



## PROVIDER BULLETIN

No. 17-38

DATE: December 19, 2017

TO: All Providers Participating in Nebraska Medicaid Program

FROM: Thomas "Rocky" Thompson, Interim Director *TNT*  
Division of Medicaid & Long-Term Care

BY: Kimberly McClintick RN, Administrator I

RE: Change to Radiology Prior Authorizations for Fee for Service (FFS) Members

**Please share this information with administrative, clinical, and billing staff.**

Effective January 1, 2018, prior authorization will no longer be required for FFS radiology procedures and should not be sent to Telligen for processing. For members with Heritage Health coverage, prior authorization requirements will not change. Please consult the member's Heritage Health plan for prior authorization procedures.

Nebraska Medicaid staff will perform quarterly post payment reviews on FFS claims and will contact providers to request medical records. These inquiries may include a request for the provider to respond to a phone call or supply documentation to verify the radiology procedure provided to the Nebraska Medicaid client met medical necessity. In accordance with 471 NAC 2-002.03, failure to provide records of these services may result in a recoupment of payment.

If you have questions regarding this bulletin, please contact MLTC program staff via email at: [DHHS.MLTCPhysicalHealth@nebraska.gov](mailto:DHHS.MLTCPhysicalHealth@nebraska.gov) or Heritage Health prior authorizations, please use the following contact information:

### Nebraska Total Care

Provider Services 844-385-2192, Monday – Friday 7:00 am to 8:00 pm (CST)

<https://www.nebraskatotalcare.com/providers/preauth-check.html>

UnitedHealthcare Community Plan of Nebraska

Provider Services: 866-331-2243, Monday – Friday 7:00 am to 8:00 pm (CST)

[www.unitedhealthcareonline.com](http://www.unitedhealthcareonline.com)

WellCare of Nebraska

Provider Services 855-599-3811, Monday – Friday 7:00 am to 8:00 pm (CST)

[www.wellcare.com/Nebraska](http://www.wellcare.com/Nebraska)

Medicaid Provider Bulletins, such as this one, are posted on the DHHS website at [http://dhhs.ne.gov/medicaid/Pages/med\\_pb\\_index.aspx](http://dhhs.ne.gov/medicaid/Pages/med_pb_index.aspx). The “Recent Web Updates” page will help you monitor changes to the Medicaid pages.