

Beneficiary Advisory Committee (BAC)

November 20, 2025

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Welcome

- Open Meetings Act (OMA)
- Roll call

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Announcements

- Heritage Health Open Enrollment
 - November 11 – December
 - Members have the opportunity to choose a new MCO if they want to
- Annual Report

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Announcements

- Added timestamps to agendas
- Adding BAC member announcements as a standing item for future agendas
- Recommendation form:
<https://forms.monday.com/forms/628cb32700a26ea77069edc6fc538615?r=use1>

Describe the opportunity and/or barrier you would like to address.

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What action would you like to request?

Agenda items are subject to approval from MAC/BAC leadership and MLTC leadership.

You may select one or both items.

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Please attach any relevant files.


Choose a file to upload or drag and drop here

Please add any additional supporting information here.

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Follow-ups from last meeting

- Review and approve September 18, 2025, meeting minutes
 - <https://dhhs.ne.gov/Documents/DRAFT%20BAC%20Meeting%20Minutes%2009.18.25.pdf>
- Follow-up Items:
 - How long can you be off the MAC/BAC before rejoining?
 - 1 year

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BAC Governance – Chair and Vice-Chair

- Responsibilities of **chair**:
 1. Call meetings to order and close
 2. Request motions to vote
 3. Facilitate meetings by announcing agenda items
- Responsibilities of **vice chair**:
 1. Facilitate meetings in the absence of the chair
 2. Step into the chair role after the chair's term expires (i.e., serve one year as vice chair and one year as chair)

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BAC Governance – Chair and Vice-Chair

- Responsibilities of **chair** and **vice chair**:
 1. Attend MAC meetings as BAC representatives
 2. Attend an additional meeting (about an hour long) via Webex every other month
 3. Help set the agenda for BAC meetings (this is discussed at the additional meeting)
 4. Communicate closely with MLTC staff to give feedback on BAC administration

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Candidate Remarks

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BAC Leadership Selection

- Vote for BAC chair
- Vote for BAC vice chair
- Vote for BAC representative for MAC

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Member Term Length Selection

- 5 members will have 2-year terms
- 5 members will have 3-year terms

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Committee Goal Setting

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Bylaws Outline

ARTICLE I. NAME AND LOCATION

ARTICLE II. LEGAL AUTHORITY

ARTICLE III. PURPOSE

ARTICLE IV. COMMITTEE STRUCTURE

ARTICLE V. OFFICERS AND EXECUTIVE COMMITTEE

ARTICLE VI. RESPONSIBILITIES

ARTICLE VII. MEETINGS

ARTICLE VIII. REPORTS AND RECOMMENDATIONS

ARTICLE IX. RECORDS AND MINUTES

ARTICLE X. CONFLICT OF INTEREST

ARTICLE X. CONFLICT OF INTEREST

ARTICLE XI. OPEN MEETINGS LAW

ARTICLE XII. AMENDMENTS

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Bylaws- Draft BAC Purpose

- (a) to lift up voices of Medicaid members and their representatives
- (b) to provide an opportunity for people with Medicaid experience to share their stories and recommendations with each other and Nebraska Medicaid and Long-Term Care
- (c) to analyze and recommend changes in programs, and review services provided to recipients;
- (d) to identify opinions and needs regarding services;
- (e) to provide a two-way channel of communication among the group members and Nebraska Medicaid
- (f) to review health plan marketing materials, including but not limited to member handbooks and member information letters and notices;
- (g) to review or act in accordance with any other applicable law or directive.

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Committee Priorities

- Application process and communication
- Beneficiary knowledge/education of available services
- Access to dental services
- Access to language assistance
- Notices and notifications
- Medicaid website and resources
- Transportation
- Community Outreach and Collaboration

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Questions?

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Open Discussion / Public Comment

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Next Meeting

- January 22, 2025, from 12:30 to 2:30 p.m.
- Omaha, Nebraska
- Hybrid (in person and online attendance)

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For information on the Nebraska Medicaid Advisory Committee, email
DHHS.MACandBAC@Nebraska.gov

or visit <https://dhhs.ne.gov/Pages/Medicaid-Beneficiary-Advisory-Committee.aspx>

For general Medicaid inquiries, email
DHHS.MedicaidCommunications@Nebraska.gov

or visit <https://dhhs.ne.gov/Pages/Medicaid-and-Long-Term-Care.aspx>



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