

# State Review Team Change

---

- The State Review Team (SRT) will be transitioning from the Division of Medicaid and Long-Term Care to DDD on November 18, 2024.
- SRT will join our Eligibility & Enrollment team.
- With this transition, we are prioritizing key initiatives to enhance efficiency and improve family experiences:
  - Targeted Documentation Requests
  - Increased Family Engagement
  - Improved Handoffs
  - Simplified Documents

**NEBRASKA**

Good Life. Great Mission.

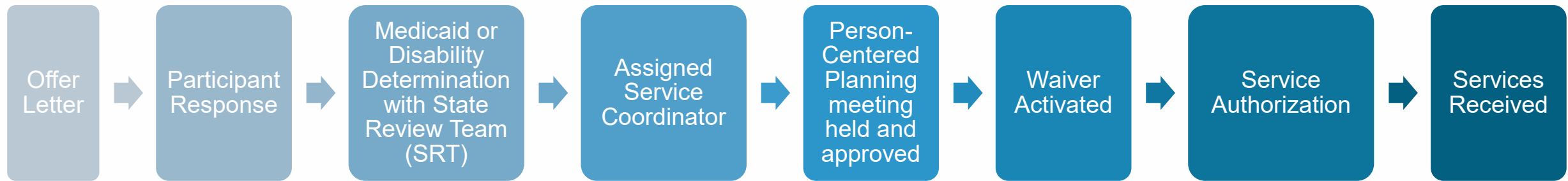
DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Family Support Waiver Update – Offer Process

Family Support Waiver (FSW) offer letters are mailed. They should be completed and returned by the individual or their legal representative.

- When no response is received, follow-up phone calls or emails occur.
- When an offer is declined, the family can reach out to request services when needed.



**NEBRASKA**

Good Life. Great Mission.

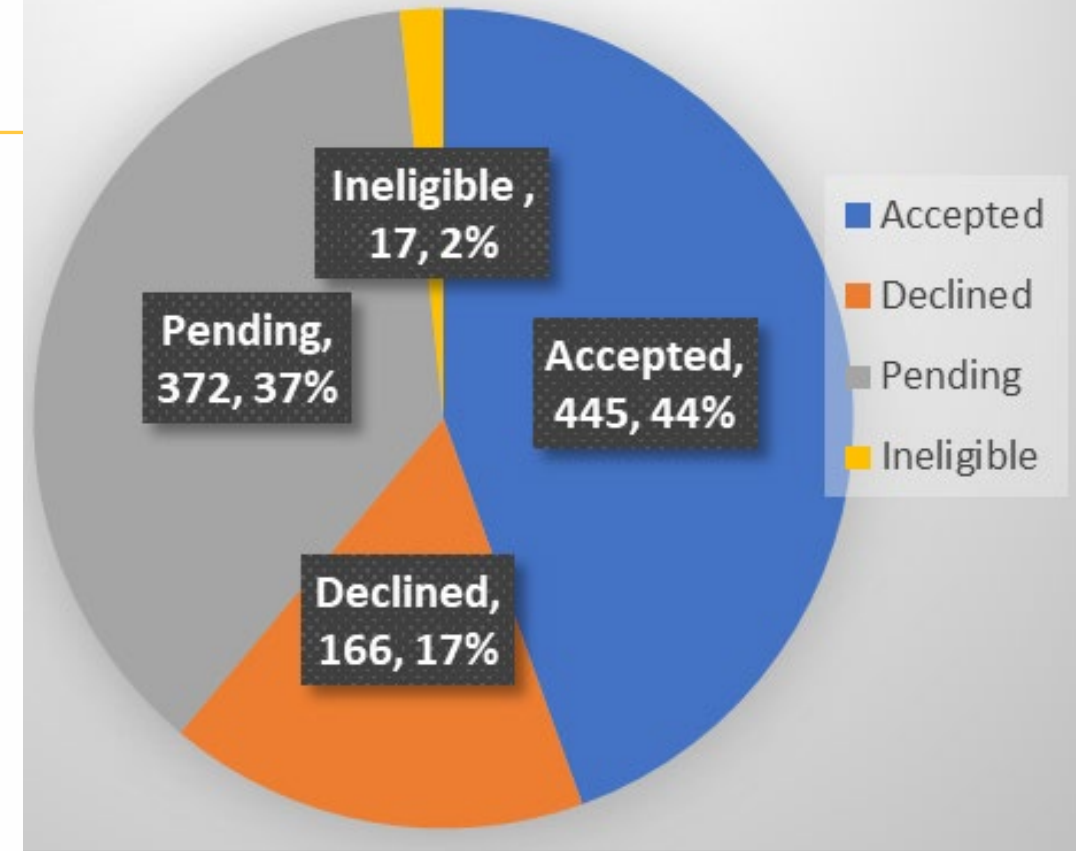
DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# FSW Update – Offers Sent

A total of 1000 offers have been made.

- **Accepted = 445 (44%)**
  - May need to apply to Medicaid and/or receive a Medicaid or may be waiting on a disability determination Review Team (SRT).
  - Once Medicaid is active, sent to Service Coordination.
- **Declined = 166 (17%)**
  - Top two reasons for declines:
    - Remaining on the AD Waiver
    - DD services not needed or terminate request for DD services.
- **Ineligible = 17 (2%)**
  - Did not meet Disability Determination Criteria or failure to provide required information.
- **Pending = 372 (37%)**
  - Waiting on a response from the family or DHHS has resent the FSW offer letter.



**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Specialized Service Offers Update – Next Steps

- As of October 1, 2024, there are 1,135 individuals waiting for an offer:
  - **Under 21 – 684 offers for FSW**
  - **Over 21 – 451 offers for DDAD Waiver**
- We plan to make 175 offers monthly through June 2025.
- Newly eligible people will be offered a waiver based on their date of application.
- By July 1, 2025, when a person is determined eligible for DD waivers, they will be connected directly to service coordination.

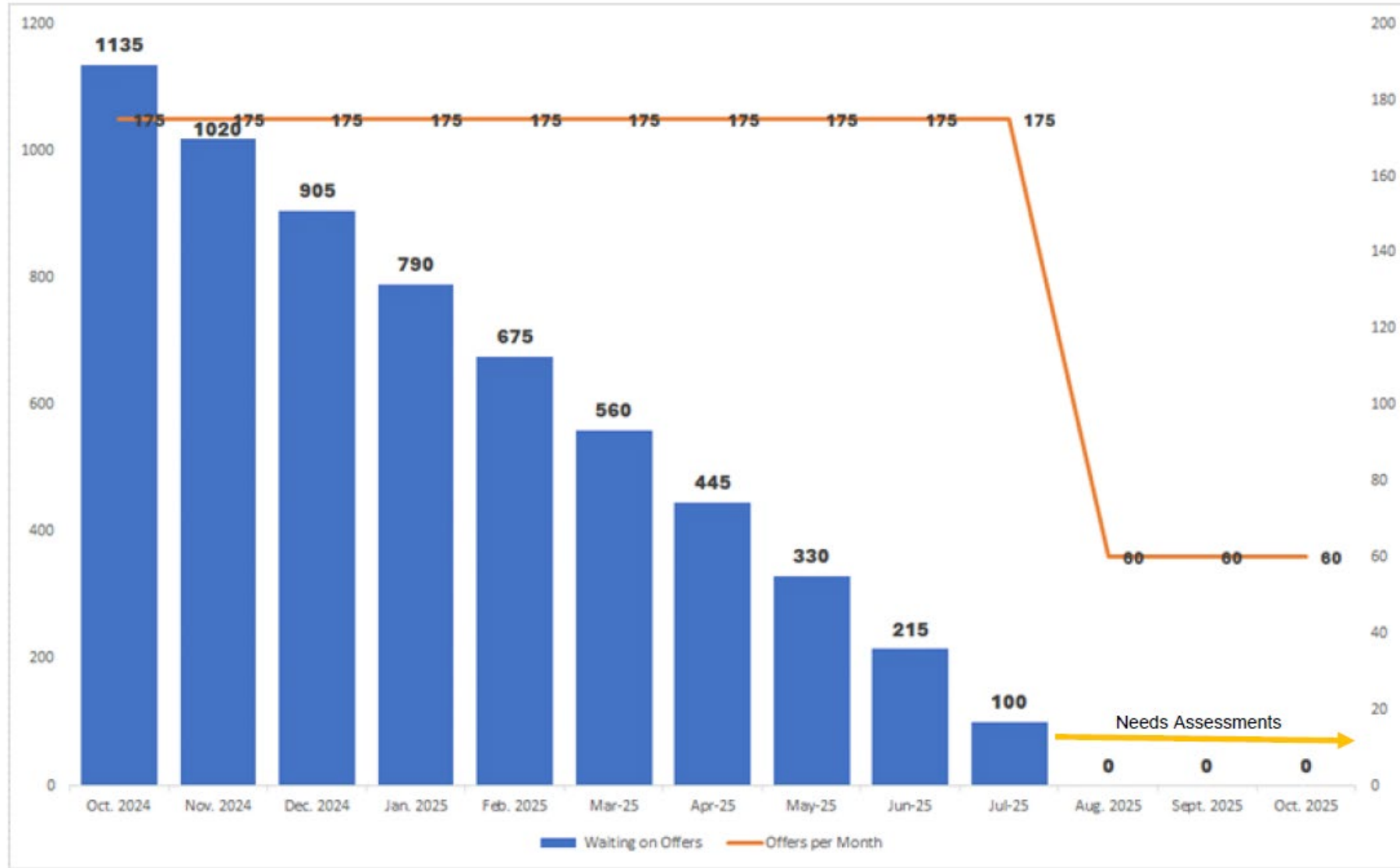
**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Specialized Service Offer Projections

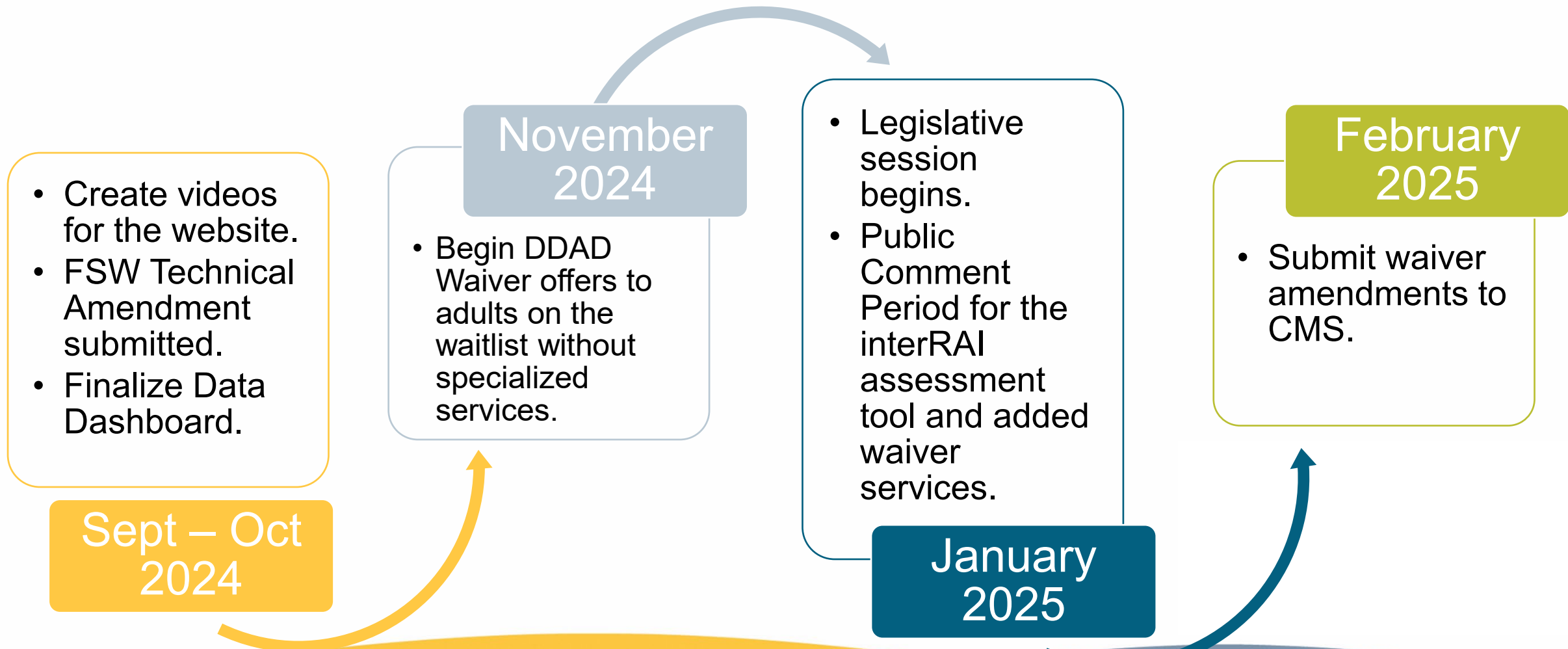


NEBRASKA

Good Life. Great Mission.

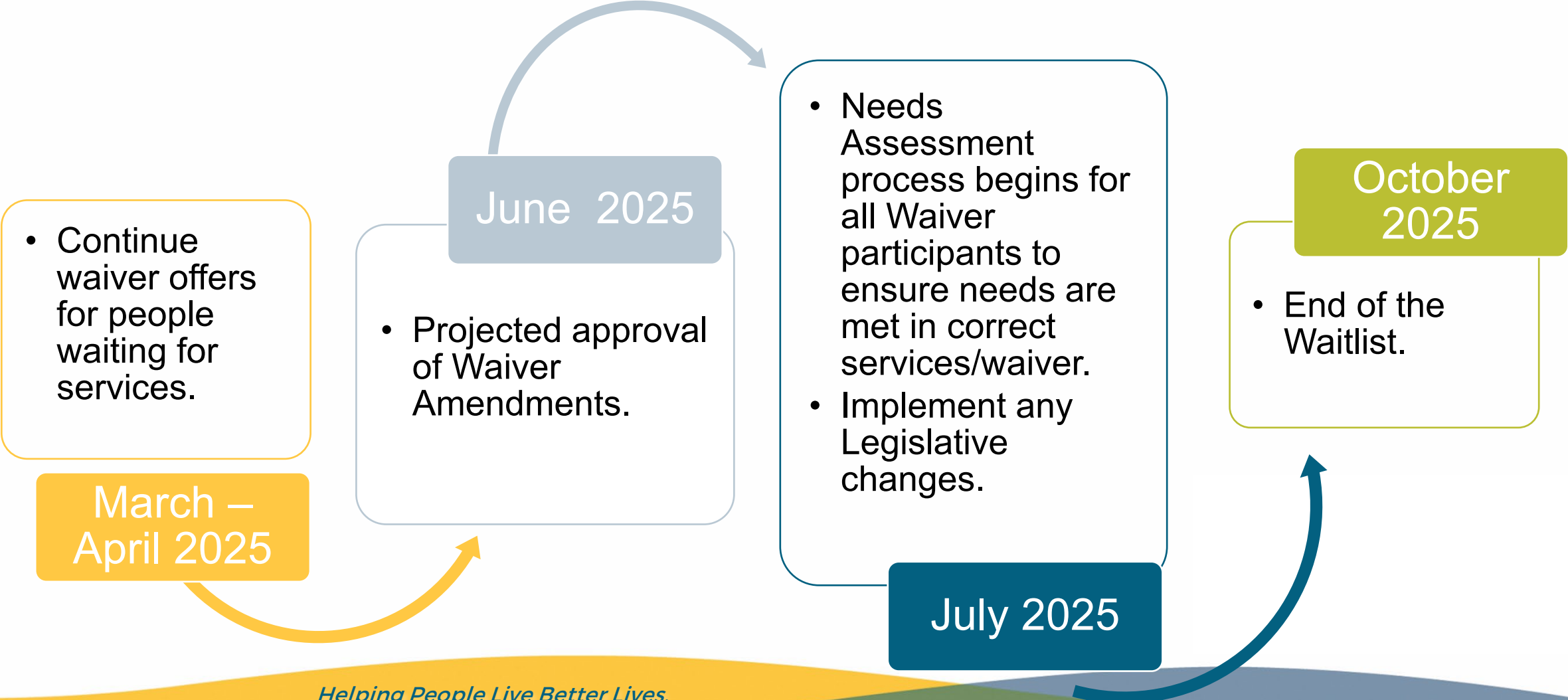
DEPT. OF HEALTH AND HUMAN SERVICES

# Elimination of the Waitlist – Phase II Timeline



*Helping People Live Better Lives.*

# Elimination of the Waitlist – Phase II Timeline



Helping People Live Better Lives.



# Elimination of Waitlist Resources and Information

- Website: <https://dhhs.ne.gov/Pages/DD-Wait-List.aspx>
  - Waitlist Dashboard
  - Timeline
  - Cost Estimates
  - Presentations
  - Resources
  - Frequently Asked Questions (FAQs)
- Resources for HCBS Participants and Providers:  
<https://dhhs.ne.gov/Pages/DD-Resources.aspx>
- DDD Publications in other languages:  
<https://dhhs.ne.gov/Pages/DDD-Resources-In-Foreign-Languages.aspx>



QR code to Waitlist Elimination webpage

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*



# Adult Day Health for the AD and TBI Waivers

- We recently reviewed our Adult Day Health services and realized that we have a number of them that are not licensed. Per our AD and TBI Waivers, they must be licensed facilities through Public Health.
- The change was made in Maximus indicating an Adult Day Health license is required to provide Adult Day Health on the AD and TBI waivers.
- Those with open authorizations that are not licensed will be receiving a letter this week giving you 90 days to come into compliance.
- If DD providers find they are stuck due to other updates in Maximus, reach out to DHHS DD Provider Relations [DHHS.DDProviderRelations@nebraska.gov](mailto:DHHS.DDProviderRelations@nebraska.gov) and we will discuss with our partners.

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Mandt Updates

---

- Reminder, on February 5, 2024, DDD issued [PB 24-01](#) requiring providers to use The Mandt System by July 1, 2025.
- We do know Mandt has recently sent out information about a new “per staff” fee for their training.
- Nebraska did meet with Mandt and they have given us a two-year break on this cost.
- <https://www.mandtsystem.com/>



**The Mandt System<sup>®</sup>**

*Helping People Live Better Lives.*

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES