

Purpose Describe the potential role for volunteers and in-kind personnel for performing WIC activities

Use of Volunteer And In-Kind Personnel Volunteers and in-kind personnel may be utilized for all WIC functions if the volunteers/in-kind personnel:

1. Meet the qualifications for a function when required (i.e., Competent Professional Authority)
2. Are trained and supervised by local agency WIC staff in these areas:
 - a. Performance of specific tasks
 - b. Confidentiality requirements (see Volume I).

Use of volunteers and in-kind personnel can help a local agency:

1. Stretch administrative funds
2. Build working relationships with citizen within a community
3. Pursue innovative or creating activities such as:
 - a. Supervised play for children at clinics
 - b. Peer counseling (see Volume II)
 - c. Initiatives to meet the cultural/language needs of families (translators, recipes, posters)
 - d. Telephone follow-up for failed appointments.