigator’s direct line (phone number) – if it is in the staff person’s contact information in N-FOCUS.
 2. Assigned APS investigator’s email address – if it is in the staff person’s contact information in N-FOCUS.
- Created a pop-up box if:
 1. The assigned APS Investigator’s information is missing in NFOCUS: First/Last Name, Phone Number.
 2. There is no assigned APS Investigator, and a supervisor needs to input contact information into the complimentary close: First/Last Name, Phone Number
 3. An email address will not print if it exists in the Investigator’s contact information, but First/Last Name or Phone Number does not exist.

Pop-Up Box for Missing Contact Information:

N-FOCUS - Detail Master Case

N-FOCUS - Detail Investigation

File Actions Detail Goto Help

APS Case Name MARGE SIMPSON

Investigation

Type Investigation Investigation Number 20312600

Begin Date 11-17-2025

Status Ready for Review

Persons in Investigation

Name MARGE SIMPSON

HOMER SIMPSON

Organizations in Investigation

Name LINCOLN POLICE

Reviewed By Supervisor

On Behalf Of

UPDATE

Investigation Narrative

Summary Narrative

Conclusion

Status History

Add/Update

Contact Detail

Conditions

Add/Update

Contact Detail

Simoneau Review

N-FOCUS - Test Date

Please complete the case worker contact information for the County Attorney Letter.

First Name VINCENT

Last Name VALENTINE

Telephone Number

OK Cancel

N-FOCUS - Detail Master Case

N-FOCUS - Detail Investigation

File Actions Detail Goto Help

APS Case Name MARGE SIMPSON

Investigation

Type Investigation Investigation Number 20312600

Begin Date 11-17-2025

Status Ready for Review

Persons in Investigation

Name MARGE SIMPSON

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Organizations in Investigation

Name LINCOLN POLICE

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Status History

Add/Update

Contact Detail

Conditions

Add/Update

Contact Detail

Simoneau Review

N-FOCUS - Test Date

Please complete the case worker contact information for the County Attorney Letter.

First Name VINCENT

Last Name VALENTINE

Telephone Number 3084453514

OK Cancel

11-17-2025 | 15:48

Updated Spelling of "Vulnerable" in Body of Letter:

rowser

MR KEVIN SMITH
DAWNSON COUNTY ATTORNEY
712 N MAIN ST
COZAD NE 69130-0001

RE: Adult Protective Services Intake #: 00001538
Alleged Victim's Name(s): MARGE SIMPSON
Alleged Perpetrator's Name(s): HOMER SIMPSON

Dear: MR KEVIN SMITH

Enclosed is a copy of the Adult Protective Services Investigation Summary completed on NOVEMBER 17, 2025. Neb. Rev. Stat. §28-374 (4) requires the Department to deliver a written report or case summary to the appropriate county attorney if the investigation indicates a reasonable cause to believe that knowing and intentional abuse of a vulnerable adult has occurred.

The investigation summary contains information to support the conclusion that the alleged victim meets the definition of a vulnerable adult as defined in Neb. Rev. Stat. §28-371. In addition, there is preponderance of evidence to support a determination of Agency Substantiated for the allegations of Abuse.

Based on my investigation of this case, I have determined there is reasonable cause to believe that a violation of Neb. Rev. Stat. §28-386, knowing and intentional abuse of a vulnerable adult, has occurred, specifically (1)(a) Physically injured. Please review information for possible prosecution. If you have questions or would like more details, please contact me.

Please let me know of your decision. If I can be of any further assistance, please contact me.

Updated Complimentary Closes:

Without Email:

evidence to support a determination of Agency Substantiated for the allegations of Abuse.

Based on my investigation of this case, I have determined there is reasonable cause to believe violation of Neb. Rev. Stat. §28-386, knowing and intentional abuse of a vulnerable adult, has occurred specifically (1)(a) Physically injured. Please review information for possible prosecution. If you have questions or would like more details, please contact me.

Please let me know of your decision. If I can be of any further assistance, please contact me.

Sincerely,

VINCENT VALENTINE
CHILD AND FAMILY SERVICES SUPERVISOR
PO BOX 84801
LINCOLN NE 68501
Office Phone: (308)445-3514

With Email:

Please let me know of your decision. If I can be of any fu

Sincerely,

VINCENT VALENTINE
CHILD AND FAMILY SERVICES SUPERVISOR
PO BOX 84801
LINCOLN NE 68501

Office Phone: (402)333-5142
Email: VINCENT.VALENTINE@NEBRASKA.GOV

Narrative

CFS – CFS/APS Narrative Subject and Items (New)

A new Subject titled 'Social Security' has been added under the CFS/APS Narrative. This new Subject has new, single-select Items.

The new Items are as follows:

- Consult with 14-18 year-olds and every 6 months after
- Notifications Sent
- Financial Report Sent
- Funds Utilized by Youth
- Contact

Another new Subject was added, titled 'Settlement.'

Alerts

OEA – Medicaid Desk Review Non-MAGI and Combined Alerts (Fix)

An issue was occurring where Alert 655 – Desk Review Non-MAGI and Alert 656 – Desk Review Combined alerts could not be closed and presented a server warning error. This has been resolved.

Document Imaging

CFS – New Document Imaging Category (New)

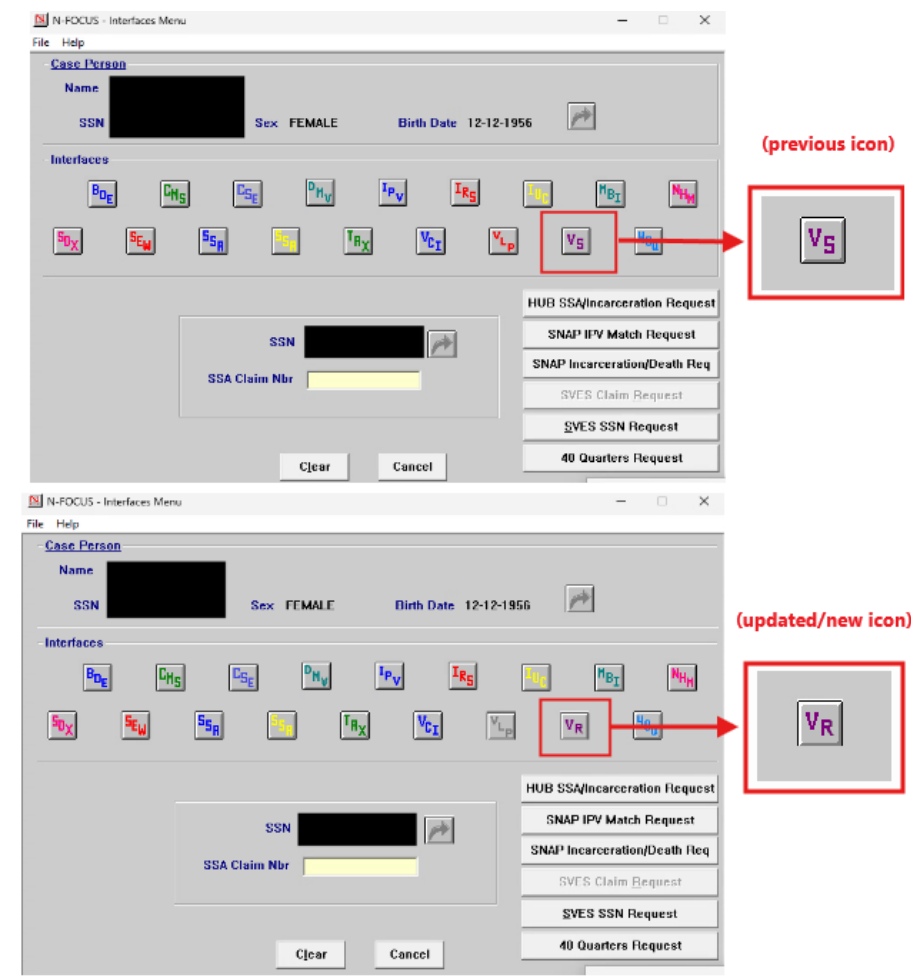
A new Document Imaging Category of 'Settlement' has been added. This new category is to be used for CFS clients with a Settlement State Ward account.

Interfaces

All Divisions – Vital Records Interface (Update)

With the October Interim release, the Vital Statistics web application software was upgraded and the look and feel updated including having its main name/title changed from "Vital Statistics" to "Vital Records - N-FOCUS Interface." However, its N-FOCUS interface menu icon "VS," remained unchanged as it was not part of scope during the recent upgrades. Therefore, for consistency, the following update has been made to the icon.

The "VS" icon has been changed to display "VR" to align with name change of the web application to "Vital Records."



All Divisions – New Integrated Unemployment Compensation (IUC) Disqualification Reason (New)

The Department of Labor has implemented two new codes to identify disqualifications categories that will now display in N-FOCUS:

- USCIS Requires Additional Information
- Info Provided to Agency

OEA – OBBBA Text Message (New)

An urgent one-time text message campaign was sent to all active SNAP program Case Names with text message preferences turned on.

- The message was: NE DHHS Learn more about the One Big Beautiful Bill Act changes to SNAP at <https://dhhs.ne.gov/SNAP>.
- There was a corresponding Spanish message sent (for those with language set to Spanish).
- The messages were sent to the text vendor on 10/29/2025 and delivered the same day.
- Total messages delivered were 40,917.

OEA – Government Shutdown Text Message (New)

An urgent one-time text message was sent to all active SNAP program Case Names with text message preferences turned on.

- The message was: NE DHHS Learn more about how the federal government shutdown impacts SNAP at <https://dhhs.ne.gov/SNAP>.
- There was a corresponding Spanish message sent) for those with language set to Spanish).
- The messages were sent to the text vendor pm 10/31/2025 and delivered the same day.
- Total messages delivered was 41,140.

OEA – Health Choice SNAP Waiver Text Messages (New)

An on-going text message campaign will be sent to all active SNAP program Case Names with text message preferences turned on.

- The message will be: NE DHHS Changes are coming to allowable purchases in January 2026. Please visit <https://dhhs.ne.gov/Pages/Health-Choices-Waiver.aspx> for additional information.
- There will be a corresponding Spanish message sent (for those with language set to Spanish).
- The Initial message request will be sent to the text vendor on 11/20/2025.
- The text messages will be delivered between 11/20/2025 and 12/19/2025.

NOTE: The current frequency and days of delivery are still being planned by the business

- Total messages delivered should be in line with the previous two campaigns above.
- The Follow-up text message campaign will be to all active SNAP program Case Names with text message preferences turned on.
- The message will be: NE DHHS Are you aware of the changes to allowable purchases starting January 2026? Please visit <https://dhhs.ne.gov/Pages/Healthy-Choices-Waiver.aspx> for additional information.
- There will be a corresponding Spanish message sent (for those with language set to Spanish).
- The Follow-up message request will be sent to InTouch on 12/22/2025.
- The text messages will be delivered between 12/22/2025 and 1/30/2026.

NOTE: The current frequency and days of delivery are still being planned by the business.

- Total messages delivered should be in line with the previous two campaigns above.

Expert System

OEA – SNAP Work Requirements and Notice of Eligibility (Change)

To further support requirements in the One Big Beautiful Bill Act (OBBBA) recently passed by Congress, and previously changed in the 10/19/2025 Interim release, the SNAP Work Requirements and Notice of Eligibility correspondence types (English and Spanish versions) were updated to include additional language and to clarify some points of interest.

NOTE: This update was made with a special release on November 6th.

OEA – SNAP One Big Beautiful Bill Act (OBBBA) ABAWD Screen Navigation (Fix)

Unexpected issues around from the October 19th Interim Release with the Work Requirements and ABAWD wizard screen. This has been resolved.

Work Requirements Wizard – Work Requirement Screen

- The Lower Age check was changed from 18 to 16 years of age. This means 16 and 17 year olds will no longer be automatically exempt.
- Individuals Aged 60 years of age and older will have their Work Status set to Exempt and the radio buttons and exemption questions will be disabled.

Work Requirements Wizard – ABAWD screen

The behavior when selecting Yes or No on the radio button 'Is there a dependent child under 14 in the household?' has been fixed so that the ABAWD status is correctly reflected and the Exemption questions are enabled/disabled according to the setting.

- Selecting Yes, will default the ABAWD Status to Non-ABAWD and disable all exemption questions.
- Selecting No, will default the ABAWD Status to Mandatory and enable all exemption questions. The business rule for allowing only one question to be checked is still in place.

OEA – Medicaid Former Foster Care Manual References (Update)

The NAC verbiage for Former Foster Care (FFC) approval notices has been updated to the correct manual reference and has been moved to the end of the notice to appear after all the action information. The NAC on the FFC approval notice will now read, "The manual references which support this action are – 477NAC 28-004, which can be found online at ACCESSNebraska.ne.gov." This will appear at the end of the notice after all action information as shown below.

NOTICE OF ACTION

Former Foster Care Program (FFC)

Approval

The following individual(s) are approved for medical coverage effective 12-01-2025

| <u>Individual</u> | <u>Status</u> |
|-------------------|---------------|
| SARA FOSTER | Eligible |

You are eligible for coverage up through the month of your 26th birthday in accordance with regulation. Please report any address or phone number changes to the agency.

If you have not previously received a permanent Medicaid ID card, you will receive a card within the next week. Please keep this card. You must show this card to all providers when you need medical/dental care. If you are required to participate in managed care, you will be contacted with more information.

The manual references which support this action are- 477 NAC 28-004, which can be found online at: ACCESSNebraska.ne.gov

NOTICE OF ACTION

Former Foster Care Program (FFC)

Approval

The following individual(s) are approved for medical coverage effective 12-01-2025

| <u>Individual</u> | <u>Status</u> |
|-------------------|---------------|
| JANE FFCTEST | Eligible |

You are eligible for coverage up through the month of your 26th birthday in accordance with regulation. Please report any address or phone number changes to the agency.

If you have not previously received a permanent Medicaid ID card, you will receive a card within the next week. Please keep this card. You must show this card to all providers when you need medical/dental care. If you are required to participate in managed care, you will be contacted with more information.

Medicaid

Approval

The following individual(s) are approved for medical coverage effective 12-01-2025.

| <u>Individual</u> | <u>Status</u> |
|-------------------|---------------|
| BABY FFCTEST | Eligible |
| TODDLER FFCTEST | Eligible |
| YOUTH FFCTEST | Eligible |

Close

Medical coverage for the following individual(s) has ended effective 01-01-2026.

See Reverse

Expert System Notice

Page 1 of 4

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| <u>Individual</u> | <u>Status</u> | <u>Reason</u> |
|-------------------|---------------|-------------------------------|
| BABY FFCTEST | Ineligible | Failed to Provide Information |
| JANE FFCTEST | Ineligible | Failed to Provide Information |
| TODDLER FFCTEST | Ineligible | Failed to Provide Information |
| YOUTH FFCTEST | Ineligible | Failed to Provide Information |

If you applied through the Federal Marketplace your application was sent to Nebraska DHHS for a Medicaid eligibility determination. The Medicaid eligibility determination for the individuals noted has been communicated to the Federal Marketplace. If further information is needed you will be contacted.

You might still be able to get health coverage-and financial assistance to help pay for it-through the Federal Marketplace. We sent your information to them. The Federal Marketplace will send you a letter. For more information you can go to HealthCare.gov or contact the Federal Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325).

The manual references which support this action are- 477 NAC 3-004, 477 NAC 28-004, which can be found online at: ACCEO.Nebraska.ne.gov

If your circumstances change you may reapply for assistance at anytime.