

PROVIDER BULLETIN

No. 14-15

Date: April 11, 2014

TO: Medicaid & Long-Term Care Transportation Providers

FROM: Vivianne M. Chaumont, Director 
Division of Medicaid & Long-Term Care

BY: Dawn Vosteen, Program Specialist

RE: Non-Emergency Transportation Brokerage Service

The intent of this Provider Bulletin is to update information on the new Non-Emergency Transportation Broker for Medicaid covered services referenced in Provider Bulletin No. 14-08.

Beginning May 1, 2014, IntelliRide will preauthorize and arrange all non-emergency medical transportation for Medicaid eligible clients. Additional information is available by contacting the IntelliRide provider line at 402-401-6990 or visiting www.iridenow.com/nebraska.

Nebraska Medicaid transportation providers will not need to re-enroll as Medicaid providers. However, all transportation providers must complete and submit a new 5010 Trading Partner Authorization form authorizing IntelliRide to submit and receive electronic claim transactions on their behalf for payment. IntelliRide has sent announcement letters and provided the 5010 Trading Partner Authorization form to enrolled transportation providers. It is the provider's responsibility to complete and sign the 5010 Trading Partner Authorization form and return it to Nebraska Medicaid Electronic Data Interchange (EDI) Help Desk. You may submit the completed form by fax to **(402) 742-2353** or mail it to the address listed here:

Nebraska Medicaid EDI Help Desk
P O Box 95026
Lincoln, NE 68509

For claims with dates of service through April 30, 2014, American Medical Response (AMR) will continue to submit electronic claims to Medicaid that are received by AMR no later than May 7, 2014.

Trips submitted to AMR after May 7, 2014, will be processed for payment manually by AMR through July 29, 2014. After July 29, 2014, it will be the transportation provider's responsibility to submit a CMS 1500 to the Medicaid Claims Unit for payment.

On May 15, 2014, IntelliRide will begin submitting electronic claims for dates of service beginning May 1, 2014.

For questions regarding the information in this bulletin, please contact Dawn Vosteen, Program Specialist at dawn.vosteen@nebraska.gov or 402-471-9530.