

Quarterly Quality Meeting

December 2024

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Agenda

- Welcome
- New DD Provider Self-Assessment Tool
- Liberty Presentation: Critical Incident Management Changes
- Onsite Provider Review (OPR) Pilot

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New DD Provider Self-Assessment Tool for HCBS Final Settings

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We Have Heard Your Concerns!

CONCERN

- Length of survey

CONCERN

- Repetitive nature of questions

CONCERN

- Confusing questions

ANNOUNCEMENT

- New HCBS Final Settings Rule Provider Self-Assessment tool

OUTCOME

- More concise and informational self-assessment

OUTCOME

- Keeps the integrity and intent of the Federal Requirements intact

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New and Improved DD Provider Self-Assessments

The number of questions for both residential and non-residential HCBS Final Settings Rule Self-Assessments have been reduced significantly.

All questions need to have individualized responses as they apply to **your** setting.

You will be able to save a draft of your assessment and return later to complete.

You will receive verification when the survey has been received.

We have created a centralized email where Quality Team members will be able to answer questions while you navigate the new process: DHHS.HCBS-FSR@nebraska.gov.

Feedback is valued and appreciated.

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Sneak Peak

HCBS Settings Final Rule - Settings Self-Assessment

The Medicaid Final Setting Rule mandates that all provider-owned, operated, or controlled HCBS settings must be evaluated for compliance. Providers CANNOT start services in a setting without a Fully Compliant determination from the Division of Developmental Disabilities (DDD).

Start

HCBS Final Settings Rule - Provider Self-Assessment

Select Appropriate Service Type

Residential

[Residential Provider Self-Assessment](#)

<Non-Residential

[Non-Residential Provider Self-Assessment](#)

Next

Never submit passwords or credit card details through WorkForms

HCBS Final Settings Rule - Provider Self-Assessment

*****Residential*****

- This is a **SITE** assessment, not a **PARTICIPANT** assessment. - Do not include participant names or identifying information.
- You can **save a draft** of your assessment to complete at another time. Scroll to the end of form and select "Save as Draft".
- **Respond to all questions** You won't be able to submit the form until each question is answered and explained. Some questions will require **photographic evidence**.
- **Do not copy/paste from previous assessments.** To avoid your responses being deemed insufficient and returned for revision, use your own words and provide up-to-date evidence to support your responses.

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Critical Incident Management Changes

Quarterly Provider Meeting

December 16, 2024

Human Rights Violation

Current Options Include:

- Mechanical Restraint
 - Physical Restraint (except ESI)
 - Chemical Restraint
 - Aversive Stimuli
 - Corporal Punishment
 - Discipline
 - Seclusion
 - Denial of Basic Needs
 - Implementation of an intervention by a participant.
 - *Add “Human Rights Violation”
- Pg. 27 of GER Guide – add definition:
“Human Rights Violation: Any support or practice imposed without due process intentionally or unintentionally, limiting a participant’s basic rights and freedoms to which everyone is entitled.”

Emergency Services Involvement – Current

Incidents Involving Emergency Personnel Requiring Emergent Response

A reportable incident in this category is any event that results in the activation of Law Enforcement, Ambulance Services, Fire Department or other emergency response departments.

An incident involving law enforcement that results in criminal charges being brought against a participant will escalate the notification level of this event to a HIGH.

Emergency Services Involvement – New

A reportable incident in this category is any event directly related to the participant involved that results in the activation of law enforcement, ambulance, fire department or other emergency response departments.

- **Law Enforcement Involvement:** The purpose of law enforcement involvement is to capture those events when law enforcement is activated due to behavior by the participant that is not or cannot be remediated by provider staff. If police respond to an ambulance call but are not directly needed, a law enforcement event would not be required.
- **Ambulance:** The purpose of ambulance is to capture those events when assistance is needed from emergency medical personnel regardless of if the participant or guardian chooses to receive care upon the ambulance dispatch or if a person is transported to a higher level of care.
- **Fire Department:** The purpose of fire department reporting is to capture those events when assistance is needed from the fire department for care or response to emergent situations such as gas leaks, fire, smoke, etc. This is reportable regardless of additional transport or false alarm situations.

Onsite Provider Review (OPR) Pilot

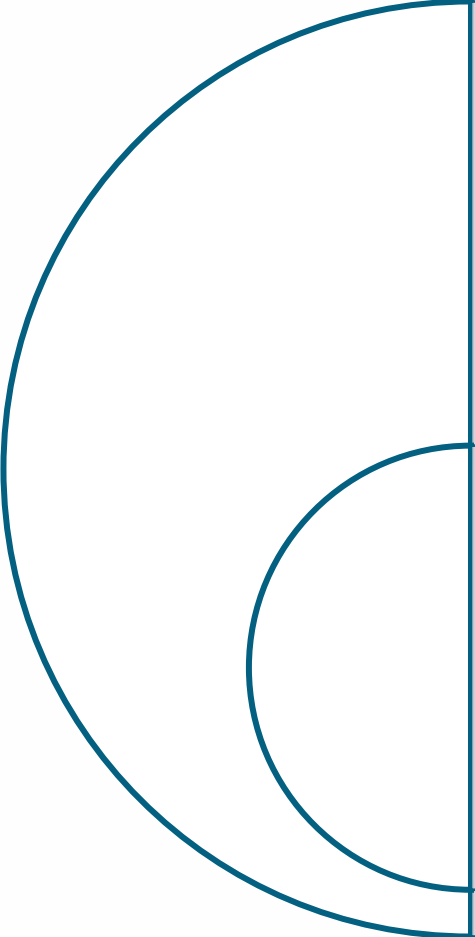
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Onsite Provider Reviews (OPR) – Intent



Ensure providers are advancing quality person-centered supports.

Create opportunities for relationship building with providers.

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Onsite Provider Reviews (OPR) – Goals

Strengthen person-centered services.

Identify and celebrate provider strengths.

Pinpoint growth opportunities.

Obtain feedback from providers and participants on service delivery.

Discern any educational needs of providers and staff.

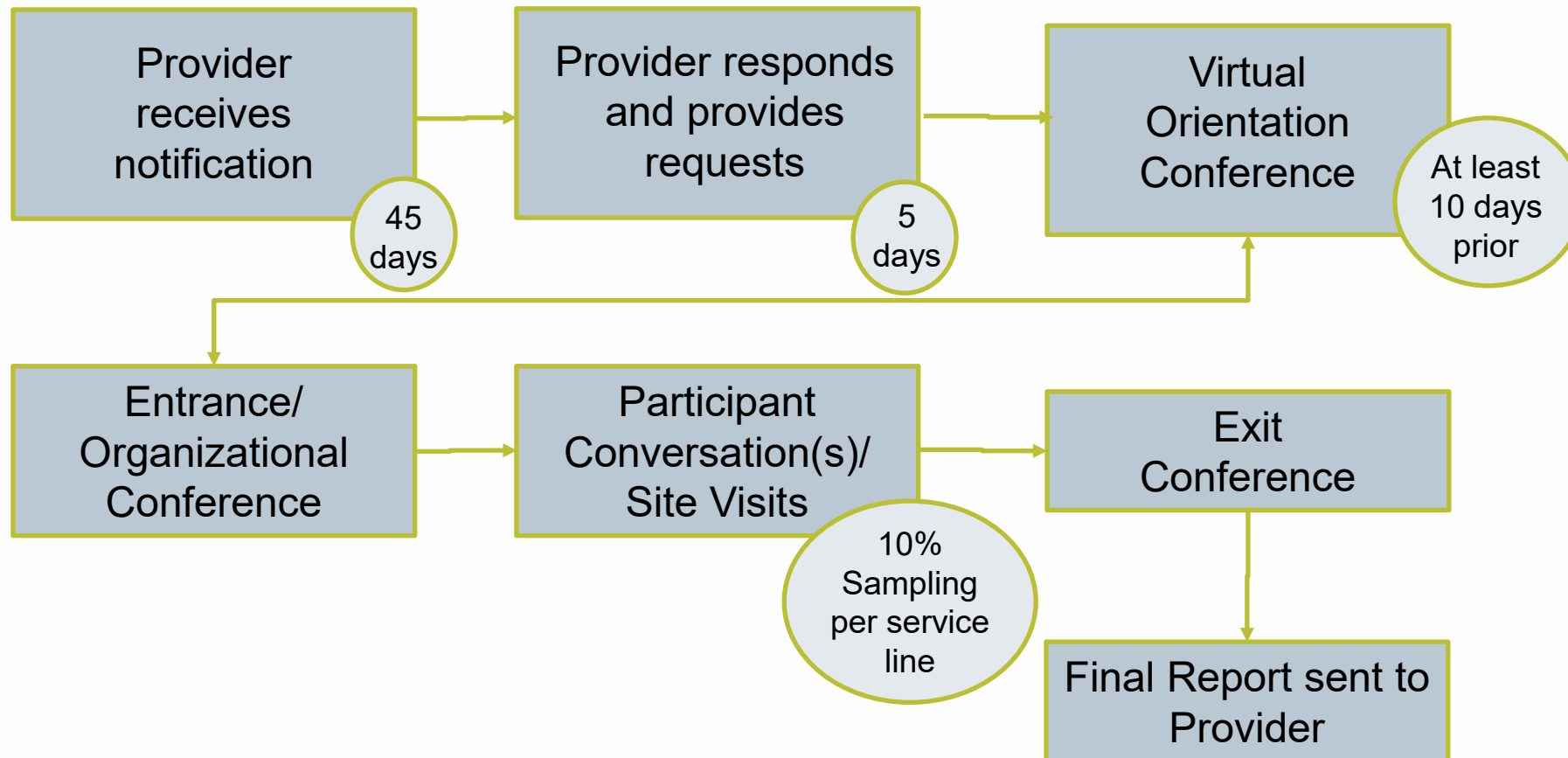
Improve efficiency and effectiveness in assessing the CMS Final Settings Rule.

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Onsite Provider Reviews (OPR) – Process



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DD Quality Assurance Team

Paul Edwards

Quality Administrator
Paul.Edwards@Nebraska.gov

Sarah Henrichs

Quality Assurance Coordinator
Sarah.Henrichs@Nebraska.gov

Wanda Kelley

Quality Assurance Coordinator
Wanda.Kelley@Nebraska.gov



@NEDHHS



NebraskaDHHS



@NEDHHS

dhhs.ne.gov

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