

Frequently Asked Questions RE: Provider Bulletin 16-22

A recent Provider Bulletin (16-22) was issued to remind providers of the requirement to complete revalidation of their enrollment with Nebraska Medicaid. Please see the following section for answers to the most common questions related to revalidation.

1. Who is included in the initial revalidation?

All Medicaid providers and enrolled affiliates are required to revalidate if they were enrolled with Nebraska Medicaid as of March 2011 and have an end date that is blank or 12/31/99 in Maximus Decision Point.

- If a provider goes into their record in DecisionPoint at www.nebraskamedicaidproviderenrollment.com and sees that they have an “open” Revalidation Date of 12/31/9999 they can complete their revalidation right now. The Provider can also contact Maximus Customer Service at 844-374-5022 or via nebraskamedicaidpse@maximus.com.
- If there is a date in that field (not 9999 as the year) then revalidation is due within 120 days of that date. If they go into their record before that date, any changes they make will be treated as an update and they will have to go back in within the 120 day window to complete revalidation.

2. Do I have to revalidate my group affiliates?

Yes, any provider enrolled in the Medicaid program including all group affiliates (group members) must revalidate.

3. How do I handle group affiliates (group members) that no longer work in my practice?

Providers must revalidate the information on each group affiliate and then disenroll that group affiliate. Any group affiliate that is not revalidated will be end dated after 11/25/16.

4. What if I do not revalidate?

Your Medicaid provider number will be ended after 11/25/16. Providers will not be eligible to participate as a Nebraska Medicaid or Heritage Health Managed Care Organization (MCO) provider if they are not revalidated.

5. What should I do if I think I have revalidated but I am still getting notices or phone calls indicating that I have not revalidated?

Please contact Maximus Customer Service at 844-374-5022 or nebraskamedicaidpse@maximus.com to discuss your revalidation status.