

Questions & Answers for Schools

- 1. Will training sessions be provided on the NESIIS application?**
Yes. Interested providers may contact the Department of Health and Human Services Immunization Program to set-up personalized training for their staff. Training sessions are free of charge and various forms of training are available.
Contact 888-433-2510 Monday through Friday from 8:00AM – 5:00PM for further information about training.
- 2. Is a help desk available for further assistance with the NESIIS application?**
Yes. All NESIIS users have access to the help desk for assistance with questions on how to use the NESIIS application as well as answers to questions regarding technical assistance.
- 3. Is NESIIS access available only during normal business hours?**
NESIIS access is available to all authorized users 24 hours a day, 7 days a week.
- 4. Are there fees associated with participation in NESIIS?**
No. The access and use of NESIIS within your organization is free of charge, which includes training sessions, profile account, professional start-up assistance, and ongoing technical support.
- 5. What kinds of organizations use NESIIS?**
NESIIS is used by various organizations including:

 - Schools
 - Medical clinics (public and private)
 - Colleges
 - Hospitals
 - Home Health
 - Medicaid
 - Nursing homes/Long term care
 - Indian Health Service (IHS)/Native American Tribal
 - Travel Clinics

6. What are the minimum requirements for the computer equipment and software needed to access NESIIS?

The great part about using NESIIS is that there is absolutely no software for you to load or maintain at your organization. All of the data entered is secure and managed by the Nebraska Department of Health and Human Services. All you need on your computer is internet access and you can use the following browsers:

- Internet Explorer
- Firefox
- Safari

7. How long do records stay in NESIIS?

Forever; once an immunization history has been recorded into NESIIS it is maintained throughout a person's lifetime. For whatever reason a person may need to access or print out a copy of his or her immunization record, it will be available even from home or wherever internet access is available.

8. How do I obtain information about NESIIS?

Contact 888-433-2510 or 402-471-6520 to obtain provider and parent brochures about NESIIS.

Or

Email us at nesiis.help@dhhs.ne.gov



Immunization Program