

# Electronic Visit Verification (EVV) for Medicaid Services

Nebraska EVV November 2020 Stakeholder Meeting

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Agenda

---

- Introduction of the State EVV panelists
- EVV Start Date Revised/ Be Ready – Get Trained
- EVV Mandated Services
- Getting Ready: Being Prepared
- Training Webinars
- Tellus System Registration: Step by Step walk through
- Post Training
- Post Registration Training Resources
- Q and A

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Introduction of the State EVV Panelists

---

- ▶ Heather Leschinsky – Chief Administrator
- ▶ Karen Houseman – DHHS Program Manager II for Medicaid and Long-Term Care
- ▶ Vince Rea – EVV Project Manager
- ▶ Jeff Krenke – EVV Project Manager
- ▶ Debbie Flower – EVV Vendor Manager and Personal Assistant Service Program Specialist
- ▶ Diane Twehous – EVV Certification Lead
- ▶ Leon Merrell – Training Lead
- ▶ Trevor Vargason – UAT Lead
- ▶ Jenn DeBoer – EVV Communications Lead
- ▶ Joe Schnur – Senior Account Manager for Tellus
- ▶ Kristy Pyles – Account Manager for Tellus
- ▶ Lisa Turner – Senior Trainer for Tellus

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# EVV START DATE REVISED

---

*Please see below for DHHS revised schedule of events:*

- Production Ready for third-party EVV vendors: **11/13/2020**
- Registration date: **12/20/2020**
- Start date for DD waiver providers using Therap: **01/01/2021**
- EVV launch date: **01/03/2021**
- Start Date for Agency Providers with third-party EVV vendors: **01/03/2021**

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# BE READY- GET TRAINED for EVV

---

## **DHHS encourages YOU to attend the Tellus EVV Training!**

- ▶ Please visit <https://4tellus.com/training/>
- ▶ **For Independent Providers**, please attend the “NEBRASKA DHHS INDEPENDENT PROVIDERS” training.
- ▶ If you are unable to participate in the ‘live’ training, you can register to listen and watch the prerecorded training.

**If you are an Agency Provider with third party EVV vendor**, including Therap EVV user, you only need to register for the “Claims Console” training.

- ▶ If you are unable to participate in the ‘live’ training, you can register to listen and watch the prerecorded training.

**If you are an Agency Provider who will be using Tellus as your EVV vendor**, DHHS recommends that you receive training in this order:

- (1) Admin Console
- (2) Mobile App
- (3) Claims Console

If you are unable to participate in the ‘live’ training, you can register to listen and watch all prerecorded trainings.

**Provider Toolkit can be found on our website for you to download. DHHS will also email you the Provider Toolkit.**

# EVV Mandated Services

<b>HCBS Developmental Disabilities Waivers Services (CDD and DDAD)</b>		
<b>Service</b>	<b>Service Code</b>	<b>Provider Type</b>
Independent Living	2639	Agency and Independent
Supported Family Living	7494	Agency and Independent
Medical In-Home Habilitation	9220	Agency
Behavioral In-Home Habilitation	1796	Agency
Respite	2656	Agency
Respite (In-Home)	8148	Independent
Homemaker	9393	Independent
Homemaker	9769	Agency
<b>HCBS Aged &amp; Disabled Waiver Services</b>		
<b>Service</b>	<b>Service Code</b>	<b>Provider Type</b>
Chore	1691	Agency or Independent
Respite Care – In Home	1113	Agency or Independent
Disability Related Child Care – In Home	2500	Agency or Independent
<b>Medicaid Personal Assistance Services</b>		
<b>Service</b>	<b>Service Code</b>	<b>Provider Type</b>
Personal Assistance	4475	Agency or Independent

# Getting Ready: Being Prepared

---

## INDEPENDENT PROVIDERS:

- \* **LAPTOP or DESKTOP Computer**

- PC (Windows OS (32 or 64 bit) Version 7 higher)
- MAC or Apple (Mac OS Version X (10) or higher)

- \* **SMART DEVICE:**

- **SMART PHONE with GPS**

Apple phone: (iOS Version 9 or higher)

Android phone: (Android Version Lollipop (5.0) or higher)

(Samsung, LG, Pixel, etc.)

- **TABLET with GPS**

Apple tablet: (iOS Version 9 or higher)

Android tablet: (Android Version Lollipop (5.0) or higher) (Samsung, LG, Pixel, etc.)

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Getting Ready: Being Prepared cont.

ACCESS	REQUIRED/OPTIONAL	REASON
Location Services (GPS)	Required	For location of visit check-in/check-out.
WIFI Data	Required (Required unless user accesses internet only mobile network)	For internet access
File Storage	Required	To store your data.
Mobile Data	Required (unless user accesses internet only via WiFi network)	For internet access

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*



# Training Webinars



- Live Webinars
  - Mobile
  - Admin Console
  - Claims
  - Extra Topics
- Registration Website

A screenshot of a website page for training webinars. At the top is a blue banner with the text 'TRAINING WEBINARS' in white. Below the banner is a 'GET HELP' link and a 'CONTINUE LEARNING' button. A paragraph of text follows: 'We look forward to helping you get started with Tellus EVV. Select your preferred training session below.' Below this is another paragraph: 'If you are trying to register for AHCA Behavior Analysis Training, visit the AHCA BA Training & Resources page.' At the bottom are four colored buttons: 'Admin Console' (orange), 'Claims Console' (teal), 'Mobile Application' (purple), and 'State Specific' (red). Each button has a 'VIEW WEBINARS' link below it.

TRAINING WEBINARS

[GET HELP](#)

CONTINUE **LEARNING**

We look forward to helping you get started with Tellus EVV. Select your preferred training session below.

If you are trying to register for AHCA Behavior Analysis Training, visit the [AHCA BA Training & Resources page](#).

**Admin Console**  
[VIEW WEBINARS](#)

**Claims Console**  
[VIEW WEBINARS](#)

**Mobile Application**  
[VIEW WEBINARS](#)

**State Specific**  
[VIEW WEBINARS](#)

*Helping People Live Better Lives.*

# Tellus System Registration Step by Step Walk- through



**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES


Day of Registration: 12/20/2020

# Tellus EVV Registration Portal

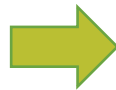
Provider Tax ID # \*

Payer Provider ID # \*

Zip # \*

I'm not a robot   
reCAPTCHA  
Privacy - Terms

Click Submit  
after form is  
filled out



Independent Providers need to register to gain system access. **Registration opens on 12/20/2020.**

**STEP 1:** Go to the Tellus website <https://4tellus.com/ne-dhhs/> once registration opens on 12/20/2020

**STEP 2:** Complete the DHHS EVV Registration form on the Register for EVV tab to create an initial company profile

**STEP 3:** Independent Providers will receive a Username and temporary Password from Tellus. When you sign in with your temporary password, you will be prompted to create your permanent password.

**STEP 4:** Independent Providers will log in to Tellus on the Mobile App or the Admin Portal

Helping People Live Better Lives.

# Example of Completed Information

Provider Name	GeorgiesNDHHPProvider
Provider Short Name	Georgies
Active	<input checked="" type="checkbox"/>
Default Time Zone	
Address Line 1	1671 Woodbridge Lakes Circle
Address Line 2	
City	West Palm Beach
State	Nebraska
Zip #	33406
Add Admin Email *	
*Admin Email	rojik34011@brbqx.com



## STEPS:

1. Enter the additional fields requested then click "Submit"
2. Page 2 of the registration will appear once "Submit" has been clicked

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*



You have been registered to use Tellus eVV. Please follow these easy instructions to become a Provider Administrator:

1. Open your web browser. Navigate to <https://4tellus.com>, and click the LOGIN TELLUS EVV button in the upper right corner of the page.



2. Log in to Tellus eVV using: Username [username] and the password you created when you updated your account.

1. After you log in, you'll have access to invite additional users.

If you have questions or need assistance, contact us, and we will provide you with additional information to verify your registration.

We look forward to working with you.

Sincerely,  
The Tellus Team

*Helping People Live Better Lives.*

# Confirmation Email Will be Received

## STEPS:

1. Make note of the Username and temporary Password
2. Navigate to the Tellus website at [www.4Tellus.com](http://www.4Tellus.com)
3. Login

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

## Access to training materials

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

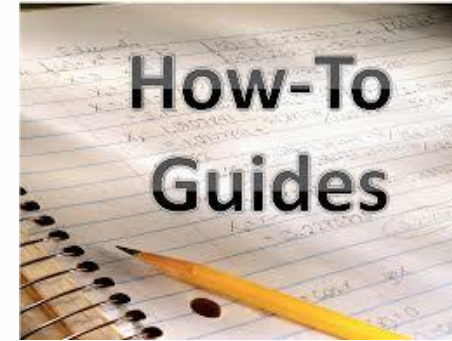
*Helping People Live Better Lives.*

# Post Registration Training Resources

---



- Videos On Demand
  - Mobile
  - Admin Console
  - Claims
  - Extra Topics
- Training Website



- User Guides On Demand
  - Mobile
  - Admin Console
  - Claims
- Training Website

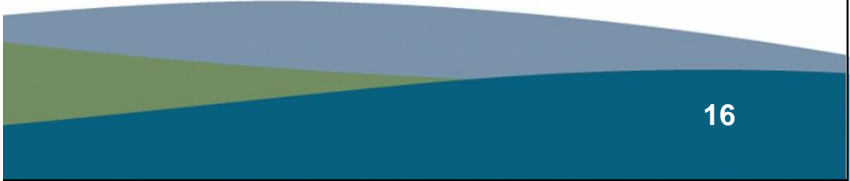


# QUESTION AND ANSWER

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES





# Learn More about EVV and Contact Us

Use the latest versions of Chrome, Edge, Safari, or Firefox for the better viewing experience

<http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>

<https://4tellus.com/>

<https://4tellus.com/training/>

EVV EMAIL: [Dhhs.Medicaidfa-evv@Nebraska.gov](mailto:Dhhs.Medicaidfa-evv@Nebraska.gov)

Integration Team Email: [integrations@4tellus.com](mailto:integrations@4tellus.com)

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Stakeholder Meeting Engagement Calendar

Event	Date	Time
EVV Stakeholder Meeting	November 4 <sup>th</sup> , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	November 5 <sup>th</sup> , 2020	2 PM to 3:30 PM CST
EVV Stakeholder Meeting	December 2 <sup>nd</sup> , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	December 3 <sup>rd</sup> , 2020	2 PM to 3:30 PM CST
EVV Stakeholder Meeting	January 13 <sup>th</sup> , 2021	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	January 14 <sup>th</sup> , 2021	2 PM to 3:30 PM CST



@NEDHHS



NebraskaDHHS



@NEDHHS

[dhhs.ne.gov](http://dhhs.ne.gov)

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*