

# PROVIDER BULLETIN

**No. 16-22**

DATE: September 21, 2016

TO: All Providers Participating in Nebraska Medicaid Program

FROM:   
Calder Lynch, Director  
Division of Medicaid & Long-Term Care

BY: Erica Brooks, Program Specialist  
Program Integrity

RE: Provider Screening and Enrollment – Revalidation

**Please share this information with administrative, clinical, and billing staff.**

The purpose of this bulletin is to remind providers of the requirement to complete revalidation of their enrollment with Nebraska Medicaid.

42 CFR 455, Subpart E mandates the revalidation of all providers at least every five (5) years, regardless of provider type. Now that the Maximus provider enrollment web portal has implemented, revalidation is one of the requirements that is being enforced.

All providers who were enrolled with Nebraska Medicaid as of March 2011 will need to be revalidated in the initial revalidation cycle which is occurring now, in 2016. Providers who enrolled with Nebraska Medicaid after March 2011 will have to complete revalidation by the end of the five (5) year period from their enrollment effective date.

Maximus has already notified effected providers in writing twice and will send at least one additional written notice in the coming months to providers who have not yet completed revalidation. **Providers that do not complete revalidation will have their enrollment ended November 25, 2016. Providers will not be eligible for claims payment after that date. Providers should complete revalidation as soon as possible to ensure sufficient processing time in order to avoid any gaps in eligibility.**

To facilitate the revalidation process, provider data already known to Medicaid & Long-Term Care (MLTC) has been pre-populated on the Maximus web portal registration and enrollment screens. Group members will need to complete their registration as part of the revalidation process (*see* Provider Bulletin 15-52).

**Providers MUST be enrolled with Nebraska Medicaid prior to finalizing their credentialing and contracting with a Heritage Health plan.**

Providers can utilize the portal to verify their revalidation due date by creating an account and accessing their enrollment data. Instruction documents are available on the portal. Providers who remain unsure of whether or not they are included in this initial revalidation may direct questions to Maximus Customer Service at [nebraskamedicaidPSE@maximus.com](mailto:nebraskamedicaidPSE@maximus.com) or 844-374-5022.

Additional information regarding revalidation can be found on the Nebraska Medicaid Program Provider Screening and Enrollment webpage:

<http://dhhs.ne.gov/medicaid/Pages/Provider-Screening-and-Enrollment.aspx> .