

# PROVIDER BULLETIN

**No. 16-25**

DATE: October 14, 2016

TO: All Medicaid Providers

FROM: Calder Lynch, Director   
 Division of Medicaid & Long-Term Care

BY: Carmen Bachle, Communications Coordinator

RE: Heritage Health Provider Orientation

**Please share this information with administrative, clinical, and billing staff.**

Heritage Health, the state's new integrated Medicaid delivery system, begins on January 1, 2017. The three health plans: Nebraska Total Care, UnitedHealthCare Community Plan of Nebraska and WellCare of Nebraska have joined together to offer Provider Orientation Sessions. During these meetings each of the plans will be giving a presentation and there will be a 30 minute Q&A session. Key topics include: Claims, Prior Authorization, Contracting, Provider Resources, Behavioral Health, and Pharmacy.

### Provider Orientation Sessions

October 19, 2016	<b>SCOTTSBLUFF</b> 8:30 am -11:00 am	Hampton Inn & Suites Scottsbluff- Black Mesa Room 301 W Highway 26, Scottsbluff, NE
October 20, 2016	<b>SIDNEY</b> 8:30 am -11:00 am	Country Inn & Suites 664 Chase Blvd. Sidney, NE
October 21, 2016	<b>NORTH PLATTE</b> 9:00 am -11:30 am	Holiday Inn - Paiute Room 300 Holiday Frontage Rd, North Platte, NE
October 24, 2016	<b>OMAHA (session 1)</b> 8:30 am -11:00 am	Regency Lodge— Grand Lodge Ballroom 909 S. 107th Ave, Omaha, NE
October 24, 2016	<b>OMAHA (session 2)</b> 1:00 pm -3:30 pm	Regency Lodge— Grand Lodge Ballroom 909 S. 107th Ave, Omaha, NE
October 27, 2016	<b>SOUTH SIOUX CITY</b> 1:00 pm -3:30 pm	Marina Inn 385 E. 4 <sup>th</sup> Street, So. Sioux City, NE
October 31, 2016	<b>LINCOLN (session 1)</b> 9:00 am -11:30 am	Nebraska Health Care Association 1200 Libra Drive, Suite 100, Lincoln, NE
November 1, 2016	<b>LINCOLN (session 2)</b> 1:00 pm -3:30 pm	Embassy Suites Regents A Room 1040 P St, Lincoln, NE
November 8, 2016	<b>FREMONT</b> 1:00 pm -3:30 pm	Fremont Health Park Plaza Conference Room 3 450 E 23 <sup>rd</sup> St, Fremont, NE
November 10, 2016	<b>VALENTINE</b> 9:00 am -11:30 am	Niobrara Lodge 803 E. Hwy 20, Valentine, NE

November 11, 2016	<b>NORFOLK</b> 9:00 am -11:30 am	Faith Regional University – Madison Room 110 N. 29th St, Suite 102, Norfolk, NE
November 15, 2016	<b>KEARNEY</b> 9:00 am -11:30 am	Holiday Inn State Room DE 110 Second Ave, Kearney, NE
November 16, 2016	<b>GRAND ISLAND</b> 8:30 am -11:00 am	Quality Inn and Conference Center 7838 S Hwy 281 Grand Island, NE
November 18, 2016	<b>COLUMBUS</b> 1:00 pm -3:30 pm	Columbus Community Hospital Platte Room, 3 <sup>rd</sup> Floor, Columbus, NE 68601

We recommend that all Medicaid providers and/or their billing and administrative staff who will participate in Heritage Health attend one of these sessions.

For more information about Heritage Health, visit our webpage: [dhhs.ne.gov/heritagehealth](http://dhhs.ne.gov/heritagehealth)

If you have any questions, please contact Carmen Bachle at [Carmen.Bachle@nebraska.gov](mailto:Carmen.Bachle@nebraska.gov).