

PROVIDER BULLETIN

No. 16-18

DATE: July 19, 2016

TO: All Providers Participating in Nebraska Medicaid Program

FROM: Calder Lynch, Director 
Division of Medicaid & Long-Term Care

BY: Erica Brooks, Program Specialist
Program Integrity

RE: Provider Screening and Enrollment – Retroactive Enrollment of Providers

Please share this information with administrative, clinical, and billing staff.

The purpose of this provider bulletin is to rescind two previous provider bulletins (12-36 and 12-67) regarding the retroactive enrollment of providers and supply guidance on the current practice for retroactive enrollment of providers.

With the implementation of the Nebraska Medicaid & Long-Term Care (MLTC) provider screening and enrollment web portal, providers are now able to request and automatically receive a retroactive effective date within 6 months of their application submission date. Personal Assistance Service and Waiver services providers are not eligible to request retroactive effective dates.

Providers are able to request effective dates farther back than 6 months, however those requests will be routed to Nebraska Medicaid staff for review and approval/denial. Providers are encouraged to utilize the web portal functionality to upload documentation in support of retroactive effective dates greater than 6 months. See 471 NAC 3-002 for additional information regarding exceptions to the 6 month claims timely filing requirement, which can be found here: http://www.sos.ne.gov/rules-and-regs/regsearch/Rules/Health_and_Human_Services_System/Title-471/Chapter-03.pdf

Please note, Nebraska Medicaid policy for timely claims submission is 6 months from the date of service. Approval of a retroactive enrollment effective date does not guarantee payment of claims. Providers that have an approved retroactive effective date will receive instructions regarding batch processing of effected claims that must be followed in order to avoid timely filing claim denials. All other claim processing standards and requirements still apply.

Questions regarding the web portal or enrollment process can be directed to Maximus at nebraskamedicaidPSE@maximus.com or to Maximus Provider Customer Service at 1-844-374-5022. Phone representatives are available Monday through Friday from 8:00 AM to 5:30 PM Central Time.