



PROVIDER BULLETIN No. 07-03

January 24, 2007

TO: Medicaid Mental Health and Substance Abuse Providers

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Deputy Medicaid Administrator Medicaid Division

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RE: Crisis Services

Please share this information with administrative, clinical, and billing staff

Medicaid policy requires a comprehensive assessment, which includes both the biopsychosocial assessment (H0002) and initial psychiatric diagnostic interview (90801), prior to the delivery of mental health/substance abuse services, 471 NAC 32-001.01 and 471 NAC 20-001.22. Mental health/substance abuse providers have indicated that it may take some weeks to get a client scheduled to see their supervising practitioner. During this time, some clients may have emergency mental health needs that require intervention. In order to meet those needs, the following alternatives are in place:

For Medicaid Managed Care clients (NMMCP), the five Customer Assistance Program (CAP), sessions per year can be utilized to provide mental health/substance abuse treatment for up to four weeks between the biopsychosocial assessment (H0002) and the initial psychiatric diagnostic interview (90801). See Magellan Provider Handbook Appendix B, Customer Assistance Program (CAP) and Appendix C 5.2.6 and 5.3.7.07. For CAP services, bill the appropriate procedure code and use diagnosis code V40.9.

For Medicaid fee-for-service clients (NMAP), who are in crisis and require mental health/substance abuse intervention between the biopsychosocial assessment (H0002) and the initial psychiatric diagnostic interview (90801), Non-Residential Crisis Intervention may be utilized, 471 NAC 32-003.01A and 32-003.05. For fee-for-service clients, bill the appropriate procedure code with the ET modifier. Rates are the same as the base code (i.e., 90804ET is the same rate as 90804). The crisis procedure codes can be used for billing both children and adult fee-for-service claims.

For questions, you may contact Carl Chrisman, 402-437-4218 at Magellan Behavioral Health and Roxie Cillessen, 402-471-9224 at Nebraska Medicaid.