

# PROVIDER BULLETIN No. 15-23

July 21, 2015

TO: All Providers Participating in the NE Medicaid Program  
All Medicaid EDI Trading Partners

FROM: Calder A. Lynch, Director   
Division of Medicaid & Long-Term Care

BY: Alissa Gunning  
Medicaid IT Initiatives

RE: Medicaid ICD-10 Implementation Project Test Plan

**Please share this information with Clinical, Coding, Billing, and IT Staff**

The United States Department of Health and Human Services requires that all HIPAA covered entities use the International Classification of Diseases, 10<sup>th</sup> Revision (ICD-10) codes beginning October 1, 2015. This bulletin provides information regarding the Nebraska Medicaid ICD-10 testing.

While testing is not required, it is highly recommended to ensure accurate and prompt payment of Fee-For-Service claims after October 1, 2015.

Please “click to subscribe” at <http://dhhs.ne.gov/medicaid/Pages/ICD-10.aspx> to receive alerts on webpage updates as further information is available.

NOTE: This bulletin revises the ICD-10 Test Plan outlined in [Provider Bulletin No. 14-27](#).

## Instructions for ICD-10 Fee-for-Service Claim Testing:

### **Creation of Test Claims:**

**Important:** For testing purposes only, use **04/01/15** as the ICD-10 test implementation date. Future dates of service cannot be tested by Nebraska Medicaid.

**Note:** Follow the rules for each claim type outlined in [Provider Bulletin 15-22](#) to determine how to use ICD-9 and ICD-10 codes on test claims based on dates of service before and after the test implementation date of 04/01/2015.

- **Real data is required** on test claims (e.g. current eligible Medicaid IDs, active Medicaid Provider NPI, Taxonomy and Zip Code +4, etc.)
- Providers are encouraged to submit a variety of types of claims, as appropriate
- To ensure successful testing and prevent fatal errors for non-ICD-10 issues, please review claims for accuracy prior to submission.
- For claim outcome comparison, real claim data that was previously paid using ICD-9 diagnosis and surgical procedure codes can be re-submitted on test claims modified to the equivalent ICD-10 codes and appropriate test dates of service.

### ***Electronic:***

- Both ICD-9 and ICD-10 codes should be included **in the same file** during testing following these testing rules:
  - Use **04/01/2015**, instead of 10/01/15, as the **ICD-10 test implementation date**.
  - ICD-9 will be accepted only with dates of service prior to **04-01-2015**.
  - ICD-10 will be accepted only with “to” or “discharge” dates of service on or after **04-01-2015**.
  - ICD-9 and ICD-10 will **not** be accepted **on the same claim**.
  - Practitioner claims with dates of service that span the implementation date should be split into two claims. This means that ICD-9 codes with dates of service prior to **04-01-2015** are on one claim and ICD-10 codes with dates of service on **04-01-2015** or later are on the other.
  - ICD-10 codes should be submitted without the decimal, just as ICD-9 is submitted today.

### ***Paper:***

- Only ICD-10 codes will be accepted during testing following these testing rules:
  - Use **04/01/2015**, instead of 10/01/15, as the **ICD-10 test implementation date**.

- The ICD indicator box must be marked appropriately on all claims (e.g. “0” for ICD-10). Claims without the indicator will be rejected and fail testing.
- Test claims submitted with an ICD-9 indicator and/or ICD-9 codes will be rejected.
- Providers will receive an email of their test results per submitted batch. When two (2) successful test batch results notifications are received, testing is complete.
- Results will be emailed back to the provider from the [DHHS.MedicaidICD10PaperClaimsTesting@Nebraska.gov](mailto:DHHS.MedicaidICD10PaperClaimsTesting@Nebraska.gov) mailbox with the subject line “ICD-10 Test Claims Results”.

## **Submission of Test Claims:**

### ***Electronic:***

- Contact your Trading Partner/clearinghouse and let them know you would like to test with NE Medicaid.
- To register for testing, have your Trading Partner contact the Nebraska Medicaid EDI Help Desk at 866-498-4357 or 402-471-9461 (Lincoln) or [DHHS.MedicaidEDI@nebraska.gov](mailto:DHHS.MedicaidEDI@nebraska.gov).
- The EDI Help Desk will coordinate with your Trading Partner for the receipt of test files and distribution of test results.
- The provider must work with their Trading Partner to receive test results.
- One test file for each 837 claim type (I, P, D) will be accepted per day, i.e., one file for 837P (professional) claims and one file of 837I (institutional) claims may be submitted the same day.
- Test Files will be limited to a maximum of 50 claims.
- Providers should work with their Trading Partner to determine when testing is complete.

### ***Paper:***

- Submit ICD-10 test claims in batches with a minimum of five (5) to a maximum of seven (7) claims each per submission via:
  - Secure email\* as an attachment to: [DHHS.MedicaidICD10PaperClaimsTesting@Nebraska.gov](mailto:DHHS.MedicaidICD10PaperClaimsTesting@Nebraska.gov)
  - Secure fax server at: 402-742-1135
- Use the subject line: “ICD-10 Test Claims”
- You must provide an email address for receipt of test results.
- If you submit fewer than five (5) claims in a batch, even if the results of the claims pass ICD-10 testing, it will be considered a test fail for not meeting the sample size requirements.

\*Note – If a provider office does not have a secure email system, instructions for utilizing the Nebraska Medicaid’s secure email system are located at the end of this provider bulletin.

### Tips for preparing to test:

- Build a diverse grouping of claims to be used for comparison in testing.
- Evaluate the completeness of clinical documentation to ensure that a specific ICD-10 code can be identified and supported by the documentation.
- Have coders practice entering ICD-10 codes and discover any training needs.
- Production claims that have successfully been processed by Nebraska Medicaid would be good claims to re-code with ICD-10 for testing as resulting errors are more likely to relate to ICD code testing. This will also allow the State to compare test results with the originally processed claims to ensure consistency in edit and payment logic.
- Please work with your billing staff, office management software vendor, IT staff and clearinghouse, as appropriate, to ensure readiness for testing.

### Resources

Nebraska Medicaid ICD-10 website at:

<http://dhhs.ne.gov/medicaid/Pages/ICD-10.aspx>

Visit the Nebraska ICD-10 Collaborative website at:

<http://www.nebraskaicd10.org/> for information about training opportunities and other resources.

Check out the Nebraska Health Information Management Association website at:

<http://www.nhima.org> for some training opportunities in Nebraska.

The Centers for Medicare & Medicaid Services (CMS) has resources to help prepare for a smooth transition. Visit [www.cms.gov/ICD10](http://www.cms.gov/ICD10) to find out more.

### Questions?

Please submit questions about this bulletin or about ICD-10 to

[DHHS.ICD-10Implementation@nebraska.gov](mailto:DHHS.ICD-10Implementation@nebraska.gov).

The Nebraska Medicaid ICD-10 Project website also has a number of Frequently Asked Questions at <http://dhhs.ne.gov/medicaid/Pages/ICD-10.aspx> .

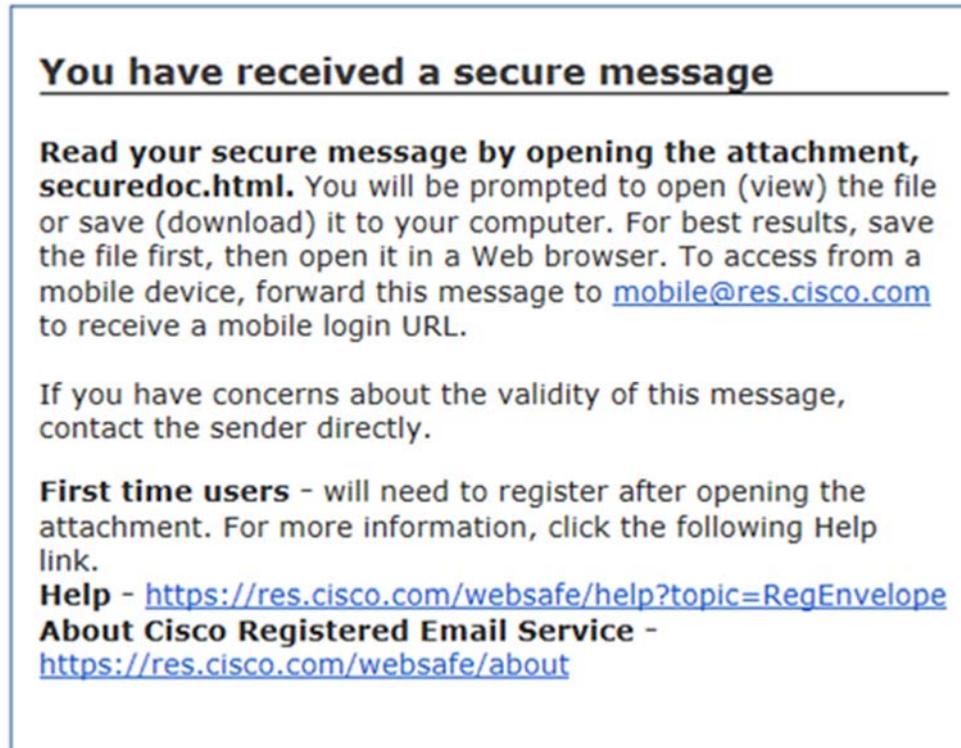
The Centers for Medicare & Medicaid Services (CMS) website has published a list of provider resources at:

<http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html>.

## CISCO Secure Email

To sign up for the CISCO secure email system:

- Providers must first receive a secure email from Nebraska Medicaid. If this has not already been completed, simply submit an email to the Medicaid ICD-10 Paper Claims Testing email address: ([DHHS.MedicaidICD10PaperClaimsTesting@Nebraska.gov](mailto:DHHS.MedicaidICD10PaperClaimsTesting@Nebraska.gov)) requesting a secure email reply.
- Once this has been completed, the following email will be sent to the registrant:



- As indicated in the message, open the attachment titled “securedoc.html”.
- The following page will appear:



- Click on the indicated link which will prompt the account creation screen.
- Complete the required information and submit.
- The registrant will then receive an account activation email:

## Activation

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The registrant can begin sending and receiving secure emails to/from the State of Nebraska by logging in at:

<https://res.cisco.com/websafe/login.action>.

For assistance with this feature, please contact the Medicaid Claims Customer Service Line at 877-255-3092 (toll free) or 402-471-9128 (local).