

Nebraska's Service Coordinators are your link to Developmental Disability Supports and Services

Service Coordinators meet with people with developmental disabilities and their families, to develop plans for services that meet objectively assessed needs, and reflect individual choices and preferences.

Service Coordinators help manage services through direct monitoring, ensuring people's needs are met.

Eligibility Determination

Using a standard process, Service Coordinators determine eligibility for specialized services funded by the State of Nebraska.

Assessment of Need for Supports and Services

Service Coordinators use an objective assessment tool to determine the amount of funding for services needed to ensure each person's independence, interdependence, productivity and integration.

Resource Coordination

- ❖ Service Coordinators connect people with non-specialized supports and services to meet their needs.
- ❖ Service Coordinators facilitate Individual Program Plan (IPP) Team meetings to develop integrated plans of services.
- ❖ Service Coordination authorizes funding for specialized services.

Monitoring for Satisfaction

- ❖ Service Coordinators monitor the services authorized in the IPP.
- ❖ Service Coordinators advocate for the rights of people receiving services.

Access to Due Process Mechanism

- ❖ Service Coordinators can assist persons with developmental disabilities in accessing the appeal mechanism.

The state-operated system, which is independent of the direct provision of supports and services, offers persons with developmental disabilities the following advantages:

- ❖ Avoidance of potential conflict of interest
- ❖ Access for all eligible individuals, regardless of disability, age or need
- ❖ Direct link to funding of services
- ❖ **Consistent, statewide implementation of Service Coordination**

Service Coordination Offices

Central Service Area

Kay Rehtus, Administrator

24 West 16th Street

P.O. Box 218

Kearney, NE 68848

(308) 865-5592

(308) 865-5583 Fax

Northern Service Area

Leroy Schafersman, Admin.

1959 E Military Avenue

Fremont, NE 68025

(402) 727-3245

(402) 727-3298 Fax

Southeast Service Area

Sara Kramer, Admin.

Gold's Building,

1033 "O" Street, Ste 519

PO Box 98933

Lincoln, NE 68509-8933

(402) 471-4400, (402) 471-4403 Fax

Eastern Service Area

Cindy Brinker, Admin.

1821 North 73rd Street

Omaha, NE 68114

(402) 595-2700

(402) 595-1240 Fax

Western Service Area

Pam Mann, Admin.

200 South Silber St

North Platte NE 69101

(308) 535-8200

(308) 535-8277

Additional Functions of the Division of Developmental Disabilities

- ❖ Planning for a comprehensive, integrated system of services for persons with developmental disabilities.
- ❖ Coordinating a statewide system of quality of life review teams
- ❖ Publishing regulations and certification standards for providers of specialized developmental disability services
- ❖ Providing training and technical assistance to providers of specialized developmental disabilities services
- ❖ Working with Health and Human Services Finance and Support
- ❖ Financial Responsibility to determine each person's ability to contribute toward the cost of services received.
- ❖ Maintaining a statewide registry of persons eligibility for developmental disabilities services.



Nebraska Department of Health and Human Services

Your Link to Nebraska's Developmental Disabilities Services

Service Coordination Offices

Community-Based Services
Karen Kavanaugh, Interim Director
PO Box 98947
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(402) 471-8715