

About Nebraska 988 Workgroups

988 Stakeholder Advisory Workgroup

The 988 Stakeholder Advisory group advises Nebraska 988 call center and crisis continuum implementation efforts to ensure equitable access to behavioral health crisis care for all Nebraskans. Members will review proposed efforts, call and crisis response performance metrics, workflow successes and areas for growth, and identify processes for improving overall service comprehensiveness and quality in Nebraska.

Sponsoring Authority: Nebraska DHHS 988 Joint Advisory Committee

Meeting Frequency: Virtually – Monthly or as needed

988 Data and Performance Metrics Workgroup

The 988 Data and Performance Metrics Work Group will develop recommendations regarding performance and service quality metrics for the Nebraska 988 call center and crisis continuum of care (e.g., mobile crisis response). Information collected will adhere to Lifeline Service Level Standards and Nebraska stakeholder expectations. Recommendations should include key data and performance metrics for Nebraska's 988 call center and crisis response system, software, personnel needs, initial and ongoing cost estimates, and processes for implementing these solutions.

Sponsoring Authority: Nebraska DHHS 988 Joint Advisory Committee

Meeting Frequency: Virtually – Monthly or as needed

988 Marketing Workgroup

The 988 Marketing Work Group will make recommendations to develop a messaging strategy, update existing materials and create new 988 education materials. Messaging campaigns must address health disparities and reach diverse populations. Recommendations should include key goals of a statewide 988 messaging campaign, initial and ongoing cost estimates, and identification of messaging audiences, guidelines, and channels.

Sponsoring Authority: Nebraska DHHS 988 Joint Advisory Committee

Meeting Frequency: Virtually – Monthly or as needed

988 Statewide Referral Repository Workgroup

The 988 Statewide Referral Repository Work Group will make recommendations regarding completion and maintenance of a Nebraska referral repository for use by Nebraska's 988 call center. This referral repository will include statewide resources appropriate for those with a behavioral health crisis, including treatment and follow-up options. Recommendations should include software, personnel needs, initial and ongoing cost estimates, and processes to enhance and maintain the Nebraska referral repository.

Sponsoring Authority: Nebraska DHHS 988 Joint Advisory Committee

Meeting Frequency: Virtually – Monthly or as needed

988 Technology Workgroup

The 988 Technology Work Group will develop recommendations regarding technology solutions for the Nebraska 988 call center to ensure it is compatible with Nebraska's 911 system and potentially able to be integrated with the evolving behavioral health emergency system (e.g., mobile crisis response). Recommendations should include hardware, software, initial and ongoing cost estimates, and processes for implementing these solutions.

Sponsoring Authority: Nebraska DHHS 988 Joint Advisory Committee

Meeting Frequency: **Virtually – Monthly or as needed**

988 Training and Education Workgroup

The 988 Training and Education Work Group will develop recommendations regarding standardized training and education requirements for crisis continuum service providers (e.g., mobile crisis response) to ensure equitable access to care for all Nebraskans. The group will explore updates to Nebraska's service definition for behavioral health crisis services. Recommendations should include standardized training requirements for crisis continuum and follow-up services, personnel needs, initial and ongoing cost estimates, and processes for implementing these solutions.

Sponsoring Authority: Nebraska DHHS 988 Joint Advisory Committee

Meeting Frequency: **Virtually – Monthly or as needed**