

# PROVIDER BULLETIN

No. 15-37

September 17, 2015

TO: All Hearing Aid Providers Participating in the Nebraska Medicaid Program

FROM: Calder A. Lynch, Director   
Division of Medicaid and Long-Term Care

BY: Bill Wisell, Program Specialist

RE: Prior Authorizations through Telligen and ICD-10 Implementation

Please share this information with administration, sales, dispensing, and billing staff for Hearing Aid providers.

**This bulletin gives ICD-10 implementation instructions to providers participating in Nebraska Medicaid fee-for-service and who utilize prior authorization services through Telligen.**

The United States Department of Health and Human Services requires that all HIPAA covered entities use the International Classification of Diseases, 10<sup>th</sup> Revision, (ICD-10) codes beginning October 1, 2015.

Providers must enter the ICD-CM primary diagnosis code on all prior authorizations.

Only ICD-9 codes will be accepted on prior authorization forms for dates of service **before** October 1, 2015.

Only ICD-10 codes will be accepted on prior authorization forms for dates of service **on or after** October 1, 2015.

Telligen has end-dated all existing prior authorizations for September 30, 2015, and has notified providers who are impacted. Providers should resubmit prior authorization requests with ICD-10 codes for dates of service on or after October 1, 2015, for services that are still needed. **Telligen has notified providers that prior authorization requests with dates of service on or after October 1, 2015 are now being accepted.**

The MC-9HA form has been revised to include ICD Indicator checkboxes. Providers must indicate which code set (i.e., ICD-9 or ICD-10) is being submitted on the Prior Authorization and the Claim form, effective immediately.

For questions regarding the prior authorization process for the Nebraska Medicaid managed care organizations (MCOs), please contact them directly.

For questions regarding the program information in this bulletin, please contact Bill Wisell, Program Specialist at [bill.wisell@nebraska.gov](mailto:bill.wisell@nebraska.gov) or 402-471-9384.

See the ICD-10 website at <http://dhhs.ne.gov/medicaid/Pages/ICD-10.aspx> or email [DHHS.ICD-10Implementation@nebraska.gov](mailto:DHHS.ICD-10Implementation@nebraska.gov) for information or questions specifically related to ICD-10.