

# PROVIDER BULLETIN No. 13-28

Date: April 8, 2013

To: Nebraska Medicaid Providers

From: Vivianne M. Chaumont, Director   
Division of Medicaid and Long-Term Care

By: Pattie Flury, Unit Manager

Re: Implementation of Program of All-Inclusive Care for the Elderly (PACE)

**Please share this information with all pertinent staff, including administrative, clinical, services coordination, and billing staff.**

The Nebraska Department of Health and Human Services, Division of Medicaid and Long-Term Care, is implementing a new program, the Program of All-Inclusive Care for the Elderly, also known as PACE. PACE provides comprehensive, coordinated health care and long-term services and supports for voluntarily enrolled individuals. Eligible persons must be aged 55 and older; meet Nebraska Medicaid's nursing facility level of care criteria; live within the service area of an approved PACE provider; and be able to safely live in a community setting, with PACE services, at the time of enrollment.

The benefits package for PACE includes all Medicare and Medicaid covered items and services and other services as determined necessary by the PACE provider's interdisciplinary team. All services must be received solely through the PACE provider and its subcontractors. PACE participants may be fully and personally liable for the cost of unauthorized or out-of-PACE program services. Enrollees will have a PACE membership card as well as stickers affixed to their Medicare and Medicaid cards, as applicable, indicating that they are a PACE participant.

Currently one organization has been approved to be a PACE provider in Nebraska, Immanuel Pathways. Their service area includes all of Douglas and Sarpy Counties and portions of Cass, Dodge, Saunders, and Washington Counties. Immanuel Pathways is marketing to potential participants in their service area and performing enrollment activities and plans to become operational May 1, 2013.

If you have questions regarding this bulletin, please email [DHHS.PACE@nebraska.gov](mailto:DHHS.PACE@nebraska.gov).

## **Frequently Asked Questions**

### 1. How does PACE impact me or my agency/office?

The PACE organization is the sole Medicaid provider for any participant who is enrolled in PACE. The PACE organization pays for services to medical providers who are members of their provider network. Medicaid fee-for-service claims for PACE enrollees will be automatically denied.

PACE participants cannot be simultaneously enrolled in PACE and receive Medicaid Home and Community-Based Services (HCBS) waiver or Medicaid Personal Assistance Services (PAS). PACE enrollees must receive all services through the PACE provider, e.g., behavioral health services, prescription drugs, durable medical equipment, home health care and in-home supports.

### 2. How will we know someone is enrolled in PACE?

Enrollees will be issued a PACE membership card. Stickers will be affixed to their Medicare and Medicaid cards, as applicable, indicating PACE participation. Providers may also verify PACE participation electronically by accessing RFS6 (a Medicaid eligibility inquiry screen), or using the 270/271 electronic HIPAA eligibility request and response transaction, or accessing the Nebraska Medicaid Eligibility System (NMES) Telephone Voice Response System. For more information about these means of accessing eligibility information, contact the Medicaid Electronic Data Interchange (EDI) Help Desk at 866-498-4357 (toll free) or 402-471-9461 (in Lincoln) or via email at [DHHS.MedicaidEDI@nebraska.gov](mailto:DHHS.MedicaidEDI@nebraska.gov)

### 3. What if a PACE participant requires emergency care while traveling in an area where no PACE-contracted provider is available?

The emergency care provider should contact PACE for payment information and instruction. Immanuel Pathways' phone number is 402-991-0330. Their on call emergency service phone number is (402) 991-7223.