

Transportation

The service definition and limits outlined below do not include all details and requirements. For the service standards, limitations, provider types and qualifications, and reimbursement information, refer to the appropriate Medicaid HCBS DD Waiver.

Waiver Availability

- Family Support Waiver (FSW)
- Developmental Disabilities Adult Day (DDAD) Waiver
- Comprehensive Developmental Disabilities (CDD) Waiver

NFOCUS Service Codes

Transportation – Agency or Independent 3764

Service Definition

Transportation is a service to provide non-medical transportation to and from Medicaid HCBS DD Waiver services, community activities, and resources. This is a standalone service, separate from transportation included in other waiver services.

Conditions of Provision

- A. A participant chooses each service based on their needs.
 - 1. Services should increase independence and community integration; and
 - 2. The chosen waiver services and who provides them are documented in the participant's Person-Centered Plan (PCP).
- B. Transportation must be provided in a vehicle in good working order, which meets the participant's needs, including any necessary adaptations, such as a wheelchair lift.
- C. Agree and assure that the following vehicle standards are met:
 - 1. Be in compliance with all applicable city, county, state, and federal requirements regarding licensing, registration, and insurance policies;
 - 2. Be in compliance with all regulatory requirements for vehicle safety and maintenance if regulated by the Public Service Commission or Nebraska Department of Roads;
 - 3. Not allow smoking in vehicles when transporting participants; and
 - 4. Ensure that safety restraints, including car seats/booster seats, are supplied and available for proper use by each participant transported.
- D. Transportation is not a habilitative service.
- E. Examples of Transportation include but are not limited to:
 - 1. Transportation offered by a DD provider;
 - 2. Taxi or other car service; or
 - 3. Purchase of a handivan pass or city bus pass.
- F. Transportation has the following limitations:
 - 1. Transportation cannot replace other options, such as natural supports. These options should be fully utilized and may include:

- a. Specialized transportation from local community aging services;
 - b. Medical Transportation services offered by a participant's Medicaid Managed Care Organization (MCO); and Natural supports, including family, friends, and co-workers.
- 2. Transportation does not include transportation to medical appointments.
 - a. Non-emergency medical transportation is offered through the participant's MCO.
 - 3. Transportation is provided for a participant to go to and from a location using the most direct route.
 - 4. Transportation cannot overlap with, replace, or duplicate other similar services provided through Medicaid.

Provider Requirements

The information outlined below does not include all provider requirements. It is intended to be general information about providers of this specific DD service.

- A. All providers of waiver services must:
 - 1. Be a Medicaid provider;
 - 2. Comply with all applicable Titles of the Nebraska Administrative Code and Nebraska State Statutes;
 - 3. Adhere to standards as described in the Division of Medicaid and Long-Term Care Service Provider Agreement;
 - 4. Complete DHHS trainings upon request; and
 - 5. Use universal precautions.
- B. Transportation can be offered by a DD agency provider, an independent provider, or a vendor.
 - 1. A DD agency provider is a company enrolled as a Medicaid provider and certified by DHHS to provide DD services and is responsible for:
 - a. Hiring and supervising employees who work with the participant;
 - b. Employing staff based on their qualifications, experience, and demonstrated abilities;
 - c. Providing training to ensure staff are qualified to provide the necessary level of care;
 - d. Agreeing to make training plans available to DHHS;
 - e. Ensure adequate availability and quality of service; and
 - f. Other administrative functions.
 - 2. The DD agency provider must:
 - a. Ensuring drivers possess a current and valid driver's license;
 - b. Maintaining the minimum vehicle insurance coverage as required by state law; and
 - c. Ensuring drivers have not had their driver/chauffeur's license revoked within the past three years.
 - 3. A DD independent provider is a person or vendor enrolled as a Medicaid provider and employed by a participant.
 - a. The participant is responsible for hiring and supervising their independent provider.
 - 4. Independent providers must:
 - a. Possess a current and valid driver's license;
 - b. Maintain the minimum vehicle insurance coverage as required by state law; and

- c. Not have had their driver/chauffeur's license revoked within the past three years.
- 5. A vendor is a company or agency enrolled as a Medicaid provider, but not certified as a DD provider.
- C. Transportation can be self-directed.
- D. Transportation may be provided by a relative or Legal Guardian, but not a Legally Responsible Individual.
- E. A provider cannot charge more than they would to the general public. A provider who offers a discount to a certain group of people, such as students or senior citizens, must offer the same discount to a participant in that group.

Rates

- A. Transportation must be purchased within a participant's annual individual budget amount.
- B. When access to services is limited due to where a participant lives, an exception for transportation may be considered.
- C. Transportation is reimbursed per mile or the cost of a bus pass.
- D. DD Rates are listed on the [DD Provider webpage](#).
 - 1. Only one fee schedule is effective at a time.
 - 2. The start date is on each schedule; once a fee schedule is no longer valid an end date is added.