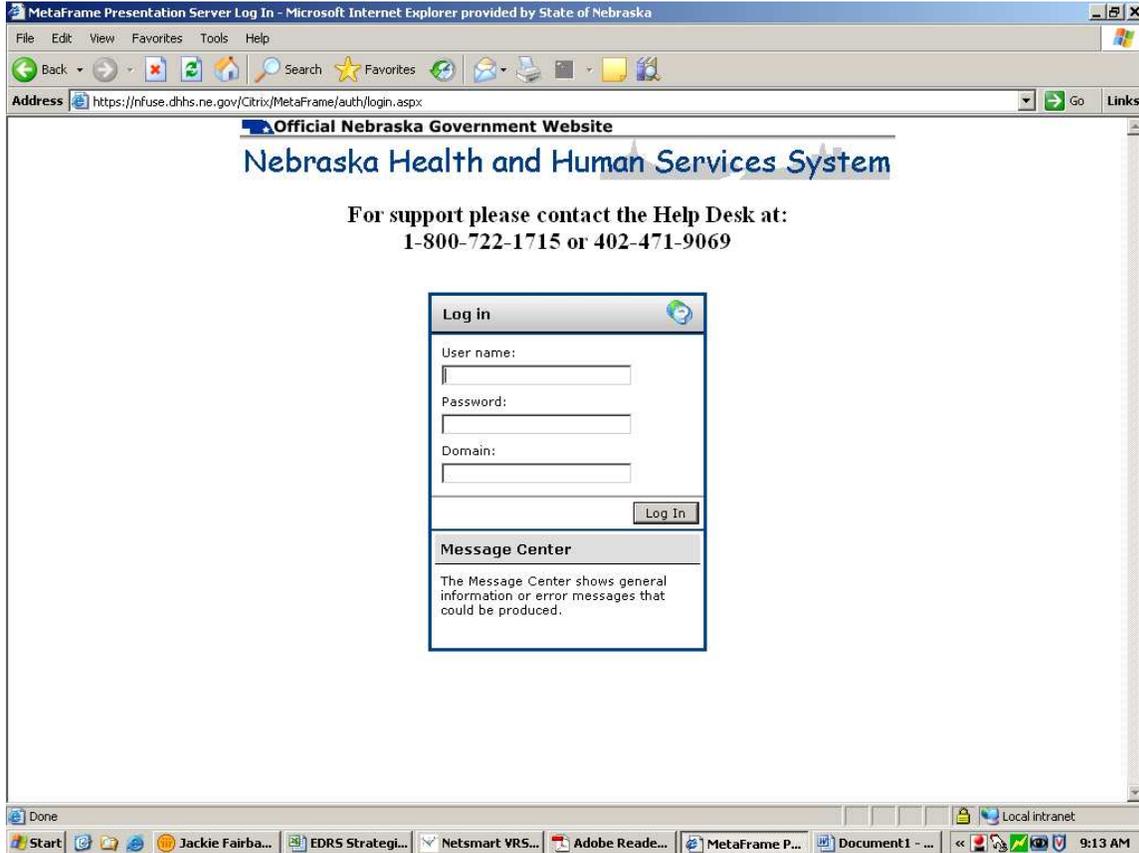


# FUNERAL DIRECTOR'S MANUAL

FOR

FILING DEATH CERTIFICATES

ELECTRONICALLY



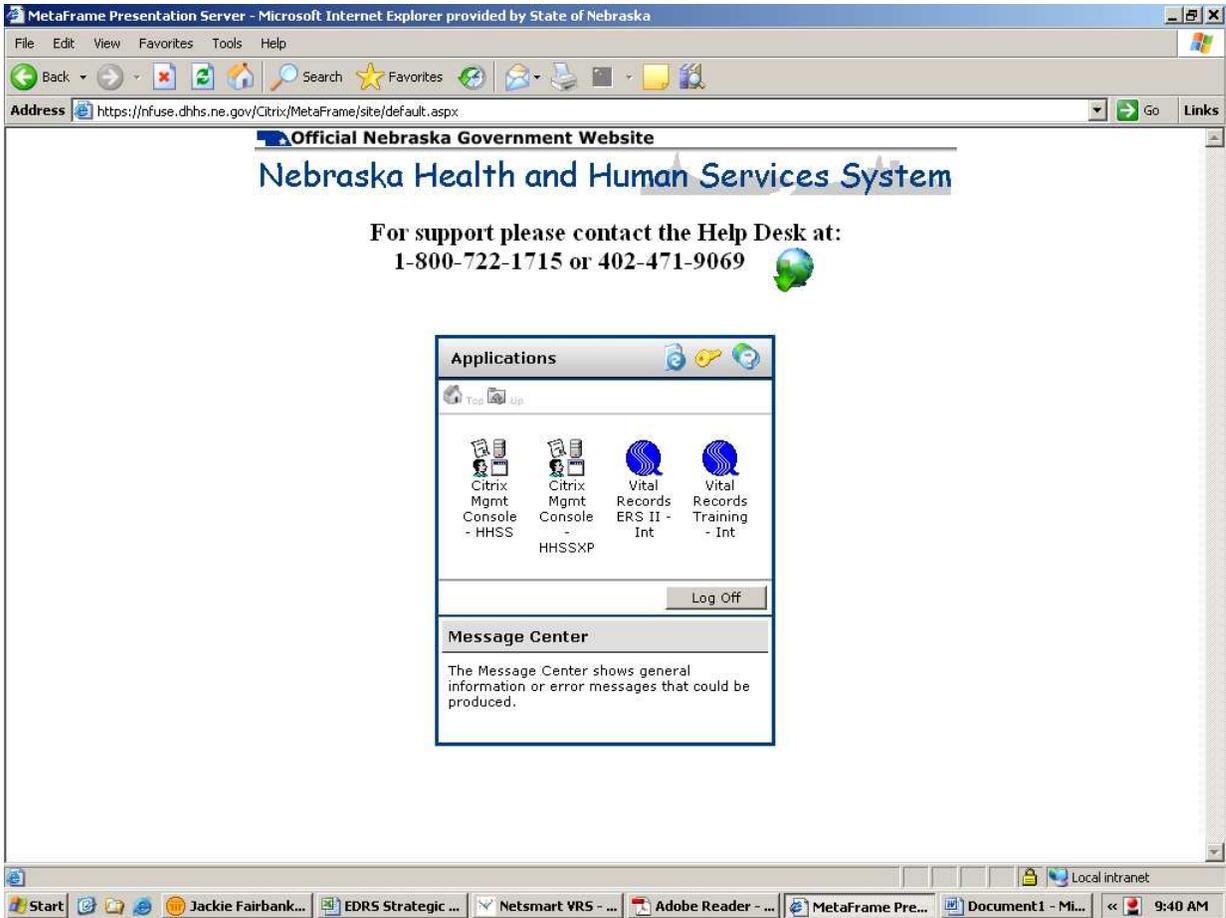
This is your log in screen. You will begin by entering your unique user name, password, and domain. Your user name will be assigned to you, your password is of your own choosing; however, it must be at least 8 characters and include at least three of the following criteria:

- Upper case letter
- Lower case letter
- Number
- Symbol

## **IT IS A SECURITY VIOLATION TO SHARE YOUR USER NAME AND PASSWORD!**

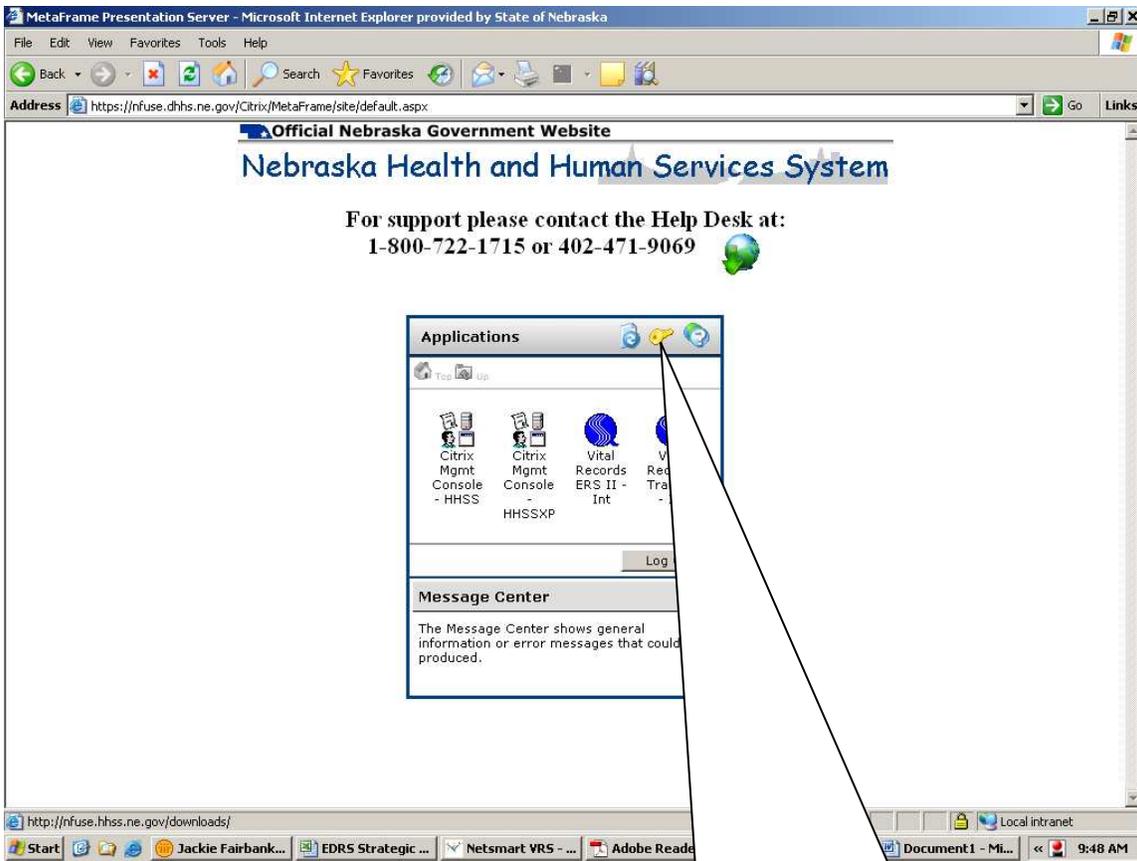
The domain is always bf200lnk. The system is not case sensitive with the exception of the password.

Please note the default password is HHss0000. (Those are zeros and not the letter o). This will be the first password you use and then you will change it to your own unique password.



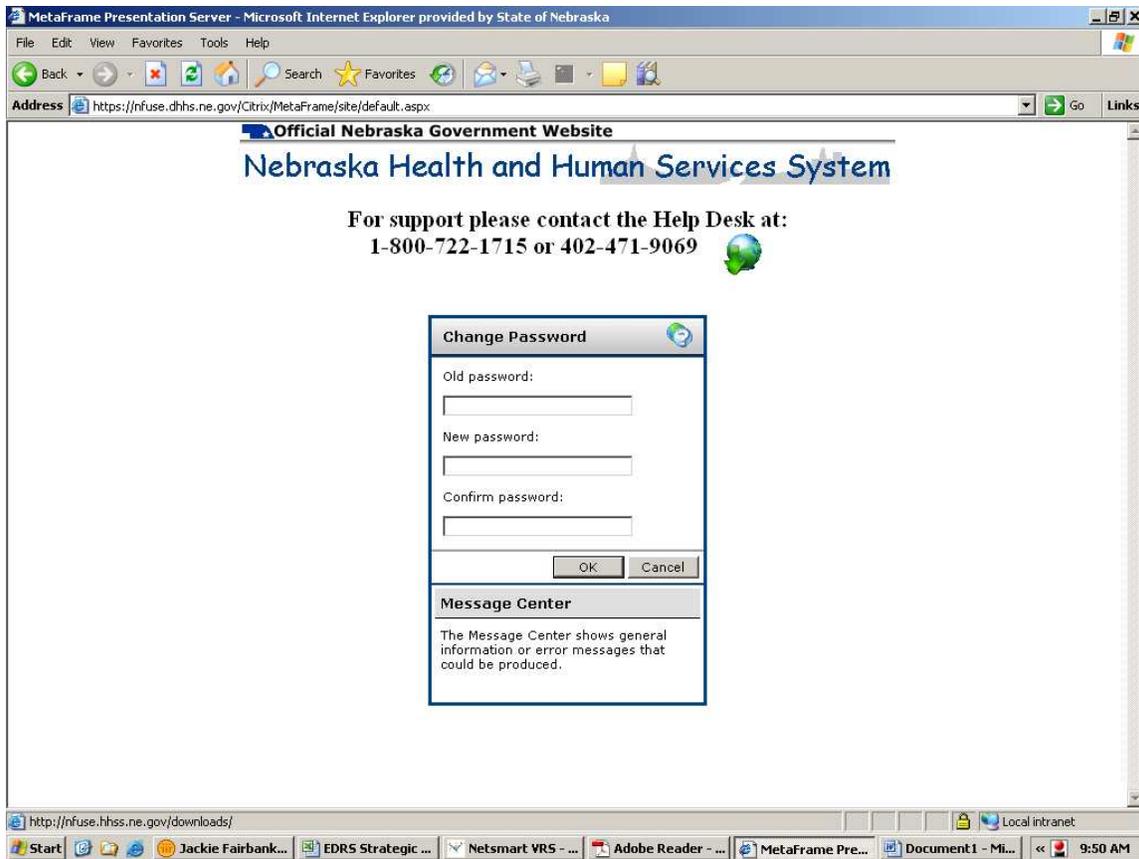
Your next screen will be similar to this. You will only have the 2 blue icons. Yours will be labeled Vital Records ERSII – Ext and Vital Records Training – Ext.

The other 2 icons give me ability to shadow what you are doing in the event you are having issues. I will never do that without your prior approval.

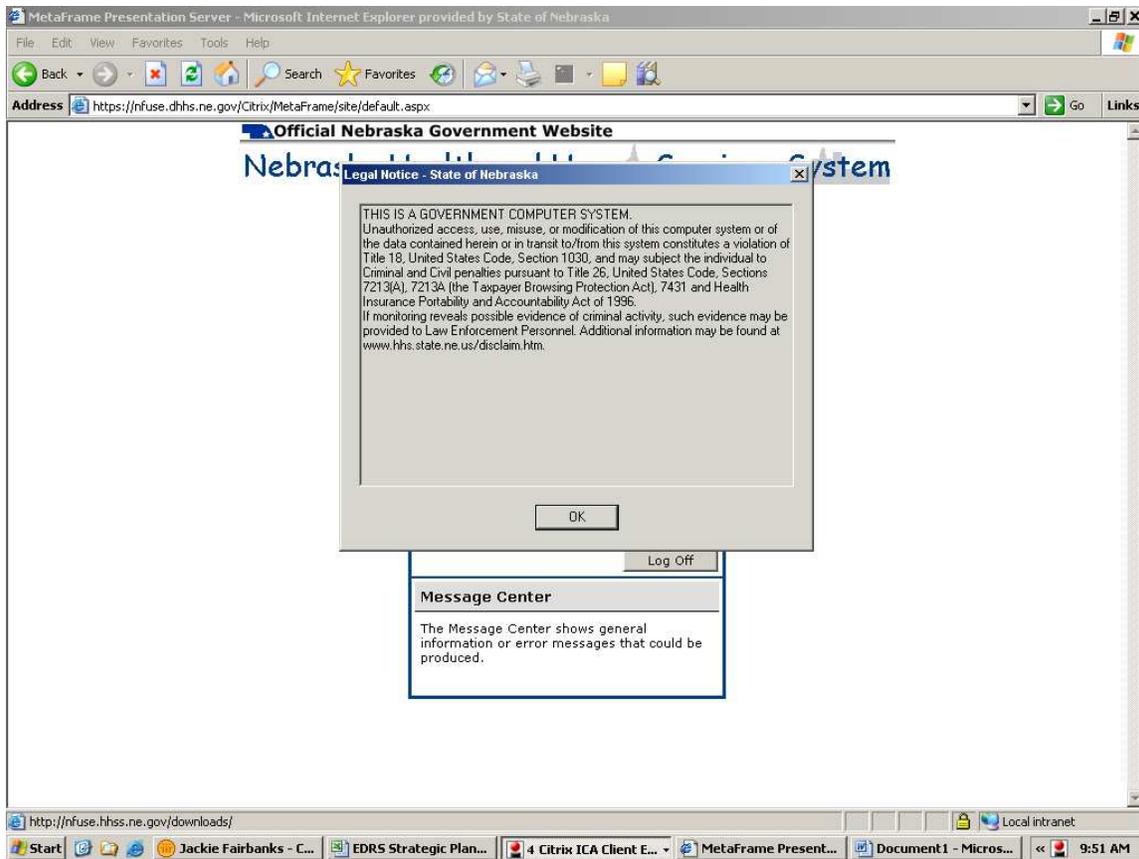


Your ability to change your password is easy – just click on the yellow key.

For security purposes the system will prompt you to change your password every 90 days.

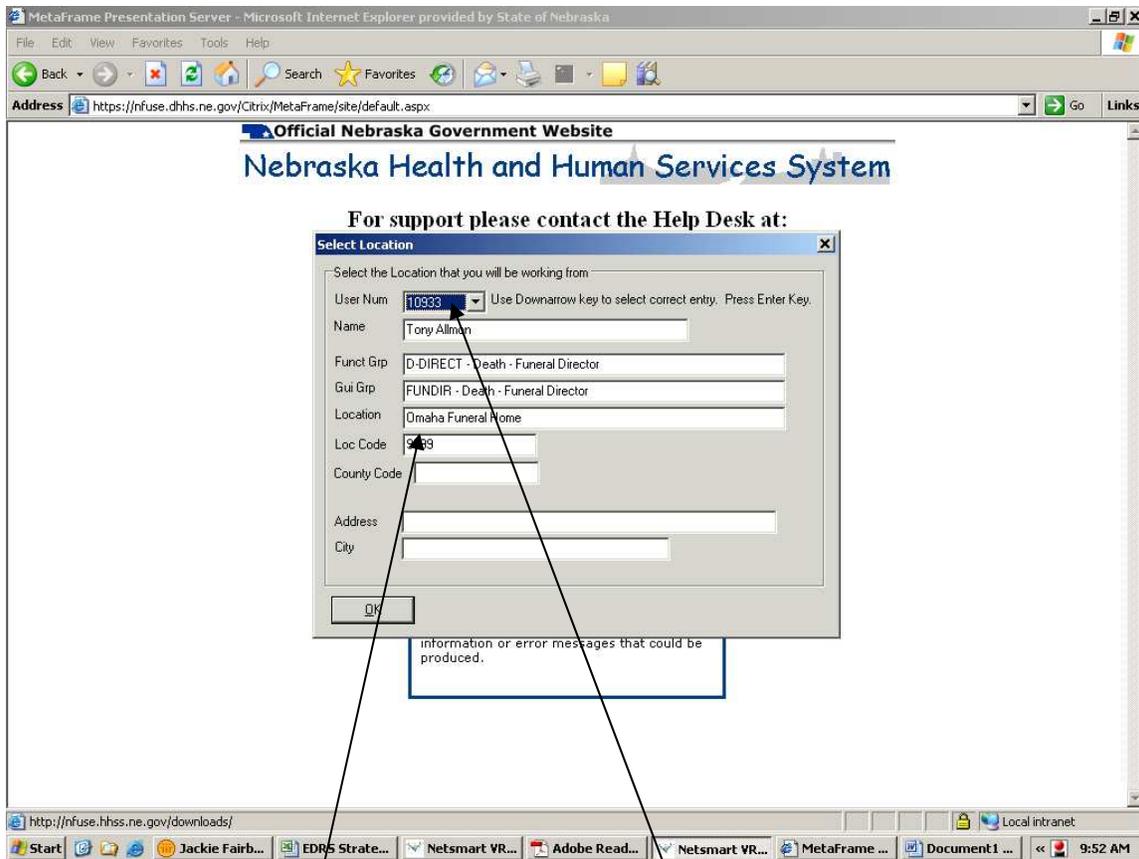


When changing your password enter your old password, then the new password you selected, retype the password to confirm it. Click ok.



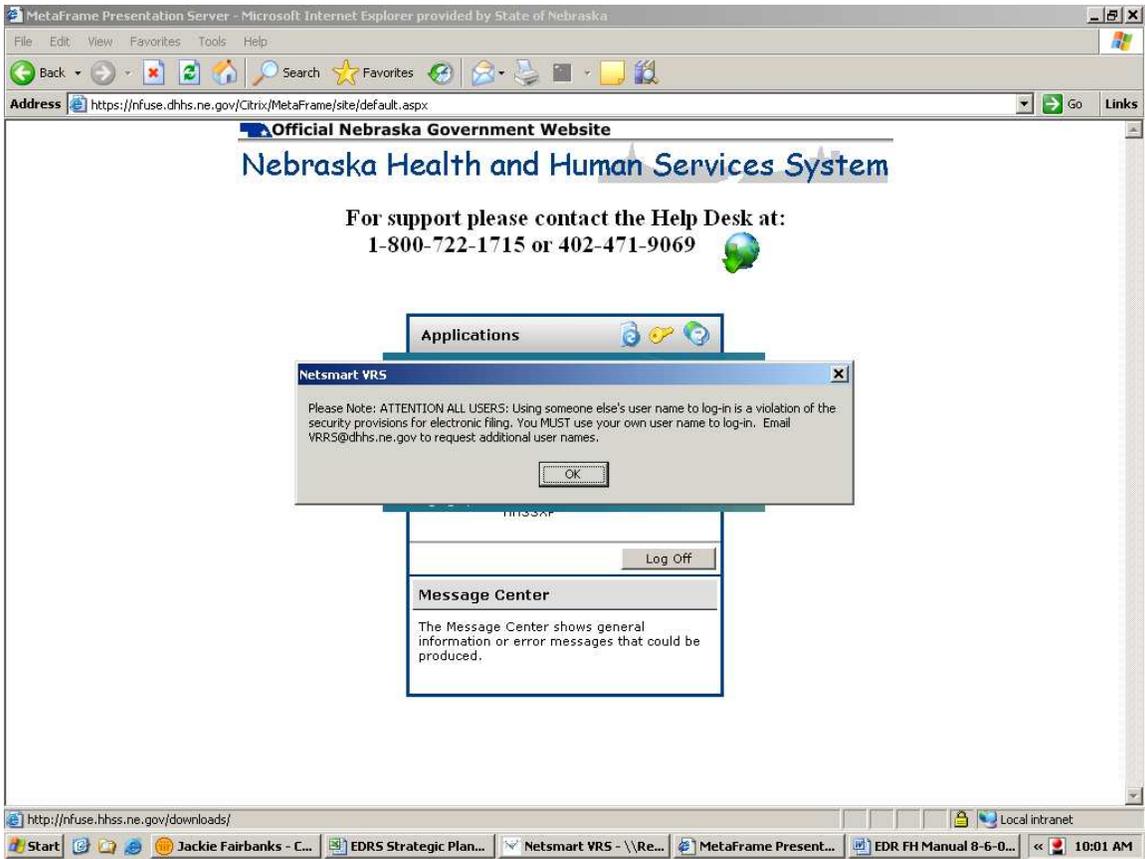
This screen will pop up to let you know that you are using a government computer system. What this means is that all of your records are stored on the state's server. In the event your computer crashes, is stolen, etc. your records are not lost. Once your new computer is set up, all of your records will be restored.

Just click ok here.

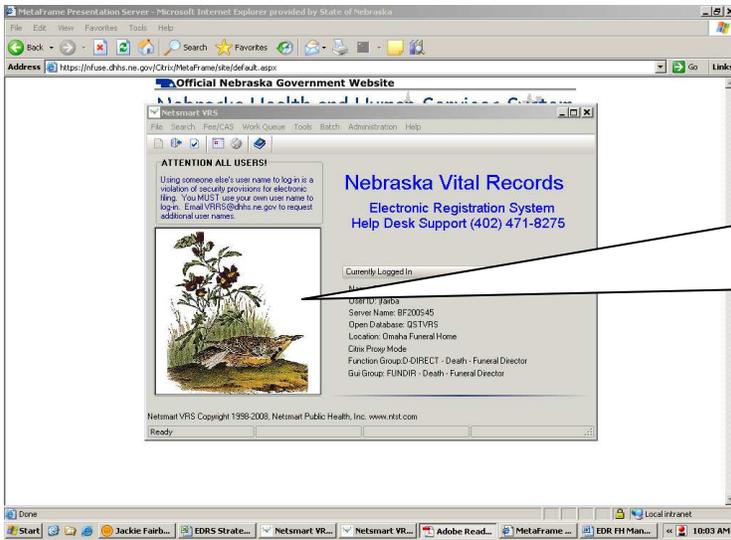


You will only see this screen if you have more than one location. If you do just select the location you want to work with by clicking on the drop down.

Make sure this location is the one you want to work with.



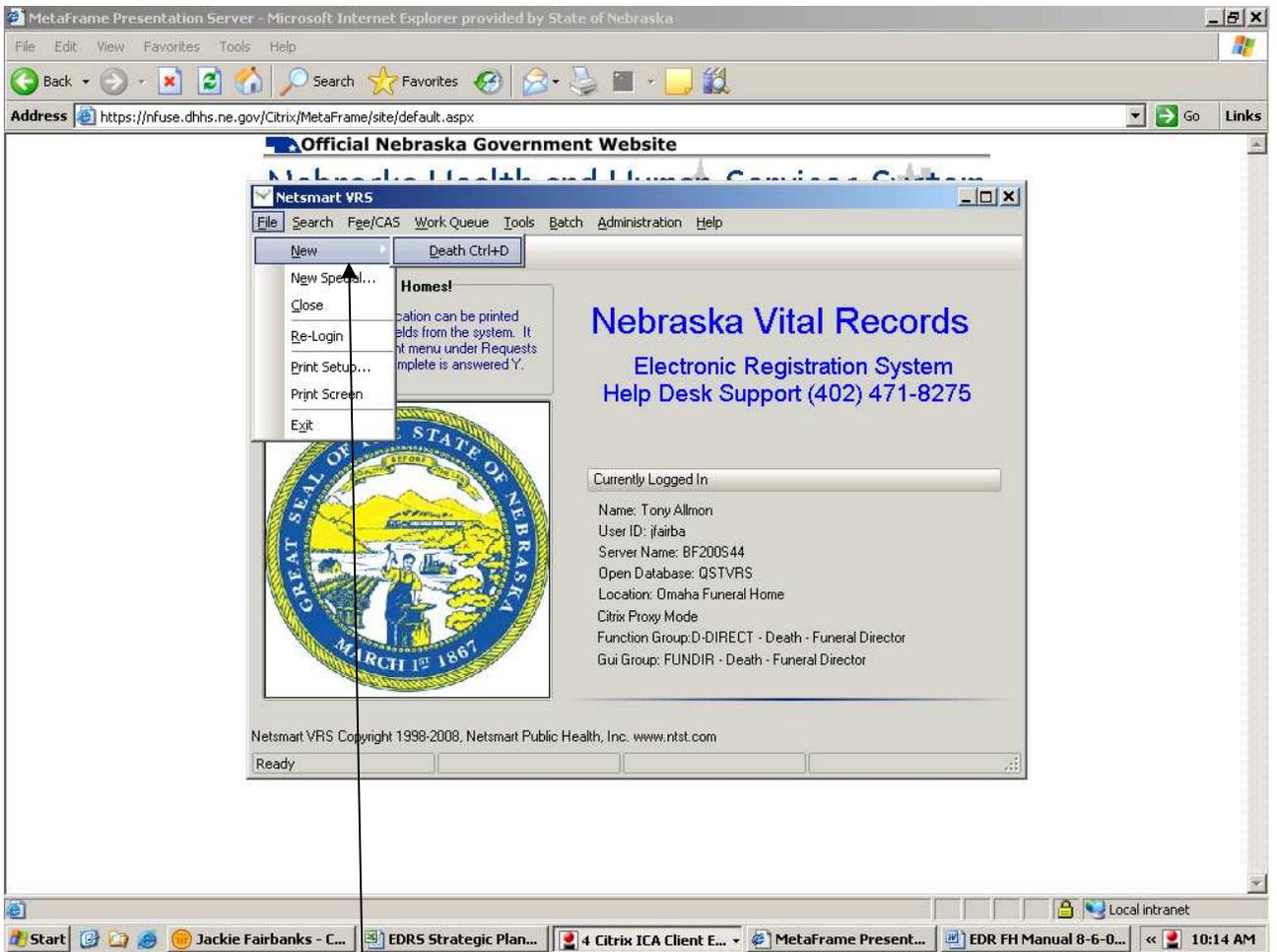
Occasionally, we will broadcast messages to you. Please make sure you read this information.



The picture of the Meadowlark (state bird) is on the production side – ERS II. This is where you will want to be if you are actually working on a record.



For training purposes you will work with the ERS Training icon. This side will have the Great Seal of Nebraska.



Begin a record by selecting File, New, and Death.

DEATH - 2008 - Netsmart VRS

File Search Requests Actions Work Queue Tools Linking Administration Help

Decedent | Dec History | Disposition | Cause of Death | Certifier | Demographics | Complete | Flags

System  
State File Number Local File Number Date Created Created By Date Modified

Paper or Electronic Filing?  
E

Deceased  
First Name Middle Name Last Name Suffix

Alias?  
Alias First Name Middle Name Last Name Suffix

2nd Alias-First Name Middle Name Last Name Suffix

3rd Alias-First Name Middle Name Last Name Suffix

Sex Date of death known? Date of Death (String) Decedent found

Country of Birth United States State of Birth

City of Birth Age Age Unit

Date of Birth Social Security Number

Place of Death  
Place of Death

Facility Name

Address Apt No State

Start Jackie Fairbanks - C... EDRS Strategic Plan... 4 Citrix ICA Client E... MetaFrame Present... EDR FH Manual 8-6-0... 10:17 AM

If you are not sure if the physician or county attorney / coroner are using the system, select E here, go to the certifier tab....

DEATH - 2008 - Netsmart VRS

File Search Requests Actions Work Queue Tools Linking Administration Help

Decedent | Dec History | Disposition | Cause of Death | Certifier | Demographics | Complete | Flags

Assigned To  
Certifier Type Name

Attending Physician Preferred Method of Contact Phone

Agnes Gomes  
Ahmed Mohammed  
Alan W. Langvardt  
Albeato Mizecchi  
Alda Asencio  
Alicia O'ough  
Amy Vertin  
Andrea Marsh

Attending Physician Date of Death Time of Death

Coroner/County Attorney Time of Death am/pm Approximate? Pronounced Dead Found? Time Pronounced am/pm Found?

Death Tobacco Contribute? Has Organ or Tissue Donation been considered? Was Consent Granted?

Certifier Name of Certifier Title License Number

Address City State Zip

Nebraska

Start Jackie Fairbanks - C... EDRS Strategic Plan... 4 Citrix ICA Client E... MetaFrame Present... EDR FH Manual 8-6-0... 10:18 AM

On this screen, select physician, county attorney or coroner on the certifier type then look for their name. The names are in order of first name. If the name is here you can continue as an E or electronic document. If not, change the E to a P on the decedent tab. Once you have completed all of the information, print the legal document and take to the appropriate person to complete the medical cause of death.

DEATH - 2008 - Netsmart VRS

File Search Requests Actions Work Queue Tools Linking Administration Help

Decedent | Dec History | Disposition | Cause of Death | Certifier | Demographics | Complete | Flags

Paper or Electronic Filing?

Deceased

First Name: L Middle Name: Wesley Last Name: Jones Suffix:

Alias?

Alias First Name: Middle Name: Last Name: Suffix:

2nd Alias-First Name: Middle Name: Last Name: Suffix:

3rd Alias-First Name: Middle Name: Last Name: Suffix:

Sex: M Date of death known?: N Date of Death (String): 01/01/2008 Decedent found: Found

Country of Birth: United States State of Birth: Nebraska

City of Birth: Lincoln Age: 100 Age Unit: YEARS

Date of Birth: 01/01/1908 Social Security Number: 333-22-4444

Place of Death

Place of Death: INPATIENT

Facility Name: St Elizabeth Regional Medical Center-Lincoln-555 S. 70th

Address: 555 South 70th Street Apt No: State: Nebraska

County: Lancaster City: Lincoln Zip Code: 68510

Residence:

Start Jackie Fairbanks - C... EDRS Strategic Plan... 4 Citrix ICA Client E... MetaFrame Present... EDR FH Manual 8-6-0... 10:36 AM

Begin entering the decedent's information. Various edits are in place in the system. They will pop up if you enter something incorrectly.

- If there is a true alias, check the alias box. You can enter up to three aliases. Please do not enter a nickname in these boxes.
- If the date of death is not known, you will enter N in that field. This prompts the system to place the word "found" on the certificate in the date of death field.
- If the decedent does not have a social security number, fill the field with 9s. Ex: 999-99-9999
- Notice the facility's address fills in automatically – you don't have to type it in.

DEATH - 2008 - Netsmart VRS

File Search Requests Actions Work Queue Tools Linking Administration Help

Decedent | Dec History | Disposition | Cause of Death | Certifier | Demographics | Complete | Flags

Alias First Name	Middle Name	Last Name	Suffix
2nd Alias-First Name	Middle Name	Last Name	Suffix
3rd Alias-First Name	Middle Name	Last Name	Suffix

Sex:  M  N    Date of death known?:     Date of Death (String): 01/01/2008    Decedent found: Found

Country of Birth: United States    State of Birth: Nebraska

City of Birth: Lincoln    Age: 100    Age Unit: YEARS

Date of Birth: 01/01/1908    Social Security Number: 333-22-4444

Place of Death: INPATIENT

Facility Name: St Elizabeth Regional Medical Center-Lincoln-555 S. 70th

Address: 555 South 70th Street    Apt No:    State: Nebraska

County: Lancaster    City: Lincoln    Zip Code: 68510

Residence: Country: United States    State: Nebraska

County: Lancaster    City: Lincoln

Street Address: 825 F Street    Apt No:    Zip Code: 68501    In City Limits?: Y

Windows: Start | Jackie Fairbanks - C... | EDRS Strategic Plan... | 4 Citrix ICA Client E... | MetaFrame Present... | EDR FH Manual 8-6-0... | 10:43 AM

If the decedent died at home, the residence information will prefill from the information entered in the place of death – you don't have to type it.

Once you have completed the last field on the screen, the system will automatically take you to the next screen for you to complete.

The screenshot displays the 'Decedent History' tab in the Netsmart VRS application. The form is organized into several sections:

- History:** Includes a 'Marital Status' dropdown menu set to 'MARRIED'.
- Spouse's Information:** Fields for 'Spouse's First Name' (Dpal), 'Middle Name' (Lavon), 'Last Name (Maiden)' (Gardner), and 'Suffix'.
- Parents:** Fields for 'Father's First Name' (B), 'Middle Name' (Garret), 'Last Name' (Jones), 'Suffix', 'Mother's First Name' (Mora), 'Middle Name' (Mabel), 'Last Name (Maiden)' (Pardon), and 'Suffix'.
- U.S. Armed Forces Service:** A table with columns 'US Armed Forces?', 'Begin Service', and 'End Service'. The 'US Armed Forces?' field contains 'Y', 'Begin Service' contains '01/99/1942', and 'End Service' contains '99/99/1945'.
- Informant:** Fields for 'First Name' (Dpal), 'Middle Name' (Lavon), 'Last Name' (Jones), 'Suffix', and 'Relationship to Deceased' (Wife).

The Windows taskbar at the bottom shows the Start button and several open applications: Jackie Fairbanks - In..., EDRS Strategic Plann..., Netsmart VRS - \\Re..., MetaFrame Presenta..., and EDR FH Manual 8-6-0... The system clock shows 12:41 PM.

On the decedent history tab, enter the information as requested. Please note the spouse's last name is her maiden name as is the mother's last name.

If you know the person was in the armed forces but you do not know the date, you can enter 9s in the fields you do not know. Example: you know the person entered in January of 1942 but you do not know the day, enter 99 for the two digit date field. If you know the year but not the month or date, enter 99 for the two digit month field and 99 for the two digit date field.

If the informant is the spouse, you will enter her married name in the informant field.

DEATH - 2008 - Netsmart VRS

File Search Requests Actions Work Queue Tools Linking Administration Help

Decedent | Dec History | Disposition | Cause of Death | Certifier | Demographics | Complete | Flags

Disposition  
Method of Disposition  
CREMATION & BURIAL

Body Embalmed?  Disposition Date 01/02/2008

Cemetery, Crematory or Other Location  
Autumn Ridge Crematory

City/Town Lincoln Cemetery/Crematory State Nebraska

Funeral Home  
Name  
Omaha Funeral Home Other Branch-Omaha-1234 Smith St

Trade Name  Do NOT print on certificate  
Omaha Funeral Home Other Branch

Address  
1234 Smith St

City Omaha

State Nebraska

Zip Code 68110

Preferred Method of Contact Phone Extension Fax  
Phone (402)331-8888

Email office@omahafuneralhomeob.com

Trade Call  
2nd Funeral Home  
Omaha Funeral Home-Omaha-1234 Mockingbird Lane

Trade Name  Do NOT print on certificate  
Omaha Funeral Home

Taskbar: Start Jackie Fairbanks - I... EDRS Strategic Plan... Citrix ICA Client E... MetaFrame Present... EDR FH Manual 8-6-0... 12:56 PM

If more than one funeral home is involved, please list the one starting the record in the first position. You have the option to check "Do Not print on Certificate" if you do not want it printed on the certificate.

DEATH - 2008 - Netsmart VRS

File Search Requests Actions Work Queue Tools Linking Administration Help

Decedent | Dec History | Disposition | Cause of Death | Certifier | Demographics | Complete | Flags

Funeral Home  
Name  
Omaha Funeral Home Other Branch-Omaha-1234 Smith St

Trade Name  Do NOT print on certificate  
Omaha Funeral Home Other Branch

Address  
1234 Smith St

City Omaha

State Nebraska

Zip Code 68110

Preferred Method of Contact Phone Extension Fax  
Phone (402)331-8888

Email office@omahafuneralhomeob.com

Trade Call  
2nd Funeral Home  
Omaha Funeral Home-Omaha-1234 Mockingbird Lane

Trade Name  Do NOT print on certificate  
Omaha Funeral Home

Address  
1234 Mockingbird Lane

City Omaha

State Nebraska

Zip 68114

Taskbar: Start Jackie Fairbanks - I... EDRS Strategic Plan... Citrix ICA Client E... MetaFrame Present... EDR FH Manual 8-6-0... 12:57 PM

List the other funeral home in the second position. This will allow both funeral homes to have access to the record

DEATH - 2008 - Netsmart VRS

File Search Requests Actions Work Queue Tools Linking Administration Help

Decedent | Dec History | Disposition | Cause of Death | Certifier | Demographics | Complete | Flags

Demographics

Education  
COLLEGE, BUT NO DEGREE

Hispanic Ethnicity (Yes/No)? Mexican Cuban Puerto Rican Other Other Desc.  
Y Y N N N

Occupation  
Decedent's Usual Occupation (do not use retired)  
Farming  
Kind of Industry/Business  
Agriculture

Race  
 White  
 Black  
 Asian Indian  
 Chinese  
 Filipino  
 Vietnamese  
 Japanese  
 Korean  
 Hawaiian  
 Samoan  
 Guamanian or Chomorro  
 American Indian  
 Native Desc. 1  
 Native Desc. 2  
 Other Asian  
 Other Asian Desc. 1  
 Other Asian Desc. 2  
 Other Pacific Islander  
 Other Pacific Isl. Desc. 1  
 Other Pacific Isl. Desc. 2  
 Other  
 Other Desc. 1  
 Other Desc. 2  
 Unknown

Start Jackie Fairbanks - I... EDR5 Strategic Plan... 4 Citrix ICA Client E... MetaFrame Present... EDR FH Manual 8-6-0... 1:03 PM

The ethnicity question and the race question are separate questions and sometimes confusing. Ethnicity relates to the ancestry of the decedent (French, Irish, German, etc.) Race refers to basic characteristics such as skin color, eye color, etc.

Using myself as an example:

- I am half French and half English - that is my ethnicity.
- My skin color is White – white is my race. However, I could be half French and half English and have black skin – my race would be black.

DEATH - 2008 - Netsmart VRS

File Search Requests Actions Work Queue Tools Linking Administration Help

Decedent | Dec History | Disposition | Cause of Death | Certifier | Demographics | Complete | Flags

**FUNERAL HOME**

Embalmer Signed (Y/N)?	Date Signed	Funeral Director / Embalmer Name	Embalmer License #
<input checked="" type="checkbox"/> Y	8/ 6/2008	Tony Allmon	1354
Record Complete (Y/N/R)?	Complete Date	Record Completed by	Fun Home License #
<input type="checkbox"/> N	??		9999

Reject to Funeral Home

**ATTENDING PHYSICIAN**

Medical Complete (Y/N)?	Complete Date	Completed by
<input type="checkbox"/> N	??	
Physican Sign?	Date Signed	Signed By
<input type="checkbox"/>	??	

Reject to Attending Physician

**COUNTY ATTORNEY or CORONER**

Signed OK to Cremate	Date Signed	OK to Cremate Signed By
<input type="checkbox"/>	??	
Title		
Medical Complete (Y/N)?	Complete Date	Completed by
<input type="checkbox"/> N	??	
Coroner/Attorney Sign?	Date Signed	Signed By
<input type="checkbox"/>	??	

Reject to Coroner or County Attorney

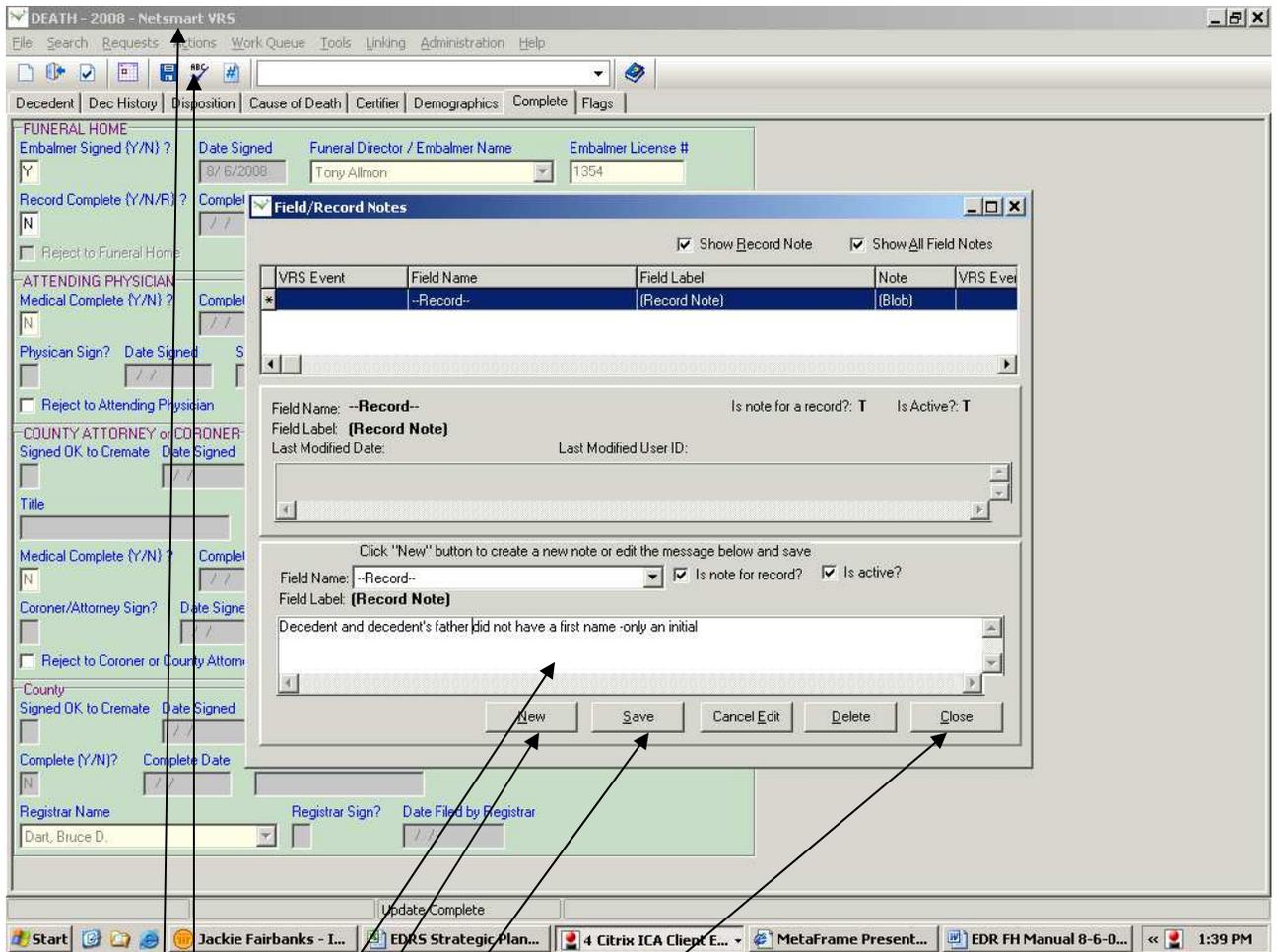
**County**

Signed OK to Cremate	Date Signed	Signed By	Title
<input type="checkbox"/>	??		
Complete (Y/N)?	Complete Date	Completed by	
<input type="checkbox"/> N	??		
Registrar Name	Registrar Sign?	Date Filed by Registrar	
Cooper, Stanley S.	<input type="checkbox"/>	??	

Start | Jackie Fairbanks - I... | EDRS Strategic Plan... | 4 Citrix ICA Client E... | MetaFrame Present... | EDR FH Manual 8-6-0... | 1:21 PM

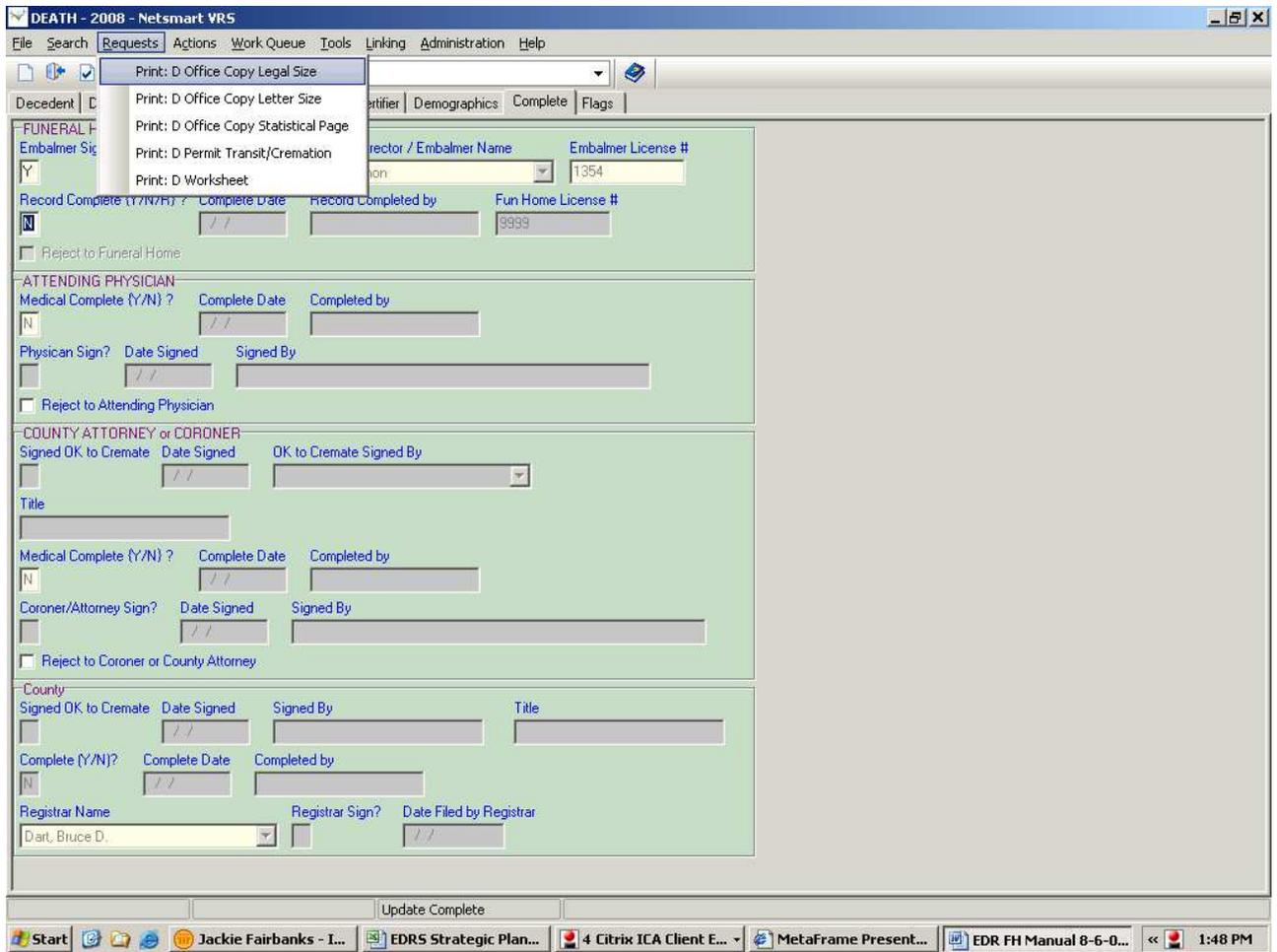
The embalmer can electronically sign the record after the body has been embalmed. Please note that the date signed, embalmer's name and license # automatically fill in according to who is signed on. The user name drives what signature is put here.

Do not mark the record complete until you have received information back on the medical cause of death. This will allow you to have continued access.



A note can be placed on the record by following these steps:

1. Go to the Action tab
2. Select "Show Notes" (Under the Action's tab)
3. Click on "New"
4. Type your note in the opened box
5. Click on Save
6. Click on Close



To print a copy for your records, select office copy legal size or office copy letter size.

You can also print the cremation permit from this screen. The county attorney can electronically sign the cremation permit if (s) he is using this system.

Print Preview

75%

1

Close

State of Nebraska  
Department of Health and Human Services  
VITAL STATISTICS

### Permit for Transit or Cremation

This permit, when completely filled out and bearing the required signature, constitutes authority for transit or cremation of the deceased named below, in accordance with Section 71-605 R.R.S. of Nebraska.

**APPLICATION FOR PERMIT**

Name of Decedent L Wesley Jones

Date of Death January 1, 2008 Place of Death Scottsbluff, Nebraska

Sex Male Age 100 Yrs Date of Birth January 1, 1908

Name and Address of Funeral Omaha Funeral Home Other Branch, 1234 Smith St, Omaha,  
Directing Establishment Nebraska 68140

Type of Disposition: Transit \_\_\_\_\_ Cremation X

Place of Disposition Lincoln, Nebraska Autumn Ridge Crematory  
(City and State) (Crematory)

---

**AUTHORIZATION**

I HAVE EXAMINED THE COMPLETED CERTIFICATE OF DEATH FOR THE DECEDENT NAMED ABOVE AND AUTHORIZE CREMATION OF THE REMAINS. (TO BE SIGNED BY THE COUNTY ATTORNEY OF THE COUNTY IN WHICH THE DEATH OCCURRED OR HIS/HER DESIGNATED REPRESENTATIVE PURSUANT TO SECTION 71-605(Paragraph 4) R.R.S. OF NEBRASKA.

Jeff Hill Scotts Bluff Deputy County Attorney 8/8/2008  
(Signature and Title) (Date)

---

Items below are to be completed by the funeral director in cases of transit and by the crematory official if remains are to be cremated. Method of Disposition:

**DISPOSITION**

Cremation \_\_\_\_\_ (Date)  
(Signature of crematory representative)

Transit \_\_\_\_\_ (Date)  
(Signature of funeral director)

Distribution of copies:  
For cremation — original retained by crematory; copy to County Attorney;  
For transit — original accompanies body; copy to be retained by funeral Director

E

Page 1 of 1

Start Jackie Fairba... EDRS Strate... Netsmart VR... Adobe Read... MetaFrame P... EDR FH Manu... EDR Co. Attn... << 2:35 PM

The cremation permit may be reviewed and printed by clicking on the request tab and clicking on the “Permit for Transit or Cremation.” If the county attorney is using this system, (s) he can place his or her signature electronically on the record. Once this is done you can print the permit by clicking on the print icon.

DEATH - 2008 - Netsmart VRS

File Search Requests Actions Work Queue Tools Linking Administration Help

<No Alerts>

Decedent | Dec History | Disposition | Cause of Death | Certifier | Demographics | Complete | Flags | Supemicar | Amend

Assigned To

Certifier Type	Name	Location
County Attorney	Jeff Hill	SCOTTS BLUFF

Preferred Method of Contact

Phone	Extension	Fax	Email
(308)436-5615		(308)436-5496	jhill@scottsbuffcounty.org

Attending Physician

Date of Death: 01/01/2008

Time of Death: am/pm

Coroner/County Attorney

Time of Death: 12:30 AM

Approximate?  Pronounced Dead  Found?

Time Pronounced: 12:30 AM

Found?

Death:

Tobacco Contribute?  Has Organ or Tissue Donation been considered?  Was Consent Granted?

Certifier

Name of Certifier	Title	License Number
Jeff Hill	Scotts Bluff Deputy County Attorne	

Address: 1725 10th Street

City: Gering

State: Nebraska

Zip: 69341

NOTE PRESENT

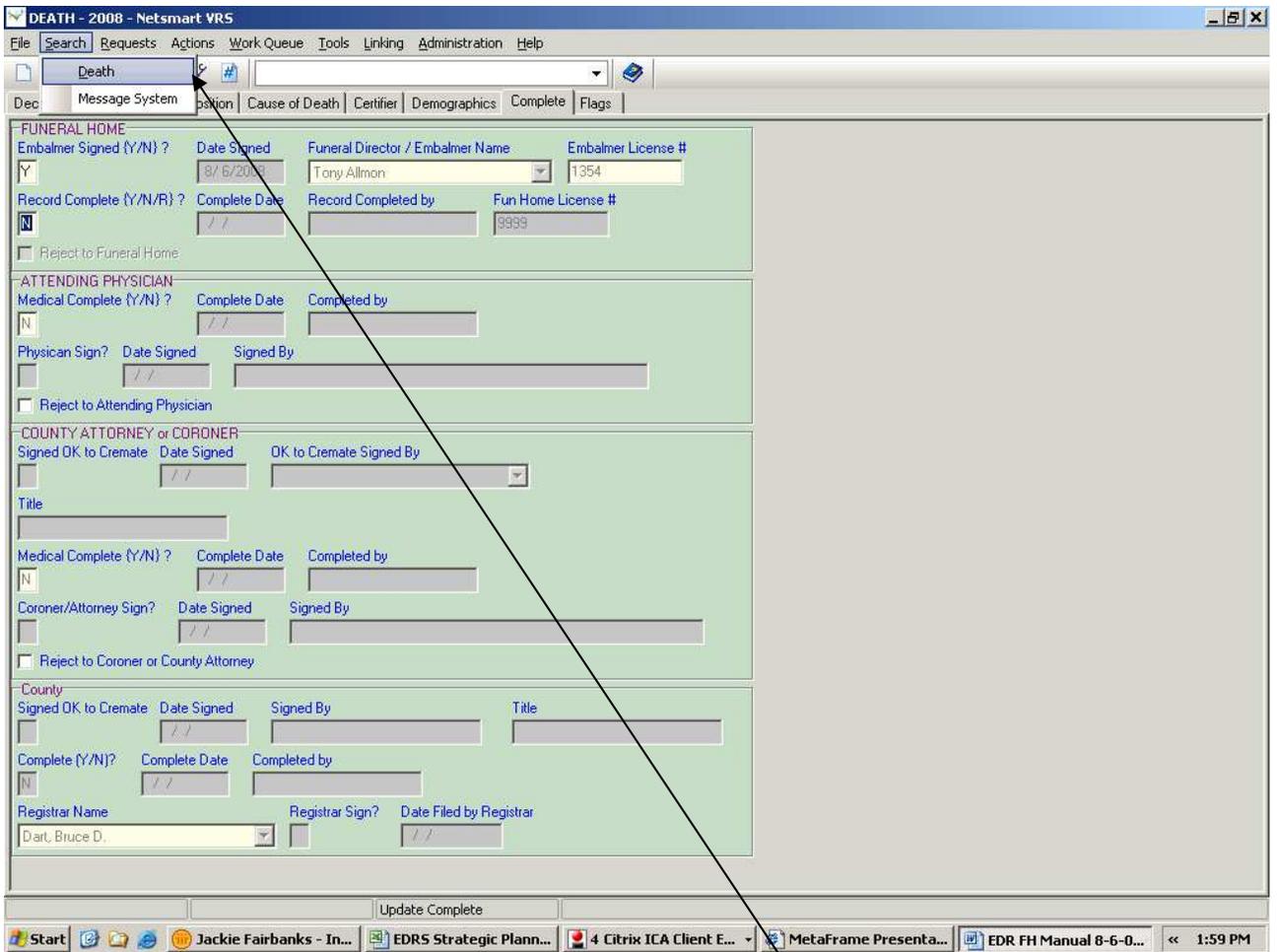
Start Jackie Fairbank... EDRS Strategic ... Netsmart VRS - ... Adobe Reader - ... MetaFrame Pres... EDR Manual Info... 4:42 PM

Make sure to notify the certifier by their preferred method that you have put a record in their queue. For your convenience we have listed their phone number, fax number, and email address.

To review the record:

- Select one of these four options to change the size of the document
- If everything is ok you can print by clicking on the print icon
- If you do not want to print at this time you can close out by clicking on the close button or the X

The screenshot displays a 'Print Preview' window for a 'CERTIFICATE OF DEATH' form. The window title bar shows 'Print Preview', a zoom level of 60%, and a 'Close' button. The form is for James C. Van der Meer, born January 1, 1938, and died January 2, 2008. The cause of death is listed as 'Tumor'. The form includes sections for personal information, medical history, cause of death, and funeral arrangements. The window is part of a desktop environment with a taskbar at the bottom showing various applications and the system clock at 1:53 PM.



You can search for the record at any time by clicking on search and death.

**Netsmart VRS - Search - DEATH**

File Search Requests Work Queue Tools Batch Administration Help

SEARCH CRITERIA RESULTS (click column title to sort)

State File Number

Search Options: USE ? for Help. Wildcards are % and \_  
 Use .D for descending Also < > >= <= <> NULL  
 Example: <>NULL - Not Null Between function: (ABC+XYZ)  
 List functions: IN(a+b+NULL), NOTIN(q+r+s+t)

Date of Death Date of Birth Year of Death Paper/Electronic? Record Status

First Name Middle Name Last Name Suffix Soundex Code

Certifier Assigned Dr Sign? Coroner/Attorney Sign?

Certifier Type

Alias First Name Alias Middle Name Alias Last Name

Funeral Home Place of Death County

Social Security Number Alert Count Date of Death (String) Funeral Home Complete? Date Created County Complete? Dr Complete? C.A. / Coroner Complete?

Search Display Reset/Clear

Windows Taskbar: Start Jackie Fairbanks - In... EDRS Strategic Plann... 4 Citrix ICA Client E... MetaFrame Presenta... EDR FH Manual 8-6-0... 2:01 PM

Enter enough information on this screen to identify the record you are searching for.

NetSMART VRS - Search - DEATH

File Search Requests Work Queue Tools Batch Administration Help

SEARCH CRITERIA RESULTS (click column title to sort)

State File Num	Date of Death	Date of Birth	Event Year	Paper/Electronic?	Record Status	First Name	Middle Name	Last Name	Suffix	Soundex Code	Certifier Assigned	Dr Sign?
	01/01/2008	01/01/1908	2008	E	NORMAL	L	Wesley	Jones		J520	Jeff Hill	

Search Display Reset/Clear

Records Found 1 NOTE PRESENT

Start Jackie Fairbanks - In... EDRS Strategic Plann... 4 Citrix ICA Client E... MetaFrame Presenta... EDR FH Manual 8-6-0... 2:01 PM

Double click on the record or highlight the record and click display to bring the record up. From the search option you can print or review the record.

**If you have any questions, please do not hesitate to call:**

**Questions on what to put in a field:**

Debra Firman, Nosologist.....402-471-0912  
Christine Noren, Nosologist.....402-471-0912

**Questions on how to enter a record:**

**Help Desk Phone.....402-471-8275**  
  
Jackie Fairbanks, Registration Supervisor.....402-471-0919  
Jerry Fischer, Program Analyst.....402-471-0916  
Joe Boone, Applications Support.....402-471-0210

**To Order Safety Paper:**

Peggy Jordan.....402-471-0914  
Or email [vitalrecords@dhhs.ne.gov](mailto:vitalrecords@dhhs.ne.gov)

## **State Holidays**

<b>New Year's Day</b>	January 1
<b>Martin Luther King, Jr. Day</b>	Third Monday in January
<b>President's Day</b>	Third Monday in February
<b>Arbor Day</b>	Last Friday in April
<b>Memorial Day</b>	Last Monday in May
<b>Independence Day</b>	July 4
<b>Labor Day</b>	First Monday in September
<b>Columbus Day</b>	Second Monday in October
<b>Veteran's Day</b>	November 11
<b>Thanksgiving Day</b>	Fourth Thursday in November
<b>Day after Thanksgiving</b>	Friday following Thanksgiving
<b>Christmas Day</b>	December 25

*Note: If the holiday falls on a Saturday, then Help Desk staff and Vital Records staff are not available on Friday. If the holiday falls on a Sunday, then Help Desk staff and Vital Records staff are not available on Monday.*

# Sample Letter to Physicians

*Your Funeral Home Name*

*Funeral Home Address*

*Funeral Home City, State, Zip*

*Telephone: 402-xxx-xxxx*

Nebraska Department of Health and Human Services, Department of Vital Statistics, is in the process of automating the filing of Nebraska death certificates. *YOUR Funeral Home(s) of CITY, Nebraska is (are)* ready to generate death certificates from the state's electronic system.

This death record was prepared electronically via the web accessing the Nebraska Department of Health and Human Services Electronic Death Registration software (ERS II).

The process has been used since 2006 and requires some training of office staff but also recognizes the hectic schedules of physicians and their medical staff, as well as funeral homes, and attempts to address related issues. It potentially gives licensed physicians the flexibility to process their portion during a period that best meets their needs.

When your office or clinic is ready to learn more about this electronic system and would like to eliminate this paper document, contact the Nebraska Vital Records office at 402-471-0919 and ask for Jackie Fairbanks, Training Coordinator.

Anticipated benefits...

Electronic delivery to your office – no more postal delays.

Flexibility – choose the time and place that works best for you.

Secured system – qualified physician can review, sign and electronically return the certificate in just a few minutes.

Web access – if you can log on to the internet, you can complete and return a certificate.

