



Nebraska's Medicaid Managed Care

Heritage Health – Pharmacy Webinar  
July 22, 2016: 12:00 pm – 2:00 pm

# NTC Overview



Nebraska Total Care (NTC) is a new MCO Plan for Heritage Health, Nebraska's Medicaid Managed Care Program, as of 1/1/17.



NTC is a Centene Corporation Health Plan



NTC Health Plan Headquarters – Omaha, NE



# Corporate Overview



## WHO WE ARE



Nebraska Total Care is a subsidiary of Centene Corporation, a St. Louis based company founded in Milwaukee in 1984.

#124  
on the  
Fortune 500 list

#4  
Fortune's Fastest  
Growing Companies (2015)

28,000 employees

## WHAT WE DO



28 states

with government sponsored  
healthcare programs

Medicaid  
(24 states)

Exchanges  
(15 States)

MA SNP  
(12 States)

Correctional  
(8 States)



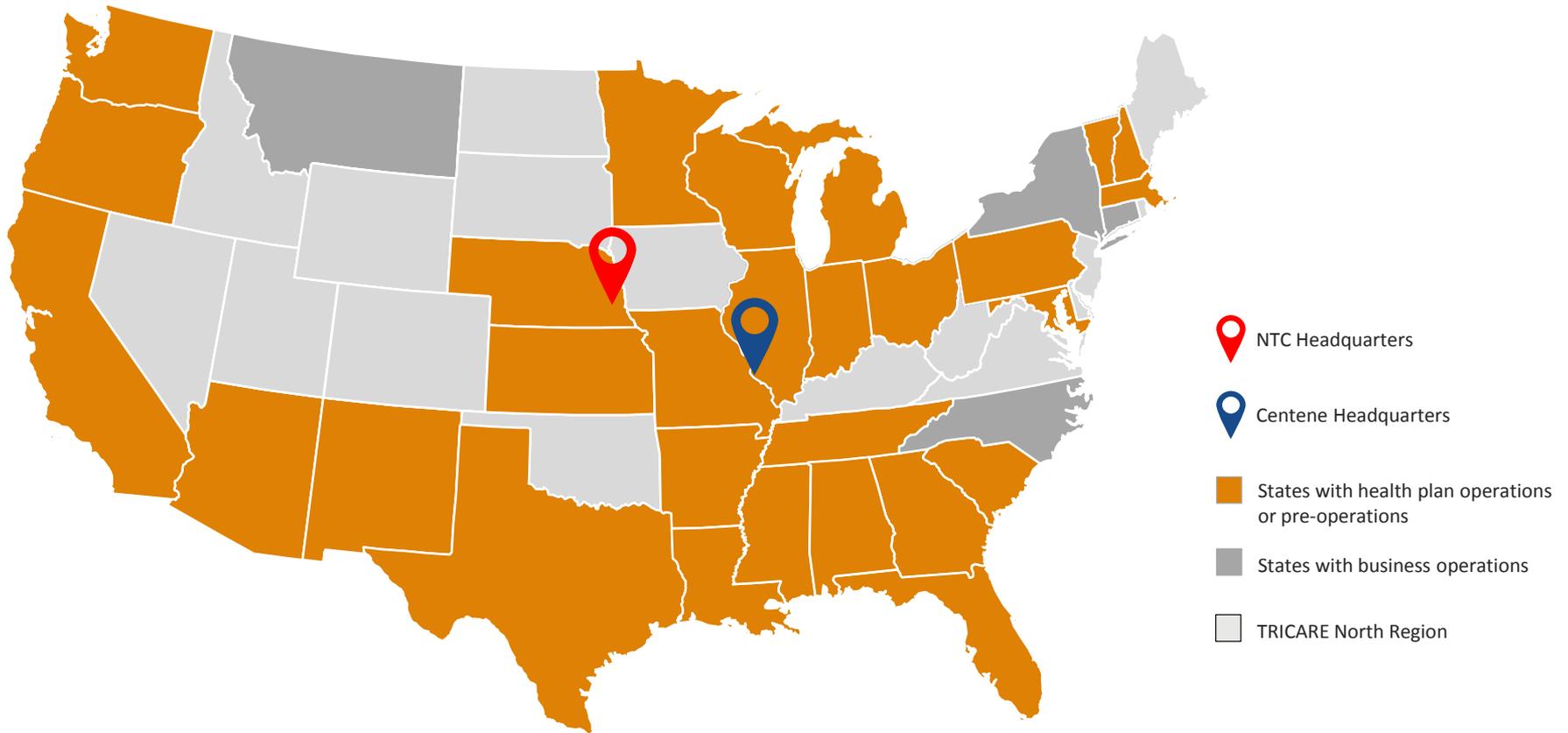
2 international markets

11.5 million members

Includes 2.8 million TRICARE eligibles

~290 Product / Market  
Solutions

# Centene's Operations



## Notes:

- NE and PA operations expected to commence January 1, 2017.
- Managed Service Organization (MSO) contracts in AL and MD expected to commence January 1, 2017 and July 1, 2017, respectively.

# NTC's Pharmacy Benefit Manager



US Script, A Centene Corporation owned PBM is becoming Envolve Pharmacy Solutions

**USscript**  
Integrity. Innovation. **Outcomes.**



**envolve**  
Pharmacy Solutions

# Centene's Envolve: A Family of Health Solutions



*Eligibility/Enrollment*

*Management Services*

*Claims Adjudication*

*Network Management*

*Encounters/Processing*

Envolve Pharmacy Solutions currently provides services to over 8 million Medicaid lives in 23 States

## Integrated Specialty Health Solutions



*Drug Benefit Management*  
*Acaria® Specialty Drug Solutions*  
*Online Drug Management Tools*  
*Analytics and Clinical Consulting*  
*Home Delivery Services*



*Digital Health*  
*Behavioral Health*  
*Health and Life Coaching*  
*Nurse Advice Line*  
*Care Gap Closure Services*  
*Foster Care Management*



*Vision Benefits*  
*Dental Benefits*

# A Perspective of Partnership



envolve™  
Pharmacy Solutions



nebraska  
total care™



HERITAGE  
HEALTH

**Ensure** we provide a high quality and cost effective pharmacy benefit

Design clinical **programs** to meet the **needs for Nebraska**

**Treat** your patients **as you would** – with **compassion** and **care**

Value your **Input** and care you provide to our members

# NTC Overview

- State Preferred Drug List (PDL) with state UM edits (quantity, PA, step)
- NTC will wrap the PDL with a formulary for therapy classes not covered under PDL
- NTC will program edits to comply with the Nebraska Medicaid Psychotropic Drugs and Youth Initiative

The PBM For NTC is Envolve Pharmacy Solutions



Envolve Pharmacy Solutions partners with  
CVSC for the pharmacy network contracting

# Network Contracting



- CVSC contracts with the pharmacies for retail benefit
  - Separate addendum is required per state regulation
  - Rates are negotiated between CVSC and pharmacies (independent, PSAO, chain)
  - The state has set the minimum dispensing fee for independent pharmacies
  - No transaction fees per state contract
  - Contract requests were sent on 6/30/16

# Network Contracting



- Specialty – separate contract with Envolve Pharmacy Solutions
  - Waiting on state approval of contract language

# Processing Claims



- Effective 1/1/17, NTC/Envolve Pharmacy Solutions Claims will be processed with:

BIN: 004336

PCN: MCAIDADV

RXGROUP: RX5459

# NTC Overview



- Nebraska Total Care will have a medication therapy management program
  - We will be engaging local pharmacy providers
  
- The plan will have a 90 day transition period to allow members to continue of their current therapy



# Who to contact?

- Contracting and payment for retail
  - CVSC
    - Phone: 866-488-4708
    - Fax: 480-314-8205
- Contracting and payment for specialty
  - Envolve Pharmacy Solutions
    - Email: [pharmacynetworksteam@usscript.com](mailto:pharmacynetworksteam@usscript.com)
- Prior Authorization Request
  - Envolve Pharmacy Solutions
    - Phone: 866-399-0928
    - Fax: 866-399-0929