

**Ryan White Part B Program**  
**Policy**  
**Denial or Termination of Services**  
*Revised 6/2013*

*The Nebraska Ryan White Program has waived all requirements for subgrant entities regarding imposition of charges for services, pursuant to Section 2617(c)(4)(A) of the Ryan White Modernization Act of 2006.*

***The HRSA/HAB Fiscal and Program Monitoring Standards for Ryan White Part B Grantees (Monitoring Standards) will guide the oversight of Supportive Services by the NDHHS. The Monitoring Standards are attached to this document by reference. Annual fiscal and programmatic monitoring is required by regulation, both internally and by the NDHHS.***  
<https://careacttarget.org/category/topics/program-monitoring>

**Purpose:** The purpose of this policy is to identify the circumstances where services may be denied and/or terminated for individuals utilizing Ryan White Part B funded services.

- a. Ryan White Part B funded services may be **denied** to individuals for the following reasons:
  1. Individual is not eligible for services in accordance with the Ryan White Part B Program Policy “Client Eligibility.”
  2. Individual fails to substantiate an HIV medically related need for Ryan White Part B funded services in accordance with the Ryan White Part B Program Policy “Direct Emergency Assistance” and the HRSA National Monitoring Standards (see link above).
  3. Individual fails to maintain measurable progress or to follow their individual service plan as documented by individual’s case manager.\*
  4. Lack of available federal, state, or private funding utilized for the provision and delivery of Ryan White Part B services.
  5. Programmatic decisions made by NDHHS Ryan White Program which changes, reduces, or eliminates a currently provided service.
- b. Ryan White Part B funded services may be **terminated** (defined by documentation and closure of client file terminating the relationship with the serving agency) for individuals currently eligible for Ryan White Part B funded services for the following reasons:
  1. Client has violated the Ryan White Part B Program Policy “Waste, Fraud, and Abuse of Ryan White Part B funding.”

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\* Continual failure to maintain measurable progress on an individual’s service plan may lead to termination.

2. Client no longer qualifies for Ryan White Part B funded services in accordance with the Ryan White Part B Program Policy “Client Eligibility” and HRSA National Monitoring Standards (see link above).
  3. Client violates the local agency’s policies that may result in termination of services.
  4. Client fails to maintain measurable progress or to follow their individual service plan as documented by the client’s case manager, or documentation is not maintained in the Provide System by Case Manager.
  5. Lack of available federal, state, or private funding utilized for the provision and delivery of Ryan White Part B services.
  6. It is determined by the client’s case manager that Ryan White Part B funded services are no longer needed by the client.
  7. Client requests termination of Ryan White Part B services and closure of client file.
  8. Client dies.
- c. All individuals denied services or terminated for the reasons noted in items a. and b. have the right to contest decisions made by the local agency or Nebraska Department of Health and Human Services Ryan White Part B Program.
1. Clients must follow the Ryan White Part B Program Policy “Client Complaint/Grievance and Procedure” for issues directly related to Ryan White Part B services that have been denied or terminated.