

471-000-63 Nebraska Medicaid Billing Instructions for Podiatry Services

The instructions in this appendix apply when billing Nebraska Medicaid, also known as the Nebraska Medical Assistance Program (NMAP), for Medicaid-covered services provided to clients who are eligible for fee-for-service Medicaid or enrolled in the Nebraska Health Connection Medicaid managed care plan Primary Care +. Medicaid regulations for podiatry services are covered in 471 NAC 19-000.

Claims for services provided to clients enrolled in a Nebraska Medicaid managed care health maintenance organization plan (e.g., Share Advantage) must be submitted to the managed care plan according to the instructions provided by the plan.

Third Party Resources: Claims for services provided to clients with third party resources (e.g., Medicare, private health/casualty insurance) must be billed to the third party payer according to the payer's instructions. After the payment determination by the third party payer is made, the provider may submit the claim to Nebraska Medicaid. A copy of the explanation of benefits, remittance advice, denial, or other documentation from the third party resource must be submitted with the claim. For instructions on billing Medicare crossover claims, see 471-000-70.

Verifying Eligibility: Medicaid eligibility, managed care participation, and third party resources may be verified from –

1. The client's monthly Nebraska Medicaid Card or Nebraska Health Connection ID Document. For explanation and examples, see 471-000-123;
2. The Nebraska Medicaid Eligibility System (NMES) voice response system. For instructions, see 471-000-124; or
3. The standard electronic Health Care Eligibility Benefit Inquiry and Response transaction (ASC X12N 270/271). For electronic transaction submission instructions, see 471-000-50.

CLAIM FORMATS

Electronic Claims: Podiatry services are billed to Nebraska Medicaid using the standard electronic Health Care Claim: Professional transaction (ASC X12N 837). For electronic transaction submission instructions, see 471-000-50.

Paper Claims: Podiatry services are billed to Nebraska Medicaid on Form CMS-1500, "Health Insurance Claim Form." Instructions for completing Form CMS-1500 are in this appendix. The CMS-1500 claim form may be purchased from the U. S. Government Printing Office, Superintendent of Documents, Washington, D.C. 20402 or from private vendors.

Share of Cost Claims: Certain Medicaid clients are required to pay or obligate a portion of their medical costs due to excess income. These clients receive Form EA-160, "Record of Health Cost – Share of Cost – Medicaid Program" from the local HHS office to record services paid or obligated to providers. For an example and instructions on completing this form, see 471-000-79.

MEDICAID CLAIM STATUS

The status of Nebraska Medicaid claims can be obtained by using the standard electronic Health Care Claim Status Request and Response transaction (ASC X12N 276/277). For electronic transaction submission instructions, see 471-000-50.

Providers may also contact Medicaid Inquiry at 1-877-255-3092 or 471-9128 (in Lincoln) from 8:00 a.m. to 5:00 p.m. Monday through Friday.

Remittance Advice and Refund Report

The Remittance Advice and Refund Requests report contains information on Medicaid processed claims (paid or denied), adjusted claims and requested refunds. A report is sent weekly when there is reportable activity. For detailed information see 471-000-85 in the provider handbook. See Web site for national code information: <http://www.wpc-edi.com/codes/codes.asp>.

CMS-1500 FORM COMPLETION AND SUBMISSION

Mailing Address: When submitting claims on Form CMS-1500, retain a duplicate copy and mail the ORIGINAL form to –

Medicaid Claims Processing
Health and Human Services Finance and Support
P. O. Box 95026
Lincoln, NE 68509-5026

Claim Adjustments and Refunds: See 471-000-99 for instructions on requesting adjustments and refund procedures for claims previously processed by Nebraska Medicaid.

Claim Example: See 471-000-58 for an example of Form CMS-1500.

Claim Form Completion Instructions: The numbers listed below correspond to the numbers of the fields on the form. Completion of fields identified with an asterisk (*) is mandatory for claim acceptance. Information in fields without an asterisk is required for some aspect of claims processing/resolution. Fields that are not listed are not needed for Nebraska Medicaid claims.

- *1a. **INSURED'S I.D. NUMBER:** Enter the Medicaid client's complete eleven-digit identification number (Example: 123456789-01). When billing for services provided to the ineligible mother of an eligible unborn child, enter the Medicaid number of the unborn child (see 471 NAC 1-002.02K.)
- *2. **PATIENT'S NAME:** Enter the full name (last name, first name, middle initial) of the person that received services.
3. **PATIENT'S BIRTHDATE AND SEX:** Enter the month, day, and year of birth of the person that received the services. Check the appropriate box (M or F).

4. INSURED'S NAME: Complete only when billing for services provided to the ineligible mother of an eligible unborn child. Enter the Medicaid client's name as it appears on the Nebraska Medicaid Card or Nebraska Health Connection ID Document. This is the name of the person (the unborn child) whose number appears in Field 1a.
9. – 14. Fields 9-11 and 14 address third party resources other than Medicare and Medicaid. If there is no known coverage, leave blank. If the client has insurance coverage other than Medicaid or Medicare, complete fields 9-11 and 14. A copy of the remittance advice, explanation of benefits, denial, or other documentation is required and must be attached to the claim. Nebraska Medicaid must review all claims for possible third party reimbursement. All third party resources must be exhausted before Medicaid payment may be issued.
17. NAME OF PROVIDER OR OTHER SOURCE: For consultations, enter the name of the referring/prescribing physician/practitioner.
- 17a. OTHER ID#: Leave qualifier field blank. Enter the license number of the referring physician in the shaded area of the large box in 17a.
- 17b. NPI#: Optional. Enter the NPI number of the referring provider, ordering provider or other source.
18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES: Complete only when billing for services provided to a client during an hospital inpatient stay. Enter the date of hospital admission and, if known, the date of hospital discharge. Note: For clients whose participation in Medicaid managed care begins, ends or whose Medicaid managed care plan changes during a hospital inpatient stay, claims for services provided DURING the hospital inpatient stay must be submitted to the plan in which the client was enrolled at the time of the hospital admission.
19. RESERVED FOR LOCAL USE: May be used to provide additional information.
20. OUTSIDE LAB: Leave blank.
CHARGES: Leave blank.
- *21. DIAGNOSIS OR NATURE OF ILLNESS OF INJURY: The services reported on this claim form must be related to the diagnosis entered in this field. Enter the appropriate International Classification of Disease, 9th Edition, Clinical Modification (ICD-9-CM) diagnosis codes.

The COMPLETE diagnosis code is required. (A complete code may include the third, fourth, and fifth digits, as defined in ICD-9-CM.) Up to four diagnoses may be entered. If there is more than one diagnosis, list the primary diagnosis first.
22. MEDICAID RESUBMISSION: Leave blank. For regulations regarding resubmittals or payment adjustment requests, see 471 NAC 3-000 and 471-000-99.

23. PRIOR AUTHORIZATION NUMBER: If billing for services that require prior authorization, submit a copy of the approval documentation issued by the Department with the claim only if instructed to do so as part of the authorization notification. See 471 NAC 18-004.01 for policy on prior authorization of physician services.
- *24. The six service lines in section 24 have been divided horizontally to accommodate the submission of supplemental information to support the billed service. The top area of the six service lines is shaded and is the location for reporting supplemental information. It is not intended to allow the billing of 12 services lines. Only six line items can be entered in Field 24. Do not print more than one line of information on each claim line. DO NOT LIST services for which there is no charge.
- *24A. DATE(S) OF SERVICE: In the unshaded area, enter 8-digit numeric date of service rendered. Each procedure code/service billed requires a date. Each service must be listed on a separate line. The "From" date of service must be completed. The "To" date of service may be left blank.
- *24B. PLACE OF SERVICE: In the unshaded area, enter the national two-digit place of service code that describes the location the service was rendered. National place of service codes are defined by the Centers for Medicare and Medicaid Services (CMS) and published on the CMS web site at <http://www.cms.hhs.gov>. The most commonly used place of service codes are-

- 01 Pharmacy
- 03 School
- 04 Homeless Shelter
- 05 Indian Health Service Free-Standing Facility
- 06 Indian Health Service Provider-Based Facility
- 07 Tribal 638 Free-Standing Facility
- 08 Tribal 638 Provider-Based Facility
- 09 Prison-Correctional Facility
- 11 Office
- 12 Home
- 13 Assisted Living Facility
- 14 Group Home
- 15 Mobile Unit
- 20 Urgent Care Facility
- 21 Inpatient Hospital
- 22 Outpatient Hospital
- 23 Emergency Room – Hospital
- 24 Ambulatory Surgical Center
- 25 Birthing Center
- 26 Military Treatment Facility
- 31 Skilled Nursing Facility
- 32 Nursing Facility

- 33 Custodial Care Facility
- 34 Hospice
- 41 Ambulance - Land
- 42 Ambulance – Air or Water
- 49 Independent Clinic
- 50 Federally Qualified Health Center
- 51 Inpatient Psychiatric Facility
- 52 Psychiatric Facility-Partial Hospitalization
- 53 Community Mental Health Center
- 54 Intermediate Care Facility/Mentally Retarded
- 55 Residential Substance Abuse Treatment Facility
- 56 Psychiatric Residential Treatment Center
- 57 Non-residential Substance Abuse Treatment Facility
- 60 Mass Immunization Center
- 61 Comprehensive Inpatient Rehabilitation Facility
- 62 Comprehensive Outpatient Rehabilitation Facility
- 65 End-Stage Renal Disease Treatment Facility
- 71 Public Health Clinic
- 72 Rural Health Clinic
- 81 Independent Laboratory
- 99 Other Place of Service

*24D. PROCEDURES, SERVICES, OR SUPPLIES: In the unshaded area, enter the appropriate CPT or HCPCS procedure code and, if required, procedure code modifier. Up to four modifiers may be entered for each procedure code. HCPCS procedure codes used by Nebraska Medicaid are listed in the Nebraska Medicaid Practitioner Fee Schedule (see 471-000-519). When using miscellaneous and not otherwise classified (NOC) procedure codes, a complete description of the service is required in the shaded area between 24D through 24H or as an 8 ½ x 11 attachment to the claim.

For injectible drugs, other than vaccines, enter the National Drug Code (NDC) in the shaded area of lines using HCPCS or CPT codes for a drug (24D through 24H). For all injectible drugs whose billed amount is \$500 or more, attach a copy of the invoice to the claim.

24E. DIAGNOSIS POINTER: In the unshaded area, enter the diagnosis code reference number as shown in Field 21(1-4).

*24F. \$ CHARGES: Enter your customary charge for each procedure code. Each procedure code must have a separate charge.

- *24G. DAYS OR UNITS: Enter the number of times the service was provided on the date of service. If the procedure code description includes specific time or quantity increments, each increment should be billed as one unit of service.
- 24H EPSDT/FAMILY PLAN: In the unshaded area, enter the last digit of appropriate HEALTH CHECK (EPSDT) referral indicator code (AV, S2, NU, and ST) with CPT well-child preventive procedure codes 99381-99395 with the required the EP modifier (e.g. 99282-EP).
- 24J. RENDERING PROVIDER ID#: Leave blank.
- 24K. RESERVED FOR LOCAL USE: For clinical laboratory services provided by the podiatrist, enter the ten-digit CLIA number. Enter the first digit in Field 24J and the remaining nine digits in Field 24K.
- *25. FEDERAL TAX I.D. NUMBER: Complete only if enrolled with Nebraska Medicaid as a group provider. Enter the Social Security number of the practitioner providing the service.
26. PATIENT'S ACCOUNT NO.: Optional. Any patient account information (numeric or alpha) may be entered in this field to enhance patient identification. This information will appear on the Medicaid Remittance Advice.
- *28. TOTAL CHARGE: Enter the total of all charges in Field 24F. If more than one claim form is used to bill for services provided, EACH claim form must be submitted with the line items totaled. DO NOT carry charge forward to another claim form.
- *29. AMOUNT PAID: Enter any payments made, due, or obligated from other sources for services listed on this claim unless the source is from Medicare. Other sources may include health insurance, liability insurance, excess income, etc. A copy of the Medicare insurance remittance advice, explanation of benefits, denials or other documentation must be attached to each claim when submitting multiple claim forms. DO NOT enter previous Medicaid payments, Medicaid copayment amounts, Medicare payments, or the difference between the provider's billed charge and the Medicaid allowable (provider "write-off" amount) in this field.
- *30. BALANCE DUE: Enter the balance due. (This amount is determined by subtracting the amount paid in Field 29 from the total charge in Field 28.)
- *31. SIGNATURE OF PHYSICIAN OR SUPPLIER: The provider or authorized representative must SIGN and DATE the claim form. A signature stamp, computer-generated or typewritten signature will be accepted. The signature date must be on or after the dates of service listed on the form.
32. SERVICE FACILITY LOCATION INFORMATION: For mileage, enter the point of origin and final destination. For services provided to a client residing in a nursing facility or ICF/MR, enter the name of the facility. For services provided in a hospital, clinic, lab, ambulatory surgical center, enter the name and address of the facility.
- 32a. NPI#: Not used.

32b. OTHER ID #: Not used.

*33. BILLING PROVIDER INFO & PH# (): Enter the provider's name, address, zip code, and phone number.

33a. NPI#: Optional. Enter the NPI number of the billing provider.

33b. OTHER ID#: Enter the eleven-digit Nebraska Medicaid provider number as assigned by Nebraska Medicaid (example: 123456789-12). All payments are made to the name and address listed on the Medicaid provider agreement for this provider number.

SPECIFIC BILLING INSTRUCTIONS

Assisting at Surgery: Enter the appropriate procedure code with modifier "80."

Bilateral Surgical Procedures: Enter the appropriate CPT procedure code with modifier "50" on a single line of service. Enter ONE CHARGE in field 24F (\$ charges). Enter "1" in field 24G (days or units).

Laboratory Services: Do not bill for a lab test performed outside the podiatrist's office. Use procedure code 36415 for venipuncture collection.

Multiple Surgical Procedures: Enter the appropriate CPT procedure code for each service. Use of modifier "51" with the secondary, additional or lesser procedure(s) is not required. Modifiers may be used to identify the foot and digit on which each procedure was performed.

Radiology Services: For radiology services performed in a podiatrist's office, use the appropriate CPT code for the service.

- Use the unmodified code when the podiatrist performs both the professional and technical components.
- Use modifier "TC" when the technical component is performed at the podiatrist's office and the professional component (i.e., interpretation and report) is provided by an outside source. The professional component must be billed by the provider of the service.
- When the podiatrist performs only the professional component (i.e., interpretation and report), use modifier "26" if the CPT procedure code description includes both the technical and professional component. Do not use modifier "26" if the CPT procedure code description specifies only the professional component.

INJECTIONS: Code claims for injections as follows:

- For intramuscular or subcutaneous injections, use the HCPCS ("J", "Q", or "S") code for the drug. The National Drug Code (NDC) must be entered in the shaded area of that line (24D through 24H). On a separate line, use the correct CPT procedure code for administration.
- For intravenous injections, use the HCPCS ("J", "Q", or "S") code for the drug and, on a separate line, the appropriate CPT code(s) for IV administration. If more than one intravenous injection is administered to the same site, use only one administration fee and, on separate lines, list the HCPCS code for each drug. If multiple drugs cannot be administered to the same site, additional administration fees may be billed per the CPT directions.
- For IV administration of a chemotherapeutic medication, use the appropriate HCPCS ("J", "Q" or "S") code and, on a separate line(s), use the CPT code(s) for chemotherapy administration.
- For allergy injections, continue to use CPT procedure codes. Do not use HCPCS "Jxxxx" codes.
- For all drugs whose billed amount per line is equal to or exceeds \$500, a copy of the invoice must be attached to the claim.
- For an injection that does not have a specific CPT or HCPCS Level II code, a miscellaneous HCPCS code is to be used along with the name/NDC number identifying the drug and dosage given. A copy of the invoice must be included.

POST-OPERATIVE CARE: Nebraska Medicaid payment for surgical procedures includes 14-day post-operative care. Post-operative care will not be reimbursed separately unless the surgery claim was submitted with modifier "54" indicating surgery only. When a surgical procedure and post-operative care is not performed by the same practitioner, submit the post-operative care using the appropriate CPT procedure code (evaluation and management codes) for the service provided. Do not use the surgical procedure code with the modifier "55". For claims submitted for surgery only with no pre- or post-operative care use the appropriate CPT code and modifier "54". Evaluation and management (E&M) services provided by the surgeon during the 14-day post-op period, that pertain to the surgery, are included in the global surgery package. However, E&M services performed during the postoperative period for a reason unrelated to the original procedure are separately payable and should be billed by adding a 24 modifier to the appropriate level E&M service.

SUPPLY SERVICES: For items such as orthopedic supplies, dressing supplies, straps, splints, etc., use appropriate HCPCS procedure codes, or CPT 99070 with a description of the supply when there is no appropriate code. Attach a copy of the invoice to these claims.

The ONLY supplies covered as "podiatrist services" are supplies that require application by the podiatrist or podiatrist staff. Supplies that are taken home for the Medicaid client to use at a later time are not reimbursable as "physician services". The Medicaid client must obtain take-home supplies from an independent supplier who is enrolled in the Medicaid program to bill for supplies.

TELEHEALTH SERVICES: Medicaid regulations regarding telehealth services are in 471 NAC 1-006. To bill for a telehealth service, use the CPT/HCPCS procedure code for the service (e.g. office visit, consultation) with procedure code modifier GT. To bill for telehealth transmission costs, use procedure code T1014 and enter the number of minutes of transmission in Field 24G.