

PROVIDER BULLETIN

No. 14-10

February 13, 2014

TO: Nebraska Medicaid Providers

FROM: Vivianne M. Chaumont, Director 
Division of Medicaid & Long-Term Care

By Gaylene R. Jeffries, RN Program Specialist
Division of Medicaid & Long-Term Care

RE: Utilization and Review Organization

The Division of Medicaid & Long-Term Care has awarded a contract to Telligen, a Quality Improvement Organization (QIO) to perform utilization and quality review activities for Medicaid clients not enrolled in a Managed Care Organization (MCO). **Effective May 1, 2014**, Services for which review activities will be conducted, are listed below:

- Home Health Agencies
- Private Duty Nurses
- Durable Medical Equipment and Hearing Aids
- Hospitals

Telligen will begin performing prior authorization services and utilization management effective May 1, 2014. You will receive additional information through Provider Bulletins and from Telligen.

Home health agencies, private duty nurses and hospitals should continue to work with QUALIS Health, the current contractor through April 30, 2014.

If you have questions regarding this bulletin please contact Gay Jeffries at DHHS.MLTCPhysicalHealth@nebraska.gov.