

PROVIDER BULLETIN

No. 15-12

Date: April 3, 2015

To: Nebraska Medicaid Providers

From: Calder A. Lynch, Director 
Division of Medicaid and Long-Term Care

By: Patty Pierson, Program Coordinator, Managed Care

Re: Physical Health Managed Care Changing Scope

Please share this information with administrative, clinical and billing staff.

This bulletin is intended to provide information relating to the Medicaid Physical Health Managed Care Program. Effective July 1, 2015, additional services will be included in the Basic Benefits package and additional populations will become mandatory to enroll in Physical Health Managed Care.

Services that are being carved into the Basic Benefits package on July 1, 2015, include hospice and non-emergency ambulance transportation services. Dental services will not be carved in at this time, as outlined in Provider Bulletin 15-11.

To be eligible for benefit consideration, providers must be enrolled in the NE Medicaid Program, participate in the managed care network, and bill their services to the managed care plan in which the client is enrolled. These services will no longer be paid by the Fee-For-Service Medicaid program when a client is enrolled in physical health managed care.

Mandatory enrollment into physical health managed care beginning on July 1, 2015, will also include clients participating in the Every Woman Matters Program and those participating in the Subsidized Adoption Program.

There are no changes to the physical health Managed Care Organizations or Service Areas.

Service Area 1 includes Cass, Dodge, Douglas, Gage, Lancaster, Otoe, Sarpy, Saunders, Seward, and Washington counties. Service Area 2 includes the remaining 83 counties in the state.

Providers of hospice, and non-emergency ambulance transportation services are encouraged to contact the Managed Care Organizations in their service area regarding network participation in advance of this program change that takes place July 1, 2015.

Managed Care Organizations in Service Area 1

Aetna Better Health of Nebraska
Medical Services Provider Contracting: 402-995-7068

UnitedHealthcare Community Plan
Medical Services Provider Contracting: 1-877-842-3210

Managed Care Organizations in Service Area 2

Aetna Better Health of Nebraska
Medical Services Provider Contracting: 402-995-7068

Arbor Health Plan
Medical Services Provider Contracting: 1-888-738-0004, Option 1

Additional information on Nebraska's Medicaid Managed Care Program can be found on the DHHS Medicaid and Long-Term Care web site at:

http://dhhs.ne.gov/medicaid/Pages/med_medcontracts.aspx

If you have questions regarding this bulletin, please contact Patty Pierson at 402-471-4547 or Patty.Pierson@nebraska.gov or Dannie Elwood at 402-471-4684 or Dannie.Elwood@nebraska.gov.