

Supplemental Nutrition Assistance Program (SNAP) COVID-19 Frequently Asked Questions

Updated: 4/10/20

The Division of Children and Family Services Economic Assistance Division administers the Supplemental Nutrition Assistance Program (SNAP), provides oversight of Program regulations (Title 475) and determines eligibility for families.

The following FAQ provides information for eligible families, potentially eligible families, and partners with respect to questions they may have about COVID-19. We provide frequent updates as we get additional guidance.

Interview Waiver:

Will I be required to complete an interview after I submit an application?

Nebraska has temporarily stopped scheduling interviews for SNAP applications. While formal interviews are not being conducted, verifications must still be obtained as usual. If anything needs clarification or is unable to be verified, eligibility workers will call applicants to obtain needed information, and verification requests will be issued if the applicant is unable to be reached.

I have received a letter with a scheduled interview time, do I need to complete my interview?

If you received an interview letter, you will need to complete your interview. Effective April 9, 2020 interviews are no longer being scheduled.

What happens if I miss a call from an eligibility worker?

A verification request will be mailed to you with a list of the information you will need to provide. You do not need to call back.

Extended Certification Periods:

I received a notice that says my certification period was changed, what does this mean?

This means your certification period was extended without you having to submit an application for recertification. You will need to continue to report required changes based on your reporting category, which is included in the notice.



I received a notice saying I needed to submit an application and then received a notice saying my certification was extended. What am I supposed to do now?

Nothing. If your certification was extended before you were able to submit an application, you do not need to submit an application until the end of your new extended certification period. You will receive a notice to reapply 60 days prior to the end of your new certification period.

What do I need to do to extend my certification period?

No action is required from you to have your certification extended.

Emergency Supplements:

What is an emergency supplement?

The Families First Coronavirus Response Act allows for the issuance of emergency SNAP allotments to households currently receiving SNAP benefits. This is a supplemental issuance that will ensure all households receive the maximum monthly allotment for their household size. Supplemental issuances have been authorized for the benefit months of March and April.



Will everyone receive a supplemental issuance?

No, if you are receiving the maximum monthly allotment for your household size, you will not receive a supplement. The supplement will go to households that did not receive the maximum monthly allotment. For example, a household of three receives a monthly allotment of \$400 and the maximum monthly allotment for a household of three is \$509, therefore the household would receive a supplemental issuance of \$109.

Do I need to apply for this supplement?

No, supplements will be automatically issued to the EBT cards of eligible households.

How do I receive an emergency supplement?

If you are eligible for the supplements, they will be issued to your current EBT card automatically. The March supplement will be available on your EBT card on April 11th. The April supplement will be available on your EBT card on May 7th.

If I received the maximum allotment, will I receive supplement?

No.



What is the maximum allotment for my household size?

Household Size	SNAP Maximum Allotment
1	\$194
2	\$355
3	\$509
4	\$646
5	\$768
6	\$921
7	\$1,018
8	\$1,164
9	\$1,310
10	\$1,456
Each additional person	+146

SNAP Work Requirements:

If I lost my job due to my business closing because of COVID-19, will I receive a work requirement sanction?

No, good cause can be granted for not meeting work requirements related to COVID-19.

I am considered to be a ABAWD (Able-Bodied Adult Without Dependents) but I am not able to volunteer anywhere or work the required 20 hours per week because of COVID-19. Will my SNAP benefits close?

No, if a person is unable to meet the ABAWD work requirement due to COVID-19, they will not be limited to the three months of benefits in a 36-month period. If an opportunity to work or participate in a work program becomes available and is offered, you must accept it. If you do not accept offered employment or participation in a work program, you will be limited to three months of SNAP benefits in a 36-month period.