

Beneficiary Advisory Committee (BAC)

November 20, 2025

Helping People Live Better Lives.



DEPT. OF HEALTH AND HUMAN SERVICES

Welcome

- Open Meetings Act (OMA)
- Roll call



Helping People Live Better Lives.



Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Announcements

- Heritage Health Open Enrollment
 - November 11 – December
 - Members have the opportunity to choose a new MCO if they want to
- Annual Report



Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

A decorative graphic at the bottom of the slide features three overlapping colored triangles: yellow on the left, green in the center, and blue on the right. The text "Helping People Live Better Lives." is positioned in the center of the yellow triangle.

Helping People Live Better Lives.

Announcements

- Added timestamps to agendas
- Adding BAC member announcements as a standing item for future agendas
- Recommendation form:
<https://forms.monday.com/forms/628cb32700a26ea77069edc6fc538615?r=use1>

Describe the opportunity and/or barrier you would like to address.

0/2000

What action would you like to request?
Agenda items are subject to approval from MAC/BAC leadership and MLTC leadership.

You may select one or both items.

Please attach any relevant files.

↑

Choose a file to upload or drag and drop here

Please add any additional supporting information here.

0/2000



DEPT. OF HEALTH AND HUMAN SERVICES

Follow-ups from last meeting

- Review and approve September 18, 2025, meeting minutes
 - <https://dhhs.ne.gov/Documents/DRAFT%20BAC%20Meeting%20Minutes%209.18.25.pdf>
- Follow-up Items:
 - How long can you be off the MAC/BAC before rejoining?
 - 1 year



Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

BAC Governance – Chair and Vice-Chair

- Responsibilities of **chair**:
 1. Call meetings to order and close
 2. Request motions to vote
 3. Facilitate meetings by announcing agenda items
- Responsibilities of **vice chair**:
 1. Facilitate meetings in the absence of the chair
 2. Step into the chair role after the chair's term expires (i.e., serve one year as vice chair and one year as chair)



Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

BAC Governance – Chair and Vice-Chair

- Responsibilities of **chair and vice chair:**
 1. Attend MAC meetings as BAC representatives
 2. Attend an additional meeting (about an hour long) via Webex every other month
 3. Help set the agenda for BAC meetings (this is discussed at the additional meeting)
 4. Communicate closely with MLTC staff to give feedback on BAC administration



DEPT. OF HEALTH AND HUMAN SERVICES

Candidate Remarks

Helping People Live Better Lives.



Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

BAC Leadership Selection

- Vote for BAC chair
- Vote for BAC vice chair
- Vote for BAC representative for MAC



Helping People Live Better Lives.



Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Member Term Length Selection

- 5 members will have 2-year terms
- 5 members will have 3-year terms



Helping People Live Better Lives.



Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Committee Goal Setting

Helping People Live Better Lives.



Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Bylaws Outline

ARTICLE I. NAME AND LOCATION

ARTICLE II. LEGAL AUTHORITY

ARTICLE III. PURPOSE

ARTICLE IV. COMMITTEE STRUCTURE

ARTICLE V. OFFICERS AND EXECUTIVE COMMITTEE

ARTICLE VI. RESPONSIBILITIES

ARTICLE VII. MEETINGS

ARTICLE VIII. REPORTS AND RECOMMENDATIONS

ARTICLE IX. RECORDS AND MINUTES

ARTICLE X. CONFLICT OF INTEREST

ARTICLE X. CONFLICT OF INTEREST

ARTICLE XI. OPEN MEETINGS LAW

ARTICLE XII. AMENDMENTS



DEPT. OF HEALTH AND HUMAN SERVICES

Bylaws - Draft BAC Purpose

- (a) to lift up voices of Medicaid members and their representatives
- (b) to provide an opportunity for people with Medicaid experience to share their stories and recommendations with each other and Nebraska Medicaid and Long-Term Care
- (c) to analyze and recommend changes in programs, and review services provided to recipients;
- (d) to identify opinions and needs regarding services;
- (e) to provide a two-way channel of communication among the group members and Nebraska Medicaid
- (f) to review health plan marketing materials, including but not limited to member handbooks and member information letters and notices;
- (g) to review or act in accordance with any other applicable law or directive.



Good Life. Great Mission.

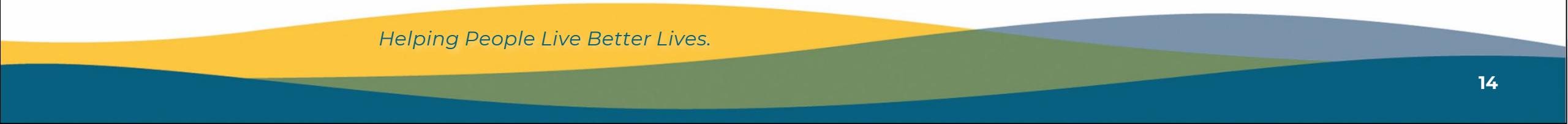
DEPT. OF HEALTH AND HUMAN SERVICES

Committee Priorities

- Application process and communication
- Beneficiary knowledge/education of available services
- Access to dental services
- Access to language assistance
- Notices and notifications
- Medicaid website and resources
- Transportation
- Community Outreach and Collaboration



DEPT. OF HEALTH AND HUMAN SERVICES

A decorative graphic at the bottom of the slide features three overlapping, rounded trapezoidal shapes in yellow, green, and blue. The text "Helping People Live Better Lives." is centered in the yellow area.

Helping People Live Better Lives.

Questions?

Helping People Live Better Lives.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Open Discussion / Public Comment

Helping People Live Better Lives.



DEPT. OF HEALTH AND HUMAN SERVICES

Next Meeting

- January 22, 2025, from 12:30 to 2:30 p.m.
- Omaha, Nebraska
- Hybrid (in person and online attendance)



Helping People Live Better Lives.

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

For information on the Nebraska Medicaid Advisory Committee, email
DHHS.MACandBAC@Nebraska.gov

or visit <https://dhhs.ne.gov/Pages/Medicaid-Beneficiary-Advisory-Committee.aspx>

For general Medicaid inquiries, email
DHHS.MedicaidCommunications@Nebraska.gov

or visit <https://dhhs.ne.gov/Pages/Medicaid-and-Long-Term-Care.aspx>



@NEDHHS



NebraskaDHHS



@NEDHHS

dhhs.ne.gov

Helping People Live Better Lives.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES