

# **Providers for Comprehensive Developmental Disabilities (CDD) and Developmental Disabilities Adult Day (DDAD) Waivers Authorization and Billing Processes for Appendix K (COVID-19)**

**April 20, 2022**

**Lily Kathee, MBA**

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Agenda

---

## ➤ Introduction of DDD Team

- ❑ Lily Kathee, Deputy Director of Finance & Operations, DDD Home and Community-Based Services
- ❑ Shauna Adams – DDD Community Services Program Manager, Provider Relations
- ❑ Charles Waity – DDD Administrator 1, Data Analytics
- ❑ Jillion Lieske – DDD Service Coordination Administrator

## ➤ Appendix K Rate Increases

## ➤ Questions (Q&A)

- ❑ Questions previously submitted will be covered at the end of presentation under Q&A section
- ❑ Subsequent questions – submit to [dhhs.ddproviderrelations@nebraska.gov](mailto:dhhs.ddproviderrelations@nebraska.gov)

# Overview of Rate Increases

---

- Temporary 15% increase on services
  - ❑ From January 1, 2022 – April 30, 2022
    - Rate increase paid retroactively - manually
  - ❑ From May 1, 2022 to June 30, 2022
    - Rate increase paid retroactively - manually
- Services that will **NOT** see increased rates:
  - ❑ Home Modifications;
  - ❑ Vehicle Modifications;
  - ❑ Transportation; and
  - ❑ Personal Emergency Response Services (PERS).



**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Rate Increases Implementation

- DDD will issue two payments\* for services rendered during payment windows:

Service Dates	Final Date to Submit Claims	Begin Processing Payments
Jan 1, 2022 – April 30, 2022	May 14, 2022	May 31, 2022
May 1, 2022 – June 30, 2022	July 14, 2022	July 31, 2022

\*It was previously announced that there would be one payment, but there will be two payments.

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Processing Payment Claims

- All claims for the services with increased rates will be compiled and a 15% increase will be calculated.
- This increase will be sent to each provider with a spreadsheet that lists the claims used to calculate each payment (EOP file).



**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Q&A – Submitting Billing

---

Will there be a breakdown in the payment for who it is for and dates of service?

Yes. DDD will send out an Explanation of Payment to each provider with all the details.

Do we need to resubmit claims or take any action on our part to receive these 15% payments?

All you have to do is to ensure that your claims are submitted by the designated deadlines. DDD will process the payments accordingly. You do not need to do anything else.

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Q&A – Late Claims

---

If for some reason we do not meet deadlines, will we lose the opportunity to receive the money? If we miss the first deadline, will any late claims from the first half be paid at the second deadline?

We highly recommend you submit your claims in a timely fashion and meet the deadline so your claims can be included in the payment remittance. DDD made the announcement in advance so you can submit your final claims in a timely manner.

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

# Q&A – Receiving Payment

---

Will this be a separate payment or will this be included with our normal payments for claims?

The 15% increase will be a separate payment remitted twice. The first payment is for services rendered between January 1 through April 30, 2022 and second payment is for services rendered May 1 through June 30, 2022.

Will the 15% payments be directly deposited, or will checks be mailed? When should we expect to receive payment?

All 15% increases will be direct deposited to your bank account on file. The first payment will be processed May 31, 2022 and second payment will be processed July 31, 2022. We rely on the Accounting unit within DHHS to process our payment files, which typically takes about 7-10 business days after we submit files to them. It typically takes 3-5 business days for the payment to hit your bank account after it has been processed by our Accounting unit.

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*



# Q&A – Additional Questions

---

If providers want to talk to someone about this, is there an email or phone number we can use?

Questions can be emailed to [dhhs.ddproviderrelations@nebraska.gov](mailto:dhhs.ddproviderrelations@nebraska.gov)



**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*

**Thank you for your time!!**

Any additional questions can be sent to:

[dhhs.ddproviderrelations@nebraska.gov](mailto:dhhs.ddproviderrelations@nebraska.gov)

(877) 667-6266



@NEDHHS



NebraskaDHHS



@NEDHHS

[dhhs.ne.gov](http://dhhs.ne.gov)

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

*Helping People Live Better Lives.*