



Fall 2024 Stakeholder Meetings with Director Green

Home and Community-Based Services
Division of Developmental Disabilities

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Agenda

- Family Support Waiver Updates
- Elimination of the Waitlist
- interRAI Updates
- NCI Data
- Questions

NEBRASKA

Good Life. Great Mission.

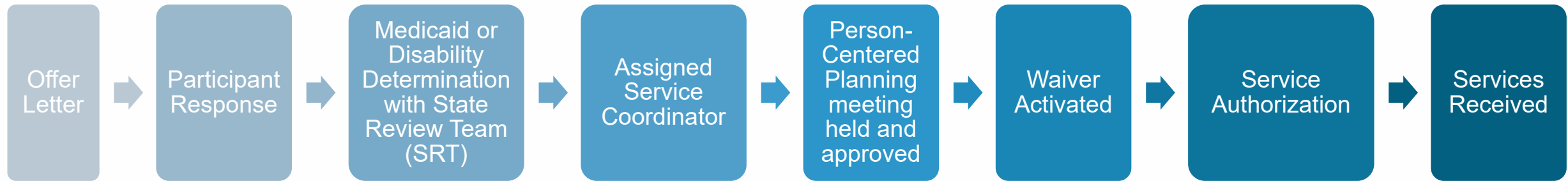
DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Family Support Waiver Update – Offer Process

Family Support Waiver (FSW) offer letters are mailed. They should be completed and returned by the individual or their legal representative.

- When no response is received, follow-up phone calls or emails occur.
- When an offer is declined, the family can reach out to request services when needed.



NEBRASKA

Good Life. Great Mission.

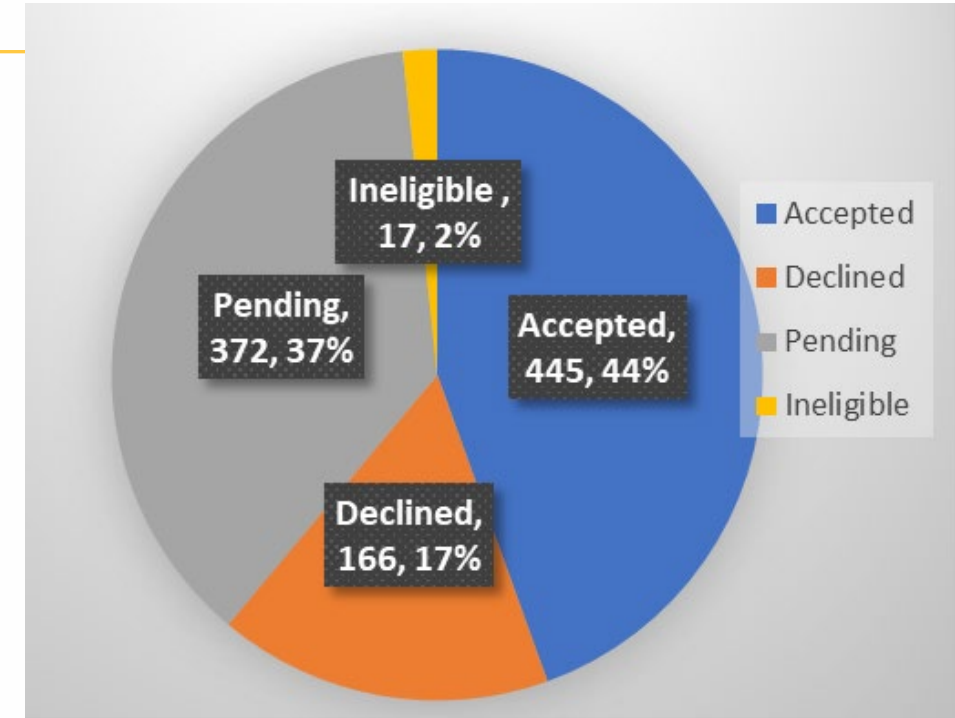
DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

FSW Update – Offers Sent

A total of 1000 offers have been made.

- **Accepted = 445 (44%)**
 - May need to apply to Medicaid and/or receive a Medicaid or may be waiting on a disability determination Review Team (SRT).
 - Once Medicaid is active, sent to Service Coordination.
- **Declined = 166 (17%)**
 - Top two reasons for declines:
 - Remaining on the AD Waiver
 - DD services not needed or terminate request for DD services.
- **Ineligible = 17 (2%)**
 - Did not meet Disability Determination Criteria or failure to provide required information.
- **Pending = 372 (37%)**
 - Waiting on a response from the family or DHHS has resent the FSW offer letter.



NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

FSW Update – Provider Options

- **Agency Providers**

- There are currently 163 agency providers for the DD waivers.
- 48 of these provide services for the FSW.
 - 10 More in process
- We continue to encourage providers to sign up for the FSW.

- **Independent Providers**

- There are currently about 1,300 independent providers for the DD waivers.
- 32 of these provide services for the FSW.
- Families can contact their SC to sign up someone they know.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

FSW Updates – Choosing Providers

- Consider leveraging existing relationships.
- When someone has a good rapport with your loved one, they might be interested in providing services and support.
- **Talk with Prospective Providers:** Let potential agency providers know you have someone in mind who could be a good fit.
- **Connect with your Service Coordinator:** Share the name of the person with your Service Coordinator. They will discuss the possibility of them becoming an independent provider. The SC will assist you through the enrollment process and ensure everything is set up smoothly.
- By taking these steps, you can facilitate a faster and more effective support system.

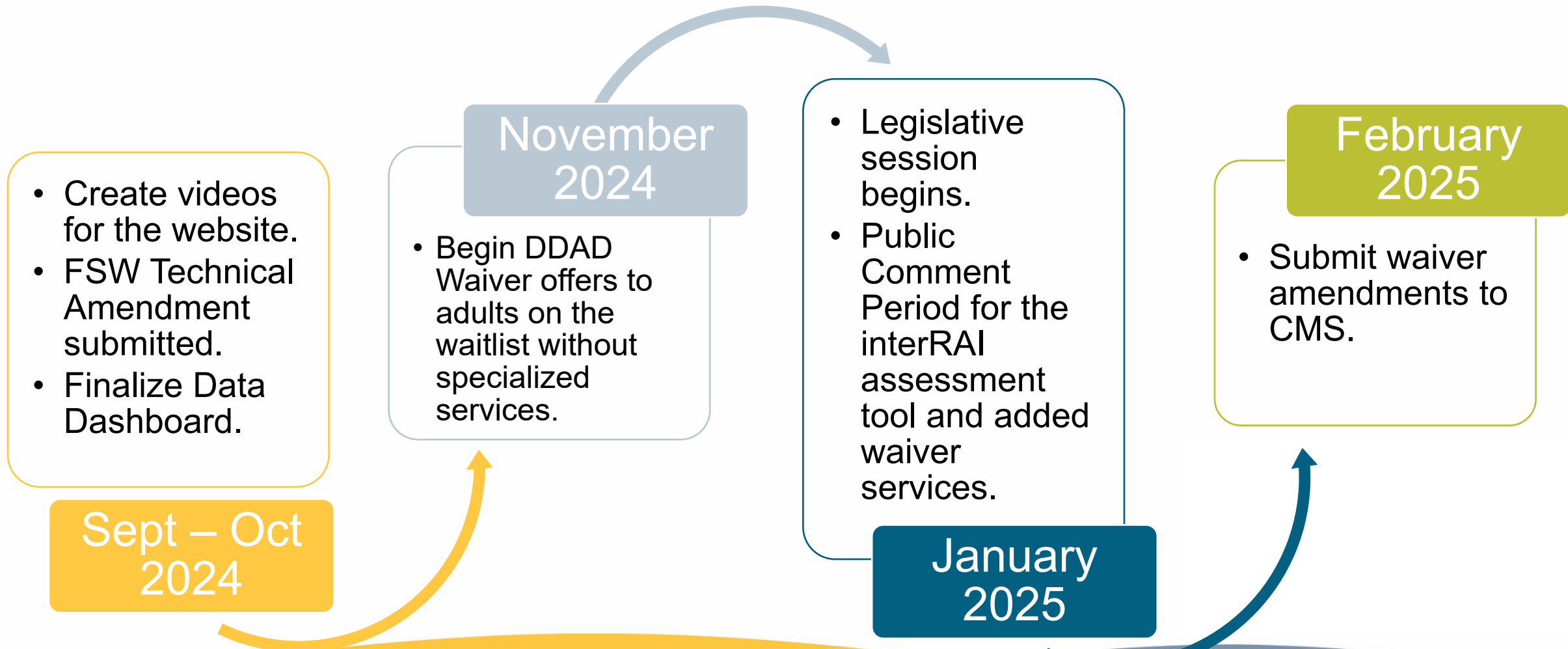
NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Elimination of the Waitlist – Phase II Timeline



Helping People Live Better Lives.

The Importance of Public Comment Periods

Public comment periods provide the opportunity for participants, families, and providers to offer additional input.

- Involves the public in the decision-making process.
- Allows for responses to public needs, grievances, and preferences.
- Ensures a diverse range of perspectives and potential impacts are being shared.
- Helps improve services through insight, experiences, and advocacy.



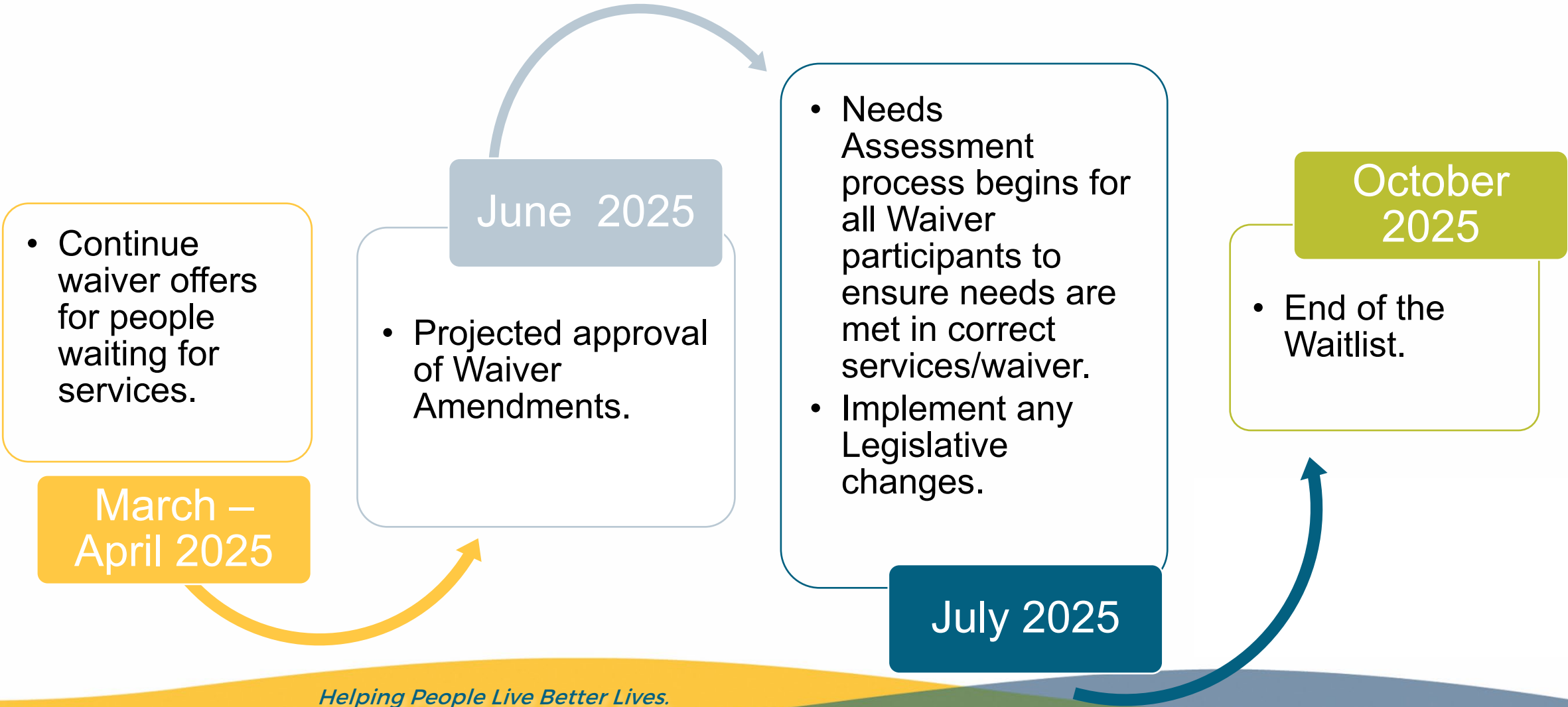
NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

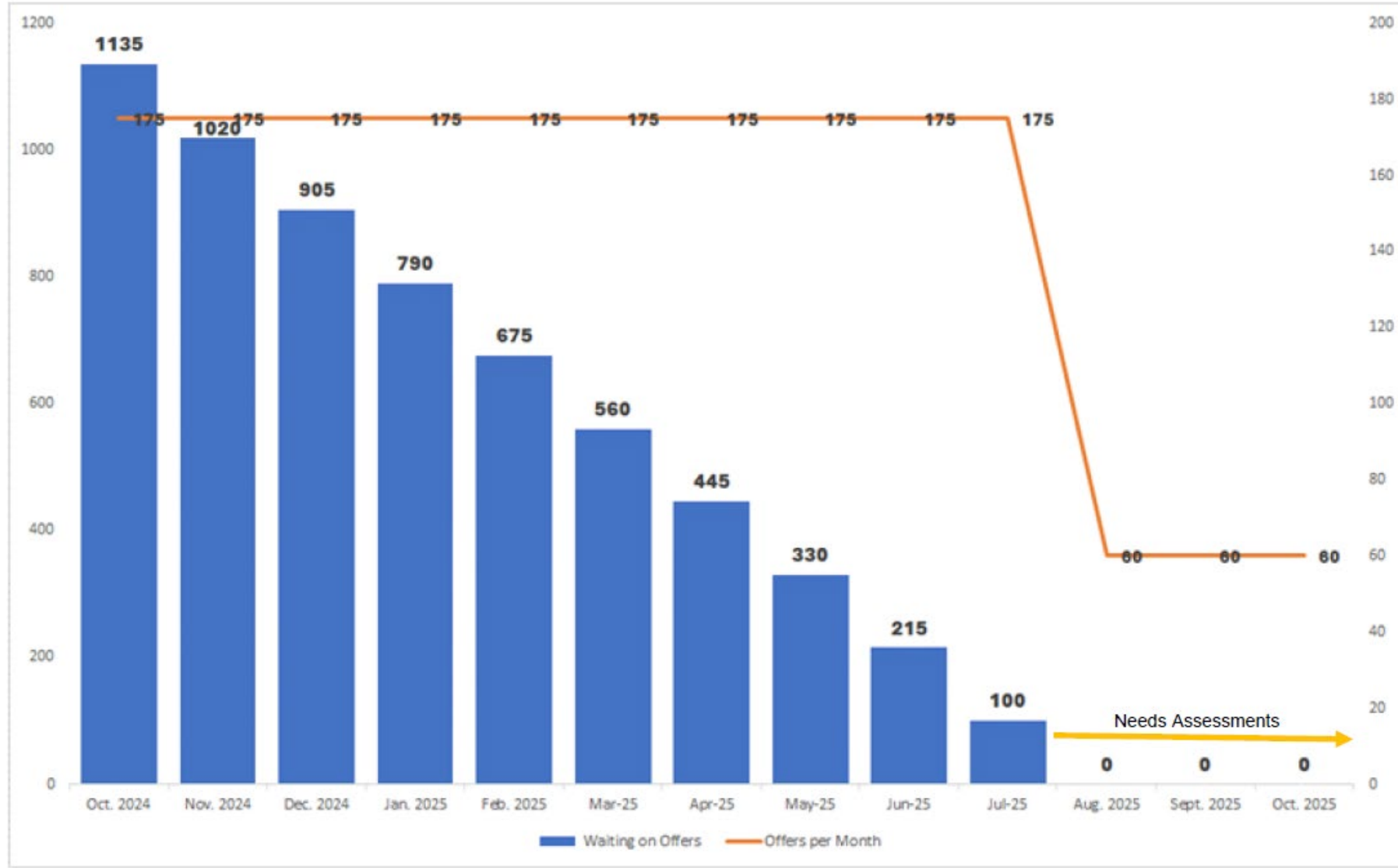
Helping People Live Better Lives.

Elimination of the Waitlist – Phase II Timeline



Helping People Live Better Lives.

Specialized Service Offer Projections



NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

interRAI ICF Level of Care Ongoing Initiative

Objective

Replace current assessment tools with modernized assessment tools.

What

interRAI Intellectual Disability (ID) and interRAI Child Youth Mental Health Instrument for Developmental Disabilities (ChYMH-DD).

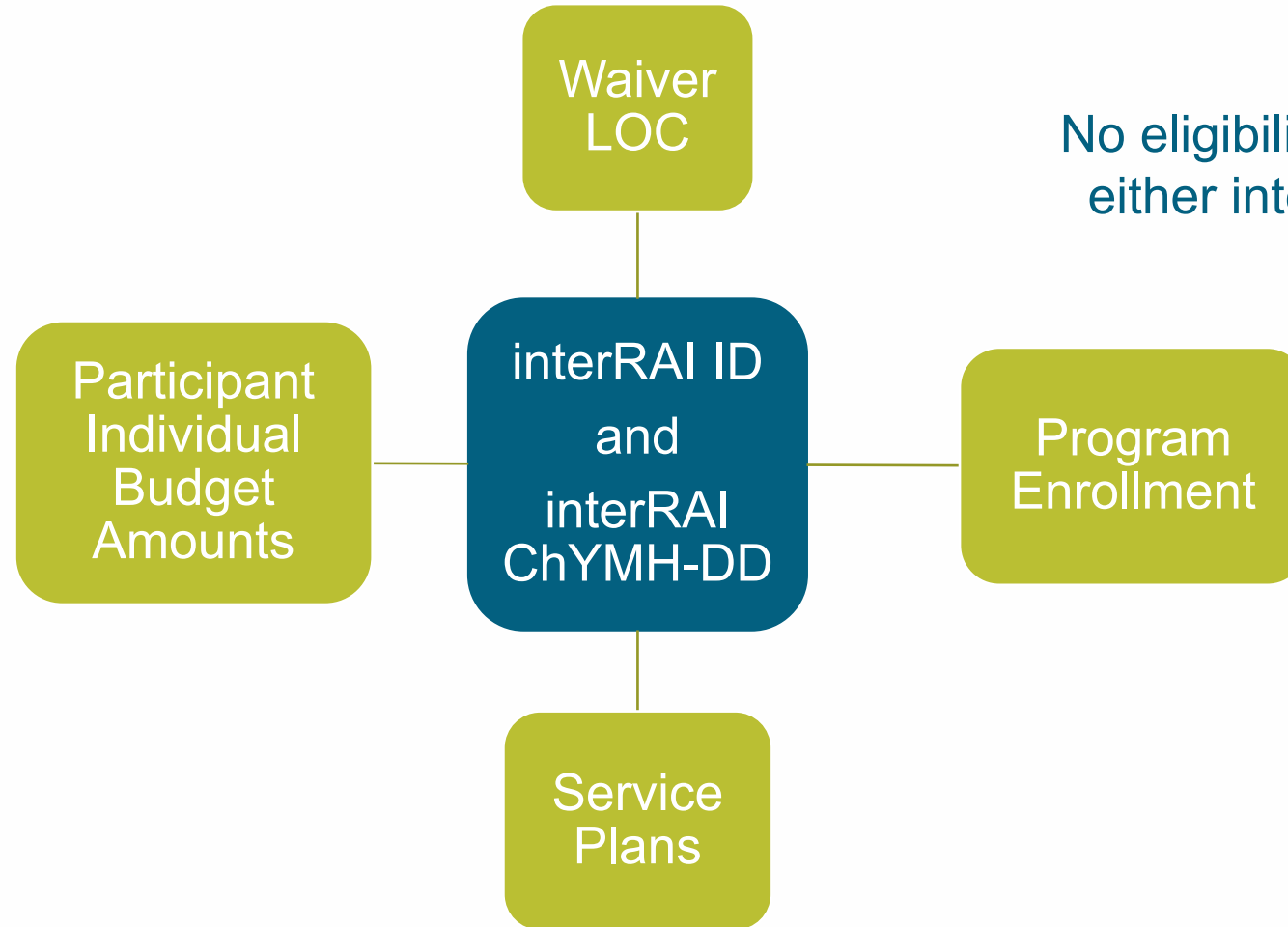
Why

Modernize assessment practices with person-centered, standardized, and validated results.

How

Pilot the interRAI tools to ensure minimized negative impact.

interRAI Assessment System



REMINDER:

No eligibility determinations will be made with either interRAI assessment during this pilot period.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

interRAI ICF LOC Implementation Timeline

May-July 2024

- Assessment Review and modifications
- Training and policy development

Sept. 2024 – Jan. 2025

- interRAI concurrent pilot period

Summer 2025

- interRAI ICF process rollout

August 2024

- Assessor interRAI administration trainings

Feb. 2025

- Population impact analysis
- Waiver amendment submission

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

National Core Indicators (NCI) – The Dashboard

- Munroe-Meyer Institute, Nebraska's University Center of Excellence and Developmental Disabilities (UCEDD) hosts an interactive dashboard:
<https://www.unmc.edu/mmi/family-resources/community-services/nci/dashboard-reports.html>
- Data is based on NCI Survey results.
- It includes all NCI questions and analysis across demographics.

UNMC > Munroe-Meyer Institute > Family Resources > Programs > National Core Indicators (NCI) > Data Dashboard and Reports

Data Dashboard and Reports

- ▼ Programs
 - Family Care Enhancement Project
 - ▶ LEND
 - ▼ National Core Indicators (NCI)
 - **Data Dashboard and Reports**
 - Guardian Information
 - Frequently Asked Questions
 - Project SEARCH
 - Sexual Health Services
 - Supported Decision-Making
 - Trailblazer Program
 - University Center for Excellence in Developmental Disabilities (UCEDD)
- ▶ COVID-19
- ▶ Info Sessions & Training
- ▶ Leadership, Advocacy & Support
- ▶ Legislation & Policy
- ▶ Lifespan Resources

National Core Indicators

Nebraska Interactive Data Dashboard and Reports

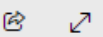
This interactive dashboard allows individuals to explore findings from the National Core Indicators - Intellectual and Developmental Disabilities surveys from across the state of Nebraska. Each dashboard permits individuals to explore in detail all questions answered by survey respondents.



47%

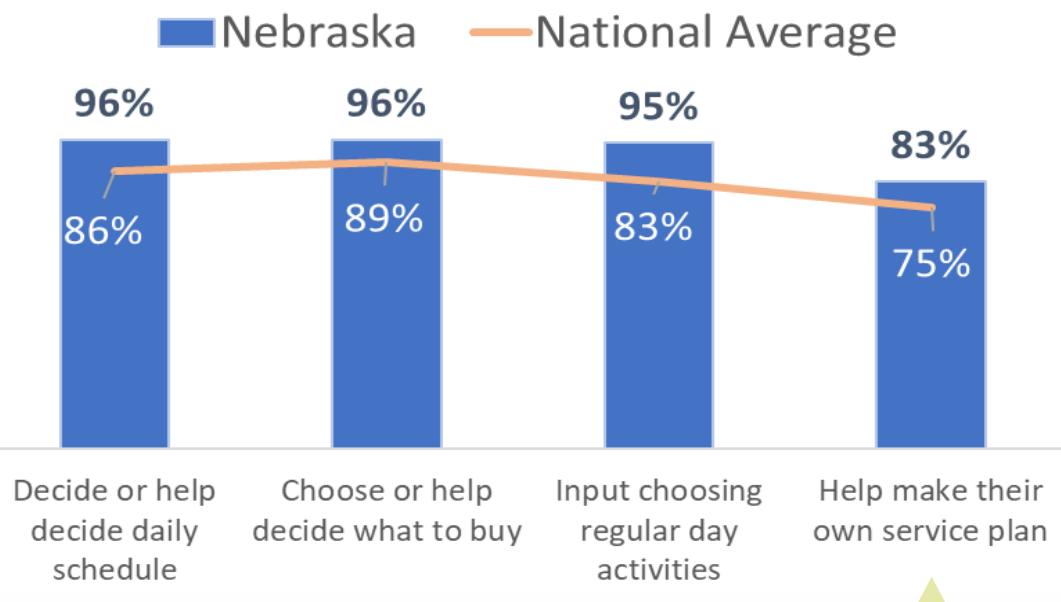
Microsoft Power BI

1 of 4



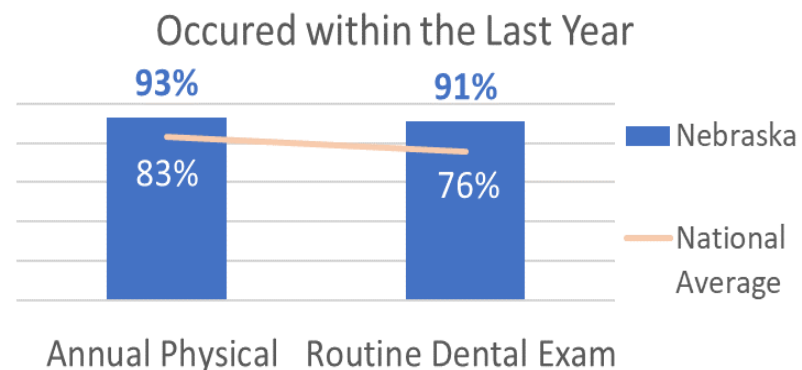
NCI – Nebraska Highlights for 22-23 Survey

CHOICE AND DECISION-MAKING



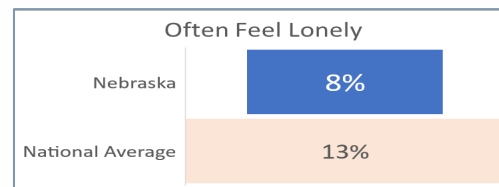
Nebraska is in the Top 10 states for people making their own service plans!

ROUTINE MEDICAL CARE



Nebraska is #1 for Routine Dental Care!

SOCIAL CONNECTEDNESS



NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

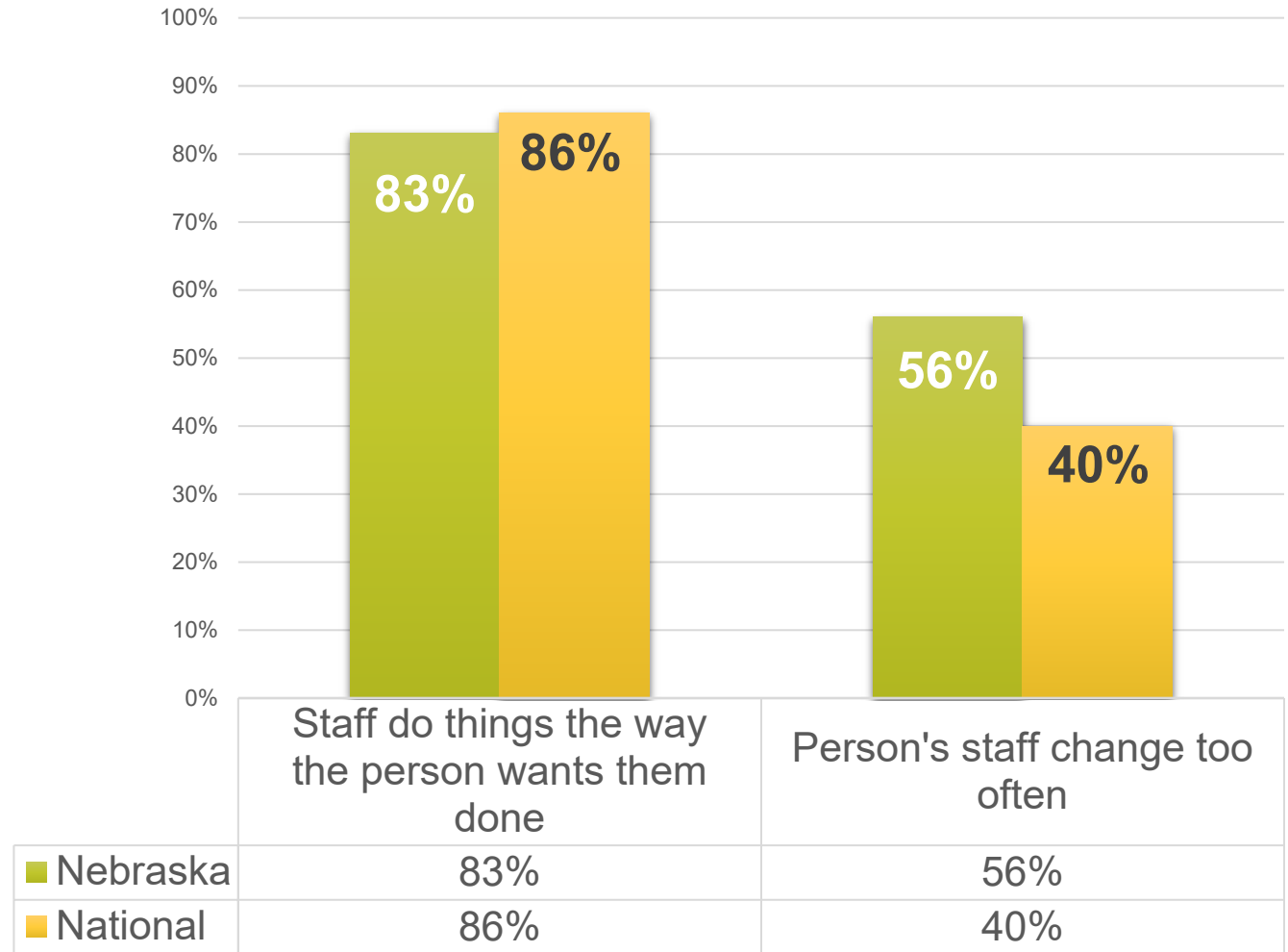
NCI 22-23 – Service Coordination Highlights

Question	Nebraska Average	NCI – IDD Average	Comment
Has met or spoken with their case manager/service coordinator	96%	91%	↑ from previous years
Case manager/service coordinator knows what is important to person	93%	90%	
Able to contact case manager/service coordinator when wants	91%	85%	↑ from previous years
Case manager/service coordinator has talked to them about technology that may help them in their everyday life	30%	30%	
Was at last service planning meeting, or had the opportunity to be but chose not to	97%	96%	
Knew what was being talked about at last service planning meeting	84%	81%	
Last service planning meeting included people person wanted to be there	96%	93%	↑ from previous years
Person helped make service plan	83%	75%	↑ from previous years
Case manager/service coordinator reviews their service plan with them throughout the year, when needed	95%	87%	↑ from previous years
Service plan includes things that are important to person	92%	93%	Below NCI average
Knows who to ask if wants to change something about services	91%	80%	↑ from previous years

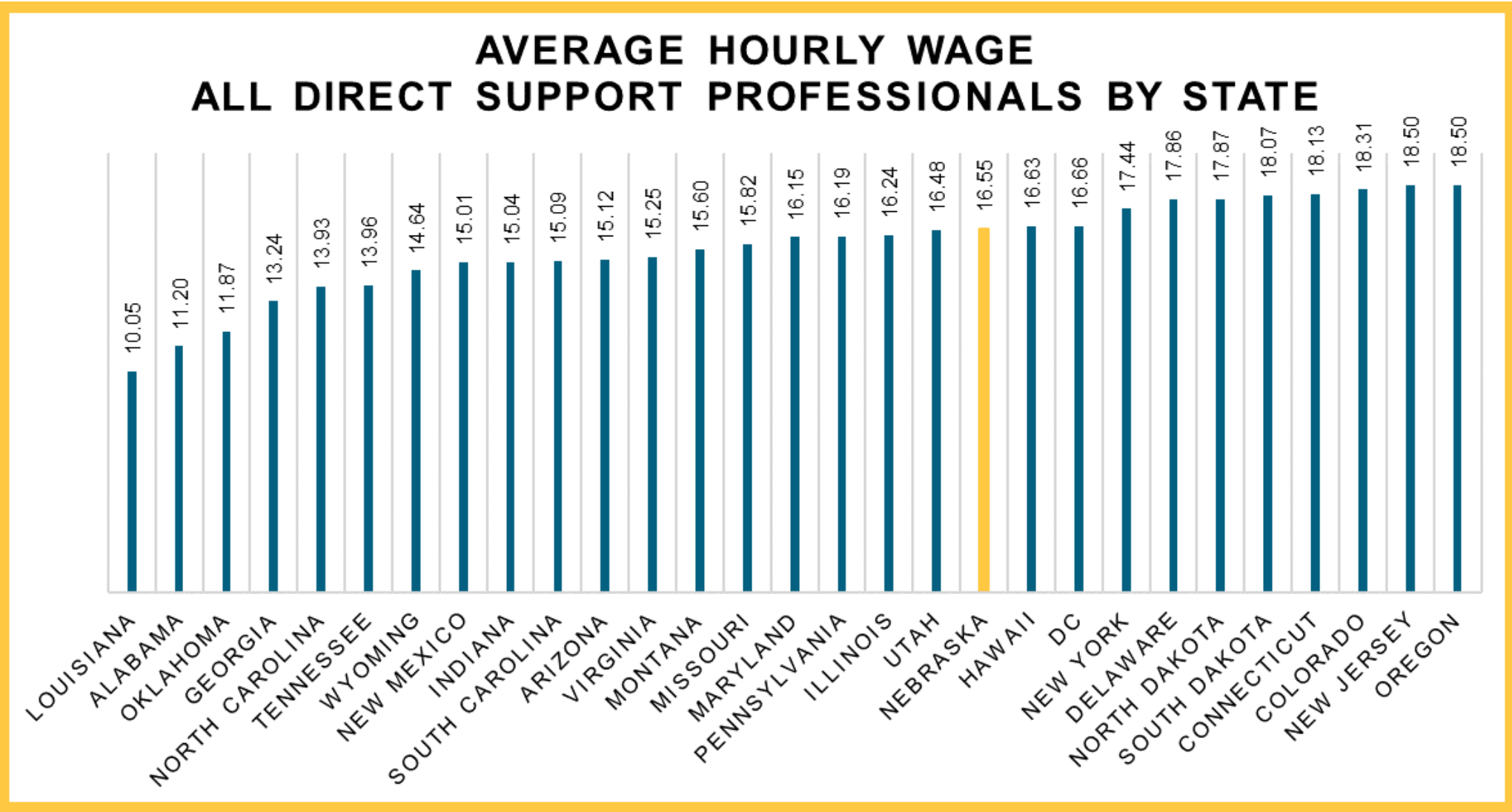
NCI 22-23 Data – Using Data to Improve Services in Nebraska

Areas of opportunity related to the workforce:

- “Staff do things the way the person wants them done”
 - National Average 86%
 - Nebraska Average 83%
- “Person’s staff change too often”
 - National Average 40%
 - Nebraska Average 56%

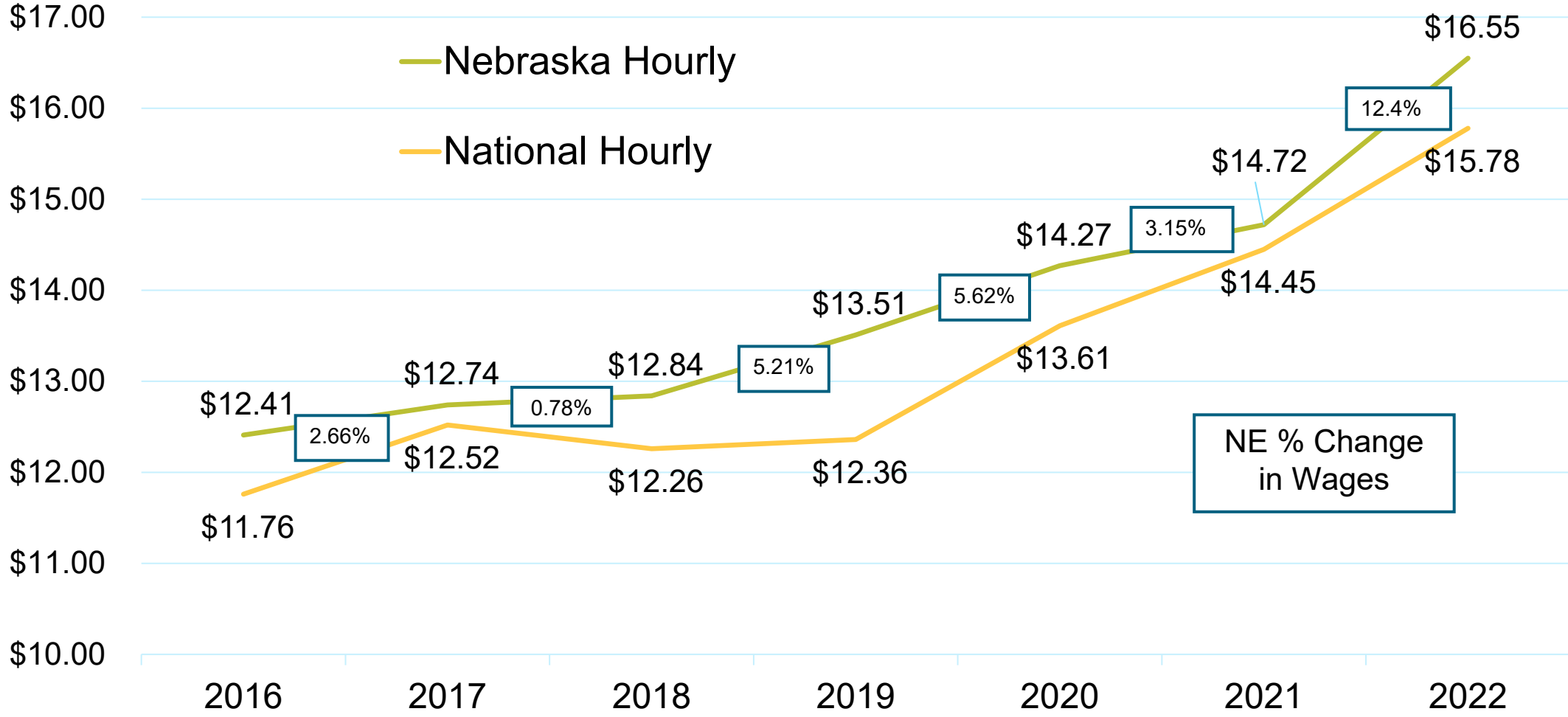


NCI – Data from 2022 State of the Workforce



NCI – Data from State of the Workforce

All Direct Support Professional Average Hourly Wages



DD Agency Provider Rate Increases

Year	% of Rate Increase
2020	4%
2021	2.6%
2022	26%
2023	3%
2024	2%

▶ Advanced Tier (1:1) Example Below:

Service	2020	2021	2022	2023	2024
Community Integration	\$40.35 – hr.	\$41.16	\$51.86	\$53.42	\$54.48
Day Support	\$33.64 – hr.	\$34.31	\$43.23	\$44.53	\$45.42
Continuous Res Hab	\$421.30 - day	\$429.73	\$541.46	\$557.70	\$568.86

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

American Rescue Plan Act (ARPA) HCBS Funds

HCBS Planned Activities:	Projected Expenses:
Funding increase to address workforce shortages and continued increased costs due to COVID-19 for all four of Nebraska's Waivers (TBI, AD, CDD, and DDAD)	\$30.3 million
Grants to Agencies to Provide Supervisor Training Opportunities to Front Line Supervisors	\$550,600
HCBS Direct Service Workforce Stabilization Grant – Aged and Disabled Waiver	\$14 million
HCBS Direct Service Workforce Stabilization Grant – 19159(c) DD Waiver Service Providers	Pending \$6,000,000
HCBS Strengthening Person-Centered Planning Training Grants	\$500,000 – reduced to \$100,000 due to lower provider interest than expected.
Grants to agencies to purchase agency vehicle or vehicle modification	\$10 million – reduced to \$5 million due to lower provider interest than expected.
Development of Standardized Direct Support Professional (DSP) Training Program and Platform	\$475,000
Emergency Safety Intervention Training	\$168,000 – increased to \$450,000 to match the increased interests from providers
Provider Relief Payments to Targeted Case Management Option (TCMO) Providers	\$3.7 million

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Contacts

Tony Green, Director

Phone: (402) 471-6038

Email: tony.green@nebraska.gov

Eligibility, Policy, Quality, Waivers

Kristen Smith, Deputy Director

Phone: (402) 471-8704

Email: kristen.smith@nebraska.gov

Service Coordination, Clinical, Provider Relations

Jenn Clark, Deputy Director

Phone: (402) 471-7909

Email: jennifer.j.clark@nebraska.gov

877-667-6266

dhhs.ne.gov



@NEDHHS



NebraskaDHHS



@NEDHHS

Helping People Live Better Lives.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES