



DHHS – PROVIDER MEETING

HCBS Waivers

Fourth Quarter: November 20, 2025

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Agenda

Developmental Disabilities Providers

- InterRAI Updates
- *Aging and Disabled and TBI Providers*
- AD and TBI Waiver Renewal and Amendment Change Summary and Timeline
- AD Waiver Applications
- AD Therap Updates

All Providers

- National Core Indicators (NCI) and Quality Update
- Service Limitations During School Hours
- Questions and Closing Remarks

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interRAI Updates

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Frequently Asked Questions – DD interRAI

- Where can I find information about the interRAI?
- Who should be involved in the interRAI process?
- What type of prep does the DDD Assessor complete before the assessment?
- Why does the interRAI use a three-day lookback window?
- How will the interRAI information impact budgeting?

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interRAI Results – October 2025 Report

Approved interRAI Initials		
Total Initials InterRAIs	267	
Waiver Recommendations		
CDD	134	50%
DDAD	19	7%
Manual Review Needed	84	31%
FSW	30	11%
Totals	267	100%
Need for Continuous Residential		
Threshold Met	134	50%
Threshold Not Met	19	7%
Manual Review Needed	84	31%
FSW	30	11%
Totals	267	100%
Funding Recommendations		
FSW	30	11%
Basic	83	31%
Intermediate	77	29%
High	55	21%
Advanced	20	7%
Other	2	1%
Totals	267	100%

Approved interRAI Renewals		
Total Renewal InterRAIs	1065	
Waiver Recommendations		
No Change	696	65%
Increased to CDD	57	5%
Decreased to Lower Waiver	107	10%
Manual Review	182	17%
No Previous Waiver	23	2%
Totals	1065	100%
Need for Continuous Residential		
Threshold Met	718	67%
Threshold Not Met	143	13%
Manual Review Needed	187	18%
FSW	17	2%
Totals	1065	100%

Funding Recommendations		
Decreased 3 Tiers	0	0%
Decreased 2 Tiers	27	3%
Decreased 1 Tier	167	16%
No Change	512	48%
Increased 1 Tier	243	23%
Increased 2 Tiers	25	2%
Increased 3 Tiers	1	0%
FSW to Funding Tier	73	7%
No Previous Funding Level	10	1%
Funding Tier to FSW	7	1%
Totals	1065	100%

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AD and TBI Waiver Renewal and Amendment Change Summary and Timeline

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AD Waiver Renewal and TBI Waiver Amendment

- Changes to Appendix B set an individual cost limit.
- Updates to Appendix C Services.
- Public Comment in December with Public Comment Information Sessions.
- Subscribe: <https://dhhs.ne.gov/Pages/DD-Public-Comment.aspx>

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AD Waiver Applications

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Helping Applicants

- We request that AD Applicants and those who support them in the application process use **the iServe Portal to apply for AD Waiver Services**.
- This is an effort to consolidate the application process into one, user-friendly electronic platform.
- If the applicant is unable to complete an application via iServe, visit your local DHHS office for accommodations.
- We remain committed to delivering the highest level of customer service, completing timely and accurate eligibility determinations, and supporting Nebraskans to access the services they need.

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iServe

- **iServe** is a convenient and secure way for Nebraskans to apply for waiver services.
- This self-service portal makes applying easier and provides greater transparency through a personalized applicant dashboard.
- iServe can be accessed on your phone, tablet, or computer.
- The QR link will take you to the iServe Website.



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AD Therap Updates

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Transition to Therap – Accomplishments

May 1, 2025: AD and TBI Waiver providers transitioned to Therap for electronic claiming and receiving authorizations.

- This does not include EVV Requirements.
- Providers log in to Therap to access Service Authorizations and Explanation of Payments (835). They are no longer mailed.
- [Providers for Aged & Disabled \(AD\) Waiver and Traumatic Brain Injury \(TBI\) Waiver](#) have links to direct you to provider trainings if needed. Therap login is required to access them.

Assisted Living Facilities (ALFs) are separate.

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ALF Provider Impact

- Providers will be issued a provider specific Therap account.
 - Providers responsible for accessing pre-authorizations and billing (claiming).
 - Authorizations no longer sent via paper.
- Providers with current clearinghouse agreements need to transition to Therap.
 - Designate Therap as the clearinghouse for appropriate transactions.
 - State preference is to wrap up current clearinghouse agreements by April 2026.
 - If this timeline is not feasible, DDD leadership will discuss with the ALF.
 - Form to prompt discussion: <https://wkf.ms/4lu2jcr>.
 - MMIS will not receive or send Therap claims data without clearinghouse documentation.
- Claims cannot be submitted without pre-authorizations.

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ALF Access and Set-Up Therap

For providers who still need to gain access to Therap:

- Identify the primary contact to serve as the 'Therap Admin' for your facility:
<https://help.therapservices.net/s/article/8044>
- Sign the End User License Agreement (EULA).
- Attend set-up meeting.
- Receive account login and password.
- Access help materials: [Therap for Nebraska Assisted Living Facilities \(ALF\)](#)

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Clearinghouse Agreement Process

Required for Therap to Send Claims and Receive Data

- Previous training [slides](#)
- Forms and instructions: [Electronic Data Interchange Partner Enrollment](#) (*form numbers on the bottom right corner of pages*)
 - **MS-85 – Designate Therap for 837 institutional claims**
 - Trading Partner code “Therap 527”
 - Complete the entire form.
 - If you have another trading partner you want to use for the other transactions, you can.
 - **MS-86 – Designate Therap for 5010 remittances**
 - Discontinue existing training partner for this function.
 - Trading Partner code “Therap 527”
 - Complete the entire form.

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Contacts and Resources

Clearinghouse

<https://dhhs.ne.gov/Pages/Electronic-Data-Interchange-Partner-Enrollment.aspx>

ADTBI Provider Information

<https://dhhs.ne.gov/Pages/AD-Provider.aspx>

ADTBI Therap Support Page

<https://help.therapservices.net/s/nebraska-adtbi>

Email

Include Medicaid provider number when emailing.

- Nesupport@Therapservices.net
- DHHS.TherapADTBI@Nebraska.gov
- DHHS.MedicaidEDI@nebraska.gov

MLTC Claims Team

Explanation of Payments Outside of Therap

- DHHS.MedicaidClaimsCustomerService@Nebraska.gov
- 877-255-3092
- 402-471-9128 Option 1

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2025–2026 National Core Indicators: Oversight and Administration

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National Core Indicators (NCI)

What is NCI?

A nationwide initiative led in collaboration with:

- NASDDDS – National Association of State Directors of Developmental Disabilities Services
- HSRI – Human Services Research Institute
- Participating states across the U.S.

Collects direct feedback from waiver participants

Conducted through structured interviews (in-person or virtual)

Focuses on participant experiences, satisfaction, and quality of life

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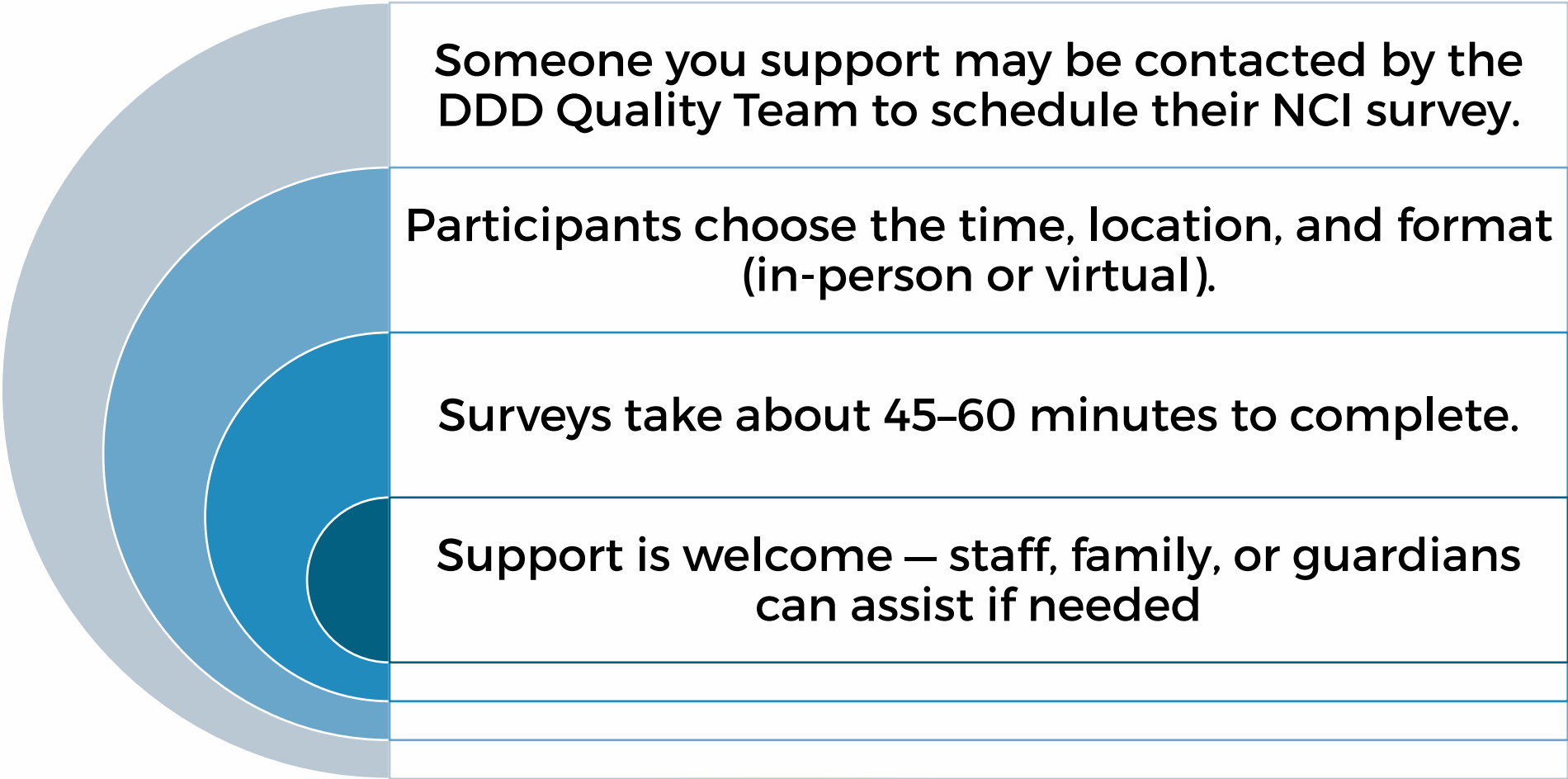
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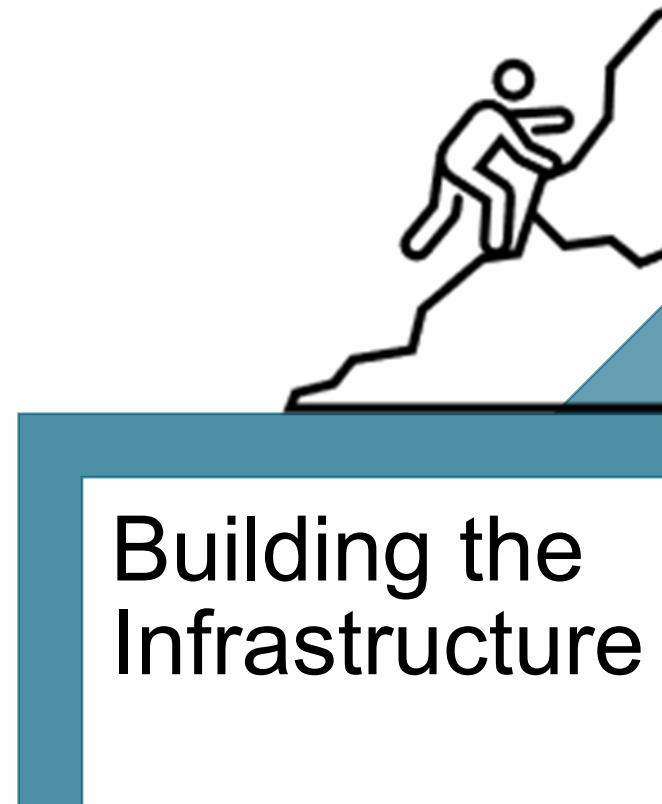
National Core Indicators (NCI)

What Does This Mean for You?



National Core Indicators (NCI)

Behind the Scenes: Preparing for NCI



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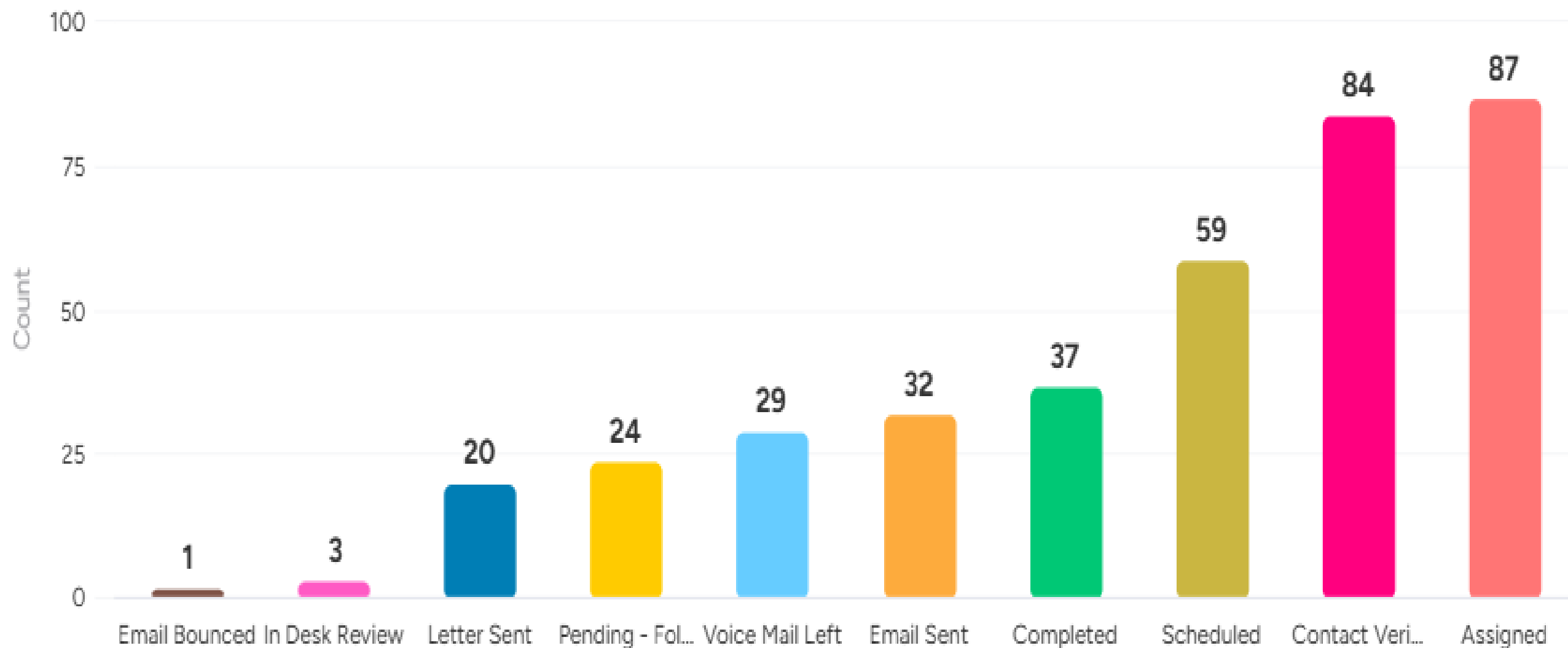
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National Core Indicators (NCI)

Progress As Of November 3, 2025



National Core Indicators (NCI)

Why It Matters

Participants' Voices

- Heard clearly and respectfully
- Data collected is accurate, meaningful, and actionable.

Insights Gathered

- Inform Nebraska's service improvements
- Contribute to a national picture of what's working and where systems can grow.

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National Core Indicators (NCI)

What Can You Do?

Be Aware of Outreach

Support Participant Choice

Watch for Updates

Share Feedback

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DHHS Quality Oversight Team

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Service Limitations During School Hours

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Service Limitations/School Hours

- In 2004, the Individuals with Disabilities Education Improvement Act (IDEA) was written to ensure children with disabilities have the opportunity to participate in every aspect of the school experience, academic and non-academic. They are to participate as much as possible in the school schedule, classes, and activities as their non-disabled peers.
- Waiver services are not available to participants who are 21 years of age and younger during the time the participant is enrolled in or attending a typical school day, or the extended services available to participants aged 18-21.
 - This is applicable for all HCBS waivers.
 - When school is not in session, waiver services may be authorized when the local school district is not in session
 - such as fall, winter, spring, and summer breaks, scheduled school holidays, and teacher in-service days.

For the Aged and Disabled Waiver

- For students receiving in-home schooling or virtual instruction, waiver services can be delivered during traditional school hours, but the services must be outside the scheduled time for educational services identified in their IEP and must be identified as a need in their person-centered plan.
- This is subject to change to align with all other HCBS waivers.
- LRI Personal Care
 - Parameters are that no services can be delivered during the local school district's schedule on all HCBS waivers.

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Questions and Closing Remarks

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THANK YOU

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