

# 8. Cashier Training Assessment

Name: \_\_\_\_\_

## Directions

Write the letter of the correct answer in the blank for each question. Please **DO** use a copy of the Nebraska WIC Approved Foods List as you complete this assessment.

- \_\_\_\_\_ 1. WIC stands for women, \_\_\_\_\_, and children.  
A. in need  
B. in hunger  
C. immature babies  
D. infants
- \_\_\_\_\_ 2. Which action do you take before scanning the first WIC food item?  
A. Ask for the WIC check  
B. Ask to see the WIC identification folder  
C. Ask the WIC customer to sign the WIC check  
D. Complete the purchase amount on the WIC check
- \_\_\_\_\_ 3. A WIC customer gives you the following check on the current date. Which is the right action to take?  
A. Tell the customer to bring the check back in a month when it is valid  
B. Tell the customer that the check is out of date and cannot be used  
C. Tell the customer to be more mindful of the date and accept it for use  
D. Tell the customer that this check just became valid today and accept it for use
- \_\_\_\_\_ 4. Where in the store can you find your WIC Approved Foods List or WIC Approved Food Card?  
A. Checkstand  
B. Trash  
C. Vendor Handbook  
D. Both A & C
- \_\_\_\_\_ 5. Which statement is true about WIC fruit and vegetable checks?  
A. They list specific food items approved for purchase  
B. They specify no organics  
C. The customer cannot make up the difference in the cost of items  
D. They have a maximum cash value



- \_\_\_\_\_ 6. You make a mistake when writing in the total purchase amount on a WIC check. The customer has not yet signed the check. What should you do?
- A. Use WIC-provided white-out to cover the mistake and write it in again
  - B. Draw a large "X" through each incorrect number and write the correct numbers just below
  - C. Draw a single line through the entire amount and write the correct amount in the space below
  - D. Explain to the customer that the check is no longer valid

- \_\_\_\_\_ 7. Which of the following items is WIC approved?
- A. Pepperidge Farm Stone Ground 100% Whole Wheat bread in a 16-oz. loaf
  - B. Sara Lee Soft Wheat bread in a 20-oz. loaf
  - C. Healthy Choice 100% Whole Wheat bread in a 24-oz. loaf
  - D. Wonder Soft 100% Whole Wheat bread in a 20-oz. loaf

- \_\_\_\_\_ 8. Which statement is true about Welch's 100% Grape 11.5-oz. frozen juice concentrate?
- A. The size of this item is not approved
  - B. The flavor of this item is not approved
  - C. The brand of this item is not approved
  - D. This item is WIC approved



- \_\_\_\_\_ 9. Which statement is true about WIC transactions?
- A. WIC items must be placed in a reusable bag at checkout
  - B. WIC items and non-WIC items should be mixed together
  - C. WIC items should be grouped by WIC check
  - D. WIC items do not qualify for coupons or store specials

- \_\_\_\_\_ 10. Which statement is true about a proxy/alternate shopper?
- A. This person must show identification
  - B. This person must show a letter from the WIC participant
  - C. This person pays a small fee to be a proxy/alternate shopper
  - D. This person signs the WIC check just as the WIC participant would sign it

- \_\_\_\_\_ 11. A customer wants to buy name-brand cheese instead of store-brand cheese with her WIC check. She offers to pay the difference in the cost between the two cheeses. What is the correct response?
- A. Explain that there are no exceptions to the rule and offer to have someone get the store-brand cheese
  - B. Explain that payment cannot be accepted, but you can make an exception if you initial the WIC check
  - C. Accept the payment and scan the name-brand cheese with the WIC check
  - D. Tell her that her request is illegal and deny her service

- \_\_\_\_\_ 12. Which of the following items can be purchased with a WIC fruit and vegetable check?
- A. Cilantro
  - B. Salad bar items
  - C. Red potatoes
  - D. Caesar salad kit

\_\_\_\_\_ 13. A WIC customer is authorized to buy 36 oz. (or less) of WIC approved cereal. She has presented one 22-oz. box of General Mills Cheerios. Which of the following could she also add to this transaction?

- A. Kellogg's Corn Flakes, 12-oz. box
- B. Quaker Oatmeal Squares Cinnamon, 16-oz. box
- C. Malt-O-Meal Honey Graham, 14-oz. box
- D. Kashi 9 Whole Grain Flakes, 10-oz. box

\_\_\_\_\_ 14. Which is likely a reason your store participates in WIC?

- A. Tax-credits
- B. Service to the community
- C. Shoplifting reduction
- D. State law requirement

\_\_\_\_\_ 15. What is the next step after you complete the purchase amount on a WIC check?

- A. Scan the WIC food items
- B. Check ID
- C. Ask for a signature
- D. Offer the purchase receipt

Identify the following components on the WIC check image shown below.

\_\_\_\_\_ 16. Date range for valid use

\_\_\_\_\_ 17. Signature line

\_\_\_\_\_ 19. Purchase amount box

\_\_\_\_\_ 20. Authorized food listing

\_\_\_\_\_ 21. Corrected amount

**NEBRASKA WIC PROGRAM**  
301 Centennial Mall South • Lincoln, Nebraska 68509-5026  
Buying, selling or otherwise misusing WIC benefits is a crime. To report suspected abuse, call 800-424-9212 or visit [www.usda.gov/oig/hotline.htm](http://www.usda.gov/oig/hotline.htm)

Acct #: 123456  
75-1248  
919

**50240761**  
First Date to Use: 11/01/2015  
Last Date to Use: 11/30/2015

**Clinic ID: 5-15      Name: Bricen Jensen      FID: 203580**

**36 (OUNCES OR LESS) CEREAL**  
1 (16-18 OZ) PEANUT BUTTER OR DRIED BEANS -or- 4 (15-16 OZ) CANNED BEANS  
1 (16-OZ) BREAD/ TORTILLAS OR (14-16) OZ BROWN RICE  
2 (GALLON) WHOLE MILK  
1 (64-OZ) JUICE

Vendor ID Stamp  
Purchase Amount  
Corrected Amount

Not Payable Without Authorized Nebraska Vendor ID Stamp

Authorized Signature - Must be signed at retail counter

\*\*\*This participant's certification ends on 03/31/2016.\*\*\*

Vendor Must Deposit Within 60 Days From First Date To Use      Payable through SoluTran, Citizens Alliance Bank, Howard Lake, MN 55549

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