Quarterly Quality Meeting

April 2025





DEPT. OF HEALTH AND HUMAN SERVICES

Agenda

- Updates on Liberty Initiatives
- HCBS Final Settings Rule Training Guidance and Materials
- Participant Rights
 - Update on HLRAC and provider HLRC oversight
 - Resources



Transition Planning for Activities/Initiatives

DDD began partnership with Liberty Healthcare Corporation in 2020.



Mortality Reviews

Liberty reviews 100% of mortalities on Home and Community-Based Services (HCBS) Waivers and at the Beatrice State Developmental Center.

Critical Incident Management Process (CIMP) and Root Cause Analysis (RCA)

CIMP reviews 100% of high notification GERs, 10% of medium GERs on the CDD and DDAD waivers; and 100% of GERs for the AD and TBI waivers.



Technical Assistance Program (TAP)

DDD will integrate the training assistance program within the current in-house training operations, provider relation, and support roles.

Utilization Review

DDD is currently planning to add the Utilization Review program as a strategic goal for 2026.



Onsite Provider Review (OPR)

Liberty Healthcare will continue to support the initial implementation of OPR during 2025 and supplement/integrate the DDD Quality.

Starting in 2026, the DDD
Quality Team will assume
all operational
responsibilities for the OPR
process moving forward.



Human and Legal Rights Advisory Committee (HLRAC)

The HLRAC will transition to the DDD Quality Team staring in April 2025.

DDD will continue to develop and operate the HLRAC program as part of a long-term strategic plan.





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HCBS Final Settings Rule – Identified Need

- Agency providers have not been required to train staff on the HCBS Final Settings Rule.
- CMS reviewed of a sample of heightened scrutiny sites.
 - Training direct care staff ensures compliance with the Rule.
 - Staff need to understand expectations and requirements of the Rule.
- DDD encourages agency providers to educate staff on the Rule.



HCBS Final Settings Rule – Training Resources

Resources available on the DDD Final Settings Webpage:

- <u>Training for Direct Support Professionals</u> Slides developed by the DDD QI team for training DSPs.
- Beyond Compliance: Embracing the Values of the HCBS Settings Rule –
 Recorded training from the Council on Quality and Leadership (CQL).
- Also includes links to CMS guidance.



HLRAC Updates

- Provider HLRC oversight will continue with the DDD QI team.
 - Includes review of HLRC documentation.
 - Every DD agency provider reviewed on an annual basis.
- After review, feedback shared with agency provider.
 - Includes any identified compliance issues.
- Questions about HLRC requirements or best practices?

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Current Rights Resources

- DD Policy Manual
 - Chapter 3: Participant Rights and Rights Restrictions.
 - Includes information about rights, restrictions, and rights review committees.
- Liberty Webpage
 - Human & Legal Rights Advisory Committee section.
 - HLRC Committee resources and guidance.
- Rights and Restrictions SOP
 - Internal DD guideline approved to share externally.
 - Not posted on the public website.
 - To request, email <u>sarah.henrichs@nebraska.gov</u>.



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