N-FOCUS Interim Release Combined All Divisions November 10, 2024

An Interim Release of the N-FOCUS System is being implemented November 10, 2024. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections and addresses all of the Divisions, MLTC, EA, CFS and DD.

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

ACCESSNebraska: N-FOCUS workers responsible for case activity received through the Web Based Electronic Application should read this section.

Home and Community Based Services: NFOCUS workers who work directly with DD Programs and those who work with the related Medicaid cases should read this section.

Note: This section will only appear when there are tips, enhancements or fixes specific to Developmental Disabilities Programs.

Expert System: All N-FOCUS workers with responsibilities for case entry for AABD, ADA Payment SNAP, LIHEAP, LIHWAP, CC, FL, MED, Retro MED should read this section.

Note: When new functionality is added to N-FOCUS that crosses multiple topics (ie General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.
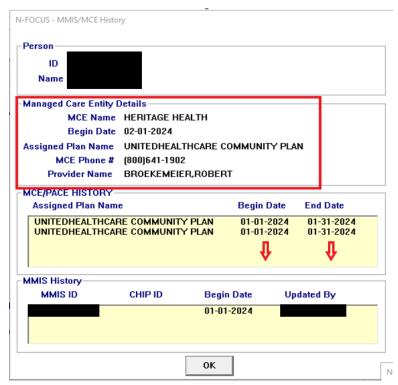
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General Interest and Mainframe

MLTC – MMIS/MCE History Window (Update)

Prior to this release, when a program such as Retroactive Medicaid was processed later than the initial Medicaid Program, managed care coverage information may have been missing or incorrectly displayed on N-FOCUS. This has been fixed.

- Managed Care Detail will now read the Managed Care Coverage Dates instead of the date Medicaid was processed.
- The MC/PACE History section of the MMIS/MCE History window has been changed to display Begin Date and End Date in descending order, with the most current date displayed at the top.

Document Imaging

DD and CFS - Document Imaging Categories (New)

The following are the new Document Imaging Categories:

- **Developmental Disabilities (Home and Community Based Services)** – new category is "AD/TBI Waiver Medical".
- **Children and Family Services** - new category is "Therapeutic Family Care".
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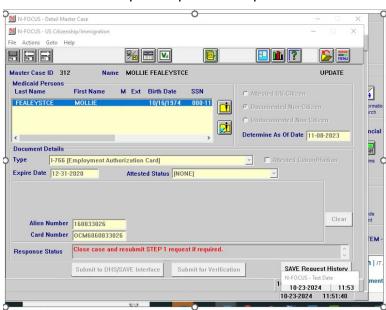
Interfaces

MLTC – Verify Lawful Presence (VLP) HUB (Update)

The Verify Lawful Presence HUB interface has been on Version 37.1 since January 2024. The HUB stopped supporting the previous version (Version 37) as of May 2024.

For existing cases that were on Version 37, workers may need to close the VLP request before being able to submit a new Step 1, if still needing VLP information.
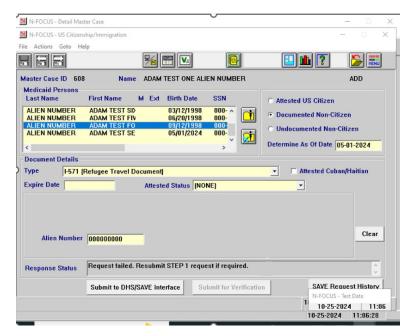
For cases identified as being on Version 37, N-FOCUS will display one of two possible messages in the US Citizenship/Immigration window:

"Close case and resubmit Step 1 request if required."

Or

"Request failed. Resubmit STEP 1 request if required."

Federally Facilitated Marketplace (FFM) Account Transfer (Update)

The following two closure reasons will now be sent to the FFM via the N-FOCUS Account Transfer process when an individual is found ineligible for Medicaid or CHIP:

- Failed to Provide Information
- Case Review not Completed

Expert System

EA - 2025 Disaster SNAP Income Eligibility Standards and Allotments

The fiscal year 2025 income eligibility guidelines and payment amounts for the Disaster SNAP program were implemented in N-FOCUS with this release.