

**NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES
BALANCING INCENTIVE PROGRAM
STAKEHOLDER ADVISORY COUNCIL MEETING**

June 24, 2014

1:00 to 4:00 PM

Lower Level Conference Room D

Nebraska State Office Building

301 Centennial Mall South, Lincoln, Nebraska

Members in attendance: Keri Bennett, Heath Boddy, Michael Chittenden, Kim Falk, Mary Gordon, Kathy Hoell, Mark Intermill, Tim Kolb, Julie Kaminski, Kathleen Mallatt, Sue Mimick, Steve Morris, Cheri Mundt, Dani Ohlman, June Pederson, Mike Schafer, Janet Seelhoff, Thomas Smith, Joni Thomas

Members not in attendance: Penny Clark, Shelley Wedergren

DHHS staff in attendance: Julie Docter, Chad Frank, Julie Gillmor, Heather Leschinsky

Welcome and Introductions

Julie Docter welcomed the Council members and introductions were made. The Council's role and operational standards were reviewed.

LB690 and Balancing Incentive Program (BIP) Overview

Julie Docter and Julie Gillmor provided an overview of LB690 and BIP, including a timeline and Medicaid program authorities with community long-term services and supports (LTSS) impacted by BIP.

Current Status of DHHS' BIP Application

Chad Frank updated the Council on the current status of DHHS' BIP application. The BIP has been established as a project in the Medicaid and Long-Term Care (MLTC) Division and Steering and Operating Committees oversee the development of the application. Chad identified members of both committees, and rosters will be provided to the Council. Work groups were also utilized to develop recommendations pertaining to the No Wrong Door/Single Entry Point (NWD/SEP) system, Core Standardized Assessment and Conflict Free Case Management, and automation of aspects of the BIP required structural changes.

Julie Gillmor presented a high level person-flow draft document to illustrate how individuals' experience of functional and financial eligibility determination for Medicaid and community LTSS might proceed via the BIP process established in Nebraska.

In light of the draft person-flow, Chad reported several decisions made by the Steering Committee to date:

- DHHS will approach entities to secure their agreement to be No Wrong Door/Single Entry Point (NWD/SEP) physical locations.
- The Aging and Disability Resource Center (ADRC) phone number will be the publicized NWD/SEP phone number.

- ACCESS Nebraska will be the publicized website/web portal URL on which the NWD/SEP Level 1 Screen will be located. The Level I Screen will be an adaption of a screen that currently exists there.
- The Level II Assessment will be located in OnBase, a content management software program utilized by the State.
- Tentatively, the plan is to competitively procure an entity or entities to complete the Level II Assessment.

Finally, Chad presented a timeline for key DHHS application deliverables.

Q & A

Throughout the meeting questions were raised by Council members, and answers were provided. Council members:

- Recommended BIP materials provide clarity pertaining to two-fold eligibility: financial and functional.
- Recommended programmatic criteria be developed/enhanced to promote smooth and coordinated care transitions.
- Recommended outbound calls be made to consumers regarding their LTSS need.
- Recommended Level II Assessment and medical necessity determination in managed care be as closely aligned as possible.
- Noted conflict exists in State provided case management when a Services Coordinator cannot advocate for services for a consumer that have been denied or terminated by the State.
- Requested an opportunity to review the application prior to its submission to the Centers for Medicare and Medicaid Services (CMS).
- Requested the application be forwarded to Council members upon submission to CMS.

Next Meeting

The next meeting of the Council is contingent CMS' approval of DHHS' application.

Public Comment

A member of the public:

- Suggested numerous NWD/SEP locations across the state because consumers prefer in-person contact when exploring Medicaid community LTSS options.