



Together For Kids and Families

Dental/Medical Home Work Group Meeting Summary

Wednesday, April 2, 2014 from 9-11:00am

Welcome & Introductions

Nina welcomed new members and provided an overview of TFKF and the Dental/Medical Home relationship to the other four work groups. New members received materials and orientation: Vicki Mossman, Jessica Ball and Shelley Konopasek.

Attendees

Nina Baker, Jessica Ball, Kathy Karsting, Shelley Konopasek, Vicki Mossman, and, Tiffany Mullison.

Review Meeting Minutes from July 17, 2013 – Nina Baker

The group reviewed the meeting minutes and accepted them as presented. Nina noted the group had not met since July. Nina suggested contacting Dr. David Brown for an update on the Mission of Mercy projects. The Parent Resource Coordinator program is housed out of PTI Nebraska and places trained parents in pediatrician offices. There are 2 in Omaha; 1 vacancy in Lincoln; and, 1 vacancy in Winnebago.

Oral Health Update – Jessica Ball

- Jessica began as Dental Health Coordinator, NDHHS, in early 2014.
- Jessica is working on the dental hygienist reporting process. There are 79 public health dental hygienists with certification to work with 1 year old children.
- She attended the Nebraska Dental Association conference to further contacts.
- The office will have a new director starting April 14. Dr. Charles “Fritz” Craft.
- Nina will contact Jessica about oral health issues for CSHCN. Nina stated that families are sometimes overwhelmed addressing other needs and dental health care may be neglected.

Member Sharing

College of Dentistry Activities – Dr. David Brown will be contacted for a report.

Family to Family Health Information Center [F2F] – Nina Baker

- Nina shared that there are 51 F2F funded organizations across the USA. Many of the programs are housed in PTT's. PTT received notification grant funding is available through May 2015.
- F2F responds to calls from families, such as families asking for help with the application process for SSI, Medicaid, and, affordable care act.
- Nina works with 500 families/year.

- Nina offers a 2 part workshop for families – available services [respite, school resources] and other resources for financial assistance [United Children’s Health Fund, prescription resources].
- Nina works with school nurse to develop a plan for CSHCN.
- Kathy pointed out DHHS, Public Health has a state school nurse staff person who works on the Individual Health Plan, her name is Carol Tucker. The plan includes mental and physical health issues. The nurse works with the IEP team on education regarding medication impact.
- Nina expressed challenges in helping young adults [age 18] who can apply for SSI as an adult, without reporting of family income. SSI provides a cash allowance for basic/emergency needs. Completing the Medicaid application is required to qualify for SSI. The on-line application is difficult for people to complete because there are several questions which are non-applicable and can be superseded but the small check box is difficult to locate on the on-line applications. One reason for the difficulty is the age of consent in Nebraska is 19, but eligibility begins at 18, regardless of parent income. Families who are eligible may not qualify or apply due to navigation difficulties. Nina has been advising families to submit an incomplete application and enter contact information in ANY text box so that the family can communicate directly with a Medicaid worker.

Update on ECCS Award and Project Focus – Tiffany Mullison and Kathy Karsting

Tiffany provided updates to the group.

- An oral health promotion project occurred in the fall. This project complimented Strategy 2 of the Dental/Medical Home work plan. A total of 10,150 oral health packets were distributed to Early Head Start, Head Start, Nebraska’s Public Dental Clinics targeting Native Americans, School Health Nurses, Adolescent Health program providers, and home visitors. Each kit contained a brush, floss, paste, and book mark with a link and phone number for Nebraska’s Public Dental Clinics.
- *The Response of Health Care Professionals to ACEs: Reframing Child Wellbeing* was a conference attended by 140 in September. Dr. Bruce Perry from the Child Trauma Academy was very well received.
- Collective Impact is the method the ECCS award will deploy in achieving the grant goals. Collective Impact is the commitment of a group of people from different sectors to a common agenda for solving a complex social problem. To learn more, visit www.fsg.org
- The federal funding source, HRSA, required all grantees to select 1 of 3 strategies. Nebraska selected the ‘mitigation and prevention of toxic stress and trauma in young children.’

Kathy reported on goals for the current year:

- Increase screening in the pediatric medical home for ages 0-3 years. Screening on social emotional competencies and developmental milestones is in place in many practices; now the charge is to expand screening to include measures of toxicity and trauma. The Mental Health work group is looking at screening instruments to make an informed recommendation on which tool will best serve the needs of young children. A subsequent component is to examine methods to influence the medical practice to screen more.
- Kathy initiated a discussion on the importance of trauma informed services and care approaches. Perhaps this work group will define approaches in working with a very young child in a trauma informed setting.

- Changing the age of the child for the first visit has been helpful to normalize the experience.
- Kathy suggested a possible activity for the work group would be to disseminate information on the importance of the initial dental visit – for the provider and for the family.
- Jessica shared the younger providers are supportive of starting visits earlier and the younger providers are making accommodations, such as allowing the parent to hold the child during the exam. Older providers may still be holding onto the concept that the first visit should occur at age 3.
- Jessica shared data regarding the spike in dental hygienists who are authorized in child dentistry. The number has increased from 37 to 70 in Nebraska.
- Vicki has seen an increased interest in fluoride varnishing among providers across the state.
- Nina asked the group to consider strategies on disseminating factual information out about the lack of danger in water with fluoride. The decision for fluoridation is made locally.

Review & Update Work Plan

Kathy volunteered to serve as Co-Chair of the group.

Kathy, Nina, and Tiffany will meet before the next work group meeting to propose updates to the work plan, including the addition of toxic stress and trauma to the work plan.

Possible updates to the work plan suggested by the group

- Medical home brochure – a past product of this group, which is now outdated.
- Screening efforts in the pediatric medical home.
- Medical home practices incorporating behavioral health; concern of children with behavioral health issues.
- Dental services for the children under 3 years of age and importance of first visit.
- Policy and finance of medical homes - invite practices and providers to speak to us on reimbursement issues. Dr. Bob Rauner was suggested. Topics may include: reimbursement and policy models in the medical home, Medicaid managed care and MH, peer advocates, cost to be a medical home – to support auxiliary personnel and, EMR to better serve patients.
- Parent Educators in pediatric medical practices.
- Electronic Medical Record [EMR] as a practice feature because having an EMR would negate the need for a parent to translate. Parent Training and Information educators do the care coordination with families and providers.
- Early Development Network – infuse EDN and school districts with info they can pass on directly to families to let parents know who accepts Medicaid.
- Head Start/Early Head Start – also to use them to promote messages on availability.
- Changing dental workforce and impact on children. Will shortages continue? How will increase of dental hygienist change practices?

Work Group Membership – Nina Baker & Tiffany Mullison

The group reviewed the membership and discussed gaps in professions as well as specific individuals who may bring valuable contributions.

- Dental hygienist: Jessica will share Darlene Carritt's contact information with Tiffany.
- Pediatrician: Dr. Scott Applegate has been a member with limited meeting availability due to his medical practice, possibly Dr. Bob Rauner

- Pediatrician: Kathy will invite Dr. Bob Rauner to speak at our next meeting.
- Parent Resource Consultant – Nina will contact Jen Meints or have Jen make a recommendation.
- Medicaid managed care organizations – Kathy suggested finding a contact at Arbor.

News and Sharing

- *The Right Place: How to Locate Child Care in Your Area* pocket size booklets in English and Spanish have been revised. DHHS staff can order EA-PB-6; others can contact Diane Lewis at diane.lewis@nebraska.gov to order.
- Excerpts from the booklet can be viewed from the NRRS website.
- Vicki reported there is a back log of prior authorizations in Medicaid; they are behind and using temps to catch up. It's a continuing challenge for dentures, orthodontics, etc., so patients can't get services.
- Vicki will be placed on the agenda for the next meeting.

Meeting Information for 2014

Discussion on if the group would like a set meeting schedule or Doodle following each meeting.

The group discussed continuing to meet every other month, with a 2 hour time frame, and not to set a specific day or time.

Nina closed meeting at 10:50am, thanking people for their participation. Nina requested open communication and any input.