

Case Number: - XXXX
Case Name: - XXX XXX
CONTACT: - Medicaid
Fax Number: - (402) 595-1901
Notice Date: - MM/DD/YYYY

Name
Street Address
CITY, ST ZIP

NOTICE OF ACTION

Our records show you are a Medicaid beneficiary in the adult expansion category, also known as the Heritage Health Adult (HHA) program.

Prior to October 1, 2021, everyone in HHA receives Basic benefits, except for people who are Medically Frail, pregnant, or age 19 and 20. People with Basic benefits are eligible for all Medicaid-covered services, except dental, vision, and over-the-counter medication. People who are Medically Frail, pregnant, or age 19 and 20 while enrolled in HHA receive Prime benefits. Prime benefits include all Medicaid-covered services, including dental, vision, and over-the-counter medications.

If you are not currently eligible for Medicaid but continue to receive benefits due to federal emergency guidance related to the COVID-19 pandemic, you are currently enrolled and receiving benefits through the HHA program.

Effective October 1, 2021, all individuals enrolled in HHA will receive full Medicaid benefits, including dental, vision, and over-the-counter medications.

Your Medicaid eligibility is not affected by this change. You do not need to take any action at this time.

Frequently Asked Questions

What will happen if I have Basic benefits now?

On October 1, 2021, you will receive additional benefits: dental, vision, and over-the-counter medications.

What will happen if I am 19 to 20 years old?

You will continue receiving all Medicaid-covered services which include vision, dental and over-the-counter medications.

See Reverse

Nebraska Medicaid Eligibility
Toll Free: (855) 632-7633
Lincoln: (402) 473-7000
Omaha: (402) 595-1178

Go online:
ACCESSNebraska.ne.gov

Federal Health Insurance Marketplace
Go online: Healthcare.gov
Customer Service Center: (800) 318-2596

What will happen if I am pregnant?

You will continue receiving all Medicaid-covered services which include vision, dental and over-the-counter medications.

What will happen if I am Medically Frail?

You will continue receiving all Medicaid-covered services which include vision, dental and over-the-counter medications.

What if I only have Medicaid benefits due to the COVID-19 pandemic?

Your benefits will remain in place until the COVID-19 emergency is declared over by the federal government.

If I look on ACCESSNebraska online on October 1, will it say I have Prime benefits?

No, but as of October 1 you will be receiving benefits equal to the Prime benefits package.

Can my benefits change before October 1, 2021?

Yes, it is possible your benefits could change before October 1. After this date, everyone in HHA will receive the same benefits.

For more information on this change please visit <https://dhhs.ne.gov/Pages/Medicaid-Expansion.aspx>.

The Nebraska State Plan references which support this action can be found online at: <https://dhhs.ne.gov/Pages/Medicaid-State-Plan-Amendments.aspx>

YOUR RESPONSIBILITIES

If you are eligible for assistance, you must provide complete and accurate information and notify DHHS of any changes in circumstances for you or another household member that may affect eligibility. You must report such things as changes in income or expenses, employment status, resources or other financial matters, disability status, the composition of the household, change in living arrangements, or address. You must notify DHHS if you plan to be absent from your home for 30 days or more, ask DHHS or your medical provider about covered medical services, show your current medical card to medical providers before obtaining services, inform the medical provider of any health insurance coverage you or anyone in your household may have, pay the cost of all unauthorized medical expenses, pay any medical co-payments, and pay any child care fees.

You have the responsibility to report the changes by mail, telephone or in person no later than ten days following the change. You must report changes no later than 10 days from the end of the calendar month in which the change occurred.