

Electronic Visit Verification (EVV) for Medicaid Services

Nebraska EVV July Stakeholder Meeting

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Agenda

- Introduction of the State EVV Panelists
- Recap of June EVV Stakeholder Meetings
- Therap: An option for Developmental Disability (**DD**) Providers
- EVV Target Deploy Dates – Phase One and Phase Two
- Early Adopters: What that means?
- Creating Visits
- Demo of Tellus Mobile Visit Scheduling
- Demo of EVV Portal

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Introduction of the State EVV Panelists

- Heather Leschinsky – Chief Administrator, Medicaid HCBS Project Management and Initiatives, Division of Developmental Disabilities
- Rebecca Hoffman – DHHS Program Specialist
- Karen Houseman – DHHS Program Manager II for Medicaid and Long-Term Care
- Vince Rea – EVV Project Manager
- Debbie Flower – EVV Vendor Manager and the Personal Assistant Service
- Diane Twehous – EVV Certification Lead
- Leon Merrell – Training Lead
- Trevor Vargason – UAT Lead
- Jenn DeBoer – EVV Communications Lead
- Joe Schnur – Senior Account Manager for Tellus
- Kristy Pyles – Account Manager for Tellus
- Lisa Turner – Senior Trainer for Tellus

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Recap of June EVV Stakeholder Meetings

- ▶ Tellus is the Nebraska state EVV vendor.
- ▶ Personal Assistance Services (PAS), Aged and Disabled waiver (AD waiver) and Developmental Disability waiver services mandatory for EVV must go live on 1/1/2021
- ▶ DHHS identified a list of Developmental Disability waiver (DD waiver), AD waiver, and PAS service codes that require the use of EVV
- ▶ Demo of Tellus mobile app

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Recap of June EVV Stakeholder Meetings

HCBS Developmental Disabilities Waivers Services (CDD and DDAD)		
Service	Service Code	Provider Type
Independent Living	2639	Agency and Independent
Supported Family Living	7494	Agency and Independent
Medical In-Home Habilitation	9220	Agency
Behavioral In-Home Habilitation	1796	Agency
Respite	2656	Agency
Respite (In-Home)	8148	Independent
Homemaker	9393	Independent
Homemaker	9769	Agency
HCBS Aged & Disabled Waiver Services		
Service	Service Code	Provider Type
Chore	1691	Agency or Independent
Respite Care – In Home	1113	Agency or Independent
Disability Related Child Care – In Home	2500	Agency or Independent
Medicaid Personal Assistance Services		
Service	Service Code	Provider Type
Personal Assistance	4475	Agency or Independent

**** Home Health Services will be required to use EVV by 2023**

**** Comprehensive Developmental Disabilities (CDD)**

**** Developmental Disabilities Adult Day (DDAD)**

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Therap: An option for DD Providers

- ▶ Therap EVV module will be an option for those DD providers that are providing those services subject to EVV

HCBS Developmental Disabilities Waivers Services (CDD and DDAD)		
Service	Service Code	Provider Type
Independent Living	2639	Agency and Independent
Supported Family Living	7494	Agency and Independent
Medical In-Home Habilitation	9220	Agency
Behavioral In-Home Habilitation	1796	Agency
Respite	2656	Agency
Respite (In-Home)	8148	Independent
Homemaker	9393	Independent
Homemaker	9769	Agency

- ▶ Therap will be offering presentations of the EVV module to DD providers
- ▶ Claims submission will still occur in the Tellus application
- ▶ DD providers who chose to use the Tellus solution will need to notify the Division of Developmental Disabilities at DHHS.DDProviderRelations@nebraska.gov so that the EVV module in Therap can be disabled

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

EVV Target Deploy Dates – Phase One and Phase Two

PHASE 1	Target Deploy Date	Phase 2	Target Deploy Date	Therap	Target Deploy Date (<i>Tentative</i>)
Early Adopters	09/27/2020	Everyone	10/25/2020	All DD Providers	10/25/2020

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

EVV Target Deploy Dates – Phase One and Phase Two

PAS service codes	After 9/27/2020 and after 10/25/2020
4475	Do not send billing doc.

AD Service codes	After 9/27/2020 and after 10/25/2020
1691	Do not send billing doc.
1113	Do not send billing doc.
2500	Do not send billing doc.

DD Service codes	After 10/25/2020
2639	Use EVV
7494	Use EVV
9220	Use EVV
1796	Use EVV
2656	Use EVV
8148	Use EVV
9393	Use EVV
9769	Use EVV

- ✓ No more cumbersome paperwork
- ✓ Billing for EVV services rendered electronically
- ✓ Receive faster payment

Providers will **ONLY** submit claims electronically, **UNLESS** there is a system defect.

Providers will continue to receive paper billing documents from DHHS until **Nov. 28th 2020**.

Early Adopters: What that means

Early Adopters :

- ✓ Iron out kinks in the Tellus solution
- ✓ Inform of technical difficulties
- ✓ Serve as a mentor to those who may feel a little intimidated by this change

Participants:

- Better assurance of receiving services
- Flexibility of appointments and services



NEBRASKA

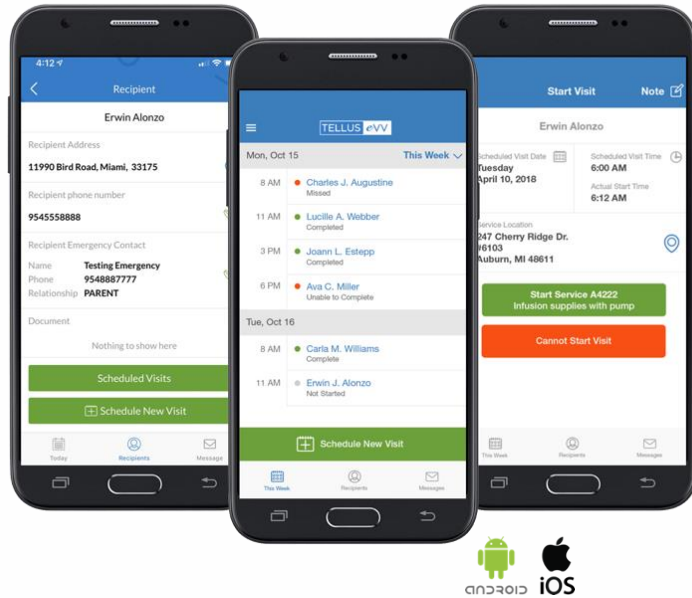
Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Creating Visits

MOBILE APP



USERS: Agency Providers and Independent Providers

ADMIN PORTAL



USERS: Provider Agencies and Independent Providers

← **Create Visit** →
← **Complete Visit** →
Billing →

A comprehensive and flexible platform that goes beyond EVV mandates to **improve care, drive efficiency and speed reimbursements**



Mobile App DEMO

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Tellus Portal DEMO

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES





QUESTION AND ANSWER

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Learn More about EVV and Contact Us

<http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>

<https://4tellus.com/>

[21st Century Cures Act](#)

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Stakeholder Meeting Engagement Calendar

Event	Date	Time
EVV Stakeholder Meeting	August 5 th , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	August 6 th , 2020	2 PM to 3:30 PM CST
EVV Stakeholder Meeting	September 2 nd , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	September 3 rd , 2020	2 PM to 3:30 PM CST
EVV Stakeholder Meeting	October 7 th , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	October 8 th , 2020	2 PM to 3:30 PM CST
EVV Stakeholder Meeting	November 4 th , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	November 5 th , 2020	2 PM to 3:30 PM CST
EVV Stakeholder Meeting	December 2 nd , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	December 3 rd , 2020	2 PM to 3:30 PM CST



@NEDHHS



NebraskaDHHS



@NEDHHS

dhhs.ne.gov

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.