

# CONNECTIONS

November 2017 VOLUME 16, ISSUE 11

Bringing Nebraska Department of Health and Human Services employees closer together

## 2017 Excellence in Leadership Award Recipients for DHHS

DHHS is proud to introduce the 2017 Excellence in Leadership Award Recipients for DHHS. The following write-ups were taken from the nomination forms. Pictures were provided by the Department of Administrative Services.



**Melissa BeDunnah**  
*Children and Family Services*

Melissa is a social service worker in the Lexington Customer Service Center. As a team member,

Melissa exemplifies the department's core competencies and values. Melissa has taken on extra responsibilities in Medicaid eligibility by participating on the team developing NTRAC, the new eligibility system, and serving as a peer mentor for new employees and peer interviewer. Melissa is always willing to learn new tasks and assist the team. Examples of this include assisting in processing Spanish cases even though she does not speak Spanish, providing case management assistance to Public Institution cases, and participating on the Work Task Team. Melissa provides

excellent customer service with her attention to detail and listening skills. It is a pleasure to work with Melissa in Medicaid eligibility.



**Bryce Blecha**  
*Behavioral Health*

Bryce comes to work with a positive attitude and makes you feel like you are the only person he is talking to. He is always willing to step up to the plate and help out other

staff. He is a positive role model, a great team player, and is always going above and beyond. Bryce serves as an MRT instructor with the youth. He has served as incident commander during severe weather and chose to come to work the night before a snow storm because he was concerned not enough staff would be able to get through and take care of the youth. He

volunteered to take over staff training for the Elopement Performance Improvement Group. Bryce is a great example of the core values and core competencies for the State of Nebraska.



**Sandra Brandt**  
*Developmental Disabilities*

Sandra has embodied the DHHS core values and competencies with her hard work, positive attitude,

support of her team, and effectiveness in all she pursues. Sandra has completed white, yellow, and green belt trainings in Lean Six Sigma and has used her training to accomplish efficiencies throughout her team, the facility, and the department. Efficiencies included lowering the dollar amount for printing costs by reducing

the state-owned laser printers and utilizing leased copiers, eliminating unused phone and fax lines, reducing the volume of products on hand in the facility storeroom, reducing service contracts, moving to online forms versus paper, viewing documents online versus printing, developing an internal tracking of state-owned furniture and equipment that are not fixed assets, and setting up a credit/debit charge system within the facility.



**Cindy Brown**  
*Developmental Disabilities*

Cindy has worked as a service coordinator for over 21 years. Cindy exemplifies DHHS core values on a daily basis with her

hard work, professionalism, and positive

# Stay Connected on



## make the connection . . .

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Chief Executive Officer: <b>Courtney Phillips</b>	Medicaid and Long-Term Care Interim Director: <b>Rocky Thompson</b>
Behavioral Health Division Director: <b>Sheri Dawson</b>	Public Health Division Director: <b>Tom Williams, M.D.</b>
Children and Family Services Division Director: <b>Matt Wallen</b>	Developmental Disabilities Division Director: <b>Courtney Miller</b>

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CLS Administrator: <b>Kathie Osterman</b>	Graphics and Layout: <b>Judy Barker</b>
Editor: <b>Judi Yorges</b>	

**Readers are invited to submit news, photos and story ideas to the editor via:**

**Phone:** (402) 471-6585  
**Fax:** (402) 471-3996

**E-mail:** [dhhs.pio@nebraska.gov](mailto:dhhs.pio@nebraska.gov)

**Interagency mail:** NE State Office Bldg, 3rd Floor  
 U.S. mail: P.O. Box 95026  
 301 Centennial Mall South  
 Lincoln, Nebraska 68509-5026

attitude. Regardless of the changes, she never complains. She simply finds out how to do the job and gets it done. Cindy has so much knowledge that peers seek her out for advice and guidance on cases. She goes above and beyond in her working relationships with the individuals on her caseload. It is not uncommon for her supervisor to get a call from a provider agency or a family member saying how great she is. Cindy displays compassion on a regular basis as well. Several individuals on her caseload were able to purchase a home and live independently. Right before Christmas the past year, these individuals had a major plumbing issue. Cindy assisted them in securing resources to ensure they could stay in their home and enjoy the holidays! Cindy never seeks out praise for her work, though she is greatly deserving of the recognition.



**Patti DeLancey**  
*Public Health*

Patti is more than a highly valued member of our team. She is an excellent example of a teammate who exhibits the core values of

this organization. She cares about the quality and integrity of our work, wants others to succeed, and gives of herself unconditionally. She is persistent about her work and her dedication to it is admirable. Patti is unwavering in her reliability, and generous with her willingness to serve others. We recognize how lucky we are to have her as a part of our team.



**Evelyn Desilets**  
*Medicaid and Long-Term care*

Evelyn has consistently provided excellent customer service, both internally assisting staff and leadership with quick and thorough information or answers

when needed, and externally providing timely and accurate responses to both Medicaid and NFOCUS providers when research is required. She always conducts herself in a professional and pleasant manner when asked to assist someone, and is quick to deliver time sensitive or important research when other divisions, agencies, or organizations contact her for needed information. She has earned the respect and appreciation of both her peers and the public we serve as exemplified in her customer service skills.



**May Faith**  
*Medicaid and Long-Term Care*

May goes above and beyond to not only help the service coordinators, but also the families we serve. If May doesn't know an answer,

she will seek it out for you. She tries to keep all of us informed of changes before they occur or as changes are happening. She exemplifies excellence in customer service and is a key part of coaching and developing team members, as well as engaging our teammates.



**Joni Gebhard**  
*Developmental Disabilities*

Joni has worked for our agency for over 35 years. Joni has been a service coordinator and a service coordinator supervisor prior to

becoming a developmental disabilities specialist. Joni is passionate about serving others. She has a strong attention to details. She volunteers to lead groups and mentor peers. As an example, she coordinates the Inventory Client and Agency Planning (ICAP) and developmental disabilities waiver assignments. She is always available for questions regarding eligibility and assisted in writing the operational guidelines for eligibility and waiver determination processes.



**Ashley Gordon**  
*Children and Family Services*

Ashley has some wonderful qualities that make her an amazing supervisor. She is always cheerful and willing to drop what she is doing to

answer a question or offer a hand. She makes people feel valued by remembering little things such as hire dates, birthdays, and important personal events. She is open and shares information. She treats people with kindness and respect. She does not hold her supervisor position arrogantly and is willing to admit when she is wrong.



Ashley is extremely approachable and makes employees want to do the best job they can.



**Kathy Herian**  
*Behavioral Health*

Kathy makes new staff feel welcomed and like they could ask her anything, anytime. She is never too busy for a question and is a

“walking book of knowledge.” She is very approachable to staff. She shows genuine concern for her staff and is always asking, “What can I do to help?” Kathy is willing to fill in any position at a moment’s notice to assist her fellow staff. Staff feel Kathy “has their back” in ALL aspects of her job. Kathy is a very caring nurse and encourages patients to reach to the top of their potential. She is open-minded and always listens to patients and staff. She greets staff every day and always has a smile on her face. Kathy is a good choice to be supervisor of the year due to her dedication as a nurse.



**Molly Herman**  
*Medicaid and Long-Term Care*

Molly provides excellent customer service in Medicaid eligibility. Molly is bilingual and serves multicultural families working

with the department. Molly has excellent interpersonal skills which allow her to connect with clients and quickly identify barriers to receiving services. Molly

participates on the state-wide Priority Group Committee. This team collaborates to determine possible solutions that will streamline and improve overall customer service for our clients and ensure that benefits are processed with high quality and accuracy. Molly’s insights have led to process improvement and have improved the communication among team members. Molly is invested in DHHS and the clients served, she believes in “Helping people live better lives.”



**Amy Lauritsen**  
*Children and Family Services*

Amy embodies all of the qualities that help people lead better lives through DHHS Division of Children and Family

Services. Amy is a leader and inspires her team to excellence in their jobs. Amy has worked her way up through the ranks of the child welfare profession. She started with the Foster Care Review Board, worked as a case manager for ICCU through Region V and HHS, then provided service coordination through Cedars and KVC and worked at KVC as a family permanency specialist. Amy’s team benefits from her experience. She inspires confidence and fosters excellence on her team by being a strong coach; having empathy; possessing a clear vision; and being open-minded, decisive, passionate, and patient. She empowers her workers and the families and children whom we serve with her positivity, generosity, and great communication skills. Amy is known for her ability to retain workers in a profession with a high turnover rate because of her commitment to excellence

and the trust her workers and team place in her judgment. Her standards are high and her spirit of service goes beyond the daily requirements of the job.



**Eve Lewis**  
*Public Health*

Eve has implemented process improvements in the Long-Term Care (LTC) Office by increasing the use of technology

and electronic communications. These improvements have empowered her staff to take ownership and maintain timely processing of their daily work which has been well received by customers. Eve and her staff have made significant improvements in meeting performance standards set out by CMS. Eve is skilled in bringing groups of stakeholders together to share information and reach consensus on issues. She conducts a quarterly LTC provider group to keep providers informed of changes in state and federal requirements. Eve participates in stakeholder groups addressing legislative bills that impact LTC in Nebraska. Eve supervises a team of 36 staff that includes a training coordinator, healthcare facility surveyors, and staff assistants. It is challenging to accomplish the large workload of surveying LTC and assisted living facilities. Eve has had to realign surveyor territories and shift responsibilities of staff to make the best use of the limited resources available. (Eve passed away suddenly on November 11, 2017. Our thoughts are with her family and friends.)



**Paige Lott**  
*Children and Family Services*

Paige is a productive and helpful member of her team. For two months in a row now, she has been the top processing Social Services Worker

(SSW), processing over 200 cases. For March, Paige set a goal of processing 300 cases, which she was able to meet and far exceed by processing 394 cases. Paige does not sacrifice quality either in order to reach her goals. She continues to look for ways to increase her productivity even though she always meets expectations. For November 2016 - January 2017, her overall accuracy was 91%. Paige is always willing to share her tips for productivity with others to help them reach their goals as well. Paige has served as mentor to new co-workers. She is always willing to help out when asked, whether it is covering for an absent co-worker or helping with a special project. Paige is an asset to her team and the agency. Paige has a positive attitude and loves to challenge herself to continuously improve.



**Kristin Luebke**  
*Operations*

Kristin is the customer services level 2 help desk team lead for DHHS. Kristin is always looking at the big

picture and how she can improve what she and her team do to support our customers. Kristin is the go-to person for all things unresolvable. If Kristin doesn't know the answer to a question, she finds the documentation or someone who knows the answer. Kristin walks users through the steps, explaining the process and educating them for self-resolution in the future. Kristin follows up with all of her customers, ensuring the problem is resolved and the customer is happy. Kristin has collected her own personal notes on different technologies, software, and hardware which she has compiled in documents. Kristin shares these documents with her entire team and encourages them to use and improve upon the documents. Kristin trains all new hires on her team, sharing her knowledge, mentoring, and providing assistance as they grow in their roles. In the past year, Kristin was instrumental in identifying a cost saving idea involving the use of secure e-mail accounts. Kristin researched how the accounts were being used and recommended changes, which resulted in a cost savings to the agency.



**Kelly Mand**  
*Developmental Disabilities*

Kelly was nominated for supervisor of the year by her entire team. Kelly is a compassionate

and gifted leader. She is focused on meeting the individual's needs and expectations. She is driven to build on the strengths of others. Here are a few of her team's comments. Kelly is fair and

she trusts our ability to do our job! Kelly is professional, well informed, willing to seek out information when needed, has a good working relationship with her team, and is just a pleasure to work with. Kelly has offered extra training sessions to make sure everyone is informed so any transitions can be implemented smoothly. Kelly is able to calm the storm for many of the difficult and stressful situations we deal with on a daily basis. Kelly is a great teacher as she always gives the information of the operational guideline or the policy behind any questions that I have. Kelly is dedicated to the success of others. I am so grateful to know her, work alongside her, and learn from her.



**Scott "Tanner" Mitten**  
*Behavioral Health*

Tanner is an excellent supervisor who consistently emulates the value of dedication to the success of others

and constant commitment to excellence. Tanner helped the Lincoln Regional Center (LRC) be a top performer with the Joint Commission three years in a row and pass the Performance Improvement and Quality Assurance areas of the most recent Joint Commission survey. Tanner is greenbelt certified in Lean Six Sigma and has been instrumental in LRC being able to utilize data in meaningful formats that help articulate the various monitors and quality driven areas we are focusing on. Tanner is currently helping the other two Regional Centers to be able to capture their data in a meaningful format. He is always willing to help find ways to



**Melissa Pratt**  
*Children and Family Services*

The quality of Melissa's work has been apparent throughout her time as an ongoing worker, a children and family outcome monitor, an initial assessments worker, and most recently as an alternative response worker. Her work speaks for itself and Melissa consistently goes above and beyond while serving Nebraska's youth and their families. She holds herself to a higher standard than most and isn't satisfied with average. Her commitment to her job and to vulnerable children is commendable. Melissa is very thorough in the assessments of her cases and not only writes about what was discussed, but includes observations and responses from the families. This enables 3rd party viewers to get a clear picture of what is happening in the home. Her documentation is always on point and compliant with statute and policy. Melissa is devoted to helping families, has high energy, and is very driven to do the best she can. She works extra hours to do her job. She has long standing relationships with community professionals, county attorneys, and juvenile court judges. She consistently meets deadlines and has excellent performance measures.

improve and is currently instrumental in the six QDIP projects LRC has in process. LRC has benefited greatly from Tanner's leadership and dedication to the success of the Division of Behavioral Health.



**Rhonda Reiber**  
*Developmental Disabilities*

Rhonda has been a direct support professional at the Beatrice State Developmental Center for eight years. Rhonda

individualizes the services she provides to each individual she works with by ensuring she implements daily goals while ensuring the safety, dignity, and respect of each individual. Rhonda knows the likes, dislikes, and preferences of each individual she works with. She is looked up to by not only staff in the home but also leadership. She is frequently asked to train and mentor new staff and provides training and guidance to each staff in a positive manner. Her communication and assistance fosters teamwork amongst both new and veteran staff. Rhonda's approach to training is a "do together" approach. This approach helps the individuals she serves establish comfort and trust with the new staff. It also helps new staff develop relationships with the individuals.



**Janet Reigle**  
*Children and Family Services*

Janet is the child support enforcement supervisor for the Norfolk and Fremont offices. She oversees 14

Northeast Nebraska counties. She has an



outstanding knowledge of child support policy and procedures. She allows staff to approach their workload independently and her door is always open to assist staff with any situations that arise. She provides a listening ear and provides solid direction and support, encourages her staff to become active in work groups, and informs staff of available trainings. Under Janet's leadership, staff have acquired certificates of achievement for Paternity Establishment, Most Improved Court Orders, Meeting Goals for Arrears Cases, and Meeting Goals for Current Support. Janet provides excellent customer service to clients. She is courteous and thorough when dealing with clients and follows through with commitments. She maintains a good working relationship with other agencies and department staff. She has worked her way through DHHS as a receptionist, child support enforcement worker, and as a child support supervisor for the last 11 years. She has earned the respect of her staff and co-workers through her approachable supervisory style and her commitment to excellence in all she does.



**Nikki Roseberry-Keiser**  
*Behavioral Health*

Nikki was nominated because of her openness to new ideas. She is always willing to take initiative and often

carries out additional responsibilities with little or no supervision. Nikki has bridged several new partnerships and collaborations while training others in Mental Health First Aid. She regularly

assists others with their own tasks and offers creative ideas. She should be commended for her solution-oriented attitude and organizational skills. Nikki embodies the quality of someone who is dedicated to the success of others.



**Jacqueline Schmucker**  
*Children and Family Services*

Jackie has become the primary staff assistant responsible for the processing of national criminal history background

checks completed on foster families. She has shown a constant commitment to excellence by working efficiently and keeping herself organized to reduce the processing time for these background checks. In 2014, the time to process these checks took close to 3 - 4 months. As of February 2017, the process now takes around 14 days on average. Jackie has taken ownership of this process and initiative to learn the policies and laws that surround the national criminal history checks. She has demonstrated responsibility and accountability to conserve funds as well. In December 2016, DHHS was alerted that the price to complete national criminal history checks through the Nebraska State Patrol (NSP) would be increasing by 57% at the start of 2017. Jackie contacted the NSP to determine which day was the last day to have background check requests submitted to ensure DHHS paid the lower rate. The last day was in the middle of the holiday season, and Jackie drove her own car to hand deliver as many background check requests as she could to save the agency

over \$2,000 at the end of the year. Jackie's work does not go unnoticed and is deeply appreciated.



**Heather Stryker**  
*Children and Family Services*

Heather has been a dedicated employee with DHHS for over ten years. She is currently a child care resource

development supervisor. This was a newly created position and Heather's ability to jump right in, self-teach, and supervise staff statewide has been beyond impressive. She provides supervision to over 20 workers who manage child care service contracts with providers who serve one of Nebraska's most vulnerable populations. Her current role requires her to effectively communicate, both written and verbally, to her staff, child care providers, co-workers, and administration within DHHS. This position also requires Heather to multitask and prioritize, both of which she does well. She has demonstrated flexibility, creative thinking, ability to address and resolve conflict, and positive response to changes. She has been successful in creating and implementing streamlined processes and adding consistency to statewide work. She is an excellent supervisor and is a positive role model. Others can benefit from her

experiences in leadership, policy, ethics, and much more.



**Jodeen Swartz**  
*Children and Family Services*

Jodeen has worked at the YRTC-Geneva for several years and has been an integral part of the underlying functions

of the facility. She has contributed to several different roles while working at YRTC-Geneva. She keeps track of important data on the youth and staff in addition to other roles that benefit Geneva. As one of the prior Prison Rape Elimination Act (PREA) managers of the facility, Jodeen helped establish PREA guidelines and training for both staff and youth. She coordinates the training for all staff on campus and makes sure the facility is meeting American Correctional Association (ACA) requirements. Jodeen is also responsible for collecting certain data that is used for Performance Based Standards (PBS) bi-annually. Jodeen passes along her knowledge in the different areas without hesitation and is always positive with her interactions and more than willing to help. She is not only a team-oriented individual, but she goes above and beyond her job duties to ensure others are successful as well.

**Congratulations to all of our honorees!**



## Message from Courtney Phillips, CEO

Greetings #TeamDHHS

In October and November, Gov. Ricketts recognized state agency team members from across the state for Excellence in Leadership awards and for milestone years of service. I want to congratulate our DHHS recipients who are featured in this issue of Connections.

The Excellence in Leadership award allows us to recognize and celebrate the professional achievements of our 24 team members who were nominated because their performance and customer service exceeds all expectations. We are also fortunate to have honored 407 team members, with a combined total of 8,735 years of service, as part of State Team Member Appreciation Month at ceremonies across the state. Amazing.

Each and every day, members of #TeamDHHS work to provide exceptional service to Nebraskans. Each of you has a strong commitment to help make lives better and build on the talents, skills and abilities of others to positively impact as many people as possible.

I want to send a heartfelt thank you to everyone for making #TeamDHHS an awesome agency and place to work. I am privileged to serve alongside you as we work toward our mission of "Helping People Live Better Lives."

Once again, congratulations to those whose names fill the following pages.

A handwritten signature in black ink, appearing to read "Courtney Phillips". The signature is fluid and cursive.

In October and November, Gov. Ricketts recognized state agency team members from across the state for Excellence in Leadership awards and for milestone years of service ...

"I want to send a heartfelt thank you to everyone for making #TeamDHHS an awesome agency and place to work." *Courtney Phillips.*



## Recognition for Years of Service 2017

DHHS teammates help people live better lives every day. Each October we recognize DHHS team members who have reached years of service anniversaries. Here is a listing of those teammates and their years of service. They are broken down by their division. We hope everything is spelled and listed correctly. If it isn't, please let us know and we will pass that information along to Human Resources. Congratulations to all of these teammates and thank you for your dedication to DHHS!

### 50 Years of Service

#### Behavioral Health

Gerald Lindsay

### 45 Years of Service

#### Behavioral Health

Marjorie Colburn  
Steve Breault  
Pamela Schwabauer  
David Nicklas

#### Children & Family Services

Suan Schunk  
Phyllis Wachtler

#### Developmental Disabilities

Susieann Eichenberger

#### Medicaid & Long-Term Care

Beverly Enderle

#### Operations

David M Wight

#### Public Health

Howard Isaacs  
Vicki Nelson

### 40 Years of Service

#### Behavioral Health

Patricia Adrian  
Teresa Haynes  
Corinne McCoy  
Kathy Arends  
Verlin Redlinger  
Tracy Cullin-Culligan

#### Children & Family Services

Linda Brennan  
Jean Brandl  
Debra Steidley  
Byron Van Patten  
Cindy Williams  
Michael Puls  
Cindy Sullivan  
Laura Yoakum  
Denise Hoffman  
Robert Owens  
Terri Hennig

#### Developmental Disabilities

Michael Allen  
Susan Yates  
Howard Nelson  
Connie Mahloch  
Bobbie Carel  
Douglas Corey  
Connie Doyle  
Mary Buss  
Glenda Lawson

#### Director's Office

Bonnie Engel

#### Medicaid & Long-Term Care

Theresa Deckert  
Jon Sterns  
Emil Spicka

#### Operations

LeeAnn Zach  
Lee Brawner

#### Public Health

Michael Wentink  
Debra Firman  
Patricia Nave

### 35 Years of Service

#### Behavioral Health

Janel Schueler  
Shelly Cantrell  
Robert Fahrnbruch  
Charles House  
Patrick Weich  
Kandice Lange

#### Children & Family Services

Marsha Baumfalk  
Brenda Bender  
Linda Bryceson

#### Developmental Disabilities

Rhonda Bohling  
Thomas Graham  
Alecia Stevens  
Dixie Kimes  
Michael Crawford  
Carla Crook

#### Medicaid & Long-Term Care

Kelly Anderson  
Brian Wolesensky  
Marjorie Cook  
Linda Soukup  
Barbara Joy

#### Operations

Mark Nelson  
Joyce Hoferer  
Terry Blum

#### Public Health

Bryan Rettig  
James Balk

### 30 Years of Service

#### Behavioral Health

Cheri Delay  
Diannia Young  
Julie Anderson  
Karen Thaut  
Jeffrey McCain  
Denise Den  
Penny Clausen  
John Kelly  
Darlene Sunderman  
Susan Adams

#### Children & Family Services

Darniece Amos  
Sharon Clausen  
Vicki Victor  
Karen Heng  
Jennifer Lynn  
Jerry Vanderbeek  
Nancy Gamboa  
Joy Walkowiak  
Robert Castillo  
Kathy Anstine  
Bette Westerfield

Daniel Leffler  
Kerry Thompson  
Mick Woodside

#### Developmental Disabilities

Ellen Mohling  
Tammy Schmit  
Deborah Husa  
Monica Gowen  
Librado Lopez  
Edwin Seidel  
Carol Torres  
Jan Wagner

#### Medicaid & Long-Term Care

Janet Duncan  
Caroline O'Leary  
Verdell Bohling  
Vickie Adams  
Nancy Klug  
Charlene Young  
Melissa Haecker  
Linda White

#### Operations

Donna Barrows  
Sheila Harris

#### Public Health

Susan Dempsey  
Ann Larimer  
Jacqueline Fosler  
Janice Hake  
Suzette Moeller

**25 Years of Service****Behavioral Health**

Michelle Schamens  
Teresa Mullen  
Margaret Pick  
Craig Podany

**Children & Family Services**

Karen Parde  
Randall Chapp  
Kondra Jividen  
Laura Davis  
Elizabeth Hessler  
Julie Gockley  
Nancy Turpin  
Kimberly Seelmeyer  
Kari Kraenow  
Margaret Plugge  
Shayne Schiermeister  
Otto Burton  
Linda Staggs  
Deborah Newsome  
Scott Hofmann  
Dianna Leslie  
Valarie Gartner  
Jodeen Swatz

**Developmental Disabilities**

Greg Blaha  
Gina Otto  
Barbara Mann  
Corina Harrison  
Marina Stansberry  
Grace Ojeda  
Jana Deines  
Janice McHale  
Tina Bruning

Jane Lindsay  
Rene Greunke  
Diane Reed

**Medicaid & Long-Term Care**

Ruth Vineyard  
Joette Novak

**Operations**

Anne Pittock  
Diane Koza  
Kristin Kleve  
Janet Johnson

**Public Health**

Kathleen Burkland  
Jeffrey Soukup  
Josephine Rodriguez  
Michele Valdez  
Nancy Carley  
Lori Pflanz-Jerkovic  
Tammy Reeves  
Tamera Reynoldson

**20 Years of Service****Behavioral Health**

Heather Sidders  
Connie Johnson  
Tricia Kutschkau  
Maximina Sotelo  
Todd Falter  
Laurie Good  
Warner Dutton  
John Andreini  
Cheryl McMurry  
Gary Madison  
Michelle Clark

**Children & Family Services**

Mechele Witt  
Amy Blinston  
Anjelina Renteria  
Amber Sterkel  
Meliss Smith  
Karen Roland  
Trenton Waite  
LaDonna Mead  
Catherine Heyne  
Philip Todd  
Deborah Rosenau  
Kristie Sylvester  
Patti Smalley  
Musa Dube  
Rochelle Dotson  
Kayl Dahlke  
Sandra Renken  
Shirley Kamler  
Mary Balcom  
Douglas Rose  
Robert Jones

**Developmental Disabilities**

Tamara Weichel  
Mikel Balderson  
Cheryl Trimm  
Kary Rash  
Deneta Hahn  
Sonja Horst  
Jeff Blunck  
Any Sharpnack  
Naomi Sweet Orehek

**Medicaid & Long-Term Care**

Lesa Cameron  
Kristine Hanefeldt  
Angela Parrish

**Operations**

Shane Krause  
Michael Ramsey  
Gregg Shonka  
Joseph Homan  
Susana Egge  
Gregory Votava  
Debra Lawrence

**Public Health**

Heather Krieger  
Dennis Leschinsky  
Russell Wren  
Carl Easterling  
Daniel Taylor

**15 Years of Service****Behavioral Health**

Virginia Johnston  
Leeann Schutte  
Judy Kussman  
Carolyn Nash  
Ann Alberico  
Justin Schroeder  
Kris Hover  
Michaele Johnson  
Judene Mewis  
Laree Kubes  
Penny Buck  
Bonnie Long  
Shirley Drahota  
Cami Long

**Children & Family Services**

Jada Venezie  
Leanda Honeywell  
Bethany Monnahan  
Debra Cox  
Becky Lentz  
Ann Wood-Holley  
Melissa Carpenter  
Jennifer Runge  
Julie Kuhl  
Connie Nemec  
Corissa Ulane  
Gloria Correa  
Sarah Markuson  
William Manhart  
Angela Peppie  
Bo Whaley

**Developmental Disabilities**

Joyful Stoves  
Jillion Lieske  
Elizabeth Bond  
Kenneth Belz  
Kathryn Chace  
Yvonne Parde  
Karen Engelman  
Dean Rademacher  
Jessica McCarthy  
Jesse Bjerrum

**Medicaid & Long-Term Care**

Adrienne Pettigrew  
Bertha Topp  
Dorothy Russell

Karen Wegner  
Maribel Gurrola  
Susan Wolfe  
John Evans  
Michelle Parker  
Suzanne Hart

**Operations**

Linsey Sousek  
John Baker  
Crystal Hier  
Emi Giles  
John Hayden

**Public Health**

Justin Nelsen  
Diane Lowe  
Dianne Harrop  
Patrice Budenholzer  
Edilma Him-Osorio  
Patricia Lemke  
Patricia Owens  
Donna Jobman  
Billye Knoell

**10 Years of Service****Behavioral Health**

Kristin Sorensen  
Rodney Hartl  
Tony Egeberg  
Jane Ahl  
Brian Lanz  
Rebecca Roberts  
Ann Allen



David Paz  
 Kevin Young  
 Daniel Widders  
 Chad Hohenstein  
 Rachel Johnson  
 Nicole Demar  
 Michael Pickett, Jr.  
 Jennifer Jennings  
 Mindy Abel  
 Teresa Hansen  
 Ron Duffy  
 Abibat Olude  
 Dawn Barnes  
 Jennifer Bender  
 Victor Van Fleet  
 Rhonda Wilson  
 Diane Charles

**Children & Family Services**

Nicole Vint  
 Britton Gabel

Erin Hansen  
 Anita Wood  
 Vicki Hakenkamp  
 Kim Coslor  
 Janet Eisbach  
 Angela Andersen  
 Kathy Holdsworth  
 Heather Stryker  
 Dawn Peatrowsky  
 Dana Gellermann  
 Paula Degenhardt  
 Angel Casillas  
 Martha O'Hara  
 Kimberly Noack  
 Brenda Wickersheim  
 Kimberly Bro  
 Jeffrey Watson  
 Katherine Rawhouser  
 Kelli Wendelin  
 Barbara Nesbit  
 Janelle Jackson

Angela Plater  
 Guadalupe Guzman  
 Tanya Reyes  
 Marilyn Crombie  
 Sheila Kadoi  
 Evonne Nelson  
 Christina Norris  
 Nicole Berggren  
 Cristi Clark  
 Michael Finley  
 Levi Hadley  
 Carol Meyers  
 Derek Rusher  
 Charles Fobie  
 Fred Boon

**Developmental Disabilities**

Sarah Gassen  
 David McLaurin  
 Sunny Smith  
 Bree Windle

Dennis Pestal  
 Patrick Yacks  
 Miranda Kelle  
 Angie Barber  
 Trevor Postany  
 Janelle Forney  
 William Lux  
 Andrea Gregory  
 Jennifer Seibolt  
 Teresa Kagy  
 Michele Housh  
 Jennifer Nelson  
 Kylee Hohbein  
 Betty Mullins  
 Ronald Semerena  
 Pyper Lowery

**Medicaid & Long-Term Care**

Kimberly Roth  
 Adam Herron  
 Israel Cox

Amber Groteluschen  
 Melissa Henery  
 Linda Jarose  
 Kristen Kennedy  
 Edward Clary  
 Martha Flores  
 Tiffanie Green  
 Thanh Truc Tran  
 Lacie Pika

**Operations**

Peggi Bolden  
 Bradley Larson  
 Adam Mattox  
 Richard Eubanks  
 Russell Blackman, Jr  
 Daniel Gotschall

**Public Health**

Judith Hudgins  
 Kyle Tillinghast  
 David Fox  
 Lori Hoemann  
 Fred Baumert  
 Christopher Reinarz  
 Brian Coyle  
 Anthony Zhang  
 Alison Keyser-Metobo  
 Kathleen Krueger  
 Melissa Fehrs  
 Patti Schumann  
 Karen Rutherford  
 Catherine Kearney  
 Inna Karpyuk  
 Teresa Luse  
 Jessica Schoepf  
 Gabrielle Staben

*Congratulations to everyone and thank you for your years of service.*

